



The National Response Plan

Depend on GSA

Rely on GSA's Expertise and Resources for the NRP

The National Response Plan (NRP) represents an unprecedented step in unifying incident management to protect our country and its citizenry. For the first time, the U.S. federal government will integrate domestic prevention, preparedness, response and recovery activities into a single all-discipline, all-hazards plan. Its goal is to ensure cooperation at all levels of government, integration with the private sector and engagement with the public. By doing so, it can bring the full range of the nation's capabilities to bear in protecting the homeland.

The 15 designated emergency support functions will each perform their specific role in coordination with the single, overall plan. The U.S. General Services Administration (GSA) stands ready to serve you in a variety of capacities in this endeavor. With experience across all agencies within the federal government, GSA pursues a vision of flexibility, cohesiveness and integration. To support the requisite unit of effort for the NRP, GSA provides a single point of contact for the diverse ways we can be of help.

GSA Supportive Resources for Your Emergency Support Function

- Building and Space
- Information Technology
- Transportation
- Supplies and Tools
- Telecommunications
- Services

Comprehensive GSA Contracting Vehicles to Implement Your Emergency Support Function

GSA offers a full spectrum of acquisition solutions to help you prepare for rapid response appropriate to the magnitude and kind of incident. Depending on the level of assistance required, our solutions include Customer-Managed Acquisition and GSA-Managed Acquisition approaches, such as:

- GSA Global Supply
- GSA Schedules
- Blanket Purchase Agreements
- Government-wide Acquisition Contracts





The National Response Plan: A Single Comprehensive, Unified Approach to Domestic Incident Management

Since 1992, the Federal Response Plan (FRP) has coordinated the delivery of federal resources and assistance to augment efforts of state and local governments, overwhelmed by an emergency. A signed agreement among 27 federal departments and agencies, the FRP has provided a process and structure to support implementation of the Robert T. Stafford Disaster Relief and Emergency Act and individual agency statutory authorities. Within days after the events of 9/11, the nation's executive and legislative leadership began to evaluate the scope of the existing plan to prepare for and manage domestic incidents.

In February 2003, Homeland Security Presidential Directive 5 (HSPD-5) called for the creation of a National Response Plan (NRP), based on a new National Incident Management System to replace the FRP. To support domestic incident management, the NRP will provide coordination between the Department of Homeland Security (DHS) and other federal agencies. In response to changing requirements, the NRP promises to be a "tightly woven tapestry" with a clearly defined framework and processes that eliminate barriers and ensure responsiveness.

Only GSA Offers the Multi-Discipline Capabilities to Help You, from Planning through Implementation.

A Total Approach to Providing What You Need for Domestic Incident Management

Historically, emergency plans have viewed domestic incidents without respect to “all disciplines,” “all hazards” and a continuous “life cycle.” The NRP emphasizes the reality that contingencies occur individually, simultaneously or in combination. They can therefore command a spectrum of resources that crosses all disciplinary and departmental barriers. This unprecedented approach to incident management necessitates the flexible use of extensive in-place and mobile resources. At any phase of incident management, from awareness, prevention and preparation to response and recovery, you can trust GSA’s broad range of resources, capabilities, contractual vehicles and partnerships.

GSA currently supports more than one million federal employees, located in more than 8,000 government-owned and leased buildings. GSA further manages temporary space, fleets of automobiles, trucks and special vehicles, freight shipping and delivery and telecommunications for the federal government. For both crisis and consequence management, you can trust GSA to establish your situation response center and support the seamless transitions of phases throughout the emergency. Within hours, we can help you set up temporary shelter, dispatch a mobile fleet and get a secure network up and running. We can guarantee that you have the space, services and supplies you need when you need them. When every second counts, thinking of GSA as your one-stop source can save you time, money and energy.

The comprehensive nature of the NRP demands this kind of total responsiveness. For structures, logistics, information networks and materials, GSA offers you a focused approach backed by the government-wide, multi-discipline resources demanded.



Prevent. Prepare. Respond. Recover.

How GSA Can Assist You at Every Phase of the Incident Life Cycle

GSA will assist you throughout the stages of an incident under United States jurisdiction. We have the resources and capabilities to help you address all hazards, quickly and efficiently. Proven in all categories of escalating contingency threats, the following examples are representative of our total capacity to meet your needs:

