



Client Enrichment Series

Welcome to today's presentation:

Returning to GSA Facilities - Your FAQs Answered

July 22nd, 2020

The presentation will start at Noon eastern

Note: Phones are automatically muted during the presentation. You have the ability to send questions to our team via your Q&A pane. Participant questions will be captured, and used to create future FAQ's posted to our website.





Returning to GSA Facilities - Your FAQs Answered



Our Moderator :

Ryan Doerfler

Workplace Strategist

Total Workplace Program Management Office

PBS Office of Design and Construction

Today's Format

GSA's COVID-19 Website

- Resources, Guidance, FAQ's
- Your Q&A today will help build our website resources

Our Panelists Address Your COVID-19 Most Frequently Asked Questions

- Cleaning and Disinfection
- Building Management and Operations
- Project Costs and Schedule Impacts

Wrap-up & Audience Feedback

GSA's COVID-19 Website

COVID-19 (CORONAVIRUS)

GSA Activities

We're taking several measures to enhance safety and health in GSA-controlled federal and leased locations in response to COVID-19 (Coronavirus). GSA is also helping federal agencies, and state and local governments, get the materials and services they urgently need to continue mission critical work. This includes the following:

- GSA created buying guides for key products and services that agencies need to respond to COVID-19
 - Building screening services
 - Cleaning products and services
 - Telework and IT
- GSA developed the below Market Research as a Service (MRAS) resources to connect industry partners with buyers
 - Industry COVID-19 Request for Information (RFI): By responding to this RFI, industry gets daily emails asking for updates on available Personal Protective Equipment (PPE).
- Buyers can temporarily procure non-TAA Compliant essential products [PDF - 3 MB] under Multiple Award Schedule Contracts for certain Federal Supply Classes (e.g. masks, sanitizer, soap, bleach, disinfectants).
- State and local agencies have access to GSA MAS Purchasing Programs. [PDF - 436 KB]
- We've also compiled relevant acquisition information and resources on Acquisition.gov, the Acquisition Gateway, and *GSA Advantage!*
- Incorporated new standards in our custodial contacts in federally-owned buildings to include the disinfection of solid, high-contact surfaces in common and high-traffic areas.

Please see the below for Frequently Asked Questions. For questions beyond what is addressed here, please contact covid19.questions@gsa.gov. For media inquiries, please contact press@gsa.gov.

Frequently Asked Questions

Real Estate:

- 1) What are GSA's response procedures when COVID-19 is confirmed or suspected in a GSA building? +

COVID-19 Info

List of closed GSA owned and/or managed federal buildings

Latest info from the CDC



The U.S. government response

Telework Best Practices

- Federal Guidance on Resuming Operations
- Federal Employee Support Guidance
- Telework Basics
- For Supervisors / Managers

GSA's COVID-19 Resource Page

- Overview
- GSA Activities
- FAQ's

Returning to GSA Facilities Web Resources

RETURNING TO GSA FACILITIES



Federally Owned Building Management

- Enhanced Entry Screening Services Guidance
- Signage Guidance
- HVAC Guidance
- Face Coverings Guidance
- Cleaning and Disinfection Guidance
- Additional Guidance



LEASING

GSA Leased Locations

- Leasing Policy, Project and Process Guidance
- Enhanced Entry Screening Services Guidance
- Procurement Guidance
- Cleaning and Disinfecting Guidance
- Guidance for Confirmed or Suspected Cases in Leased Locations
- Supplemental Routine Cleaning Services
- Additional Cleaning Guidance for Leased Space

Tools for the Workforce

- Federal Guidance on Resuming Operations
- Federal Employee Support Guidance
- Telework Basics
- For Supervisors / Managers

COVID-19 Info

- Frequently Asked Questions
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Projects

- Continuing Public Buildings Service Construction Projects
- Reimbursable Work Authorization Funding Options



Workspace

- CDC Workplace Reopening Decision Tree
- Strategies for Returning to Facilities

Returning to GSA Facilities

- Federally Owned Building Management
- GSA Leased Locations
- Projects
- Workspace
- Tools for the Workforce
- COVID-19 Info



Returning to GSA Facilities - Your FAQs Answered

Our Panelists



Denise Broskey

Director Center for Lease
Program Compliance, Oversight
and Workforce Development

PBS Office of Leasing



Keith Colella

Director Project Delivery
Excellence Division

PBS Office of Design
and Construction



Kevin Santee

Certified Industrial Hygienist

PBS Office of
Facilities Management

Cleaning and Disinfection FAQs



Denise Broskey
Office of Leasing

Is GSA considering guidance on building wide cleaning for when buildings re-open?

How does GSA define “high traffic areas” and “frequently touched surfaces” - and what are the plans to clean them?

How does an agency request enhanced cleaning/disinfecting?
Who pays for it?

If a person tests positive for COVID in a GSA building, what is the protocol to follow, and who pays for the cleaning/disinfecting of the impacted areas?



Kevin Santee
Office of Facilities
Management

Building Management and Operations FAQs



Denise Broskey
Office of Leasing

What are GSA's plans to meet CDC guidelines with respect to ventilation for leased and owned locations?

Is GSA considering installing physical barriers or some other way to manage crowds in common areas such as building lobbies to assist in social distancing practices?



Kevin Santee
Office of Facilities
Management

What protocols has GSA established for building janitorial and contractor staff to protect themselves and others (face coverings, hand washing, self-report any illness, etc.)?

Project Cost and Schedule Impact FAQs

Is there any opportunity to extend the time for expiring RWAs which have been impacted by COVID-19 closures?

What is the national stance on COVID-19 contingency in cost estimates?

In in RWA project, which agency is responsible for the cost of project delays caused by the Coronavirus pandemic?

How can RWA COVID related project cost impacts be minimized?



Keith Colella
Office of Design and
Construction

Poll Questions



Visit Our Website for COVID-19 Resources

GSA U.S. General Services Administration

Per Diem Lookup

Buying & Selling ▾ Real Estate ▾ Policy & Regulations ▾ Small Business ▾ Travel ▾ Shared Services ▾ Technology ▾ About Us ▾

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COVID-19 (CORONAVIRUS)

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RETURNING TO GSA FACILITIES



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Workspace

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Drill Down In Our Website For Supporting Resources



Federally Owned Building Management

- [Enhanced Entry Screening Services Guidance](#)
- [Signage Guidance](#)
- [HVAC Guidance](#)
- [Face Coverings Guidance](#)
- [Cleaning and Disinfection Guidance](#)
- [Additional Guidance](#)

Links provide most up to date policies/processes, guidance and recommendations (CDC, DOL, EPA, OPM), acquisition support, etc

Signage Guidance

- CDC Signage: GSA posted two [CDC signs](#) in all GSA-controlled federal buildings in late February 2020. To prepare for increased building occupancy and operations, GSA is providing more signage to post at building entrances and in common areas and restrooms in all GSA-controlled federal buildings.
- Additional Signage: Occupant agencies are responsible for posting any additional signage in their immediate work areas. They must coordinate with the building's Designated Official (DO), FSC, and facility manager, if proposing to post any signage in the building's entrances or common areas. Order signage from the [Multiple Awards Schedules signage vendors](#).





Join us for our upcoming CES sessions

eRETA Digest

Tuesday, August 11 1pm-2:30pm eastern [Register Now](#)

Land Leasing

Thursday, August 20 1pm-2:30pm eastern [Register Now](#)

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www.gsa.gov/ces

clienrichmentseries@gsa.gov