Description of Independent **and**
Central Offices *(Unaudited)*

Office of Administrative Services (OAS): OAS delivers innovative, responsive, timely, and sustainable policies and solutions for GSA's workspace and administrative needs for today and tomorrow. This fosters effective risk management, promotes integrity through cost-effective use of government resources across the Agency and supports GSA customers' missions.

Office of the Chief Financial Officer (OCFO): OCFO provides enterprise-wide budget, financial management, financial analysis, performance management, and strategic planning services to GSA business lines and staff offices.

Office of GSA IT (GSAIT): GSA IT serves the agency and the federal government with Innovative, Intuitive, and Integrated (I3) solutions through being efficient, strategic, and thought leaders. We provide high-quality IT solutions and services at the best value to fulfill GSA's mission.

Civilian Board of Contract Appeals (CBCA): CBCA encourages the prompt, efficient and inexpensive resolution of contract disputes through the use of alternative dispute resolution. It uses a variety of techniques intended to shorten and simplify, when appropriate, the formal proceedings normally used to resolve cases. The Board also provides to executive agencies, when jointly requested by an agency and its contractor, alternative dispute resolution services on contract-related matters not covered by the Contract Disputes Act, whether those matters arise before or after a contract has been awarded.

Office of Communications and Marketing (OCM): OCM works to support the American people, the federal government, and GSA through timely, responsive, and accurate communications.

Office of Congressional and Intergovernmental Affairs (OCIA): OCIA maintains Agency liaison with Congress; prepares and coordinates GSA annual legislative program; communicates GSA legislative program to OMB, Congress, and other interested parties; and works closely with OMB in the coordination and clearance of all proposed legislation impacting GSA.

Office of Human Resources Management (OHRM): OHRM primary focus is to help GSA attract, motivate, develop, retain, and reward our most valuable resource: our employees.

Office of Civil Rights (OCR): OCR ensures equal employment opportunity (EEO) for all GSA employees and applicants for employment on the basis of sex, race, color, national origin, religion, disability, age, and on the basis of genetic information; and protects employees from retaliation for protected EEO activity. OCR also ensures equal opportunity for recipients of GSA's federal financial assistance programs and participants in GSA's federally conducted programs. In addition, OCR administers GSA's Environmental Justice and Affirmative Employment Programs and adjudicates appeals in GSA's administrative grievance process.

Office of Citizen Services and Innovative Technologies (OCSIT): The Office of Citizen Services and Innovative Technologies (OSCIT) assists federal agencies in creating a better experience for the public by helping them build, buy and share digital services. OCSIT includes a fee for service digital services consultancy, 18F, whose mission is to transform the way the federal government builds and buys digital services. In the year and a half since its inception, 18F has had over 50 agency engagements and has built dozens of modular, interoperable and secure digital services across government. OCSIT also includes the federal government's largest IT shared service portfolio, offering both free and paid products to the federal government at scale. Products in this portfolio span three specific mission areas tied to the President's Management Agenda, including: Secure Cloud, Open Government and Data, and Customer Experience.

Office of Mission Assurance (OMA): The Office of Mission Assurance (OMA) ensures resilience and continuity of the agency's critical business processes by integrating and coordinating activities across all domains of security (physical, cyber, personnel, and industrial), HSPD-12 credentialing, emergency management, and contingency and continuity planning. OMA provides an enterprise-wide approach to mission assurance planning while ensuring the safety, privacy, and security of GSA facilities, people, and IT assets nationwide.