



U.S. General Services Administration
Public Buildings Service
Office of the Chief Architect

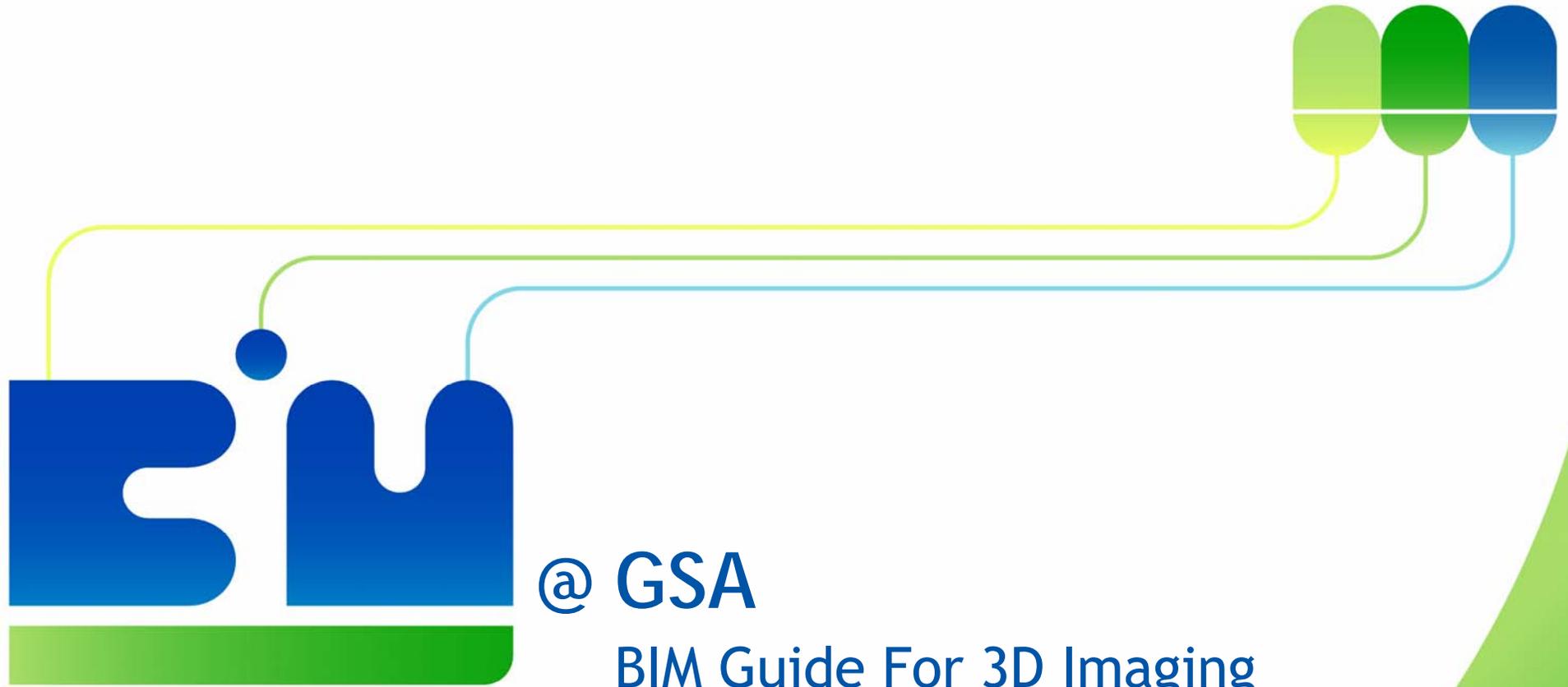
January 2009

This version of the *GSA Building Information Modeling Guide Series: 03 - GSA BIM Guide for 3D Imaging* is identified as Version 1.0. With its publication, the GSA BIM (Building Information Model) Guide becomes available for public review and comment. This guide will continue to serve as the basis for further development, pilot validation, and professional editing. All readers of this guide are encouraged to submit feedback to the National 3D-4D-BIM Program. Updated versions will continue to be issued to address and incorporate on-going feedback in an open, collaborative process.

Currently, *GSA Building Information Modeling Guide Series: 01 - Overview of GSA's National 3D-4D-BIM Program* and *Series: 02 - Spatial Program Validation* are also available for review and comment.

For further information about GSA's National 3D-4D-BIM Program, additional BIM Guide Series, or to submit comments or questions, visit the National 3D-4D-BIM webpage at <http://www.gsa.gov/bim>.

The National 3D-4D-BIM Program
Office of the Chief Architect
Public Buildings Service
U.S. General Services Administration
1800 F Street NW, Suite 3341
Washington, DC 20405



@ GSA

BIM Guide For 3D Imaging



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If you would like to contact the authors, please write to:

The National 3D-4D-BIM Program
Office of the Chief Architect
Public Buildings Service
U.S. General Services Administration
1800 F Street NW, Suite 3341
Washington, DC 20405



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executive summary

This BIM Guide Series on 3D Imaging is intended for incorporation by reference in Public Buildings Service (PBS) contracts for new construction and major modernization projects that require documentation of as-built conditions. As such, GSA Project Executives, the PBS Project Managers, and Contracting Officers administering the contracts are its primary audience. The Guide has been prepared to assist the project teams in contracting for and ensuring quality in 3D imaging contracts. It provides guidelines for the solicitation of 3D imaging services and evaluation criteria to ensure that the specified requirements for the deliverables are met.

This Guide is also of general interest to other members of the project teams, including PBS staff, customer agencies, and contracted parties such as designer consultants, construction managers, construction and design-build contractors. In addition, software solution providers will find this Guide of interest, in particular, those who offer 3D imaging services and software applications.

section 1: introduction

Private sector industries such as aerospace, automobile, and petroleum have been using 3D imaging for several years. The benefits of determining the spatial environment and as-built conditions have played a key role in reducing costs and delivering a higher quality engineering effort. 3D imaging has also become more prevalent in the architectural/engineering/construction (AEC) industry in pursuit of similar results. Federal institutions using 3D imaging technologies include the Department of Defense, U.S. and State Departments of Transportations, U.S. General Services Administration, U.S. Geological Society, U.S. Army Corps of Engineers, U.S. Secret Service, and the Federal Bureau of Investigation.

GSA has implemented 3D imaging technology as part of many projects to date. Applications include: documenting historic structures and architectural features, identifying construction discrepancies of aging buildings, determining above ceiling conditions prior to the construction phase, and as-built conditions of entire federal campuses. Results and best practices extracted from continuing projects will be incorporated into this Guide on an ongoing basis.

1.1. What is 3D Imaging

3D imaging refers to the practice of using 3D imaging systems to measure or to capture existing conditions in the built or natural environment. 3D imaging systems are instruments that are used to rapidly measure (typically on the order of thousands of measurements per second or faster) the range and bearing to and/or the 3D coordinates of points on an object or within a region of interest (Figures 1 and 2). Most current instruments use light in the visible to near infrared spectrum. Examples of 3D imaging systems are laser scanners [also known as laser radars, LADARs (laser detection and ranging), or LIDARS (light detection and ranging)], triangulation-based systems such as those using pattern projectors or lasers, and other systems based on interferometry [as used to this Guide, an interferometer is an optical instrument that measures distances based on the interference phenomena between a reference wave and the reflected wave]. In general, the information gathered by a 3D imaging system, in addition to polar $[(r, \theta, \varphi)$ - range, azimuth angle, elevation angle] or Cartesian (x, y, z) coordinates, can also include return pulse intensity and color associated with each coordinate (Figure 2). The color information (e.g., RGB - red, green, blue) is usually obtained by an integrated camera or video or an externally mounted camera or video.

Measurements from 3D imaging systems are made without physical contact between the instrument and the object, and the surfaces of objects to be measured do not require any special surface finish (although specular surfaces such as mirrors or highly reflective materials are problematic). The maximum ranges of 3D imaging systems vary from under 1 m to over a kilometer (several feet to over half a mile), and measurement errors vary from sub-millimeter level to centimeter level (thousandths of an inch to tenths of inches) - with greater errors more often associated with the longer range instruments.



Zoomed-in
view

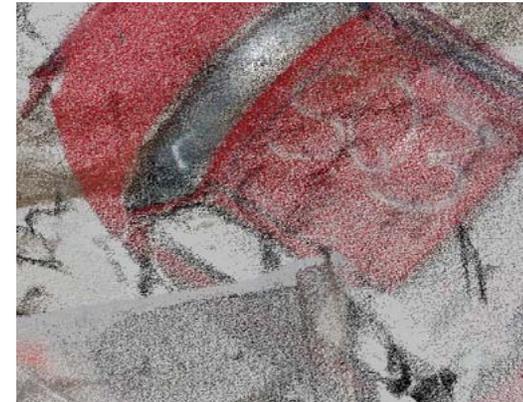


Figure 1: Digital photo of a mock disaster site - Compare to the point cloud image shown in Figure 2. (Courtesy of NIST)

Figure 2: Point cloud of the mock disaster site shown in Figure 1 with color information. The white patches indicate no data regions. (Courtesy of NIST)

The technology for 3D imaging systems has been around since the 1970s. However, it has only been in the past decade that the use of 3D imaging systems has become more prevalent and accepted. The applications for 3D imaging cover the spectrum from industrial metrology to remote sensing. These applications include creating 3D models (e.g., as-builts, inventory, maintenance, visualization), surveying and mapping, reverse engineering, quality control, autonomous vehicle navigation, collision avoidance,

object and target recognition, forensics, historic preservation/archaeology, disaster reconnaissance, space exploration (docking of space craft and assessing damage to the exterior of space shuttle), and forest management. Some of these applications are shown in Figure 3. The applications and discussions in this Guide will focus on those from ground-based 3D imaging systems and those related to imaging of constructed facilities.



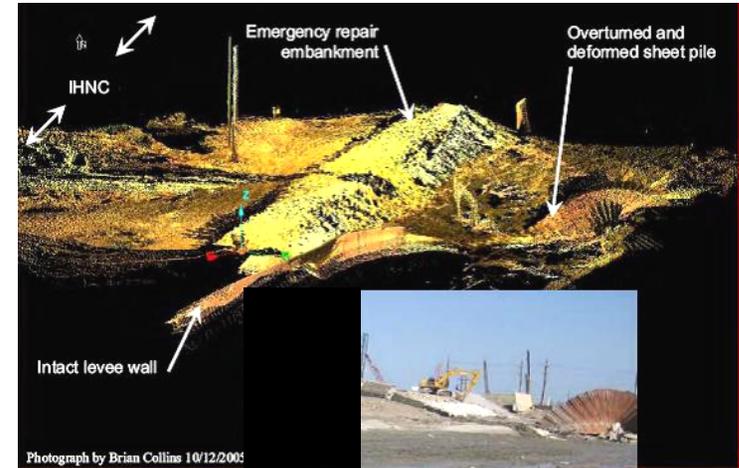
a. Autonomous vehicle navigation, collision avoidance (Courtesy of NIST)



b. Manufacturing inspection and quality control (Courtesy of Boeing)

