



GSA Transition Coordination Center

EIS Transition

Progress Tracking Report Dashboard for the period ending August 31, 2020

Version 1.0

September 30, 2020

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1 Introduction

1.1 Purpose

The General Services Administration (GSA) Transition Coordination Center (TCC) created the Enterprise Infrastructure Solutions (EIS) Transition Progress Tracking Report (TPTR) Dashboard to provide a high-level monthly overview of transition progress from the expiring Networx, Washington Interagency Telecommunications System (WITS) 3, and GSA Regional local service (RLS) contracts to EIS or other contract vehicles. The charts contained herein were specifically selected by a collaboration team made up of agency, EIS contractor, and GSA representatives and briefed to the Infrastructure Advisory Group (IAG), to communicate transition progress at the Government-wide and agency levels, while highlighting large and medium agencies.

This month's report is derived from acquisition planning and decision data, Transition Inventory (TI) data, and other supporting data as of August 31, 2020. Business Volume (BV) reflects data as of July 31, 2020.

Note: *GSA extended Networx, WITS 3, and GSA RLS contracts to remove potential timeline barriers for modernization and transition execution with commitment by agencies to maintain momentum on EIS transition and network modernization. EIS transition milestones and target dates have been updated herein.*

1.2 Agency Categories and Size Standards

There are currently over 200 agencies with TI and billing under the expiring contracts. For this report, agencies are categorized into three groups: large agencies, medium agencies, and small agencies as defined by their average annual BV on the Networx contracts in FY12 through FY15.

- Large agencies: 17 agencies with annual BV \geq \$10 million
- Medium agencies: 25 agencies with annual BV $<$ \$10 million but \geq \$1 million
- Small agencies: 180 agencies with annual BV $<$ \$1 million (118 agencies including AB Code 0022 which represents the 62 Tribal Nations as a single entity and AB Code 0047 which includes all GSA-Regional Internal data in this report).

2 Transition Status

Transition volume, counts, scorecards, and completion status provide a snapshot of progress against transition tracking metrics. Given the agency inventory confirmation deadline was October 31, 2016, baseline data as of November 1, 2016 has been used to develop trend analysis. Additional information pertaining to Transition Completion Status of Small Agencies including Native American Tribes may be found in Appendix B; Transition Progress Milestones are shown in Appendix C; Key Metrics are described in Appendix D; and other Key Definitions are available in Appendix E.

2.1 Transition Volume

Transition volume provides a count of active Service Instance Records (SIRs) in TI beginning on November 1, 2016 through the current period. When SIRs are weighted based on their complexity to transition, it is referred to as SIR Proportional Weighted Value (PWV). Since the

volume of active SIRs and current BV are indicators of agency transition completion status (Section 2.3), GSA's TCC will report on the volume of services remaining on expiring contracts and the associated BV until both volumes are zero.

Figure 1 illustrates trending active SIR counts and target active SIR counts required to drive the active inventory on expiring contracts to zero by the milestone dates. The difference between actual active and target active SIR counts indicates the number of SIR disconnects. To meet the transition milestones, agencies must have SIR PWV 50% disconnected by March 31, 2021, 90% by March 31, 2022, and 100% disconnected by September 30, 2022.

Note: To reach the key metric of 50% disconnected by March 31, 2021 based on the current month's SIR # Total of 9,187,350, a total of 2,445,636 SIRs would need to be disconnected within the next seven (7) months (349,377 average per month).

This Key identifies the markings used when viewing SIR # Active: Government-wide.

| Key | |
|---------------------------------------|------------------------|
| ■ | SIRs # Active (Actual) |
| ■ | SIRs # Active (Target) |
| ■ | Milestone Target |

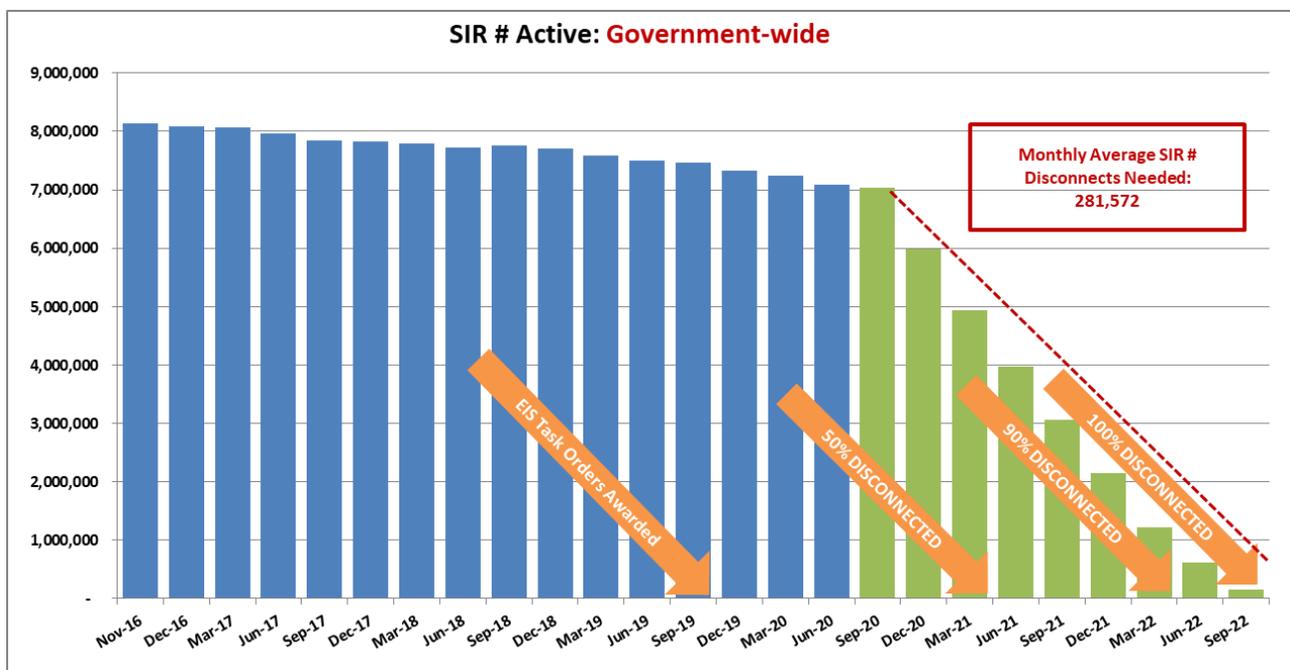


Figure 1. SIR # Active: Government-wide

2.2 Transition Progress Metrics Summary

Table 1 provides a summary of transition progress metrics by agency category. Tribes are broken out separately from small agencies for the purpose of this table. The goal is to reach 100% complete by the date listed.

Table 1. Transition Progress Metrics Summary: Agency Categories

| Transition Progress Metrics Summary - Agency Categories | | | | | | | |
|---|-----------|---------------------|-------------|----------------------|-----------------------|----------------------|------------------------------|
| Tracking Metric | Date Due | Percentage Complete | Total Count | Large Agencies Count | Medium Agencies Count | Small Agencies Count | Native American Tribes Count |
| Data As Of: 08/31/2020 | | | | | | | |
| Total EIS FO Solicitations Planned | | | 202 | 100 | 42 | 60 | |
| EIS FO Solicitations Passed GSA In-Scope Review | 3/31/2019 | 77.23% | 156 | 90 | 36 | 30 | |
| EIS FO Solicitations Issued to Industry | 3/31/2019 | 62.38% | 126 | 80 | 29 | 17 | |
| Task Orders Awarded (as defined by Key Metric) | 9/30/2019 | 31.19% | 63 | 42 | 17 | 4 | |
| Data As Of: 08/31/2020 | | | | | | | |
| Total Agencies | | | 222 | 17 | 25 | 118 | 62 |
| Transition 50% Complete (≥50% and <90%) | 3/31/2021 | 16.22% | 36 | 5 | 7 | 22 | 2 |
| Transition 90% Complete (≥90% and <100%) | 3/31/2022 | 3.60% | 8 | 0 | 1 | 6 | 1 |
| Transition 100% Complete (=100%) | 9/30/2022 | 12.61% | 28 | 0 | 0 | 16 | 12 |

2.3 Agency Transition Scorecards

Agency Scorecards provide an overview of agency transition status, where progress through Task Order (TO) award is measured against the number of Fair Opportunity (FO) solicitations expected; and transition percentage complete is measured against SIRs disconnected based on their PWV for complexity. This section depicts Agency Scorecards for the large and medium agency categories.

