



U.S. General Services Administration

Federal Acquisition Service

Role of the IOA in MAS Compliance

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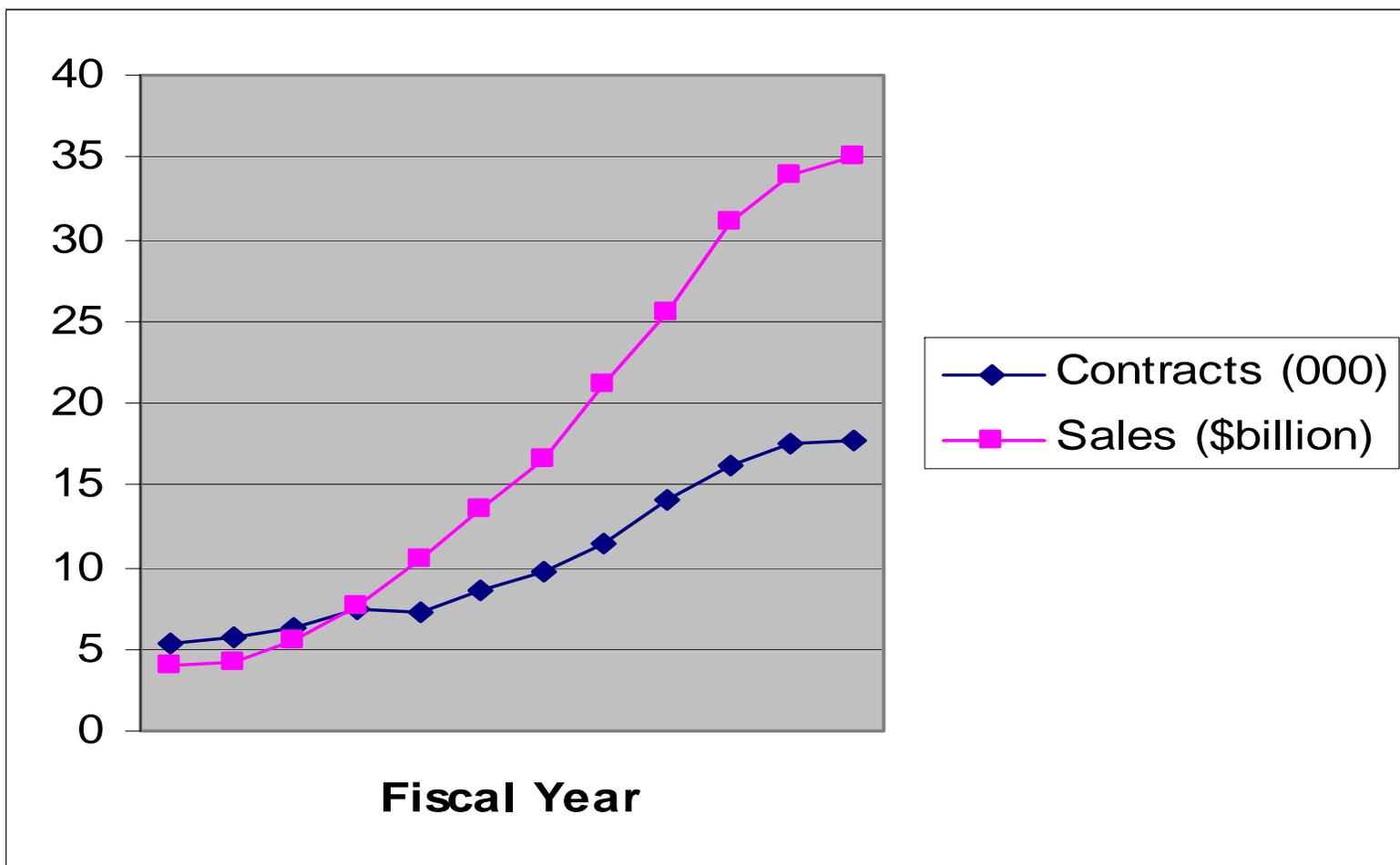
Alphabet Soup

- MAS – Multiple Award Schedules
- IFF – Industrial Funding Fee
- 72A – Contractor Report of Sales
- PCO – Procurement Contracting Officer
- ACO – Administrative Contracting Officer
- IOA – Industrial Operations Analyst
- CAI – Contractor Assessment Initiative
- CAV – Contractor Assistance Visit

Contract Management Organization

- Central Office – program management, guidance and oversight
- Four regional offices - Boston, Atlanta, Chicago, San Francisco
 - Contract Administration by ACOs
 - Coordination of IOA operations
- IOAs in field locations throughout the U.S.

MAS Program - FY 1995-2006



Evolution of the IOA Role

- Quality Assurance Specialists
 - Product conformance to specifications
 - Decreasing need for product inspection
 - Move toward commercial products
 - Reliance on suppliers' QA systems
- 1995: Industrial funding of MAS begins
 - Existing sales report process
 - Administration delegated to ACOs

Evolution of the IOA Role (cont.)

- 1997: Pilot - IOA review of 72A/IFF
- 1999: Internal CAV process
- 2002: CASI Report Card
 - Target audience is PCO and contractor
 - Combines CAV data with ACO input
 - Two reviews during 5 year contract term
 - Focus on process review
- 2007: CASI Next Generation is coming!

IG Audit vs IOA CAV

- | | |
|---|--|
| <ul style="list-style-type: none">• Subpoena power• Lengthy data collection and analysis• Focus on pricing issues• Complete review of transactions• Pre-award or post-contract• Looking for mistakes | <ul style="list-style-type: none">• No subpoena power• Short visit and quick turnaround• Review of many compliance areas• Process review and data sampling• Pre-expiration and mid-term reviews• Helping contractor succeed |
|---|--|

CAI and the CAV - Today

- CAI Report Card includes 27 topics
 - 10 are ACO input
 - 17 come from IOA's CAV report
- Determination of overall rating:
 - All 27 positive = Outstanding
 - 22-26 positive = Successful
 - <22 positive = Unsuccessful

CAsl and the CAV – Tomorrow

- Scheduled implementation - June 2007
- “Training” at GSA Expo in May
- 26 evaluation topics
 - Some differ from current CAsl topics
 - 8 are ACO input - 18 from CAV
- More complex determination of overall rating
- Handout – Next Generation report card