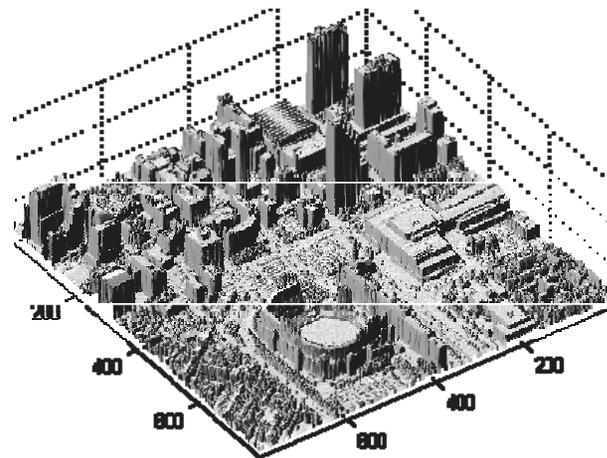


c. 3D models, as-builts, as-is documentation, historical preservation. (Courtesy of Riegler)



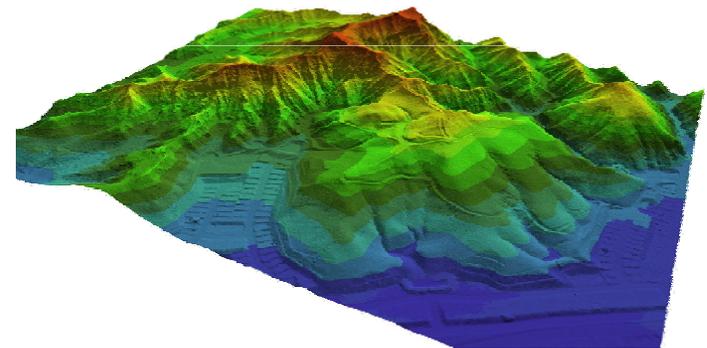
Hurricane Katrina, 2005

d. Disaster reconnaissance. (Courtesy of Brian Collins and Robert Kayen, USGS)



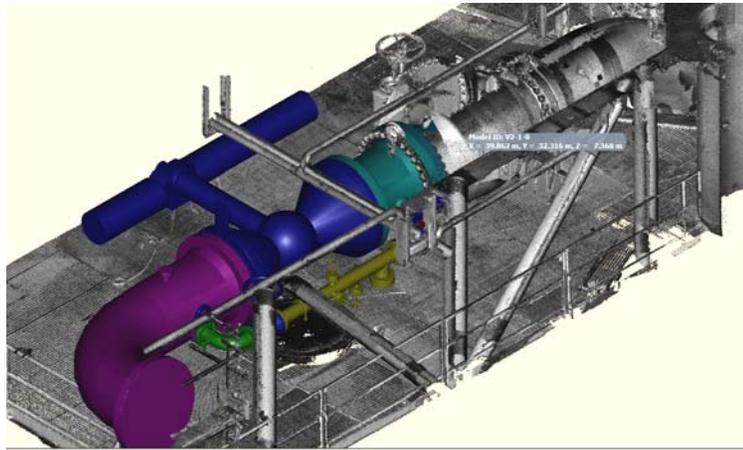
Downtown Baltimore, MD

e. Urban planning, route planning. (Courtesy of Jeff Turner, Ft. Belvoir)

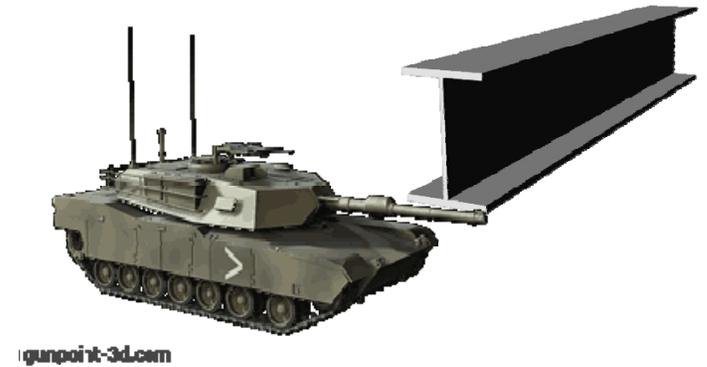


Santa Clarita, CA

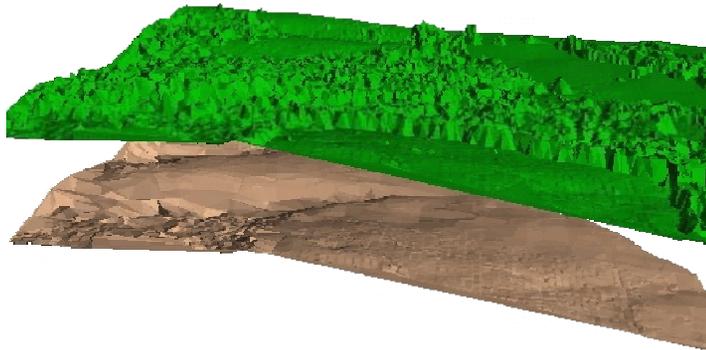
f. Terrain mapping, surveying, bathymetry, coastal erosion. (Courtesy of Airborne 1)



g. Interference checking, retrofits/revamps, reverse engineering, decommissioning. Courtesy of Quantapoint.



h. Object recognition



i. Forest biomass determination, flood plain, and wetland analysis

Figure 3: Examples of 3D Imaging Applications

For architectural, engineering, construction (AEC) applications, either a pulsed time-of-flight (TOF) or phased-based 3D imaging system is typically used to obtain 3D information of a scene. In general, TOF systems have longer maximum ranges (over a kilometer), and phase-based systems have shorter maximum ranges (less than 100 m) and have faster data acquisition rates. 3D

imaging systems are line of sight (LOS) instruments (most instruments use light in the visible to near infrared range); therefore, solid objects will cast “shadows” representing regions of missing data (Figure 4) along the LOS of the instrument. Therefore, scenes need to be scanned from several positions to capture occluded regions and to minimize missing data. Each scan generates a point cloud (Figures 2 and 4), which may consist of millions of data points. The time to acquire the data is dependent on the size of the object or region being measured, field of view of the instrument, point density, desired accuracy, and instrument. The field of view and point density are user specified parameters that are set prior to starting data collection. The field of view is the angular (horizontal and vertical) coverage of a scene [e.g., 100° (horizontal) x 60° (vertical)]. The point density is specified by the angular increment or by a point spacing at a given distance. Some systems have the capability of averaging measurements. That is, measuring the same point several times (the number of times is usually user specified) and reporting the average value as the measured value (the other measurements are not reported). This capability reduces the noise in the data and if the instrument were calibrated, gives a better estimate of the true value. However, the time to acquire the data will increase due to the acquisition of multiple measurements. The method used to point or steer the beam varies with instrument (e.g., encoders, rotating mirrors) and affects the speed of data acquisition.

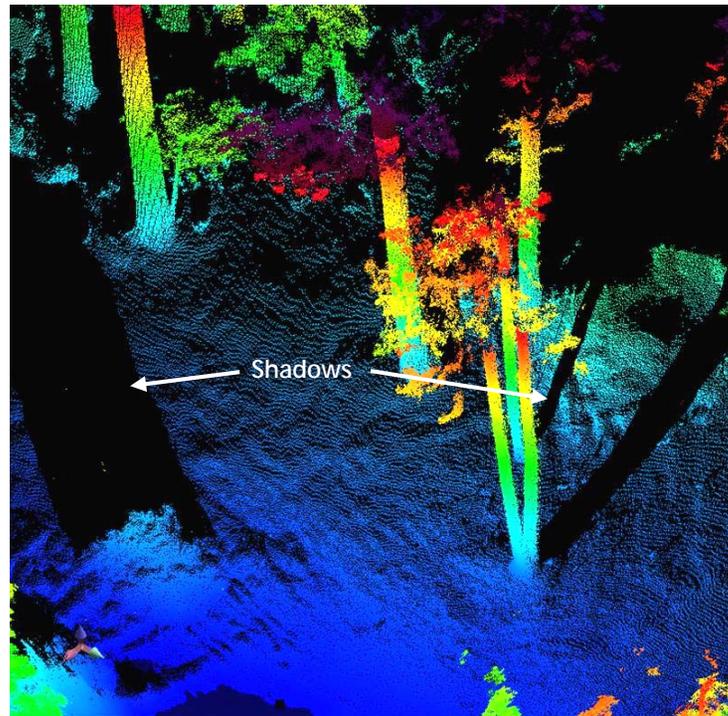


Figure 4: Point cloud showing some examples of shadows - regions with no data. (Courtesy of NIST)

The point clouds can be used without processing or can be post-processed to generate 2D drawings and 3D models or to extract other information.

1.2. 3D Imaging vs. Alternative Methods

The economic decision to use 3D imaging systems versus other methods depends on several factors. A good discussion on this topic may be found in Greaves and Jenkins [4] and their findings are summarized in this section.

Important factors affecting the decision include project requirements (e.g., measurement uncertainty, resolution, level of detail), project schedule, and costs (see Section 2 for more information). Cost should not be an exclusive consideration, but cost is often a large component in the decision process. The potential for multi-use of the 3D imaging data is high and this benefit should be factored into the cost consideration. Of note, there are many case studies which indicate significant cost savings realized from properly scoped and executed 3D imaging projects [8-12].

For jobs involving simple geometries and readily accessible work sites, 3D imaging systems may not be the best choice. However, even if the alternative is less costly, 3D imaging may still be a better alternative depending on the expected use of the information. For example, the information may be multi-use in that it may be used by both HVAC and AEC contractors.

In some situations, the use of 3D imaging systems for documenting existing conditions may be a viable alternative if:

- A high level of detail is required for complex geometries and/or congested areas. For example, if the objective is to document the existing conditions in a process plant with many pipes and objects so that it is possible to locate all pipes and objects, then using a 3D imaging system to get the data would be more viable than traditional survey methods which gather data one point at a time.
- Competing methods introduce safety risks - e.g., exposure to road traffic or toxic environments.
- Areas may be inaccessible or there is limited space - e.g., overheads and mechanical spaces.

1.3. Benefits of 3D Imaging

A major benefit of 3D imaging systems is the ability to capture existing conditions more completely and with a higher level of detail than most manual methods. Additionally, ranges can be measured to non-specialized targets, objects, or surfaces (i.e., there is no requirement for a special type of material nor the need for highly reflective surfaces). These capabilities can result in [5]:

- Increased accuracy and reduced variance in engineering and construction bids
- Reduced errors and rework



- Improved responsiveness to project changes
- Schedule reduction
- Increased worker safety
- Improved quality control
- 3D visualization and spatial analysis (e.g., line of sight) [5]

3D visualization is at times essential in explaining and understanding complex or complicated conditions.

1.4. GSA 3D Imaging Applications

As mentioned in Section 2.2.1, clear objectives and how the data will be used, are critical in ensuring that the project manager gets what is required in a cost effective manner. Some example objectives of previous GSA 3D imaging projects are:

- Repair and restoration of a historic building façade. The 3D imaging data was used to provide 2D CAD elevations and section profiles, 3D geometric models, and/or 3D building information models to document as-built conditions. The data will also be used to assist in developing architectural and engineering restoration and renovation designs.
- Generation of 2D CAD and/or elevations of building exteriors where none exists. There was also a need to document representative as-built conditions due to deficiencies in the original construction. The 3D imaging data will be used to analyze beam deflections and enable designers to develop potential retrofit measures.
- Provide a facility plan to map and link several buildings in a BIM site model. Visualization of data in 3D will greatly aid in the development of physical security and force protection models.
- Document mechanical, electrical, plumbing (MEP)/above ceiling conditions. The 3D imaging data was used to develop a reflected ceiling plan.
- Document roof patterns.
- Document deformation or current assessment of existing structures. The renovation A/E was able to use the point cloud and 3D model information throughout the design and allowed them to see different views of the building without the need to return to the site.



section 02: solicitation phase

section 2: solicitation phase

Identifying contexts and projects in which the benefits of 3D imaging can be exploited is a critical and essential first step. There are other technologies (e.g., photogrammetry) as well as traditional surveying methods that may offer better or more cost-effective alternatives depending on the scope of work and the anticipated deliverables. If 3D imaging is selected, all members of the project team should have a fair understanding of how 3D imaging works. At a minimum, the members of the project team should include the GSA project manager of the renovation project, the building manager, and any design team or consultants that will be using the 3D imaging data. Other project team members may include GSA BIM Champions, historic preservation officers, building tenants, etc. GSA project teams can contact the National 3D-4D-BIM Program for sample solicitation language.

