GSA

Governmentwide Acquisition Contracts (GWACs)

Solutions Contracts for Your Worldwide Technology Needs

GWAC Features:

- Dual levels of competition
- Contractors in the pool are pre-qualified
- Solutions-based contracts
- Section 803 met through fair opportunity
- Reduced procurement lead times
- Task orders not protestable
- Flexibility in adding teaming and subcontractors
- Ability to add unique skills at the task order level
- Full gamut of contract types
- Worldwide coverage
- GWAC program benefits
- Available to all federal agencies

Simplify the procurement of Information Technology (IT) and network solutions with GSA's GWACs, acquisition vehicles tailored specifically for technology. GWACs have what it takes to meet your next technology procurement challenge. Whether you are in the market for a major systems development project, disaster recovery and information assurance, innovative e-Business solutions or procuring services from small businesses, look no further than GSA.

Federal agencies can expect superior acquisition expertise backed by direct access to knowledgeable experts, "best-in-class" industry partners, global reach, and streamlined procurement processes, through high-quality competitive contract vehicles.

What are GWACs?

GWACs are multiple-award, indefinite delivery, indefinite quantity, (MA/IDIQ) contracts designed to integrate hardware, software and services resulting in turnkey system solutions. Because GWACs are established contracts already in place, you save time and money when you use them. Essentially, your project becomes an order issued against an existing competed contract, which can decrease your workload and enable you to make faster, easier and smarter purchases.

All GWAC contractors are required to have the ability to deploy solutions worldwide. What's more, you can make your purchase with complete confidence, knowing that all GWAC contractors undergo a stringent pre-qualification process. This ensures that federal agencies receive superior contractor performance with pricing that represents the best value for the government. In addition, federal agencies gain access to innovative technology solutions while meeting their agencies' socioeconomic goals when purchasing from small business industry partners.

GSA is committed to ensuring that its contract vehicles are managed efficiently and effectively, and used properly. GSA maintains three GWAC Centers across the country that are comprised of experts in awarding and administering GWACs. These experts help customer agencies and industry partners by providing a variety of program support including training, contractual and advisory support, and information about proper ordering procedures.

The contracting experts at the GWAC Centers will help you lay the groundwork for successful technology acquisitions – which allows you to focus your time and energy on completing the projects key to accomplishing your mission.

Building Partnerships

Key to the success of any IT project is communication between all stakeholders – the customer agency, the industry partner and the program office. And that's exactly what you get when you use a GWAC.

Acquiring technology solutions through a GWAC creates a customer-centric focus in meeting individual requirements, because GWAC experts listen to your challenges and ensure that your current and emerging technology needs are met through technology refreshment.

New Technology

The ability to assimilate new technologies at both the contract and task order level provides GWACs with the flexibility to maintain their state-of-the-art currency throughout their contract life. This attribute sets GWACs apart from traditional contract mechanisms.

GWACs give customer agencies access to world-class industry partners – and get them the latest technology innovations available through their technology refreshment clauses.

Solutions Contracts

Software, hardware and services may be purchased from GWACs as part of a total technology solution. GWACs offer a variety of contract types to accommodate any range of complexity including Cost Reimbursement, Labor Hour/Time and Material, and any in the Fixed Price family. In addition, task orders placed against GWACs can be customized to meet the full range of IT service solutions, including but not limited to:

- Service/product integration;
- Systems integration;
- Systems operations and management;
- Software engineering management;
- Communications;
- Information systems engineering;
- Information systems security services;
- Network/management telecommunications; and
- Web-enabled solutions.

Industry Partners

Industry partners – leaders in their fields – go through a competitive source selection process to become a prime contractor on GSA's GWACs. In addition to offering their own unique solution to a customer's requirement, they may easily combine their resources with teaming members and subcontractors to expand capabilities. This substantive teaming enables contractors to deliver the full spectrum of services and solutions needed in the right place, at the right time.

Scalable Support

GWACs adapt the level of GSA support needed to fit your particular needs by providing two ordering options.

With a Delegation of Authority, you will be able to manage your own procurements through access to pre-qualified vendors for fast, economical purchasing of IT service solutions. GWAC representatives, experts in governmentwide acquisition contracting, are ready to provide you with training, ordering procedures and other contractual guidance.

In another option, GSA can place orders on the behalf of federal agencies. If you need additional assistance in the form of technical, acquisition, financial, or project management support – for either a complex acquisition or situations requiring an optimal use of limited resources – GSA can manage the entire project on your behalf. You simply define the technical and budgetary parameters, and GSA does the rest. This value-added service has a separate fee associated with the process that is agreed to between the client agency and GSA.

Solutions-Based GWACs

ANSWER

The ANSWER (Applications 'N Support for Widely-diverse End-user Requirements) GWAC delivers the best value and innovation for a list of diverse projects, including telemedicine, war-gaming, agriculture, homeland security, nuclear energy, social security systems – the list goes on. In today's dynamic technological environment, ANSWER responds by providing customer agencies with stability and continuity within its contract ceiling of $25 billion.