- **BUILDING SPACE.** Often incidents require temporary shelters as emergency control headquarters and relief centers. When you have little or no advance warning, GSA can step in at once. For decades, we have built structures to serve multiple functions in hazardous environments. We regularly ensure that all standards of materials, safety and building codes are met. We can simultaneously furnish these buildings immediately according to the usage demanded. And we can assist you with mass-care housing.
- **TRANSPORTATION.** An attack on America's transportation infrastructure forms a serious obstacle to the lifeblood of our mobile society. When you have to move people, goods and equipment fast, GSA stands ready to help. Responsible for leasing more than 185,000 vehicles worldwide, GSA can quickly dispatch automobiles and trucks to the incident site. Our freight transportation services, including our electronic Transportation Management Services Solutions, can swiftly and securely transport packages, regardless of size, intra-state or inter-state.
- **TELECOMMUNICATIONS.** Emergencies challenge existing communications resources while necessitating instantaneous, total connectivity. Within hours of the 9/11 attacks, GSA had set up secure, emergency landline and wireless voice and data networks for government agencies. Whatever the scale of an incident, from major national incidents to natural disasters, GSA has provided emergency communications for first responders and relief workers while helping restore networks for citizens. Today GSA can help you acquire network-centric, interoperable links, connecting command and control with the front lines.
- **INFORMATION TECHNOLOGY.** In any crisis, real-time situation awareness calls for the latest advances in enterprise architecture and computing power. From laptops and supercomputers to modeling and simulation software, GSA can ensure that information gets processed, formatted and distributed. Our IT offerings encompass hardware, software and professional services for efficient, on-site or remote data collection, analysis and reports.
- **PHYSICAL, HUMAN AND CYBER SECURITY.** From their onset, incidents require immediate infrastructure and citizen protection as well as information assurance. GSA provides solutions for the entire spectrum of challenges: Added personnel securing the perimeters of a threatened site and evacuating inhabitants. IT expertise counteracting a full-fledged cyber attack. Intelligence officials setting up a network with coded access, firewalls and encryption.



- **SUPPLIES AND TOOLS.** GSA constantly maintains essential items in readiness, available for instant order and immediate, secure delivery. The need may come from a firefighter responding to wildfires in the western states. Or an environmental crew may confront a HAZMAT spill on the east coast. Or perhaps law enforcement crews are preparing for a special public event attended by thousands in the midwest. In each case, GSA offers the range of supplies, tools and equipment for protecting American lives, property and critical infrastructure.
- **SERVICES.** In any situation, GSA-Managed Acquisition support can help you augment personnel with qualified individuals that have the desired skills and meet the requisite level of security clearance. For example, a public health crisis can overwhelm facilities. Post-storm energy outages might demand qualified electricians. In the most severe scenario, a terrorist incident may require an immediate mobilization of diverse professional services, from logistics and public information to criminal investigation.

Easy, Quick Access to Industry Partnerships: GSA's Flexible Contracting Vehicles

The private sector plays a significant role in the management of domestic incidents. Through government contracts, businesses and industry have the goods and services you need for all of the phases of the incident life cycle. The central issue is making sure that you have the contracting vehicles on hand to acquire these capabilities when you need them. GSA offers you a variety of regulatory compliant, contracting vehicles that you can orchestrate according to your specific situation.

Our Customer-Managed and GSA-Managed Acquisition provides you with a flexible continuum of buying options. Customer-Managed Acquisition lets you purchase directly from an approved contractor online or through GSA's acquisition centers and regional offices. GSA-Managed Acquisition, on the other hand, helps you with complex purchases, like information technology, telecommunications and professional services, via guidance from GSA's acquisition experts. These include:

GSA GLOBAL SUPPLY is the one-stop government-to-government source for thousands of products, including equipment, office supplies and tools. GSA Global Supply offers a simplified ordering system along with total accountability through delivery and billing. As a traditional supplier to the Department of Defense, USDA firefighters and law enforcement, GSA Global Supply is a familiar single source for mission-critical initiatives.

GSA MULTIPLE AWARD SCHEDULES (MAS) cover virtually any commercial product or service you would need for any stage of the incident management life cycle. Both single contracts and Blanket Purchase Agreements (BPAs) enable you to contract for diverse products and services from the same commercial source with a minimum of paperwork.

GOVERNMENT-WIDE ACQUISITION CONTRACTS (GWACS) provide fully competed contracts, allowing you to eliminate costly procurement lead time and focus on your mission. Presently, GSA offers GWACs for information technology and telecommunications.

GSA: Ready to Respond, Quick to Act

GSA has a proven track record of responding to incidents with speed and accuracy. During recent conflicts, the unified and coordinated action of GSA components had government crisis offices up and running within hours, with full communications connectivity. From paper clips to the flow of data, GSA sees that requirements are met in a time-sensitive manner while ensuring full regulatory compliance.

An imperative of the NRP and its emergency support function is this kind of aggressive, energetic and on-target action. We are committed to focusing on your specific needs within the context of this all-embracing plan on behalf of the U.S. citizen. We invite you to contact your GSA representative to consult with us now on how to facilitate this important transition in incident management.

Contact Your GSA Representative, Your Single Point of Contact for the NRP

We can furnish you with all the details about how GSA can help you with your responsibilities for the National Response Plan. We can assist you in writing your emergency support function section and leveraging the value of your existing plans. Once your section is approved, you can rely on us for implementation. GSA remains committed to the letter and the spirit of the HSPD-5, unifying government on behalf of the American people.

Please visit our Web site at www.gsa.gov/nationalresponse or contact us directly for more information.



Mission Statement:

Emergency Response/National Response Team of the U.S. General Services Administration

The Emergency Response/National Response Team is dedicated to the energetic leadership and development of GSA's role in the National Response Plan.

To that end, we will facilitate interaction and integration among all GSA participants in the entire life cycle of incident management, which encompasses capabilities for awareness, prevention, preparedness, response, recovery and migration.

We will aggressively communicate this role among the stakeholders of DHS, the Federal Emergency Management Agency (FEMA), including the primary and secondary agencies responsible for bringing the full range of the nation's capabilities to bear in protecting the homeland.

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*All photographs are courtesy of the
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