

The **Integrated Award Environment (IAE)** is a program within GSA's Federal Acquisition Service (FAS). We manage the suite of systems that enable people to navigate the federal award lifecycle. The **beta.SAM.gov Update** delivers the latest information about system modernization efforts and other updates to IAE systems.

## SAM.gov to be integrated into beta.SAM.gov environment on April 26, 2021

GSA's Integrated Award Environment (IAE) program is consolidating what were recently many separate systems into one place, currently called beta.SAM.gov. On April 26, 2021, the functionalities of current SAM.gov will be integrated into the modernized beta.SAM.gov environment. Once integrated, the environment will be renamed SAM.gov and the term *beta* will be retired.

This transition aligns with GSA's commitment to modernize the IAE systems to improve the user experience. We have held focus groups within and outside the government to learn more about what works for our various users, and the changes coming have been planned with their feedback in mind.

After successfully integrating CFDA.gov (assistance listings), WDOL.gov (wage determinations), FBO.gov (contract opportunity listings), and the contract data reports functionality from FPDS.gov, we're looking forward to bringing you this next transition.

While the core data and functionality of the systems aren't changing, there will be a new look and feel for much of that functionality. We will be sharing updates regularly about what changes to expect with the SAM.gov integration and more details about future user testing opportunities.

## The Federal Service Desk has a New Login and a New Look

The Federal Service Desk (FSD.gov) is the free service to help our system users with issues ranging from a lost or forgotten password to more complex issues with a specific system. On December 8, the FSD implemented two changes: a new look and feel and the use of multifactor authentication (MFA) via login.gov.

The new look is more consistent with our modernization effort while maintaining all the service options that our customers rely on. To help ease the transition to this new FSD.gov layout, users can view tours of the site. Tours are available after you log in. You will find them in the upper right-hand corner of the FSD.gov homepage.

You do not need to log in to browse the site. However, if you want to open a service ticket online or chat with a live agent, you do need to create a user account and log in using MFA provided by login.gov. Follow [the IAE on Interact](#) for more information and the latest updates.

## Product Service Codes (PSCs) Have Been Updated to Align with the New PSC Manual Release

Product Service Codes (PSCs) classify products, services, and research and development items purchased by the federal government. The IAE recently deployed changes to PSCs throughout the IAE systems. These PSC changes:

- Activated 155 new research and development (R&D) PSCs while end-dating 721 R&D PSCs
- Activated 40 new information technology PSCs while end-dating 68 IT PSCs
- Activated two product codes--PSC 6835 (new) and PSC 6830 (revised)
- Renamed PSC Q901 to Healthcare Environmental Cleaning from Aseptic Housekeeping Services

Throughout IAE systems, including beta.SAM.gov, SAM.gov, and FPDS.gov, updates to the PSC codes have been implemented. Users will need to utilize the new PSCs for system interfaces, APIs, extracts, search filters, and data entry processes.

Users should update their saved searches, search filters, and followed items to reflect the updated PSC codes. Users of the PSC application programming interface (API), which provides third-party applications access to the PSC data, should check the updated API documentation to ensure your submissions are accurate. You can view the documentation at [open.gsa.gov/api/PSC-Public-API](https://open.gsa.gov/api/PSC-Public-API).

The most recent version of the PSC Manual and supporting documentation can be found at [acquisition.gov/PSC Manual](https://acquisition.gov/PSC_Manual).