

GSA Facilities Maintenance Statement of Work

SERVICES TO BE PROVIDED

Vendor will perform the duties and responsibilities of this Statement of Work (SOW) to repair and maintain Customer's facility to meet industry standards and best practices. The duties and responsibilities are:

1. **Facilities Maintenance Services**

- a. The Facility Maintenance Service Company will provide a Technician with US Government security clearance who will respond to work requests from Client within one business day between 8:00 AM and 4:00 PM to include but not be limited to the following:
 - i. Replace lamps and ballasts for interior light fixtures
 - ii. Replace lamps and ballasts for exterior light fixtures mounted to the façade of a building 10 feet or lower from the ground or if safely accessible from a roof.
 - iii. Clear clogged drain lines to 2" in diameter up to 50' in length
 - iv. Clear clogged toilets and urinals
 - v. Rebuild tank less toilet and urinal flush valves
 - vi. Repair/replace tank type toilet components
 - vii. Replace sink faucet valve stems
 - viii. Repair/replace rest room utility fixtures i.e. soap dispensers, toilet paper dispensers, paper towel dispensers, etc.
 - ix. Repair/replace door locks and door hardware
 - x. Repair restroom partition hardware
 - xi. Replace broken/stained ceiling tiles
 - xii. Perform Minor VCT flooring repairs
 - xiii. Repair/replace cove base
 - xiv. Perform minor drywall repair including tape, float and finish.
 - xv. Minor painting/touch up (non-polomyx or zolotone)
 - xvi. Wallpaper repair
 - xvii. Perform minor ceramic tile repair/replacement
 - xviii. Assemble pre-packed furniture
 - xix. Install whiteboards and tack boards
 - xx. Hang pictures and other wall mountable décor

2. **Tools, Equipment and Materials**

- a. The Facility Maintenance Service Company will provide Technician with all necessary tools, equipment, and materials to perform the SOW. Tools and equipment will are not billable. Materials will be billable to the Customer along with the labor charges.