This Key identifies the markings used when viewing Agency Transition Scorecards.

| Key | |
|---------------------|---|
| Transition Progress | |
| | Complete, In Progress/Not Past Due, or Not Started/Not Past Due |
| | In Progress but Past Due |
| | Not Started and Past Due |

Table 2 reflects transition progress for large agencies.

Note: The key transition milestone of 9/30/2019 for agencies to award EIS TOs has passed. As of the end of this reporting period, large agencies have issued 58 transition related TO awards based on available data from the Network Hosting Center (NHC). Of these, 42 meet the definition and measurement criteria of “TOs Awarded” as listed in Appendix D.

Table 2. EIS Transition Scorecard: Large Agencies

| EIS Transition Scorecard: Large Agencies | | | | | | | |
|--|---|---|--|---|------------------------|-----------------------------------|---|
| Date: | 8/31/2020 | | | | | | |
| AB Code | Agency | EIS FO Solicitations Passed GSA In-Scope Review | ES FO Solicitations Issued to Industry | Other than ES FO Solicitations Issued to Industry (Self-reported) | ES Task Orders Awarded | Other than ES Task Orders Awarded | Transition SIR PWV % Completed (Disconnected) |
| Date Due | | 03/31/2019 | | | 09/30/2019 | | 09/30/2022 |
| 1200 | DEPARTMENT OF AGRICULTURE | 1 of 1 | 1 of 1 | N/A | 0 of 1 | 0 of 0 | 46.1% |
| 1300 | DEPARTMENT OF COMMERCE | 2 of 2 | 2 of 2 | N/A | 1 of 2 | 0 of 0 | 23.9% |
| 9721 | DEPARTMENT OF DEFENSE | 54 of 54 | 45 of 54 | 3 of 3 | 23 of 54 | 3 of 3 | 29.0% |
| 8900 | DEPARTMENT OF ENERGY | 2 of 2 | 2 of 2 | N/A | 0 of 2 | 0 of 0 | 38.6% |
| 7500 | DEPARTMENT OF HEALTH AND HUMAN SERVICES | 2 of 2 | 2 of 2 | N/A | 2 of 2 | 0 of 0 | 50.0% |
| 7000 | DEPARTMENT OF HOMELAND SECURITY | 3 of 13 | 3 of 13 | N/A | 0 of 13 | 0 of 0 | 27.7% |
| 1500 | DEPARTMENT OF JUSTICE | 2 of 2 | 2 of 2 | N/A | 1 of 2 | 0 of 0 | 56.8% |
| 1600 | DEPARTMENT OF LABOR | 2 of 2 | 2 of 2 | N/A | 1 of 2 | 0 of 0 | 56.3% |
| 1900 | DEPARTMENT OF STATE | 1 of 1 | 1 of 1 | N/A | 1 of 1 | 0 of 0 | 32.3% |
| 1400 | DEPARTMENT OF THE INTERIOR | 3 of 3 | 3 of 3 | N/A | 2 of 3 | 0 of 0 | 34.6% |
| 2000 | DEPARTMENT OF THE TREASURY | 6 of 6 | 6 of 6 | N/A | 5 of 6 | 0 of 0 | 72.7% |
| 6900 | DEPARTMENT OF TRANSPORTATION | 1 of 1 | 1 of 1 | N/A | 0 of 1 | 0 of 0 | 35.3% |
| 3600 | DEPARTMENT OF VETERANS AFFAIRS | 3 of 3 | 3 of 3 | N/A | 1 of 3 | 0 of 0 | 53.1% |
| 4700 | GENERAL SERVICES ADMINISTRATION | 1 of 1 | 1 of 1 | N/A | 1 of 1 | 0 of 0 | 34.3% |
| 1000 | JUDICIARY | 2 of 2 | 1 of 2 | N/A | 0 of 2 | 0 of 0 | 35.4% |
| 8000 | NATIONAL AERONAUTICS AND SPACE ADMINISTRATION | 3 of 3 | 3 of 3 | N/A | 2 of 3 | 0 of 0 | 20.1% |
| 2804 | SOCIAL SECURITY ADMINISTRATION | 2 of 2 | 2 of 2 | N/A | 2 of 2 | 0 of 0 | 41.9% |

Table 3 reflects the transition progress for medium agencies.

Note: The key transition milestone of 9/30/2019 for agencies to award EIS TOs has passed. As of the end of this reporting period, medium agencies have issued 19 transition related TO awards based on available data from the NHC. Of those, 17 meet the definition and measurement criteria of “TOs Awarded” as listed in Appendix D.

Table 3. EIS Transition Scorecard: Medium Agencies

| EIS Transition Scorecard: Medium Agencies | | | | | | | |
|---|--|---|---|--|-------------------------|------------------------------------|---|
| Data As Of: | 8/31/2020 | | | | | | |
| AB Code | Agency | EIS FO Solicitations Passed GSA In-Scope Review | EIS FO Solicitations Issued to Industry | Other than EIS FO Solicitations Issued to Industry (Self-reported) | EIS Task Orders Awarded | Other than EIS Task Orders Awarded | Transition SIR PWV % Completed (Disconnected) |
| Date Due | | 03/31/2019 | | | 09/30/2019 | | 09/30/2022 |
| 9507 | COMMODITY FUTURES TRADING COMMISSION | 1 of 1 | 1 of 1 | N/A | 0 of 1 | 0 of 0 | 20.1% |
| 9559 | CONSUMER FINANCIAL PROTECTION BUREAU | 1 of 1 | 1 of 1 | N/A | 0 of 1 | 0 of 0 | 66.6% |
| 9100 | DEPARTMENT OF EDUCATION | 3 of 3 | 3 of 3 | N/A | 3 of 3 | 0 of 0 | 39.3% |
| 8600 | DEPARTMENT OF HOUSING AND URBAN DEVELOPMENT | 1 of 1 | 0 of 1 | N/A | 0 of 1 | 0 of 0 | 37.5% |
| 6800 | ENVIRONMENTAL PROTECTION AGENCY | 1 of 1 | 0 of 1 | N/A | 0 of 1 | 0 of 0 | 34.1% |
| 4500 | EQUAL EMPLOYMENT OPPORTUNITY COMMISSION | 1 of 1 | 1 of 1 | N/A | 1 of 1 | 0 of 0 | 47.8% |
| 1100 | EXECUTIVE OFFICE OF THE PRESIDENT | 4 of 4 | 4 of 4 | N/A | 3 of 4 | 0 of 0 | 98.4% |
| 7800 | FARM CREDIT ADMINISTRATION | 0 of 2 | 0 of 2 | N/A | 0 of 2 | 0 of 0 | 55.0% |
| 2700 | FEDERAL COMMUNICATIONS COMMISSION | 2 of 2 | 2 of 2 | N/A | 0 of 2 | 0 of 0 | 40.8% |
| 5100 | FEDERAL DEPOSIT INSURANCE CORPORATION | 0 of 0 | 0 of 0 | N/A | 0 of 0 | 0 of 0 | 53.7% |
| 2600 | FEDERAL RETIREMENT THRIFT INVESTMENT BOARD | 1 of 1 | 0 of 1 | N/A | 0 of 1 | 0 of 0 | 32.5% |
| 0500 | GOVERNMENT ACCOUNTABILITY OFFICE | 1 of 1 | 0 of 1 | N/A | 0 of 1 | 0 of 0 | 38.8% |
| 8800 | NATIONAL ARCHIVES AND RECORDS ADMINISTRATION | 1 of 1 | 1 of 1 | N/A | 0 of 1 | 0 of 0 | 25.5% |
| 6300 | NATIONAL LABOR RELATIONS BOARD | 3 of 3 | 3 of 3 | N/A | 3 of 3 | 0 of 0 | 27.1% |
| 4900 | NATIONAL SCIENCE FOUNDATION | 1 of 1 | 1 of 1 | N/A | 0 of 1 | 0 of 0 | 76.1% |
| 3100 | NUCLEAR REGULATORY COMMISSION | 1 of 1 | 1 of 1 | N/A | 1 of 1 | 0 of 0 | 86.6% |
| 2400 | OFFICE OF PERSONNEL MANAGEMENT | 1 of 1 | 1 of 1 | N/A | 0 of 1 | 0 of 0 | 21.2% |
| 1606 | PENSION BENEFIT GUARANTY CORPORATION | 1 of 1 | 1 of 1 | N/A | 1 of 1 | 0 of 0 | 73.1% |
| 6000 | RAILROAD RETIREMENT BOARD | 5 of 5 | 3 of 5 | N/A | 3 of 5 | 0 of 0 | 8.9% |
| 5000 | SECURITIES AND EXCHANGE COMMISSION | 3 of 6 | 3 of 6 | N/A | 1 of 6 | 0 of 0 | 62.8% |
| 7300 | SMALL BUSINESS ADMINISTRATION | 1 of 1 | 1 of 1 | N/A | 1 of 1 | 0 of 0 | 28.2% |
| 6400 | TENNESSEE VALLEY AUTHORITY | 0 of 0 | 0 of 0 | N/A | 0 of 0 | 0 of 0 | 43.1% |
| 1800 | UNITED STATES POSTAL SERVICE | 2 of 2 | 1 of 2 | N/A | 0 of 2 | 0 of 0 | 19.7% |
| 9568 | US AGENCY FOR GLOBAL MEDIA | 0 of 1 | 0 of 1 | N/A | 0 of 1 | 0 of 0 | 34.6% |
| 7200 | US AGENCY FOR INTERNATIONAL DEVELOPMENT | 1 of 1 | 1 of 1 | N/A | 0 of 1 | 0 of 0 | 43.2% |