2.1. Background and Project Description

First, the project team should clearly state the objectives for the 3D imaging project. It should identify the areas, surfaces, and objects which need to be imaged. A good understanding of the objectives (Section 2.2) is essential in helping the contractor design a scan plan (e.g., instrument locations, required resolutions) that maximizes the product deliverable while minimizing costs. Past experience has shown that it is critical to have clear objectives as they will reduce future misunderstanding, the need for re-work, re-letting of the solicitation, and re-negotiation of the scope of work.

Exterior pictures of the building(s), from as many angles as possible, should be included in the solicitation as an appendix. If certain areas cannot be photographed or if the photos cannot be released to the public, a detailed narrative description of the area should be provided so that service providers can accurately conceptualize the environment, space limitations, and total area to be imaged.

For interior areas, the project team should identify all rooms and spaces to be imaged. Floor plans, drawings (e.g., architectural, reflected ceiling) or sketches, if available, should be included in the solicitation. This information is important when service providers are putting together their bids. Should the layout of interior spaces be classified, describe in as much detail the approximate square footage, number of rooms, how the spaces are configured, and the placement of objects that would impact line of sight measurements. If ceiling tiles are to be removed for the 3D imaging operation, the scope should indicate that all ceiling tiles are to be replaced by the contractor.

It is important to note that capturing a comprehensive and complete overhead scan in any building is difficult and time consuming. It is almost impossible to capture 100 % of the overhead area in a scan without “shadows” (Figure 4). Project managers need to ensure that they allow access to as much of the ceiling as possible if they desire an accurate representation.

Areas of interest should be clearly identified and photos of these areas should be included in the solicitation. The type of features (e.g., cracks, architectural details) to be captured should be described in detail. It may also be helpful to describe how the data will be used (e.g., visualization, layout design, structural analysis) as it may give the service provider a better

understanding of what is required. The areas of interest often require a higher level of detail and may result in more effort to obtain the required level of detail.

A site visit for service providers will allow them to determine more accurately the work involved. The site visit will allow the service providers to determine the potential instrument locations, required data resolution to meet the specified objectives, and any technical difficulties that may be encountered. A site visit may be necessary if no floor plans are available.

2.1.1. Potential challenges

Potential challenges should be clearly identified in the solicitation. These challenges include:

- required security clearance of the 3D imaging crew
- accompaniment of the 3D imaging crew by security personnel
- obstructions caused by heavy vegetation or congested work spaces
- restricted access to certain areas
- restricted times that the 3D imaging crew can work
- security restrictions on the handling and storage of the data
- imaging objects with specular surfaces (e.g., polished surfaces, windows) or surfaces with low reflectivity (e.g., dark, matte surfaces)

In past cases, educating the tenants by introducing and demonstrating the technology was useful in alleviating the tenants' apprehension about the technology and the potential disruption of their workspace and workflow. This led to increased access to spaces.

2.2. Objectives

2.2.1. Primary

A detailed description of the desired end use of the 3D data should be given in the solicitation. Past experience has shown that a qualified service provider who is well informed about a client's goals is the best resource for developing innovative, efficient, and cost-effective methods to achieve the desired project objectives (see Section 3.1.1). Thus, a concise and clear description of the project objective(s) should be provided in the solicitation.

A Project Definition Matrix similar to the one shown in Table 1 may be used to identify how the 3D imaging data will support the project objectives.

Table 1. Project Definition Matrix

PROJECT OBJECTIVES (see Section 1.4)	DATA				
	Generic Requirements (see Section 2.4)			AOI (Area of Interest) (see section 2.3)	Type (see section 2.3.2)
	Scan Plan (see Section 2.4.1)	Modeling Plan (see Section 2.4.2)	QC Report		
Urban Design	x	x	x	Level 1	Type 1 Type 3
Architectural Design	x	x	x	Level 2	Type 1 Type 2
Façade Restoration	x	x	x	Level 3	Type 1
Room Space Measurement	x	x	x	Level 2	Type 1
Maintenance/Damage Identification	x	x	x	Level 3	Type 1 Type 3
Historic Documentation	x	x	x	Level 1 Level 2	Type 1
Renovation	x	x	x	Level 2 Level 3	Type 1 Type 2
Above ceiling condition capture	x	x	x	Level 2	Type 1 Type 3

2.2.2. Secondary

A description of secondary objectives, if any, should be included in the solicitation. Secondary objectives include potential future applications of the 3D imaging data. The project team should keep in mind that if the resolution requirements for the secondary objectives are more stringent than those for the primary objective, then the project costs could potentially be skewed towards achieving the requirements of the secondary objectives.

2.3. Types of Deliverables from 3D Data

The deliverables are specified per the Deliverable Selection Matrix (DSM) (Table 2). The parameters in Table 2 are defined in Sections 2.3.1 and 2.3.2. Please note that the deliverables in Table 2 are examples - some projects may not require the deliverables shown in Table 2 and may require other deliverables. Project managers should use good engineering judgment when specifying the tolerances and minimum artifact size (resolution) as tighter tolerances and higher resolutions increase scan times and costs.

Table 2: Deliverable Selection Matrix

Level of Detail (Section 2.3.1)	Area of Interest (Section 2.3.1)	Deliverable (Section 2.3.2)		Category	Tolerance mm (in)	Minimum Artifact Size (resolution) mm x mm (in x in)
		Type	Description			
Level 1	(Description)	3.1	Point cloud	Base	± 51 (± 2)	152 x 152 (6 x 6)
Level 2	2-A (Description)	1.1	Plan	Base	± 13 (± ½)	25 x 25 (1 x 1)
		1.3	Elevation	Base	± 13 (± ½)	25 x 25 (1 x 1)
		2.1	Surface model	Option	± 13 (± ½)	25 x 25 (1 x 1)
		3.1	Point cloud	Base	± 13 (± ½)	25 x 25 (1 x 1)
	2-B (Description)	1.3	Elevation	Base	± 13 (± ½)	25 x 25 (1 x 1)
		2.1	Surface model	Option	± 13 (± ½)	25 x 25 (1 x 1)
3.1		Point cloud	Base	± 13 (± ½)	25 x 25 (1 x 1)	
Level 3	3-A (Description)	1.3	Elevation	Base	± 6 (± ¼)	13 x 13 (½ x ½)
		3.1	Point cloud	Base	± 6 (± ¼)	13 x 13 (½ x ½)
	3-B (Description)	1.1	Plan	Base	± 6 (± ¼)	13 x 13 (½ x ½)
		1.3	Elevation	Base	± 6 (± ¼)	13 x 13 (½ x ½)
		3.1	Point cloud	Base	± 6 (± ¼)	13 x 13 (½ x ½)
	3-C (Description)	1.3	Elevation	Base	± 6 (± ¼)	13 x 13 (½ x ½)
3.1		Point cloud	Base	± 6 (± ¼)	13 x 13 (½ x ½)	
Level 4	(Description)	2.1	Surface model	Base	± 3 (± 1/8)	13 x 13 (½ x ½)
		3.1	Point cloud	Base	± 3 (± 1/8)	13 x 13 (½ x ½)

The column headings in Table 2 are described below,

- “Category” refers to the requirement of either Base deliverables or Optional deliverables as determined by GSA COTR.
- “Tolerance” is the allowable dimensional deviation in the deliverable from truth (truth being a measurement obtained by some other means - see Section 3.2), in the specified coordinate frame. Some examples of tolerances are: 1) Point cloud: the distance between two points in a point cloud as compared to the true distance between the same two points

in the actual scene should be less than or equal to the specified tolerance, 2) p_{lan} : the difference between the length of a wall length in a 2D plan and the actual wall length should be less than the specified tolerance.

- The “Minimum Artifact Size (resolution)” are the dimensions of the smallest recognizable feature.

2.3.1. Areas of Interest

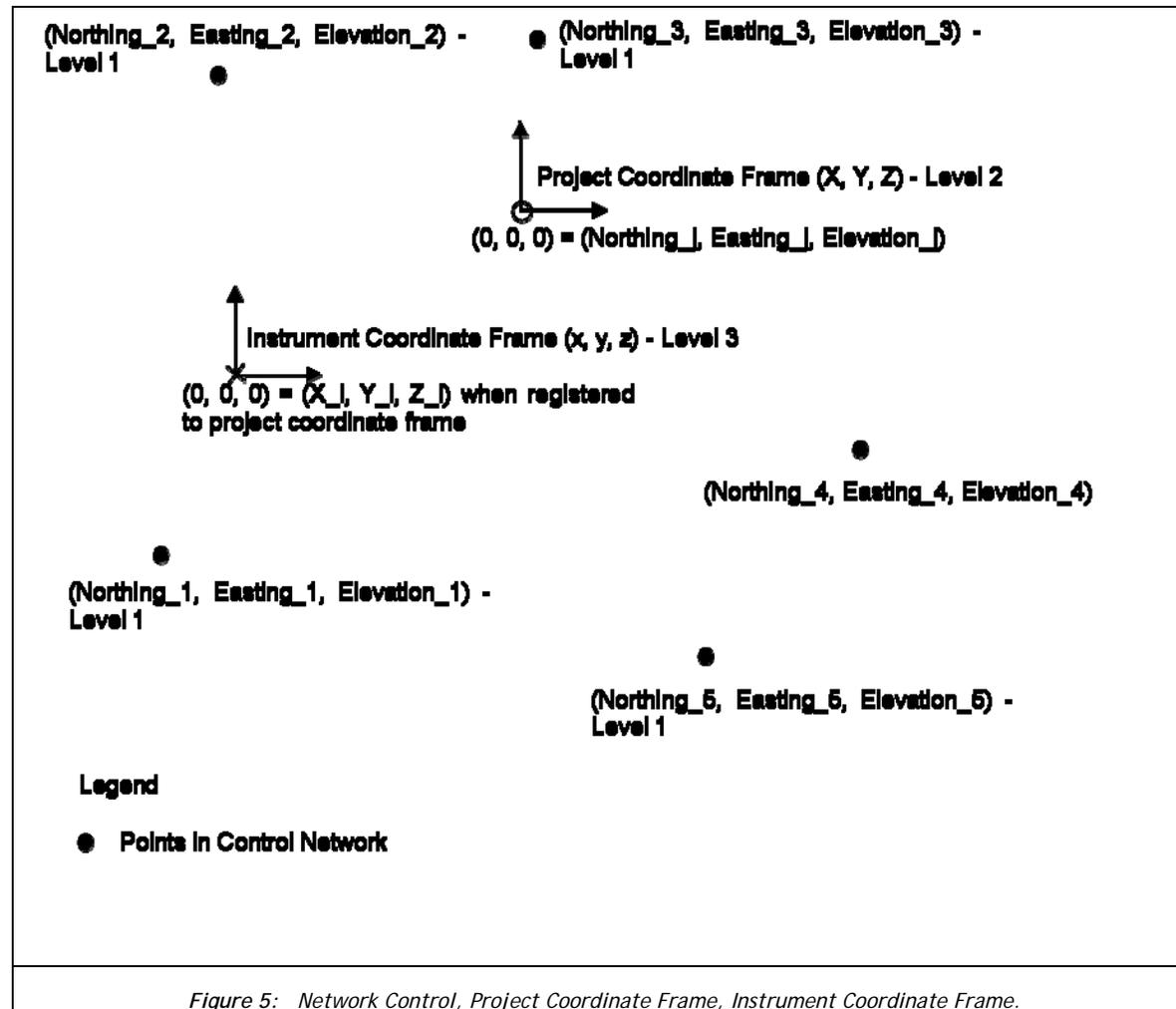
Areas of Interest - A hierarchical system of scale in which each scan is registered per the following criteria:

- Level 1: Total project area. Coordinate Frame: Local coordinate frame (coordinate frame used by the local jurisdiction) or the State Plane Coordinate Frame. The control network should be tied to this coordinate frame.
- Level 2: Subsection of Level 01 (e.g., building). Coordinate Frame: Local coordinate frame (coordinate frame used by the local jurisdiction) or project coordinate frame
- Level 3: Subsection of Level 02 (e.g., floor level). Coordinate Frame: Project coordinate frame or instrument coordinate frame.
- Level 4: Subsection of Level 03 (e.g., room or artifact). Coordinate Frame: Instrument coordinate frame.

