

Ford has assigned a "B" Customer Service Satisfaction program number so that Ford and Lincoln Dealers can assist Firestone in the replacement of the affected tires.

Firestone will notify customers of their Safety Campaign via first class mail beginning the week of March 6, 2004.

Ford and Lincoln Mercury Dealers on the Ford Tire Program will be authorized to replace tires under the safety campaign. (Firestone will take care of refunding the dealers).

Following the completion of the recall, an owner letter will direct customers to return their vehicle to their dealer to have the wheel lug nuts re-torqued at 500 miles after tire replacement.

Please read the following link at Firestone's web site for all the details:
http://www.firestone.com/news/index.asp?id=stx/040226b_rel