2.4 Transition Completion Status

Table 4 shows a list of large and medium agencies that have disconnected 100% of their TI SIRs as reported by Networkx contractors, WITS 3, and the Telecommunications Ordering and Pricing System (TOPS). Both “SIR % Disconnected” and “BV % Reduction” must reach 100% before transition is considered complete.

Note: *To date, no large or medium agencies have disconnected 100% of TI SIRs. A listing of small agencies including Native American Tribes that have disconnected 100% of TI SIRs is provided in Appendix B.*

Table 4. Transition Completion Status: Large and Medium Agencies

| Transition Completion Status: Large and Medium Agencies | | | | | | |
|---|---------|--------|--------------------|----------------|---------------------|--------------------------|
| Agency Category | AB Code | Agency | SIR % Disconnected | BV % Reduction | Transition Complete | Transition Complete Date |
| L | NONE | | | | | |
| M | NONE | | | | | |

3 Fair Opportunity Solicitations

3.1 Fair Opportunity Process for Selecting EIS Contractors

Agencies must follow the FO process to issue solicitations to industry and award TOs. The TCC tracks and reports metrics that drive the process, such as the number of FO solicitations expected [derived from the Agency Transition Plan (ATP), or subsequently in data calls from GSA Agency Management], the number of FO solicitations that have passed GSA in-scope review, the number of FO solicitations issued to industry, and the award of at least one TO against each FO solicitation.

FO solicitations below the simplified acquisition threshold (SAT) do not require in-scope review but may be reported as part of the total FO solicitations expected by an agency. In these instances, the solicitation is considered to have automatically passed in-scope review once it has been issued to industry.

Table 5 provides a summary of FO solicitation progress.

Table 5. Fair Opportunity Solicitation Progress

| Fair Opportunity Solicitation Progress | | | | | |
|--|---------------------------------|---|---|--|--|
| Agency Category | EIS - FO Solicitations Expected | EIS - FO Solicitations Passed GSA In-Scope Review | EIS - FO Solicitations Issued to Industry | Other Than EIS - FO Solicitations Expected | Other Than EIS - FO Solicitations Issued to Industry |
| L | 100 | 90 | 80 | 3 | 3 |
| M | 42 | 36 | 29 | 0 | 0 |
| Grand Total | 142 | 126 | 109 | 3 | 3 |

3.1.1 Fair Opportunity Solicitations Passed GSA In-Scope Review

FO solicitations above the SAT must pass GSA in-scope review prior to being issued to industry. Figure 2 compares the number of FO solicitations expected to those that have passed GSA in-scope review for each of the large agencies. Of the 100 large agency EIS FO solicitations expected, 90 have passed GSA in-scope review (90.0%).

Notes: Department of Defense (DOD) decreased its FO solicitations expected from 56 to 54 and received two (2) in-scope determinations this reporting period.

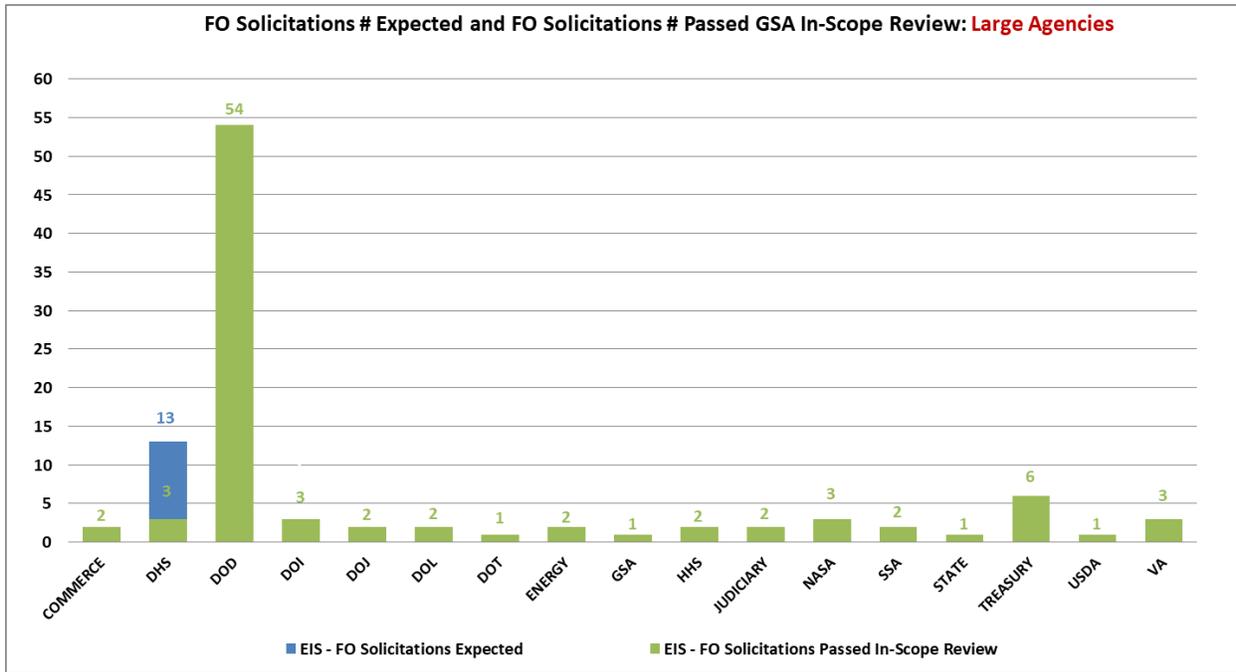


Figure 2. FO Solicitations # Expected and FO Solicitations # Passed GSA In-Scope Review: Large Agencies

Figure 3 compares the number of FO solicitations expected to those that have passed GSA in-scope review for each of the medium agencies. Of the 42 medium agency EIS FO solicitations expected, 36 have passed GSA in-scope review (85.7%).

Notes: No medium agencies received in-scope determinations this reporting period.