There can be multiple Areas of Interest with common coordinate frames. For this, the following syntax applies: Level 1-A, Level 1-B, etc. Note that projects, particularly small projects, may only have one level of detail. For example, if the objective is to get a 2D plan of an office space, then Level of detail is Level 1 and the coordinate frame is the project coordinate frame. Another example is if the data can be obtained in one scan, then there is only one Level of detail, Level 1, and the coordinate frame is the instrument coordinate frame.

A control network is used for dimensional control and quality control (Sections 2.4.3.1 and 3.1.2). A project coordinate frame is a coordinate frame that is established by a service provider and is used as a frame of reference for all the data obtained in the project. The project coordinate frame should be tied to the control network. An instrument coordinate frame is local to the instrument. The origin of the instrument coordinate frame is the instrument center. This schematic of the different frames is shown in Figure 7.

As discussed in Section 3.1.1.3, the process of registration introduces errors to the measurements with the errors, in general, increasing as the process is repeated - especially for long linear chains without closure. For example, two point clouds, A and B, are registered to the project coordinate frame to form a combined point cloud - point cloud C. The error in the distance between two points (both points from either point cloud A or B and not one from each) in point cloud C would, in general, be greater than the error between the same two points in point cloud A or point cloud B, respectively. When point cloud C is then registered with point cloud D, the error will likely increase. This accumulation of error should be considered when setting tolerances - higher tolerance for a point cloud in Level 1 than for a point cloud in Level 3.



2.3.2 Deliverable Type

Deliverable Type - The service provider shall prepare and submit the deliverables in the formats listed below.

2.3.2.1 Type 1 - 2D Drawings

The GSA PBS CAD (computer aided drawing) standards apply for all cases of this deliverable. The PBS CAD standards can be found at the public GSA website: <http://www.gsa.gov> (Home > Buildings > Public Buildings > Design and Construction > CAD Standards > CAD Standards Library).

- Type 1.1 = Plans
- Type 1.2 = Sections
- Type 1.3 = Elevations (see Figures 8, 9, and 10)
- Type 1.4 = Details (see Figures 11 and 12)

Submit two sets of large paper drawings < X” x Y” > to the COTR (Contracting Officer’s Technical Representative) and the regional representative of the project; submit two additional electronic copies of the same drawings in “.dwg” format.

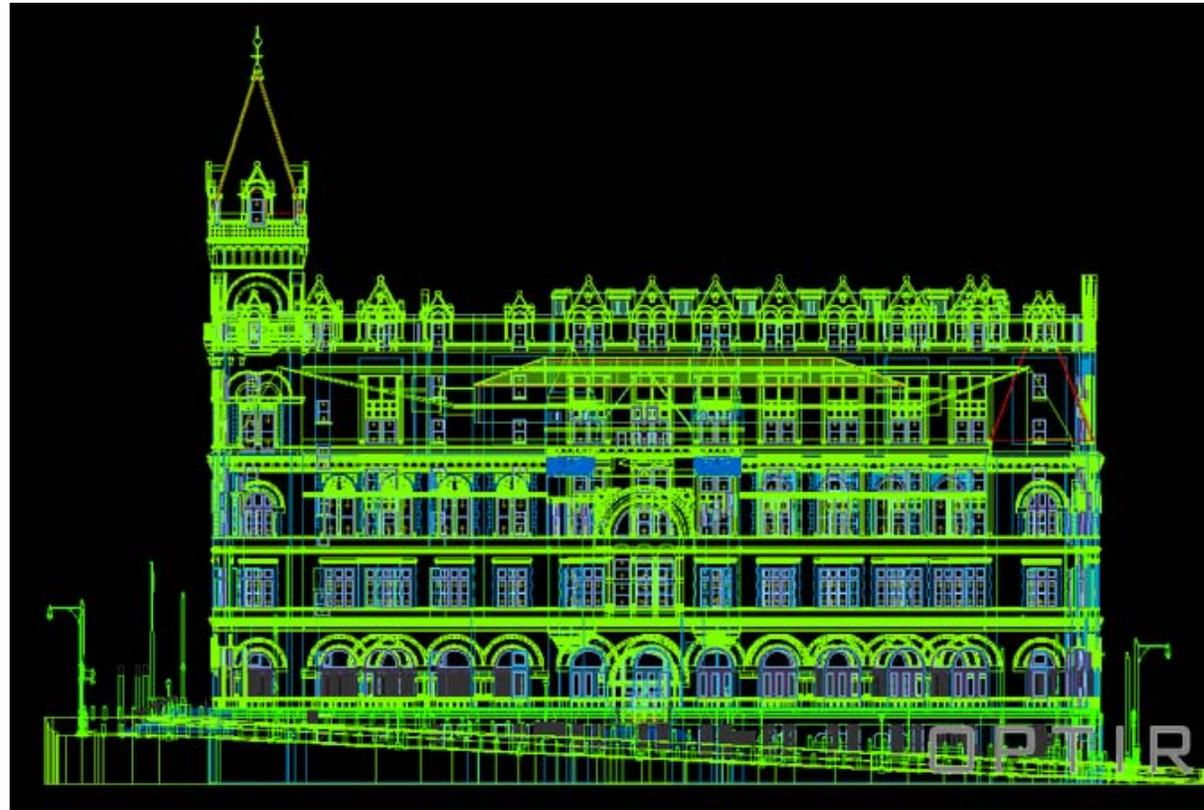


Figure 7: Second example of an Elevation - historic building. (Courtesy of Optira)

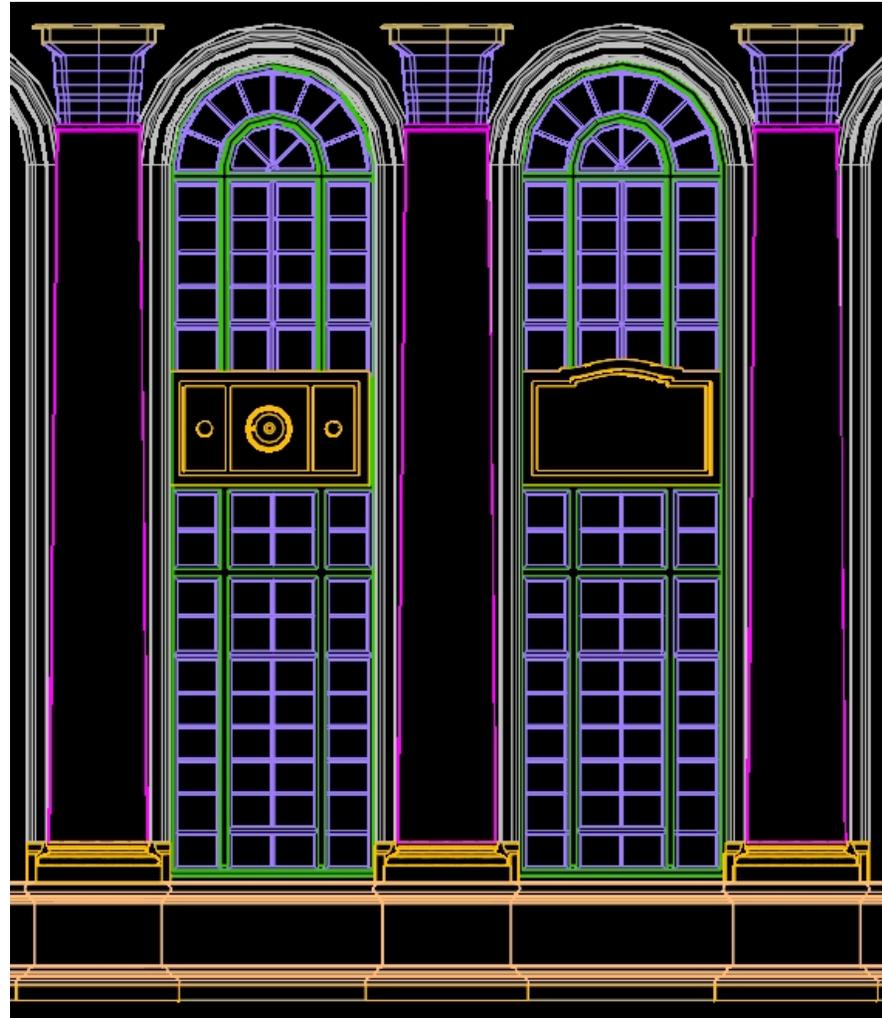


Figure 8: Third example of an Elevation. (Courtesy of Arcadis)

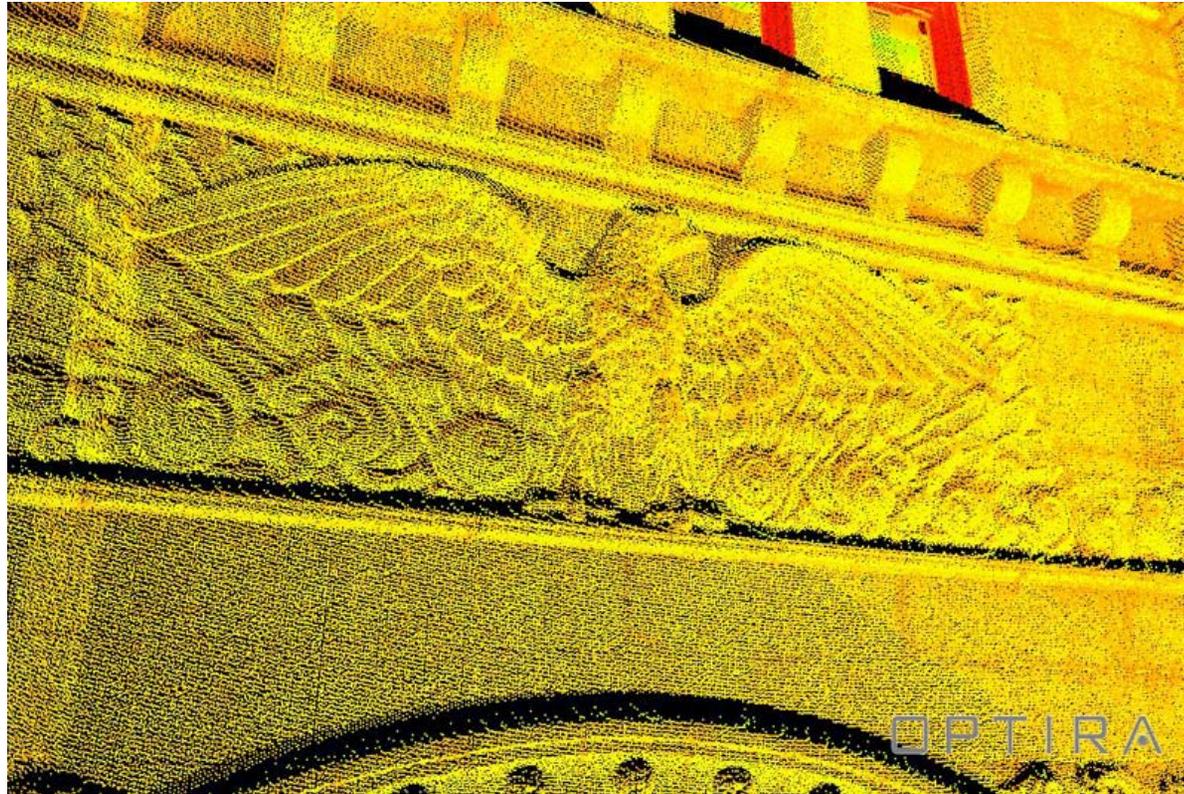


Figure 9: Details in a Point Cloud - historic building. (Courtesy of Optira)



