1. How does the Federal Acquisition Service (FAS) work with the Public Building Service (PBS)?

   GSA’s FAS and PBS organizations work together on various initiatives such as during the construction, renovation, relocation or closure of office sites. The FAS organization also works with a network of subject matter experts and regional contacts to help address customer requests and issues.

2. As a Program Manager not responsible for any purchasing for my agency, how would I interact with FAS?

   The FAS National Account Managers and Customer Services Divisions have the ability to work with Contracting and Program Divisions by providing assistance with the market research process, making sure that the customer is connected to the correct subject matter experts within the organization, addressing customer inquiries, and on some occasions acting as liaisons by connecting customer agency contacts to their own Contracting Offices.

3. Where can I receive training on the various offerings of the Federal Acquisition Service?

   The FAS Interact Website, https://interact.gsa.gov/, which offers clients the opportunity to view past training sessions and also register for upcoming webinar trainings.

4. When would I need assistance with an acquisition that would require FAS’ Assisted Acquisition Services (AAS)?

   FAS Assisted Acquisition Services is primarily used to augment existing procurement resources, so at the discretion of the customer agency -- if there is a need for additional resources, the agency can decide if they would like to waiver their authority and alternatively have the acquisition conducted by FAS AAS on the customer agency’s behalf.

5. What is the fee to use schedules?

   The fee to use schedules is less than one percent, currently at .075. This number typically isn't seen on customer agency invoices, and is usually reported by the vendor and built into the schedule pricing that is negotiated with the GSA contract holders. If the fee is currently being reported on your invoices, customers are encouraged to visit the FAS eLibrary, http://www.gsaelibrary.gsa.gov/ElibMain/home.do, to locate the GSA Contracting Officer (CO).
assigned to the contracted company and notify the CO that these fees are being reported on the invoices.