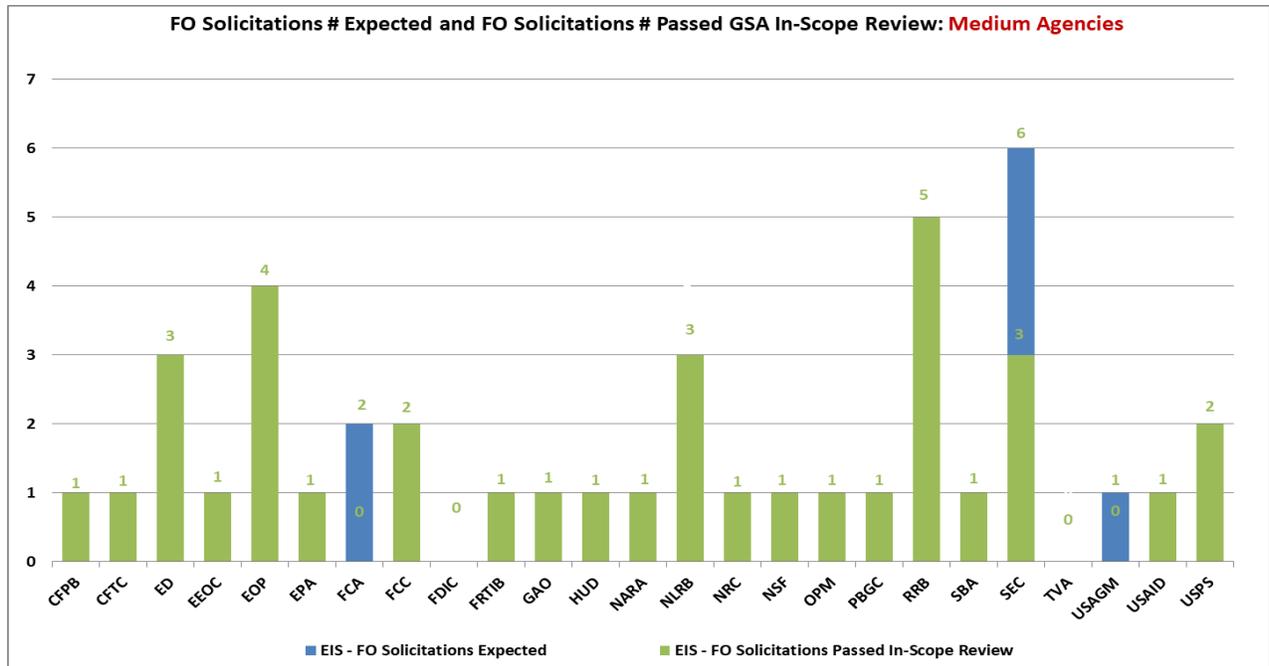


Figure 3. FO Solicitations # Expected and FO Solicitations # Passed GSA In-Scope Review: Medium Agencies

3.1.2 Fair Opportunity Solicitations Issued to Industry

Agencies must issue FO solicitations to industry prior to awarding EIS TOs. The TCC uses data provided by GSA Agency Management to track and report progress towards this metric. Agency representatives are encouraged to self-report to confirm FO solicitations issued to industry when they elect to use contracts other than EIS. The TCC will reflect this data as “Other than EIS” in Figure 4 below.

Figure 4 illustrates the number of FO solicitations expected and issued to industry for large agencies. Of the 100 large agency EIS FO solicitations expected, 80 have been issued to industry (80.0%); DOD has issued 3 of 3 FO solicitations on vehicles other than EIS.

Notes: *DOD issued one solicitation to industry this reporting period.*

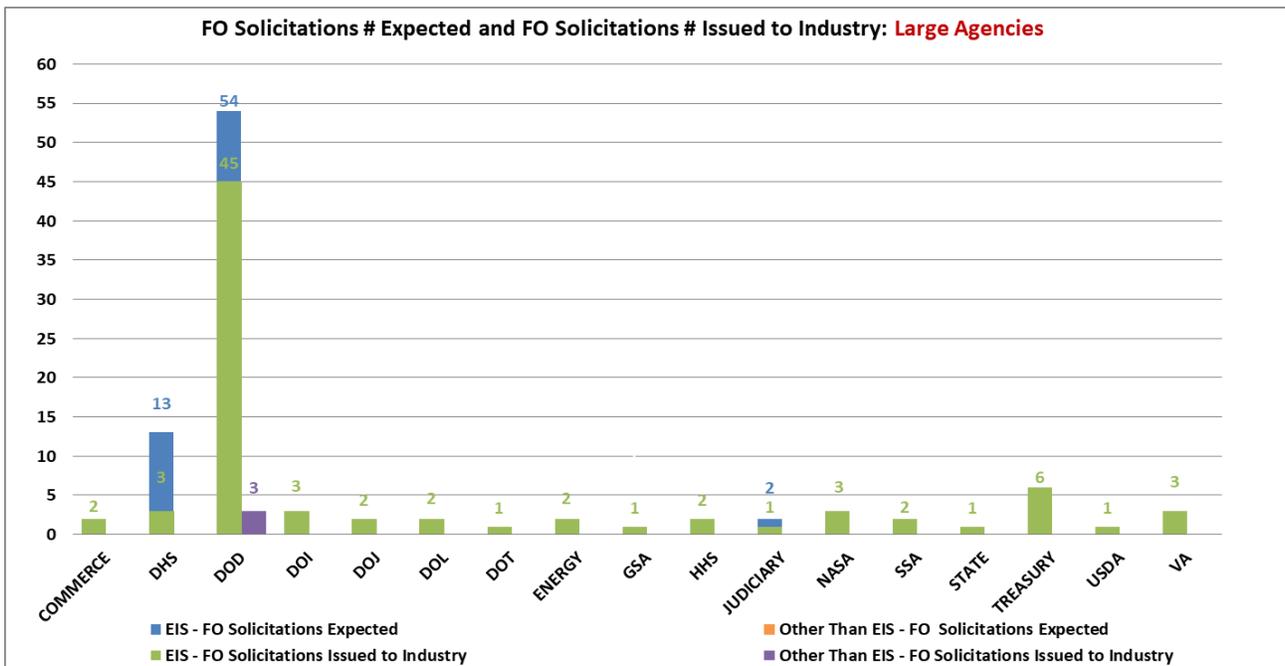


Figure 4. FO Solicitations # Expected and FO Solicitations # Issued to Industry: Large Agencies

Figure 5 illustrates the number of FO solicitations expected and issued to industry for medium agencies. Of the 42 medium agency EIS FO solicitations expected, 29 have been issued to industry (69.0%). Medium agencies have not self-reported the release of FO solicitations on contract vehicles other than EIS.

Notes: *No medium agencies issued solicitations to industry this reporting period.*

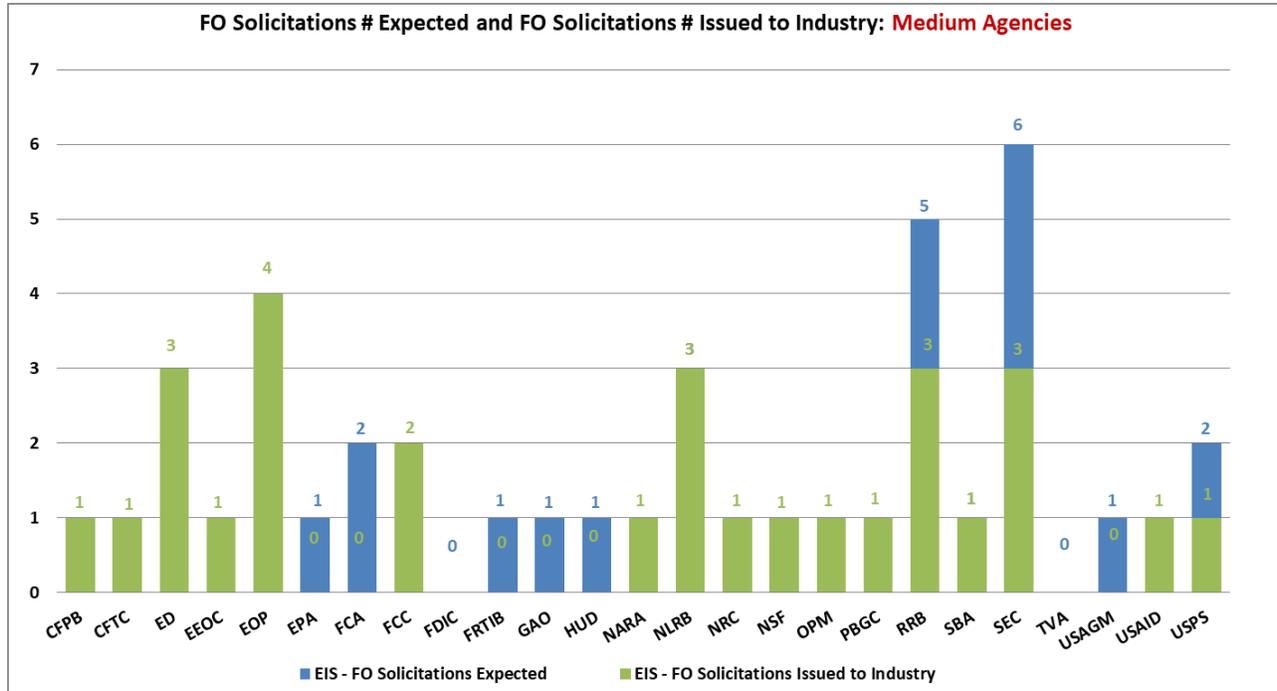


Figure 5. FO Solicitations # Expected and FO Solicitations # Issued to Industry: Medium Agencies

3.1.3 EIS Task Orders Awarded

An agency indicates selection of an EIS contractor by awarding at least one TO for each solicitation. Since an FO decision could result in multiple TOs, it is not possible to ascertain that all TOs have been awarded for any given FO solicitation. When an agency has awarded at least one TO for an FO solicitation, the EIS contractor(s) will report the TO award(s) to GSA, and GSA will register this step as complete for that FO solicitation.