Figure 10: Details in a 3D Model - historic building. (Courtesy of Optira)

2.3.2.2 Type 2 - 3D Models

- Type 2.1 = Surface Model (see Figure 13)
- Type 2.2 = Object Model (see Figures 14 and 15). Specifications of an object model may include component information (e.g., wall, column), relationships between components, space information (e.g., rooms), and attributes (e.g., wall material)

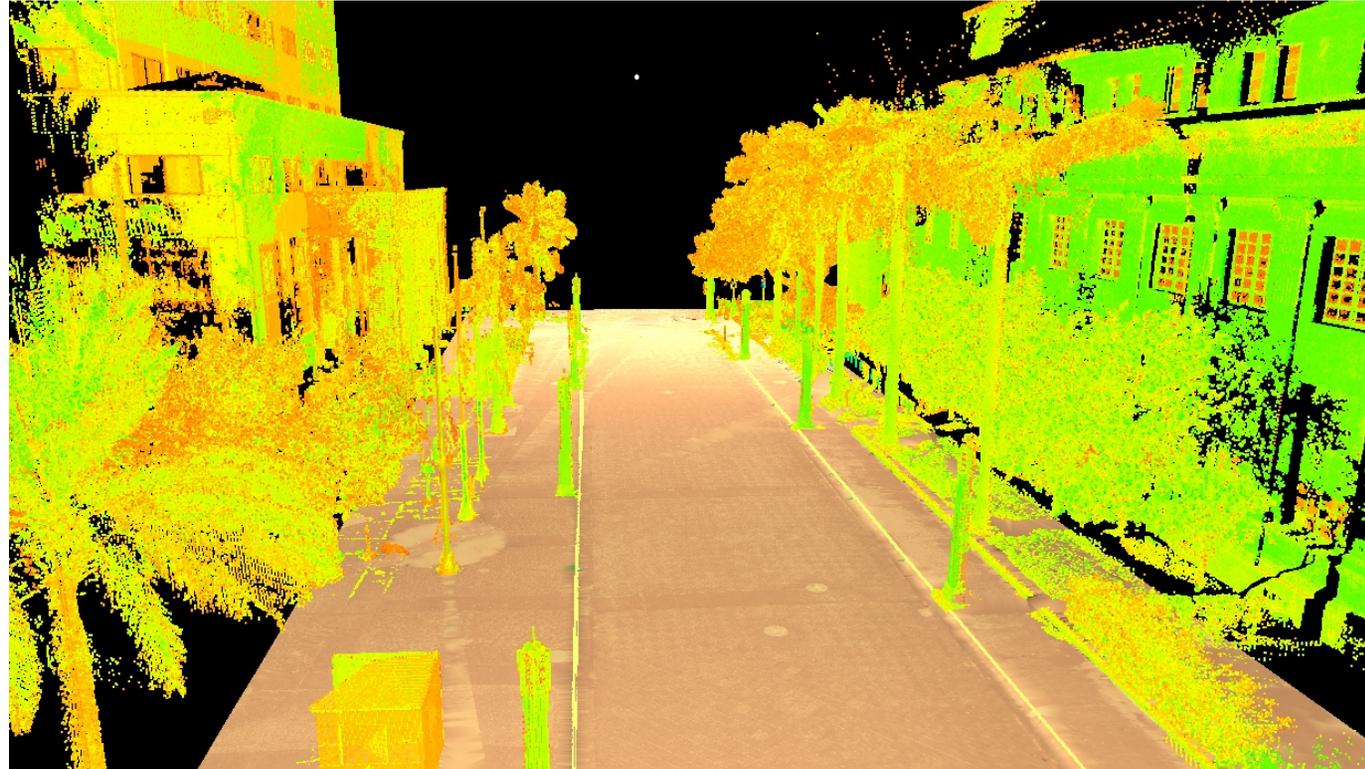


Figure 11: Example of a surface model - road surface. (Courtesy of Arcadis)

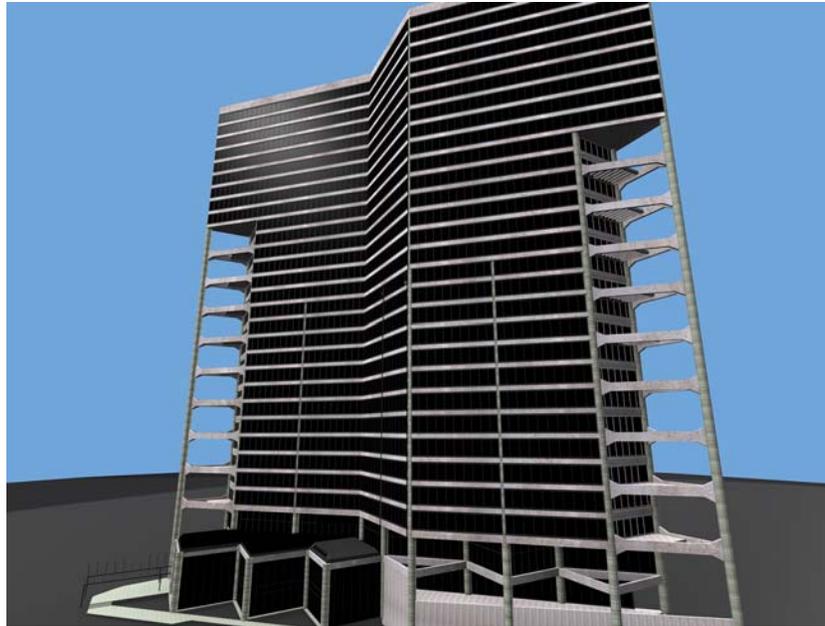


Figure 12: First example of a 3D object model - high rise building. (Courtesy of Packer Engineering)



Figure 13: Second example of a 3D object model. (Courtesy of Arcadis)



2.3.2.3 Type 3 - Scan Data

- Type 3.1 = Registered point cloud (Figures 16, 17, and 18) either as:
 - one file containing all the transformed data
 - individual files (each scan is a separate file) with the transformation information included in the file. For situations where the transformation information is in a separate file, the linkage between this file and the data file should be clearly identified.
- Type 3.2 - Intensity images

There is currently no standard format for 3D imaging data although there are on-going efforts to achieve this goal (e.g., ASTM E57 committee for 3D imaging systems, ASPRS Lidar Committee, ISO 15926). One format for these data is ASCII: x, y, z, I, R, G, B (if intensity [I] and color [R, G, B] information are available). Other formats may be acceptable and are subject to negotiation and approval by the COTR. All point cloud and registered electronic data will be submitted in electronic format.

The registered point cloud data shall be reduced in size, to filter noise and redundant data to the maximum extent possible without compromising the accuracy and resolution of the model. Submitted media will become the property of the U.S. government upon delivery to the COTR. Due to the size of the deliverables, hard drives may be submitted to GSA.

Deliverables from service providers are not limited to CAD models generated from the raw point clouds. Other forms of data delivery take advantage of the higher information content included in the image data. These include registered scan files which can be queried directly within a viewing program or imported into third-party design packages, or other data representations (vendor specific) which provide filtered delivery of the point cloud data in a manner that maintains much more information content than the CAD model.

In past GSA projects, when GSA project teams provided additional information regarding equipment information or HVAC piping information, the contractor was able to utilize this information to create a BIM, instead of a 3D geometric model only.

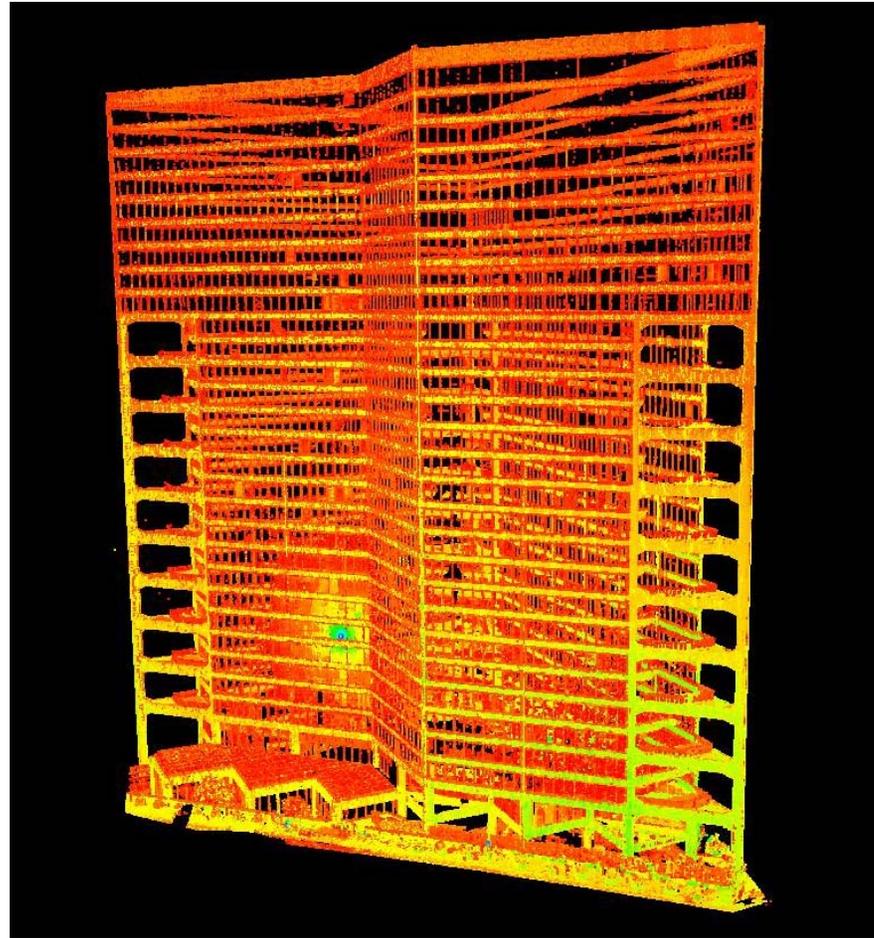


Figure 14: First example of a registered point cloud - high rise building. (Courtesy of Packer Engineering)



Figure 15: Second example of a registered point cloud - historic building. (Courtesy of Optira)

