**Question #1:** What is the cost difference between NRC.90 vs. standard acoustical ceiling panels?

A: $1.55 based on DC as a location. Please see slide 29.

**Question #2:** On the caulking aspect of an office. What should the caulking be made of? Is there a tape type of caulking or just the standard squeeze gun type?


**Question #3:** Comment: My former work place had sound masking and it was offensive causing people to speak louder so that they could hear over the muffled roar of the artificial sound. It was difficult to hear in the smaller collaboration rooms. I love my current office because people speak more quietly.

A: You want to have white noise that is adjustable in volume. There is furniture that has built in white noise systems that can be turned on and off, or have the volume adjusted. The ideal space has a balance of sound absorption and white noise.

**Question #4:** Trying to mute discussions taking place in supervisor's offices has been an issue. Even with the mitigating absorbing fabrics, there are times where the AC vents seem to provide a conduit to the exterior of the office. Any suggestions?

A: HVAC vents are a direct conduit for sound to travel. There are baffles that can be installed in vents but as with any baffle, it will affect the delivery of the HVAC. There will be whistling with the air delivery. Perhaps the supervisor cannot see the people sitting right outside the office, and that awareness would help manage sound.

**Question #5:** Is there a place to go to download the slides?
A: The presentation slides can be found at [Client Enrichment Series](#)