Table 6 provides the number of EIS TOs awarded by large agencies during this reporting period.

Note: Five (5) new large agency TO awards were reported in the NHC this period; TO awards that meet the definition and measurement criteria listed in Appendix D are highlighted in green.

Table 6. EIS Task Order Award Status: Large Agencies

| AB Code | Agency | TO Award Date | TO # | EIS Contractor | Latest TO Revision # | Latest TO Revision Date |
|---------|--|---------------|-------------------|-----------------|----------------------|-------------------------|
| 9721 | DEPARTMENT OF DEFENSE* | 08/12/2020 | HC101320F0128 | Verizon Federal | 1 | 08/24/2020 |
| 7500 | DEPARTMENT OF HEALTH AND HUMAN SERVICES* | 09/01/2020 | 75P00120F80177 | Verizon Federal | 2 | 08/26/2020 |
| 1600 | DEPARTMENT OF LABOR* | 09/01/2020 | 1605TB-20-F-00053 | Verizon Federal | 1 | 08/31/2020 |
| 1900 | DEPARTMENT OF STATE* | 08/12/2020 | 19AQMM20F2064 | AT&T | 2 | 08/18/2020 |
| 1400 | DEPARTMENT OF THE INTERIOR* | 08/01/2020 | 140A1620F0013 | Verizon Federal | 1 | 08/24/2020 |

**indicates the first TO award issued against an FO solicitation*

Table 7 provides the number of TOs awarded by medium agencies this reporting period.

Note: One new medium agency TO award was reported in the NHC this period. TO awards that meet the definition and measurement criteria listed in Appendix D are highlighted in green.

Table 7. EIS Task Order Award Status: Medium Agencies

| AB Code | Agency | TO Award Date | TO # | EIS Contractor | Latest TO Revision # | Latest TO Revision Date |
|---------|--------------------------|---------------|---------------|----------------|----------------------|-------------------------|
| 9100 | DEPARTMENT OF EDUCATION* | 09/01/2020 | 91990020F0039 | AT&T | 1 | 08/14/2020 |

**indicates the first TO award issued against an FO solicitation*

4 Transition Execution Progress

Once TOs have been awarded, agencies work directly with EIS contractors to execute the transition of services. Transition is considered complete when all SIRs from expiring contracts have been disconnected and BV has been reduced to zero.

4.1 Government-wide

This section identifies transition progress Government-wide for the following metrics: SIR disconnected, SIR PWV disconnected, and BV reduction. Figure 6 illustrates Government-wide trending of these metrics where the goal for all measures is 100%.

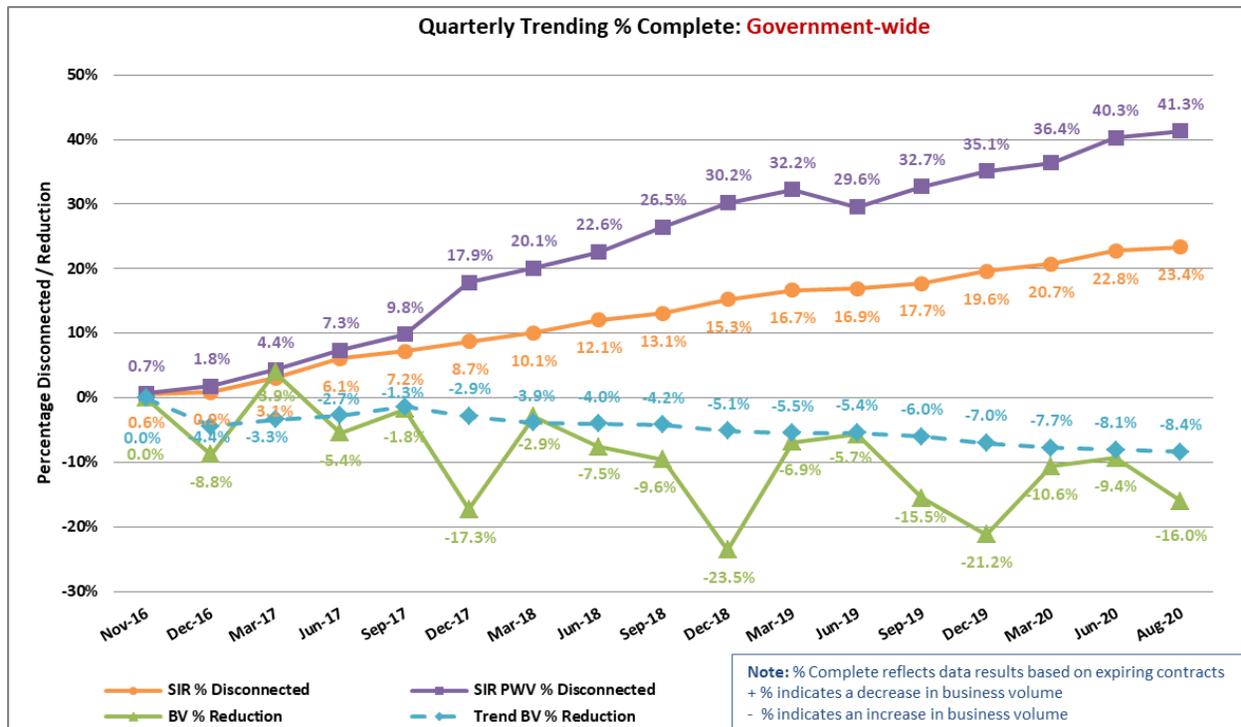


Figure 6. Quarterly Trending % Complete: Government-wide

4.2 Transition Progress – Agency Category

This section identifies transition progress by agency category based on SIR disconnected and SIR PWV disconnected metrics.

4.2.1 Transition Progress - Large Agencies

Figure 7 illustrates the comparison between the baseline SIR counts and current SIR counts for each of the large agencies.

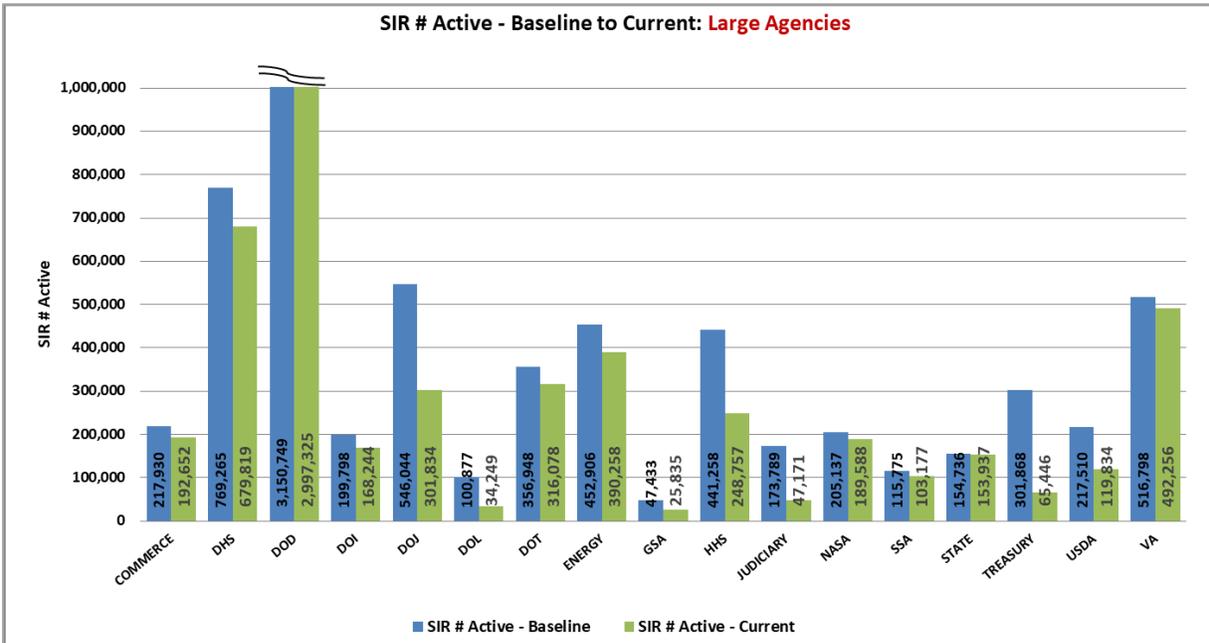


Figure 7. SIR # Active – Baseline to Current: Large Agencies

Figure 8 illustrates the comparison between the baseline SIR PWV counts and current SIR PWV counts for each of the large agencies.