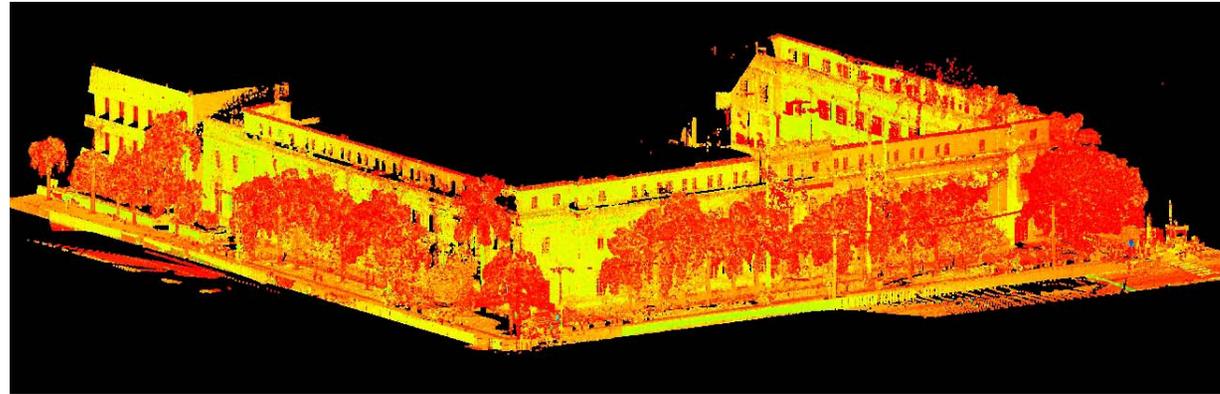


Figure 16: Third example of a registered point cloud. (Courtesy of Arcadis)

2.3.2.4 Type 4 - Raw Scan Data

These data are the data from individual scans that have not been registered or filtered (Figures 19 and 20). The data is from a single scan as exported by the instrument software. Lacking a standard format¹, one format for these data is ASCII: x, y, z, I, R, G, B (if intensity [I] and color [R, G, B] information is available) - other formats may be acceptable and is subject to negotiation and approval by the COTR. At a minimum, the documentation for these files should contain the date of the scan, the location of the scan, the instrument used, the instrument settings, and operator name.

- Raw data for each scan in individual files. Raw data are data that are “as exported” from the 3D imaging system and are not processed in any way.
- Digital photographs
- A survey report of the control network (see section 2.4.3.1), if used, is also required as well as a closure report of the scan registrations.

¹ The development of a standard format is one of the objectives of ASTM E57.04 subcommittee - Data Interoperability.

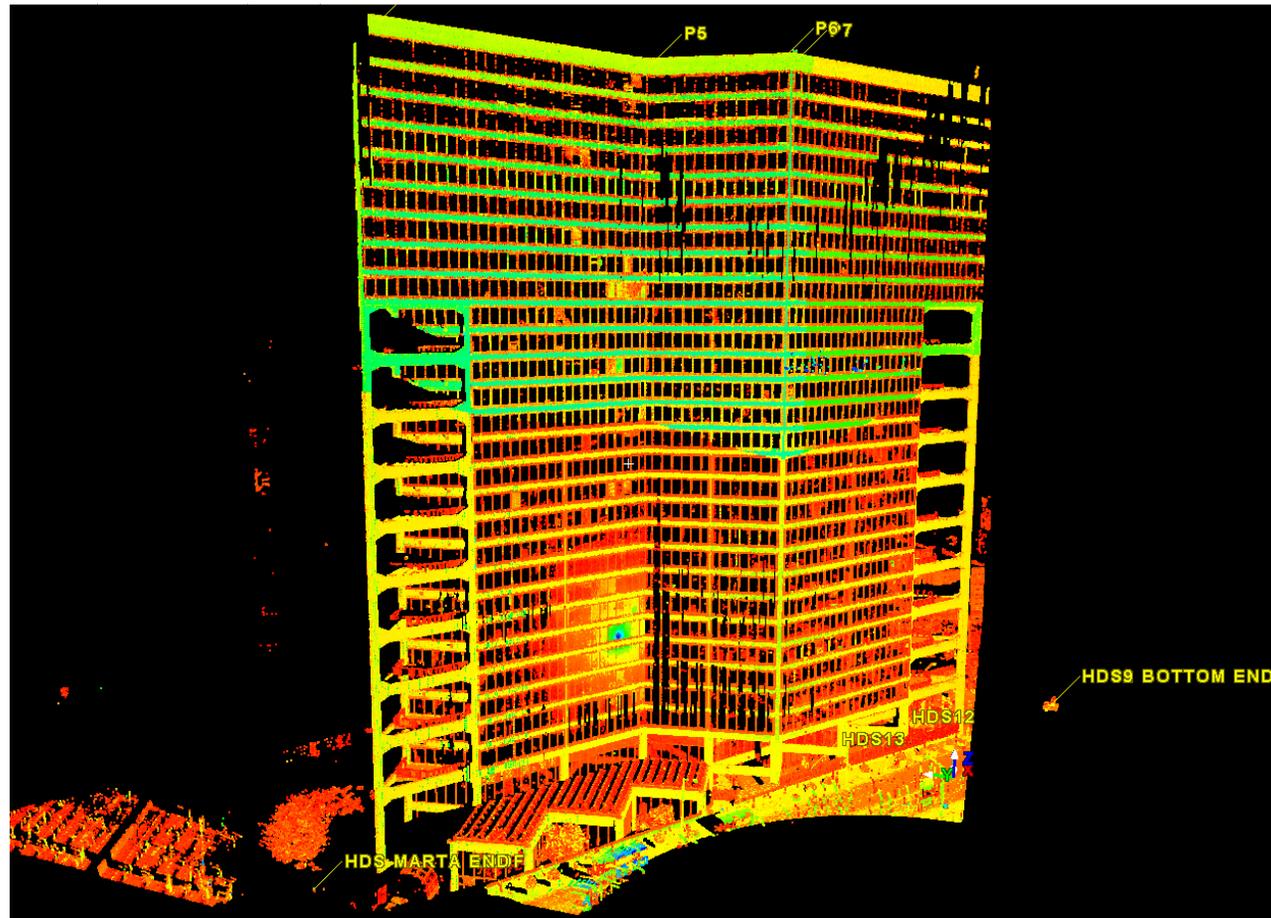


Figure 17: One example of raw scan data - unprocessed point cloud from a single instrument location of a high rise building.
(Courtesy of Packer Engineering)

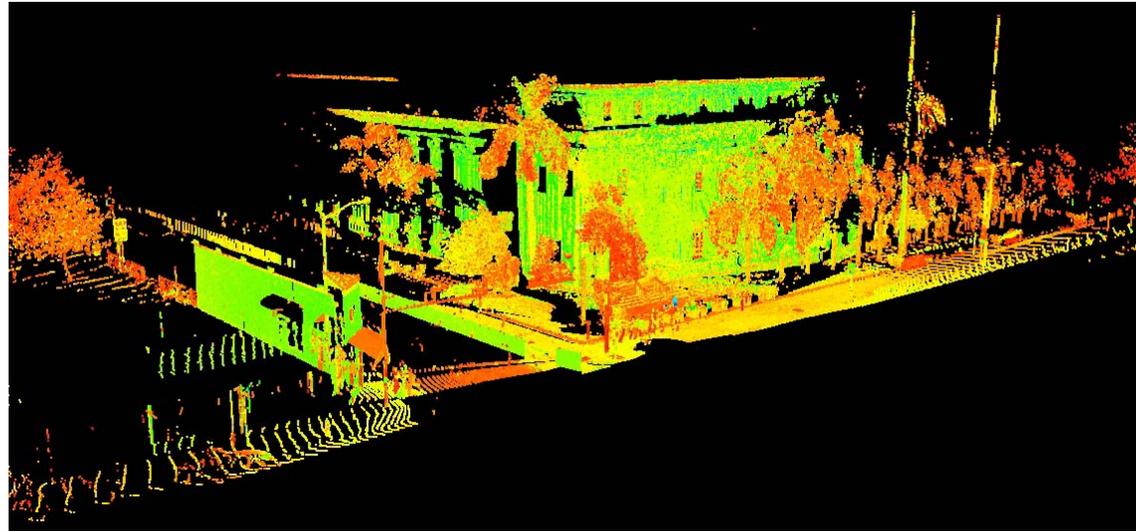


Figure 18: Second example of raw scan data - unprocessed point cloud from a single instrument location. (Courtesy of Arcadis)

2.4. Deliverable Specifications

The project team should specify the required units [e.g., U.S. customary units (English units), SI (International System of Units - metric)] for the deliverables.

2.4.1. Scanning

2.4.1.1. Scan Plan

All solicitations should require an initial scan and post-processing plan as part of the contractor's proposal. A more detailed scan plan should be required after contract award and prior to commencement of on-site 3D imaging. The scan plan should describe the general procedures used to obtain the spatial data. The procedures to achieve the specified tolerance of the deliverables

should be described - especially at locations where a high level of detail is required. The procedures used to register the data should also be described.

Specifications of the 3D imaging system(s) used should be included in the scan plan. However, these specifications should not be used to determine if the tolerances of the project can be met for the following reasons:

- as there are many factors affecting the measurement accuracy (see Section 3.1.1)
- field techniques/practices (i.e., service provider experience) play an important role in the achieved field results
- instrument specifications are based on ideal conditions

Access to adjoining sites may be required if they provide preferable instrument locations. Optimal locations should:

- provide an unobstructed or less obstructed view
- enable the capture of a higher level of detail. For example, an instrument located at street level may not be able to capture the necessary level of detail of the upper stories of a building, or if the instrument has limited field of regard, it may not be able to image the upper stories at all. The roofs of adjacent buildings may provide better locations in these cases.
- provide a view that would not be possible otherwise

The responsibility of obtaining the required approvals/permits for access to adjoining sites should be stated in the solicitation.

2.4.1.2. Safety

If the 3D imaging system uses a laser, the system must be in compliance with the regulations for lasers and laser products issued by the Center for Devices and Radiological Health (CDRH) of the Food and Drug Administration. When using a laser 3D imaging system, the U. S. Department of Labor, Occupational Safety & Health Administration (OSHA) or state or local standards and regulations on exposure to laser hazards should be followed (whichever governing body has jurisdiction).

The service provider should provide GSA with documentation on whether the 3D imaging system(s) used are eye safe or not. Even if eye safe, the laser should not be viewed through optical devices (e.g., total stations, binoculars, camera). Therefore, information regarding the hazard should be posted around the site, and personnel working around the site should be informed.

If the instrument(s) is not eye-safe, the service provider must describe the methods employed to ensure the safety of personnel working in the area to be imaged. Such methods include informing the tenants of the hazard and the mitigation measures taken, restricting access to the area, and posting laser hazard signs around the site and at all entrances/exits into the area.

If required, the service provider should provide a safety plan. For example, if the instrument location is next to a roadway, the service provider should describe the safety precautions that will be taken for the safety of the work crew and the public,

coordinate with local authorities (e.g., police, local/state transportation departments), and be responsible for getting the necessary permits or permission.

In all cases, it must be clear that the safety of the service provider's work crew is the responsibility of the service provider. The service provider is also required to have liability insurance.

2.4.2. Modeling Plan

Project managers should use good engineering judgment when setting a model's level of detail. The amount of time it takes to generate a model from 3D data is proportional to the level of detail. GSA's typical detail for exteriors is any feature greater than 2 in. in size. This requirement means that any assembly less than that size will not be modeled. Typical interior level of detail is 1 in. or greater. There are cases where a higher level of detail is required. Project managers should identify all areas and objects, interior and exterior, that deviate from the GSA standard and require more detailed modeling, and they should specify the level of detail required.

