June 1, 2022

Dear PBS Customer,

Thank you for your continued work with the U.S. General Services Administration’s (GSA) Public Buildings Service (PBS) in FY 2022. We appreciate your business and are reaching out with some important dates and information regarding the Reimbursable Services Program. As a reminder, both PBS and customer agencies must follow appropriate fiscal law and regulations, in addition to PBS policies, when submitting, reviewing, and accepting RWAs.

**RWA Submission & Deadlines:**

RWA information must be entered directly into PBS' [eRETA](https://ergo.gsa.gov) application and submitted for potential acceptance. Submitting an RWA or Work Request to PBS does not guarantee acceptance. Customers should not obligate funds until they receive a PBS-signed RWA and Acceptance Letter.

Please note, a Work Request (WR) is different from a fully executable RWA. A WR initiates the planning process to develop and refine a scope of work, schedule and estimate. WRs without a linked Summary Cost Estimate (SCE) are not fully executable and cannot be sent for acceptance. Further details on fully executable WRs is below. For a visual of the WR-RWA Process, please use this link. WRs may be sent to GSA at any time, however, RWAs are subject to the deadlines outlined in this letter.

In order to use current fiscal year funding or have an RWA considered for acceptance in FY 2022, the WR must be provided in advance of the deadlines outlined below to allow PBS appropriate time to develop the requirements, scope and estimate. The time it takes to develop these items depends upon the complexity of the scope of work and the available resources in each region. This capacity limitation also applies to reviewing and revising existing estimates attached to work requests which are no longer reflective of market pricing. If you intend to use future fiscal year funding, please communicate this using the “FY Needed” field in eRETA. This will help ensure we prioritize current fiscal year needs first.

**FY 2022 Year End Deadline: Economy Act and DoD RWAs: Friday, July 22, 2022**

All Economy Act Funded and Department of Defense (DoD) RWAs must be sent to GSA for acceptance in eRETA by Friday, July 22, 2022. RWAs for above-standard tenant improvement (TI) costs are required prior to lease award. Given the complexity and time associated with leases, it is probable that funds will need to cross fiscal years without obligation by PBS. In such scenarios, PBS cannot assist in complying with internal customer financial constraints or the Economy Act.

Economy Act RWAs received after July 22, 2022 will be at a higher risk for non-acceptance as we approach the end of the fiscal year, when the potential inability to contract for goods or nonseverable services by September 30th escalates.

**FY 2022 Year End Deadline: ALL OTHER RWAs: Thursday, September 8, 2022**

All fully executable Non-Economy Act Funded RWAs must be sent to GSA for acceptance in eRETA no later than Thursday, September 8, 2022.

Fully executable RWAs must include:
- Clearly defined description of requirements for a current bona fide need
- Appropriate funding based upon an approved and linked eRETA Summary Cost Estimate (SCE)
- The “Customer Request for Acceptance” automated notification has been generated, and a copy has been automatically saved in the Documentation section of eRETA

PBS is *unable* to accept new RWAs from customers after September 8, 2022. The only exception is for severable service requests (e.g., additional cleaning services). Severable services with time-limited expiring funds (i.e. funds that expire on September 30, 2022) and a period of performance that crosses fiscal years, the RWA must be both i) accepted and ii) PBS must contractually award all funds prior to September 30, 2022.
As a reminder, all digital signatures must be applied prior to the end of the fiscal year (September 30th) for any RWA to be accepted and for a valid obligation to exist.

All goods or services procured using F Type RWAs must be delivered no later than September 30, 2022. As such, PBS regions may encourage you to consider other, more appropriate, RWA Types for your projects as we approach the deadline. F Type RWAs are automatically closed out on September 30th. We encourage you to work with your regional contacts to appropriately reduce funding on F Type RWAs in advance of the deadline outlined above.

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<thead>
<tr>
<th>Nonseverable RWA Examples</th>
<th>Deadline</th>
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</thead>
<tbody>
<tr>
<td>New RWAs (including F Types)</td>
<td>September 8th</td>
</tr>
<tr>
<td>Amendments - Within Scope Changes</td>
<td>September 8th</td>
</tr>
<tr>
<td>Amendments - Adding New Scope</td>
<td>September 8th</td>
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RWAs received after the above dates will require review and resubmission in eRETA in FY 2023 with available funding. In the event of an emergency need after September 8th, please contact your RWA Manager. An emergency is an occurrence that puts people or an asset in immediate danger; or that renders the asset, or a portion of the asset, useless for the immediate requirement, or when a repair must be made to avoid further property damage. Emergency requests are handled on a case-by-case basis.

Additionally, while we understand and respect internal obligation deadlines customers may impose upon themselves, we are unable to make any guarantees to accept RWAs ahead of September 30th. We encourage customers to submit fully executable RWAs to GSA as soon as possible to avoid delays in acceptance and to comply with any internal requirements.

Training Opportunities:

The Reimbursable Services Program continues to provide eRETA and RWA training through the Client Enrichment Series Training platform throughout the fiscal year. Reference www.gsa.gov/ces for more details and to register for these live training opportunities. Additional training and resources can be found at www.gsa.gov/rwa and www.gsa.gov/ereta.

Questions:

Thank you for your attention to the details of this letter and your continued partnership with PBS. Please contact your RWA Manager with any questions. RWA Manager contact information and additional guidance can be found at www.gsa.gov/rwa. Information on eRETA and details on how to gain access to the application can be found at www.gsa.gov/ereta.

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