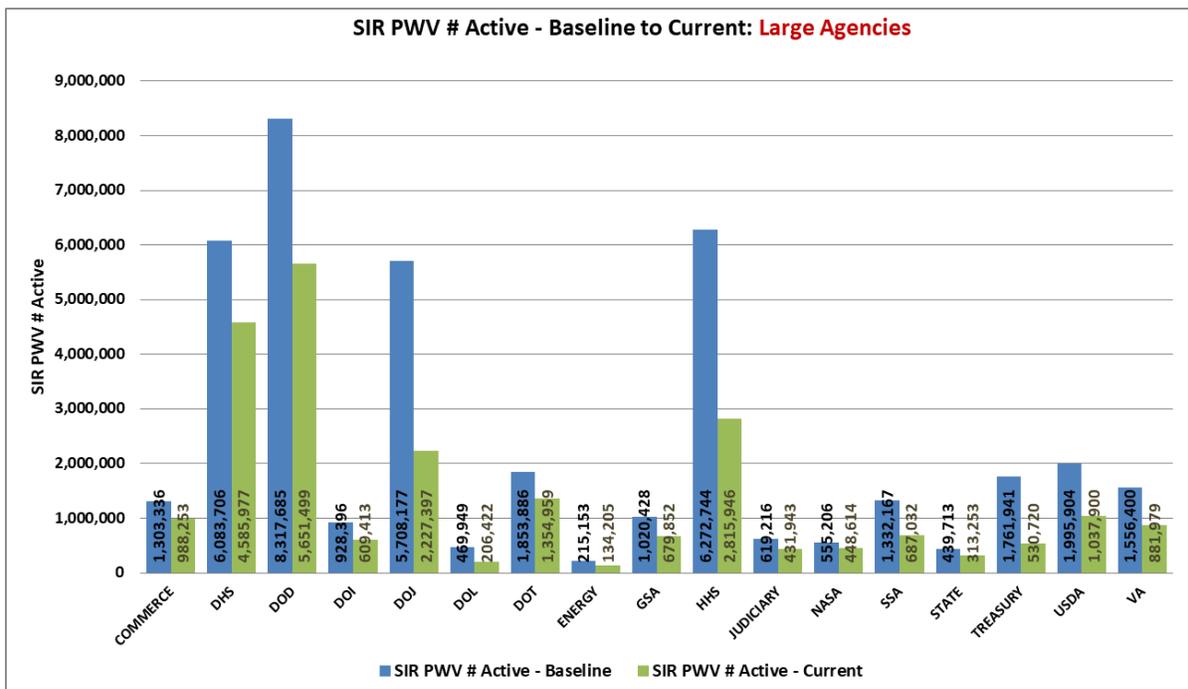


Figure 8. SIR PWV # Active – Baseline to Current: Large Agencies

4.2.2 Transition Progress - Medium Agencies

Figure 9 illustrates the comparison between the baseline SIR counts and current SIR counts for each of the medium agencies.

Note: As of this reporting period, Department of Education (ED) has increased its SIR # Active by 10 since the baseline count, and Government Accountability Office (GAO) has increased its SIR # Active by 2,174.

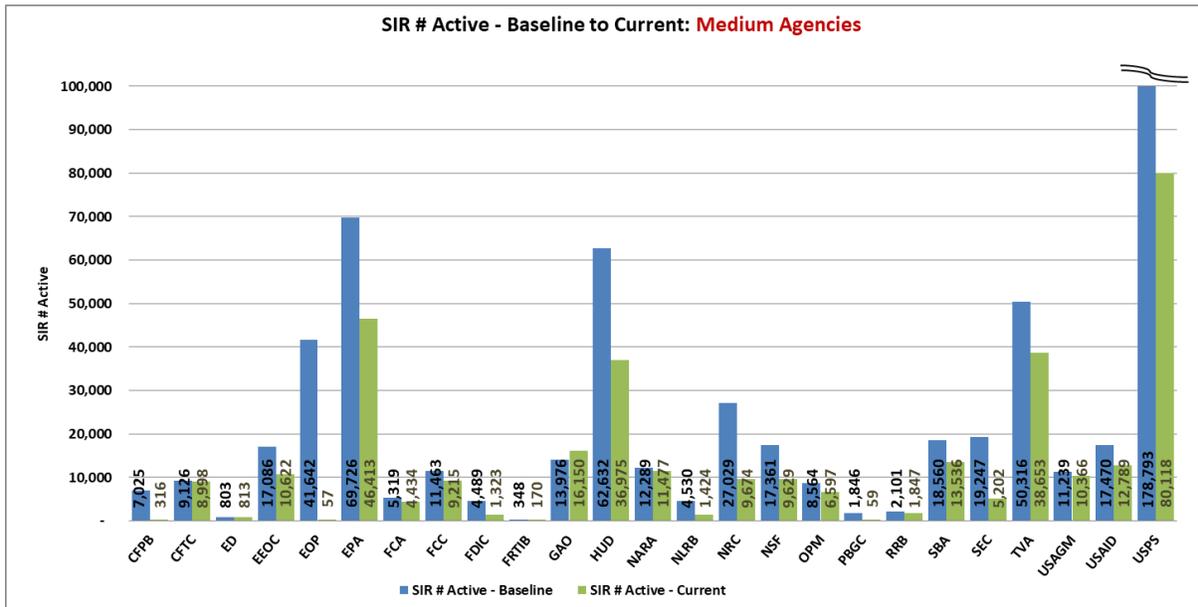


Figure 9. SIR # Active – Baseline to Current: Medium Agencies

Figure 10 illustrates the comparison between the baseline SIR PWV counts and current SIR PWV counts for each of the medium agencies.