Additionally, project managers should specify what level of modeling is required (e.g., only geometric primitives such as planes, cylinders; grouping of primitives into building components, relationships between components).

2.4.3. Quality Control

The service provider is required to describe the methods to:

- ensure proper functioning of instruments (e.g., 3D imaging system, total station) used in the project
- verify that the deliverables are within the specified tolerances (e.g., point cloud, 2D drawings, 3D models)

If corrective actions are required, the responsibility of any cost associated with the corrective action should be specified in the solicitation. Examples of corrective actions include obtaining missing data and/or augmenting incomplete data, which would require going back to the site, and incorrect data due to a malfunctioning or improperly calibrated instrument.

2.4.3.1. Control network

Dimensional control is a primary concern when performing 3D imaging in the field. The likelihood of inadvertently introducing systematic errors into the data is very high should dimensional control measures be neglected. One highly recommended method of monitoring this is through the use of a control network. A control network (see Appendix A) is a collection of identifiable points (visible or inferable) with stated uncertainties in a single coordinate system. An example of an inferable point is the center of a sphere, while not visible, can be obtained by processing suitable data. A control point (see Appendix A) may be derived from an object that is permanent (e.g., benchmark) or temporary (e.g., targets specifically placed in a scene). The purpose of the control network may include: monitoring/controlling data quality (e.g., controlling scale error, removing systematic error), registration, verifying the position of an instrument (drift), defining the extent of a measuring environment. A

control network should be established by an accepted best practice. The installation/placement of the control points, should be coordinated with the GSA facilities manager.

The control network may be tied to a coordinate frame used by the local jurisdiction or a State Plane Coordinate Frame. The control network should be adjusted using least squares methods. The required 3D standard deviation of the control network should be stated. The service provider should describe procedures to establish the control network, control layout, and how the control network will be used.

2.4.4. Resolution Requirements

2.4.1.1. Specific feature requirements

If there are very specific project needs that do not fit into Table 2, the project team shall make a matrix of required needs in the various portions of the deliverable. It is up to the service provider to ensure they establish a method of obtaining the 3D and other sensor data with sufficient resolution to extract the needed information.

2.5. Data

2.5.1. Data Security and Ownership

Frequently, questions regarding model and information ownership arise around technologies that promote interoperability. PBS shall have ownership of and rights to all data contained in BIMs and other deliverables developed and provided by the A/E in accordance with the applicable provisions of the A/E contract, including relevant clauses detailed under FAR 52.227 and GSA Order 3490.1.

All 3D, 4D, and Building Information Modeling-related information are considered to be Sensitive But Unclassified (SBU). SBU documents provided under contract are intended for use by authorized users only. In support of the contracted requirements, GSA will require vendors to exercise reasonable care when handling documents and data relating to SBU building information. Dissemination of any information provided for, generated by, and resulting from BIM projects is only allowed to authorized users. It is the responsibility of the person or firm disseminating the information to assure that the recipient is an authorized user and to keep records of recipients. Valid identification for non-Government users is required to receive SBU building information. For qualifying forms of identification, refer to GSA Order 3490.1.

The efforts required above shall continue throughout the entire term of the contract and for whatever specific time thereafter as may be necessary. Authorized users should store electronic information in a password protected (non-public) environment. Necessary record copies for legal purposes (such as those retained by the architect, engineer, or contractor) must be safeguarded against unauthorized use for the term of retention. Documents no longer needed shall be destroyed (such as after contract award, after completion of any appeals process or completion of the work). Destruction shall be done by burning or shredding hardcopy, and/or physically destroying CD's, deleting and removing files from the electronic recycling bins, and removing

material from computer hard drives using a permanent erase utility or similar software. A Written Agreement of Disposal must be provided to the GSA upon contract completion.

For further detail, refer to GSA Order 3490.1, FAR 52.227, and other relevant data ownership and rights regulations.

For 3D imaging projects, GSA requires service providers to provide limited support after delivery of the data to ensure it is readable and free of conflicts. Should this information be unreadable or contain conflicts/discrepancies, the government should allow the 3D imaging service provider the opportunity to correct the data. It is recommended that a period of six to twelve months be allotted for post scanning support services. This will allow GSA project teams to ensure the deliverables meet the requirements and allow service providers time to help clarify, address, and/or resolve discrepancies.

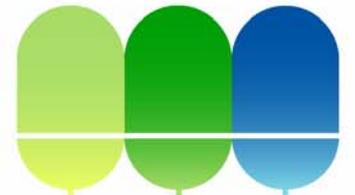
2.5.2. Special requirements

Data backup - If needed, backup (e.g., daily, weekly) of data during the execution of the contract should be included in the solicitation or contract.

Data encryption - If required, data encryption should be included in the solicitation or contract.

2.6. Terminology

To avoid confusion as to the meaning of terms used in the contract, a list of terms should be included (e.g., as an appendix) in the solicitation. A list of terms and their suggested definitions are given in Appendix A.1.



section 03: evaluation phase

section 3: evaluation phase

GSA project managers must evaluate contractor submissions at three major stages throughout the project. To assist in the evaluation of submitted proposals and deliverables for 3D imaging projects, the project team may want to bring in professionals who have expertise in surveying and 3D imaging. First, GSA project managers must evaluate the contractor's initial scan plan and post-processing plan before contract award, along with cost considerations. The submission of the initial scan plan provides the project team with an understanding of how the service provider will approach the work, and will also help identify potential conflicts (such as building access). After contract award and possible on site visits, the contractor must submit a more detailed scan plan and post-processing plan for review. The review and acceptance of the scan plan by the project team does not obviate the provider from the responsibility of their specified deliverable in any way. Finally, GSA project managers must evaluate the final deliverables to ensure they meet GSA requirements. The criteria for evaluation are described below. GSA project teams should ensure the contractor has adequately addressed all of these topics in their plans and throughout the scanning and post-processing phase.

3.1. Quality Control

Most 3D imaging software products provides quality reports that identify the fidelity of the scans and the registration. Service providers should at a minimum provide a narrative report that proves the accuracy of their work and the accuracy of the control network, if used. The contents of this report should include the quality report from the 3D imaging software.

Past GSA 3D imaging service providers have utilized two measures to help reduce errors in data. The first is to independently measure the locations of targets and key points in order to verify and correct raw scan data. The other measure used in the past is to scan targets twice, at the beginning and end of each scan operation, in order to ensure the scanning equipment has not moved during the scan.

It is also very important that the quality control plan describe the methods that will be used in the field to check that all necessary data is captured (e.g., no data missing for critical areas, too many shadows) and is not corrupted and that the required resolution can be extracted from the 3D data. The field checks should include, at a minimum, viewing of the data to ensure that there is good coverage and is correctly registered and comparison of random measurements (measurements from point cloud vs. same measurements using another method) of typical sections or key features. These checks will help reduce:

- the need to return to the job site at a later time to obtain missing data or to augment insufficient data
- project delays due to the missing or insufficient data
- incidences of not being able to produce a deliverable due to bad or no data

The occurrence of these checks should also be specified (e.g., at each instrument location prior to moving to the next instrument location, at the end of each day).

3.1.1. Sources of Error

All measurements contain errors. Even measurements from a calibrated instrument are subject to random fluctuations or “noise”. Besides random errors, systematic errors will cause incorrect measurements unless corrected (e.g., applying a correction factor to the measurements). These errors, systematic and random, can originate from the instrument, operator, and/or environmental conditions. The processes that can introduce errors to the 3D imaging measurements or to the end-product of 3D imaging data are briefly described in the following sections.

3.1.1.1. Calibration

Errors from an improperly calibrated instrument are systematic errors and result in an offset or bias in the measurements. This offset may be constant, linear, nonlinear, or periodic. The offset may be determined by an accredited test facility, the manufacturer of the instrument, or by a user following a formal/standard test method. If a manufacturer performs the calibration, the manufacturer can change hardware settings and alignment of instrument parameters to optimal levels to eliminate or reduce the error. In the other cases, a correction factor is often applied to the measurements to reduce the calibration error.

For 3D imaging systems that acquire color information in addition to 3D data, calibration of the color information with the 3D data is also required.

3.1.1.1.1 3D imaging instruments

The 3D imaging instrument should be proven to be in calibration before the start of the project and should have been calibrated within the 12 months prior to the project start date. The calibration should be performed by the manufacturer of the instrument or by a qualified third party. The calibration should be performed using standard test procedures, if available, traceable to a national standard.

Some instruments have a self-check process to determine if the instrument is within calibration. This capability provides the service provider a means of checking the instrument in the field. For instruments without the self-check capability and even for instruments with the capability, it is strongly suggested that some field check be performed to ensure that the instrument is functioning properly. The service provider should describe any field checks that will be performed.

3.1.1.1.2. Survey instruments

Any other survey instruments (e.g., theodolites, total stations, levels) that will be used in the project should be proven to be in calibration before the start of the project and should have been calibrated within the 12 months prior to the project start date. The calibration, traceable to a national standard, should be performed by a qualified third party or the manufacturer of the instrument.

3.1.1.1.3. Calibration certificates

The service provider or contractor shall submit evidence that the above calibration requirements have been met by providing GSA with copies of the calibration certificates prior to the commencement of the field work.

3.1.1.2. Scanning

Field errors can arise from instrument error (3D imaging systems and traditional survey instruments), environmental conditions, and operator error. Instrument error has a systematic component (calibration error - see section 3.1.1.1) and a random component (instrument noise). Random errors include pointing error, centering error, leveling error, and reading error. Correction factors can be applied to the measurements to account for the varying environmental conditions (temperature, humidity, and barometric pressure).

Intrinsic to operator error is operator skill - operator of a survey instrument (if used) or the operator of a 3D imaging instrument. These skills include knowledge of the instrument (e.g., limitations of the instrument), proper instrument set-up and operation (e.g., checking the inclination monitor of the instrument during measurement for settlement when instrument does not have automated leveling and out-of-level compensation), and experience (e.g., recognizing potential problems and sources of error, optimal instrument locations). Operator error includes blunders such as measuring to the wrong target and transposing two numbers. Other operator errors are less obvious but can increase the error in the resulting data. Examples include poor geometry choice for target placement and instrument location, settling of tripods on hot asphalt, wet soil, or poor ground material (e.g., carpet), or failure to select proper instrument parameters (such as scan density) for the desired deliverable.

Measurement errors from scanning can come from a variety of sources. Measurements are affected by the scanned object's surface characteristics. Most 3D imaging systems have problems measuring a highly reflective or specular object or surface (e.g., mirror, reflective material used for road signage, ice). More measurement noise and the higher likelihood of obtaining no measurement are associated with lower reflectivity (darker) surfaces and objects. Other surfaces that may result in no measurements include wet surfaces such as water puddles and wet asphalt. The material of the object also affects measurements - problems can arise when measuring glass, plastics, machined metals and marble [3]. In the case of marble, some lasers penetrate the marble resulting in biased measurements.

Increased measurement noise also occurs when scanning objects at oblique angles. This noise increases as the angle increases. Spurious measurements can also be obtained when scanning across edges where the laser beam is split by the edge (this effect is sometimes referred to as a mixed pixel), when scanning into the sun, range ambiguity (of phase-based systems), and by cross-talk (interference between signals in the electronics).