ANSWER constantly updates technology offerings with a technical refreshment provision. Ongoing Tech Refresh Summits are held with industry partners to keep the latest technologies identified and available to you.

The ANSWER contract has seven geographical rate areas with ceiling pricing that reflect each location. ANSWER also includes some unique contract terms that are incorporated in the ceiling price and are not separately priced. These terms include:

- Training (40 hours) for every full-time contractor equivalent; and
- Task management and oversight provided by group managers (1:35 ratio)

8(a) STARS

8(a) Streamlined Technology Acquisition Resources for Services (STARS) contracts provide a full range of IT solutions – including application development, computer facilities management services, and information assurance – through small disadvantaged 8(a) firms.

As an 8(a) set-aside, this contract vehicle provides small businesses that have historically been left out of the procurement process with a chance to compete in the federal marketplace. GSA customers benefit by having access to a portfolio of more than 400 award-winning industry partners distributed across eight specialty areas. Federal agencies also receive 8(a) and other small business credit toward their procurement preference goals through use of these contracts.

HUBZone

The HUBZone contract is the first governmentwide acquisition contract set aside exclusively for Historically Underutilized Business Zone (HUBZone) certified firms. It covers a wide variety of technology services in seven functional areas including custom computer programming, distance learning, disaster recovery, and information assurance. This five-year contract enables federal agencies to purchase technology services from companies located in HUBZones, and in turn, spurs economic expansion and job creation in areas of unemployment and underdevelopment. Federal agencies benefit by gaining access to pre-competed contracts with 33 high-quality companies while meeting their 3 percent statutory procurement preference goal.

Veterans Technology Services (VETS)

The Veterans Technology Services (VETS) contract is designed to provide information technology solutions to federal agencies, while strengthening federal contracting opportunities for service-disabled veteran-owned small business concerns. As a set-side contract, VETS is the first of its kind to offer information systems engineering and systems operations and maintenance solutions exclusively from service-disabled veteran-owned firms. The VETS GWAC will assist federal agencies in meeting their 3 percent service-disabled veteran-owned small business goals, by supplying a portfolio of prequalified industry partners in one easy-to-use contract vehicle. Service-disabled veteran-owned small businesses will, in turn, be provided with opportunities to compete amongst a smaller group of contract holders. This contract is being implemented as a result of the Service-Disabled Veterans Executive Order 13360.

Millennia

With a proven track record, the Millennia GWAC fulfills the federal government's demand for large system integration and development projects. Millennia's comprehensive scope provides IT services under the following three areas:

- Software Engineering/Management;
- Communications; and
- Systems Integration.

Millennia is especially adept at providing turnkey solutions. When you use the Millennia GWAC, GSA will help you navigate the intricate path to contracting success.

Millennia can be used by both GSA and customer agencies. When GSA FTS Assisted Services are issuing the Millennia task order, the CAF is only 0.75% of the total task order award, with a cap of $25,000.00 per task order. When client agencies are under Direct Order Direct Bill Authority from the Enterprise GWAC Center, then the CAF is 0.75% of the total task order.

Millennia Lite

The Millennia Lite contract is strategically segmented into four areas based on the life cycle of technology. The four functional areas are:

- IT Capital Planning, Studies and Assessment;
- High-end Information Technology Services (HITS);
- Mission Support Services; and
- Legacy Systems Migration and New Enterprise Systems Development.

The Millennia Lite contract provides services customized to meet the needs of customers for the 21st century and beyond. We recognize that information technology is an evolving field, and our customer needs are changing with this evolution. Millennia Lite industry partners provide technology solutions with concentrations in various areas. Typical projects include, but are not limited to:

- Biometrics;
- Nanotechnology;
- Capital planning and investment control;
- Information assurance and security;
- Critical infrastructure protection;
- Knowledge management;
- Systems engineering;
- Application development;
- Computer Aided Design, Engineering, and Management; and
- Business and Systems Analysis.

Millennia Lite's flexibility accommodates a wide range of IT projects to meet organization needs. Millennia Lite is unique because it incorporates Award Term incentives for performance-based contract extensions.

Smart Cards

Smart Cards respond to the increased identification and information security needs of government agencies – offering a solution that supports applications such as identification, building access, property control, biometrics, logical access and cryptographics. Smart Cards may also be used to provide a secure token for Public Key Infrastructure (PKI) applications. In addition, Smart Cards may be used to provide:

- Secure access to the Internet;
- Storage of medical or training records;
- Access to financial applications such as electronic purse or "e-purse"; and
- Storage of vital information.

Contact Us

For general information on any of our GWAC offerings, call our National Customer Service Center at **1 (800) 488-3111**, and ask for **Customer Service Representative 810**.
For more specific information, you may call toll-free one of our service centers:

Enterprise GWAC Center
(ANSWER and Millennia)
San Diego, California
Phone: (877) 534-2208
www.gsa.gov/egc

Greater Southwest Acquisition Center
(Millennia Lite and Smart Card)
Fort Worth, Texas
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