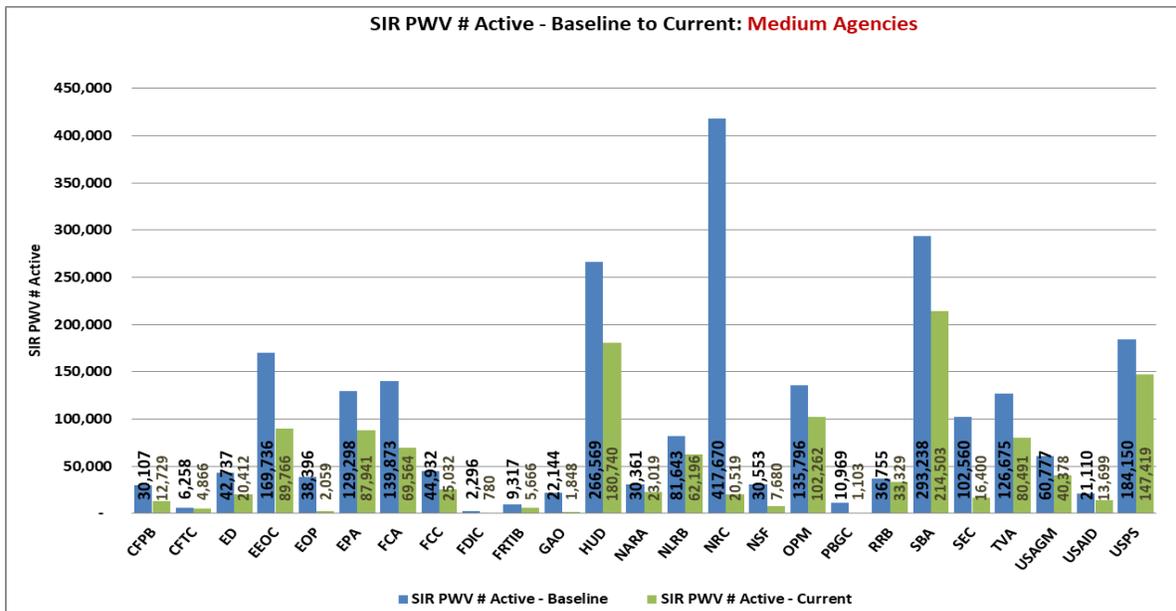


Figure 10. SIR PWV # Active – Baseline to Current: Medium Agencies

Appendix A – Acronyms

| Acronym | Definition |
|-----------|---|
| AB | Agency Bureau |
| AM | Agency Manager |
| ATP | Agency Transition Plan |
| ATS | Agency Transition Sponsor |
| BAC | Billing Account Code |
| BV | Business Volume |
| CFPB | Consumer Financial Protection Bureau |
| CFTC | Commodity Futures Trading Commission |
| CIO | Chief Information Officer |
| CLIN | Contract Line Item Number |
| DC | District of Columbia |
| DHS | Department of Homeland Security |
| DOD | Department of Defense |
| DOI | Department of the Interior |
| DOJ | Department of Justice |
| DOL | Department of Labor |
| DOT | Department of Transportation |
| ED | Department of Education |
| EEOC | Equal Employment Opportunity Commission |
| EIS | Enterprise Infrastructure Solutions |
| E-MORRIS | Enhanced Monthly On-Line Records and Reports of Information Technology Services |
| EOP | Executive Office of the President |
| EPA | Environmental Protection Agency |
| FBI | Federal Bureau of Investigation |
| FCA | Farm Credit Administration |
| FCC | Federal Communications Commission |
| FO | Fair Opportunity |
| FDIC | Federal Deposit Insurance Corporation |
| FRTIB | Federal Retirement Thrift Investment Board |
| FY | Fiscal Year |
| GAO | Government Accountability Office |
| GSA | General Services Administration |
| HHS | Department of Health and Human Services |
| HUD | Department of Housing and Urban Development |
| IAA | Interagency Agreement |
| IAG | Infrastructure Advisory Group |
| ITT | Integrated Transition Team |
| LMS | Large, Medium, Small |
| LTM | Lead Transition Manager |
| LSA | Local Service Agreement |
| NARA | National Archives and Records Administration |
| NASA | National Aeronautics and Space Administration |
| NBIP-VPNS | Network-Based Internet Protocol Virtual Private Network Service |
| NHC | Network Hosting Center |
| NLRB | National Labor Relations Board |
| NRC | Nuclear Regulatory Commission |
| NSF | National Science Foundation |
| OPM | Office of Personnel Management |
| PBGC | Pension Benefit Guaranty Corporation |
| POC | Point of Contact |
| PWV | Proportional Weighted Value |
| RLS | Regional Local Service |
| RRB | Railroad Retirement Board |

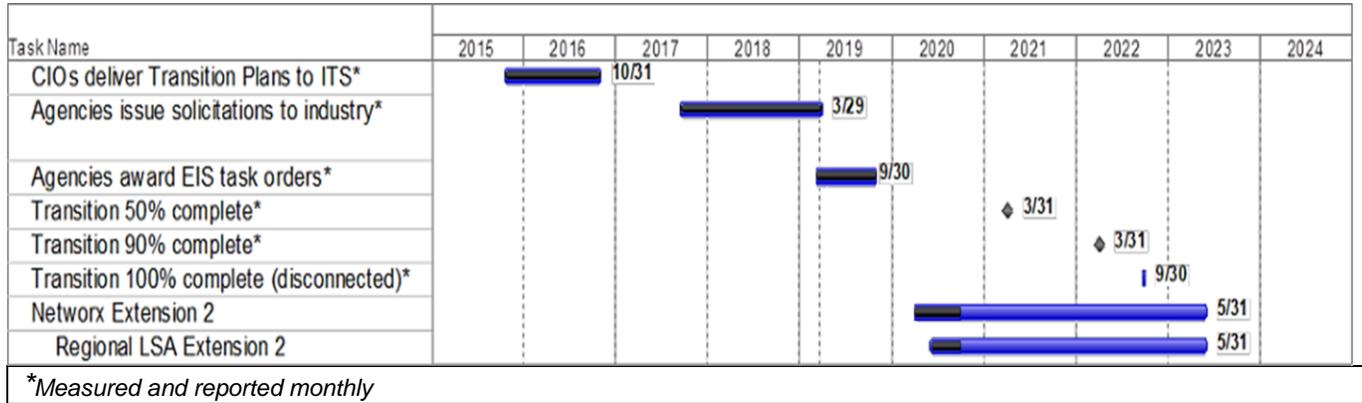
| Acronym | Definition |
|---------|--|
| SAT | Simplified Acquisition Threshold |
| SBA | Small Business Administration |
| SEC | Securities Exchange Commission |
| SIR | Service Instance Record |
| SSA | Social Security Administration |
| TCC | Transition Coordination Center |
| TI | Transition Inventory |
| TO | Task Order |
| TOCO | Transition Ordering Contracting Officer |
| TOPS | Telecommunications Ordering and Pricing System |
| TPTR | Transition Progress Tracking Report |
| TSID | Telephone System Identification |
| TVA | Tennessee Valley Authority |
| USAGM | US Agency for Global Media |
| USAID | US Agency for International Development |
| USDA | US Department of Agriculture |
| USPS | United States Postal Service |
| VA | Department of Veterans Affairs |
| WITS | Washington Interagency Telecommunications System |

Appendix B – Transition Completion Status: Small Agencies including Native American Tribes

| Transition Completion Status: Small Agencies including Native American Tribes | | | | | | |
|---|---------|--|--------------------|----------------|---------------------|--------------------------|
| Agency Category | AB Code | Agency | SIR % Disconnected | BV % Reduction | Transition Complete | Transition Complete Date |
| Small Agencies | | | | | | |
| S | 4952 | NATIONAL CENTER FOR ATMOSPHERIC RESEARCH | 100.0% | 98.3% | NO | |
| S | 3312 | JOHN F KENNEDY CENTER FOR THE PERFORMING ARTS | 100.0% | 100.0% | YES | Aug 2020 |
| S | 0814 | CONGRESSIONAL BUDGET OFFICE | 100.0% | 100.0% | YES | Dec 2019 |
| S | 1917 | INTERNATIONAL BOUNDARY COMMISSION US AND CANADA | 100.0% | 100.0% | YES | Sep 2019 |
| S | 4953 | US ARCTIC RESEARCH COMMISSION | 100.0% | 100.0% | YES | Aug 2019 |
| S | 0064 | PAN AMERICAN HEALTH ORGANIZATION | 100.0% | 100.0% | YES | Apr 2019 |
| S | 4883 | DWIGHT D EISENHOWER MEMORIAL COMMISSION | 100.0% | 100.0% | YES | Mar 2019 |
| S | 9533 | BARRY GOLDWATER SCHOLARSHIP AND EXCELLENCE IN EDUCATION FOUNDATION | 100.0% | 100.0% | YES | Feb 2019 |
| S | 5600 | CENTRAL INTELLIGENCE AGENCY | 100.0% | 100.0% | YES | Nov 2017 |
| S | 9574 | COMMISSION ON THE NATIONAL MOMENT OF REMEMBRANCE | 100.0% | 100.0% | YES | Oct 2017 |
| S | 7618 | CHRISTOPHER COLUMBUS FELLOWSHIP FOUNDATION | 100.0% | 100.0% | YES | Sep 2017 |
| S | 4895 | COMMISSION FOR INTERNATIONAL RELIGIOUS FREEDOM | 100.0% | 100.0% | YES | Jul 2017 |
| S | 9551 | DIRECTOR OF NATIONAL INTELLIGENCE | 100.0% | 100.0% | YES | Nov 2016 |
| S | 9565 | FEDERAL COORDINATOR ALASKA NATURAL GAS TRANSPORTATION PROJECTS | 100.0% | 100.0% | YES | Nov 2016 |
| S | 1252 | GRADUATE SCHOOL USA | 100.0% | 100.0% | YES | Nov 2016 |
| S | 9561 | RECOVERY ACCOUNTABILITY AND TRANSPARENCY BOARD | 100.0% | 100.0% | YES | Nov 2016 |
| Native American Tribes | | | | | | |
| T | GRLA | GREAT LAKES INTER-TRIBAL COUNCIL (GRLA) | 100.0% | -95.5% | NO | |
| T | NA14 | PENOBSCOT INDIAN NATION (NA14) | 100.0% | -77.6% | NO | |
| T | NA33 | MECHOOPDA INDIAN TRIBE (NA33) | 100.0% | 100.0% | YES | Aug 2020 |
| T | NA57 | YUOK TRIBE (NA57) | 100.0% | 100.0% | YES | Aug 2020 |
| T | NA03 | CONFEDERATED TRIBES OF THE GRANDE RONDE COMMUNITY OF OREGON (NA03) | 100.0% | 100.0% | YES | Feb 2020 |
| T | NAS0 | STILLAGUAMISH TRIBE (NAS0) | 100.0% | 100.0% | YES | Feb 2020 |
| T | GLIF | GREAT LAKES INDIAN FISH AND WILDLIFE (GLIF) | 100.0% | 100.0% | YES | Dec 2019 |
| T | NAS1 | STILLAGUAMISH TRIBE (NAS1) | 100.0% | 100.0% | YES | Jun 2019 |
| T | NAS2 | STILLAGUAMISH TRIBE (NAS2) | 100.0% | 100.0% | YES | May 2019 |
| T | NC06 | MOHICAN NORTH STAR OPERATIONS (NC06) | 100.0% | 100.0% | YES | May 2018 |
| T | NC12 | MUCKLESHOOT INDIAN (NC12) | 100.0% | 100.0% | YES | May 2018 |
| T | NA56 | UNITED SOUTH AND EASTERN TRIBES (NA56) | 100.0% | 100.0% | YES | Jun 2017 |

Appendix C – Transition Progress Milestones Gantt Chart

The below Gantt Chart illustrates key milestones and target dates established for tracking the progress of transition.



Appendix D – Key Metrics

| Tracking Metric | Target Date | Definition | Measurement |
|---|-------------|---|---|
| ITT Assigned | 6/30/2016 | Agency Transition Sponsor (ATS), Transition Ordering Contracting Officer (TOCO), and Lead Transition Manager (LTM) assigned by agency as part of the Integrated Transition Team (ITT) | TCC received Transition Team POC info from Agency CIO or other known contact |
| TI Access | 10/31/2016 | Agency access to Transition Inventory (TI) data | Agency has at least one E-MORRIS user account to view/confirm TI data |
| IAA Signed | 5/31/2017 | Interagency Agreement (IAA) signed | TCC received IAA signed by Agency and GSA; or IAA not required |
| ATP Submitted | 10/31/2016 | Agency Transition Plan (ATP) submitted | TCC received ATP signed by ATS and it includes at least the info from the outline in the Transition Handbook |
| Solicitations Issued to Industry | 3/31/2019 | Agencies will issue EIS solicitations, that have passed scope review, to industry for proposals | Agency reports to GSA as solicitations are issued to industry for proposals. Agency Management will collect data and make available to the TCC through the solicitation forecast by the end of each month <u>Note:</u> After this target date, GSA reserves the option to cut off GSA-funded Transition Ordering Assistance (TOA) support for agencies' solicitation development. GSA will work with agencies unable to meet this date on an individual basis. GSA will process contract modifications on Networx and WITS 3 (direct order contracts) only for mission essential services. |
| Task Orders Awarded | 9/30/2019 | At least one task order awarded for each solicitation as reported by EIS contractor through the Network Hosting Center (NHC) | As EIS contractors receive task orders, they report them to GSA, and the TOs are recorded in the NHC; GSA will track that at least one TO is awarded for each solicitation the agency has forecasted <u>Note:</u> After this target date, GSA will cease adding services on Regional Local Service contracts (aka LSAs) that comprise the full service program |
| Transition 50% Complete | 3/31/2021 | Proportional Weighted Value (PWV) percentage disconnected | 50% of TI is disconnected as reported by Networx contractors, WITS 3 PMO, and TOPS based on SIR PWV disconnects |
| Transition 90% Complete | 3/31/2022 | PWV percentage disconnected | 90% of TI is disconnected as reported by Networx contractors, WITS 3 PMO, and TOPS based on SIR PWV disconnects |
| Transition 100% Complete (disconnected) | 9/30/2022 | 100% of services disconnected | 100% of TI is disconnected as reported by Networx contractors, WITS 3 PMO, and TOPS based on SIR PWV disconnects |

Appendix E – Key Definitions

| Key Term | Key Definition |
|--|--|
| All Agency Inventory (AAI) | A detailed inventory that extends current TI data to include individual CLINs, features, equipment, bandwidth, and other data not currently included in T; Data is primarily based on contractor inventory, billing, and orders for Networx, WITS 3, and RLS contracts |
| Business Volume (BV) | The amount billed by the contractors for services, including adjustments, taxes and fees; sometimes includes adjustments made by GSA |
| BV Reduction | A transition execution metric that compares current BV to the initial BV |
| Confirmation of Validated Inventory | <p>Confirmation means a transition entity has determined that its TI records accurately represent the service instances that need to be transitioned from the expiring Networx, WITS 3, and GSA RLS contracts. The confirmation process is exception-based, and the transition entity should only report exceptions where applicable.</p> <p>Each transition entity is expected to retrieve, review and confirm its validated transition inventory). The TI User Guide is available on the EIS website; this Guide can assist transition entity users with accessing E-MORRIS and viewing their inventory data. Transition entities do not need to re-validate the inventory; they just need to confirm the inventory. The method of communication is for the transition entity to place a statement in its ATP by October 2016 stating it has reviewed and confirmed the validated inventory.</p> |
| Fair Opportunity (FO) Solicitations Expected | Count based on information agencies provided in their ATP (or subsequently in a data call from Agency Management) |
| FO Solicitations Issued to Industry | Count of solicitations that have been released to EIS contractors |
| FO Solicitations Passed In-Scope Review | Count defined as passing a GSA in-scope review |
| Large, Medium, Small (LMS) Agency Categories | In the context of the transition program, agencies with inventory that must be transitioned are categorized into three main categories: Large agencies, Medium agencies, and Small agencies. The Large agencies represent a group of 17 agencies each billing an average annual BV of more than \$10 million in FY12 through FY15 on the Networx contracts. The Medium agencies represent a group of 25 agencies each with an average annual of less than \$10 million, but over \$1 million. Finally, the Small agencies represent a group of agencies each with an average annual of less than \$1 million. |
| Page View | The number of times a visitor views a webpage on the GSA website (Note: Each webpage a visitor views is tracked as one page view; and if a visitor navigates to a different page and returns to the original page, or refreshes the page, a second page view will be recorded.) |
| Proportional Weighted Value (PWV) | Values assigned to SIRs based on the relative difficulty of transitioning that particular service (simple services, such as calling cards, reflect a low PWV; while more complex services such as NBIP-VPNS hold a higher value) |
| Service Instance Record (SIR) | Level of inventory tracking record that provides GSA and transition entities with a consistent measure to track services as they transition from expiring contracts; Represents a summarized roll-up of a base service and the associated supporting/feature CLINs, supports transition entity transition planning, and provides a mechanism for the transition entities and GSA to track the progress of transition from Networx, WITS 3, and GSA RLS contracts |
| SIR Disconnected | A transition execution metric that measures reductions in SIR counts until there are no active SIRs remaining (100% disconnected) |
| TPTR Report Grouping Levels | <ul style="list-style-type: none"> • Government-wide: This grouping represents the aggregate of all government agencies collectively. • Program: The program category view reflects the three main contract groups that are expiring and must transition. These groups are: <ul style="list-style-type: none"> • Networx (Universal and Enterprise) • GSA RLS • WITS 3 • Agency Category: This grouping represents the levels at which agencies are grouped for reporting purposes within this report. There are three categories: Large agencies, |

| Key Term | Key Definition |
|---------------------------|---|
| | <p>Medium agencies, and Small agencies (See LMS key term and definition above).</p> <ul style="list-style-type: none"> • Contractor: The contractor category view reflects a grouping by individual contractor. All GSA RLS contractors are grouped together as “Other.” The contractor groups are: <ul style="list-style-type: none"> • AT&T • CenturyLink • Level 3 • GSA RLS • Sprint • Verizon • Service Category: This represents all services under the expiring Networx, WITS 3, and RLS contracts; and are grouped into the following ten categories of services: <ul style="list-style-type: none"> • Access • Communications Transport Services • IP Based Services • Management and Application Services • Miscellaneous • Optical Services • Security Services • Special Services • Taxes • Wireless Services |
| Transition | The movement from the expiring Networx, WITS 3 and GSA RLS vehicles to the replacement EIS contracts |
| Transition Complete | Transition Complete represents each transition entity’s achievement of transition including 100% of SIRs disconnected and 100% of BV reduction. |
| Transition Entity | <p>The level at which the agencies intend to manage their organization’s transition activities is referred to as a “transition entity.”</p> <p>Some agencies may manage their transition activities at the agency level, while others may manage transition at the sub agency level. Still others may separate only one or two sub agencies from the overall parent and manage their transitions accordingly.</p> <p>The Transition Entities List is located on the GSA EIS Transition webpage.</p> |
| Transition Inventory (TI) | A collection of inventory records at the service instance level, reflecting active services that must be transitioned off the expiring Networx, WITS 3 and GSA RLS contracts; TI will be updated, at least monthly, to reflect services as they are added, changed, or disconnected from the expiring contracts. This data is available to agency customers through the E-MORRIS online application. |
| Validation | Describes the activities associated with normalizing, comparing and reconciling the data at the service instance level. Validated data is for transition planning and tracking purposes and is not intended for placing transition orders. |