Environmental and ambient factors also contribute to scanning error. The thermal expansion of an object affects the measurements. Some examples are 1) scanning a pipe when it is hot and when it is cold and 2) scanning a wall heated by the

afternoon sun and scanning the same wall at night. The measurements in these situations can be significantly different and can cause errors in registration and fitting. Heating of tripods can cause movement of instrument. Temperature gradients will also affect measurements. For example, an asphalt road heated by the summer sun will result in a temperature gradient near the road surface. Windy conditions can affect measurements by causing movement or vibration of the instrument or the structure on which the instrument is stationed. Rain, snow, dust, and moving cars and pedestrians when scanning roadways will also result in spurious and unwanted data.

3.1.1.2.1. Scan Plans

For the review of a scan plan, the project team is examining the provider's overall approach for good scan coverage (selection of scanner locations - locations of instrument should provide good incidence angles and minimize shadows), methods of registering scans, and methods of maintaining dimensional control. In past GSA projects, the distance between scan locations have generally varied from about 20 m (65 ft) to 40 m (130 ft), though that rule of thumb may change as the instruments improve. Imaging interior spaces presents challenges due to the large number of enclosed spaces with little overlap for registration. This type of scanning may thus be more time consuming so as to minimize errors from registration. Street level scanning of buildings have introduced some challenges in previous GSA projects such as data gaps due to vehicular and pedestrian traffic, blockage of targets or other features due to temporarily parked vehicles, and reduced point density and noisier data when scanning the upper levels of a building. In the latter situation, reduced point density leads to lower resolution and noisier data is a result of measuring at higher angles of incidence. The combination of high angle of incidence and dark materials can result in no measurement or noisier measurements. When these situations are present in a project, the GSA project team has to consider these issues when specifying the level of detail or consider the solution proposed by the service provider.

In general, the level of detail (resolution) that can be captured reduces with increasing distance from the 3D imaging system. This is because the point density reduces with distance, and the beam width increases with distance (beam divergence describes how the beam width increases as a function of distance and is generally included in the instrument specifications). For example, if the beam width were 6 mm x 6 mm at 30 m (0.25 in x 0.25 in at 100 ft), then identifying a feature size less than 6 mm (0.25 in) would not be feasible with the instrument at this location. The instrument would have to be located closer to the feature or some other method should be used to achieve the desired resolution. Therefore, if a high level of detail is required in certain areas, the service provider should describe how the required level of detail will be achieved; for example, locate instrument closer to the area of interest and increase point density. For the situation when equal point density is possible for two locations and where one location is closer to the area of interest than the other, the location closer to the area of interest is preferred. If other methods are used to aid in achieving the required level of detail, then these methods (e.g., photogrammetry, edge detection algorithms, photographs, manual - visual) should be described. It should be noted that resolution is not only dependent of point spacing. Resolution is also dependent on beam width, object reflectivity, angle of incidence with the object, object material/texture, scan speed (for scanning systems), and horizontal/vertical orientation of the feature relative to the beam direction.

In many cases, the methods used by service providers to achieve a certain level of resolution and accuracy is proprietary. If feasible, it may be useful for the service provider to conduct a test scan with a project team representative present to provide

real-time feedback as to the desired level of detail. Again, this feedback should not obviate the service provider from the responsibility of their specified deliverable in any way.

At a minimum, the plan should include an initial layout of the expected instrument locations identified in a photo(s), the area of coverage by the 3D imaging system, the distances between scan locations, and preliminary target locations. It is likely that this initial layout will change due to the conditions encountered during fieldwork. In past GSA projects, above ceiling work, instruments were located on a case-by-case basis. Locations of points in the control network, if used, should also be identified.

3.1.1.3. Registration

Data registration is required to register two or more datasets (datasets from the same instrument obtained from different locations or datasets obtained from different instruments) so that they have a common coordinate frame (Figures 19 and 20) or to register a dataset to another coordinate frame (e.g., global, project). Registration can be performed by 1) using targets, 2) setting the scanner over a point with known coordinates (e.g., a control point) and back sighting to another known point to measure the orientation (the z-axis is typically referenced to gravity through instrument leveling), or 3) by surface-to-surface or surface-to-point cloud or point cloud to point cloud matching. Currently, most registration is performed using targets - Method 1.

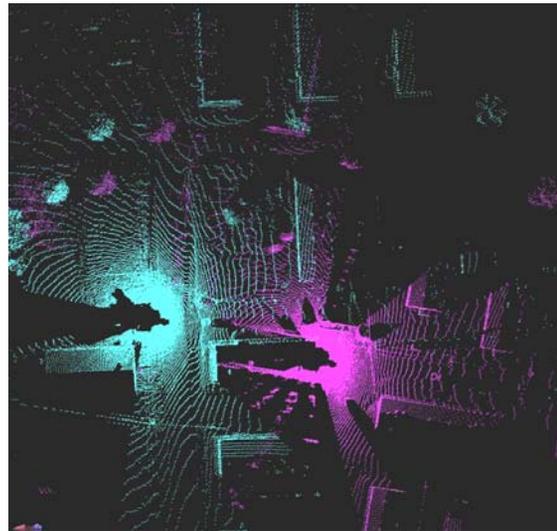


Figure 19: Two unregistered point clouds. (Courtesy of NIST)

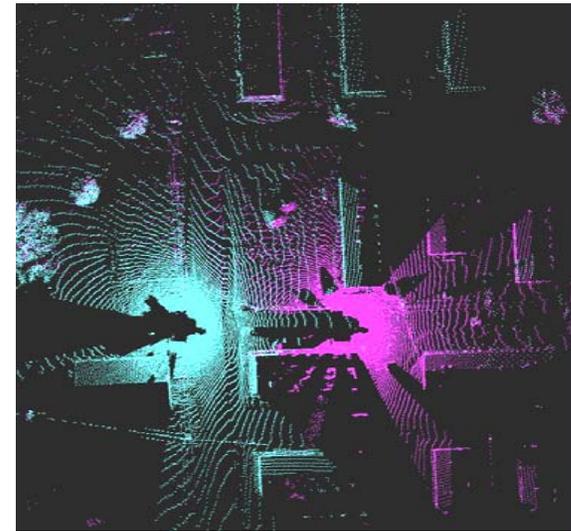


Figure 20: Registered point clouds. (Courtesy of NIST)

The registration error using Method 1 is dependent on how well the targets can be measured. In this case, the targets can either be specific artifacts placed in the scene such as spheres and planar targets or recognizable and distinct features in a scene.

The use of the latter types of targets (e.g., object corners and edges) should be avoided as the chances of measuring the same exact point on an object from two locations and selecting these same two points for registration are low.

Another factor that can affect the registration error is the placement of the targets (targets should be evenly distributed [see Section 3.1.1.3.1]) and the control network (see Section 3.1.2). The registration error using Method 2 is dependent on the accuracy of the control point (i.e., good/accurate control network), the error associated with positioning the instrument over the point, and the accuracy of the back sight measurement.

Algorithms for registration using Method 3 are starting to be incorporated in commercial packages. In general, this method requires an initial registration where the scans are roughly aligned or a large region of overlap between the scans. As the measurement error is dependent on several factors (e.g., range, reflectivity, angle of incidence), the uncertainty of the points in the overlap region are unknown and using points with large uncertainties may not lead to an optimal registration. Therefore, Methods 1 and 2 are preferred to this method.

A quantitative evaluation of these different registration methods is currently not available.

3.1.1.3.1. Registration Procedures

Practices that lead to poor or improper registration include “inadequate in-field QA, poor network geometry, insufficient redundancy, and/or poorly executing scans and surveys of targets (either scanner was not the appropriate one or field/office procedures were inadequate)” [5]. In previous GSA pilot studies, registration problems have led to increased post processing time which contributed to the project delay.

As mentioned in Section 3.1.1.3, the most common method to register datasets involves the use of targets. These targets can be specific artifacts (e.g., spheres, planar targets) that are placed in the area to be imaged so that they are visible from several different instrument locations. If a control network is used, the registration targets should be tied to the control network whenever possible. A minimum of three targets, visible in both scans, are required to register two scans. It is recommended that at least five common targets be used for redundancy in the event that there is a problem with the data for one or more of the targets. These targets should be evenly distributed (have good geometry) throughout the volume of the scan region. For example, targets at the same elevation or in a line or close to each other would be poor choices of target locations. Good geometry implies that targets be placed far apart from each other in all 3 dimensions - targets above and below the instrument, targets in front of and behind an instrument, targets to the left and right of the instrument. The use of instruments with limited field of view may prevent the establishment of a network of targets with good geometry and will increase the number of targets which decreases field productivity. However, most instruments have large field of views.

Targets other than artifacts placed in a scene include distinguishable features such as a building or room corners or the top of a pole. It is recommended that the use of these types of targets for registration be avoided and that specific artifacts inserted in a scene be used instead. If the use of such features is unavoidable, two methods are suggested. The first is the use of derived points. For example, a derived point representing a room or building corner would be the intersection of three planes (walls of

the room or building). The second is to perform high density scans of the area of interest (e.g., building corner) from the two locations to be registered and then to pick corresponding points in the two scans (a denser point cloud will increase the chances of picking a point close to the desired feature - in this case, the building corner).

For surface-to-surface, surface-to-point cloud, or point cloud-to-point cloud registration, a 15 % to 30 % overlap of the scanned region is recommended [5]. Some experience have shown that 50 % overlap is required for this type of registration to be robust.

Field checks should also be conducted for quality assurance (QA), that is, the registration is correct. These checks include mathematical (i.e., checking residual error values), visual inspection of the point clouds, and independent measurement (e.g., laser tracker, total station, tape) of distances between distinguishable points [5].

3.1.1.3.2. Registering Data from Different 3D Imaging Systems

If two or more 3D imaging systems are used in the project, the method used to register the data from these systems should be described. The use of two or more systems from the same manufacturer would likely not create problems even if different instrument models were used. However, if systems from different manufacturers were used, the compatibility of the exported data could be an issue. These issues include importing the data from one software package into the other and registering the datasets - can the software provided with the instrument from one manufacturer recognize the target data obtained from an instrument from another manufacturer as targets? The solution of these issues should be described in the scan plan.

3.1.1.4. Modeling

Many 3D imaging applications require some kind of modeling -- rendering of the scene in terms of surfaces, determining distances/volumes, or locating and identifying objects. The modeling process involves data editing (cleaning), segmentation, and fitting of geometric primitives (e.g., planes, spheres, cones, cylinders). Currently, most modeling is performed manually. It has been shown that an operator's qualifications can have a large impact on the quality of a 3D model [2]. Therefore, the main sources of modeling errors are data editing, operator errors, and errors due to the choice of fitting algorithm. It should be noted that since the process of modeling introduces another error (modeling error), the uncertainty of the model is greater than the uncertainty of the raw data.

There are several sources of modeling errors. In some cases, models are simplified representations of the actual objects and this simplification may introduce errors. Depending on the application, this may or may not be acceptable. A second source of error can result by incorrectly inserting a duplicate model of a similar element. For example, all columns (Type A) on Floor 1 may have the same dimensions except for one (Type B) which was incorrectly constructed. In the modeling process, a model of Type A columns is created and duplicated for all columns on Floor 1 because the modeler incorrectly assumed that all columns were identical. A third source of modeling error is the practice of measuring the inside dimensions of rooms and then using nominal wall thickness to represent voids. Based on construction techniques, actual wall thickness can vary dramatically.

3.1.2. Control network

A control network must be of an order of accuracy higher than what it is being used for. It is recommended that each point in the network be referenced to at least two, preferably three, surrounding permanent objects or points by measurement of angle, distance, and height. A copy of the final report of the scanning control adjustment must be submitted to GSA, and the results must comply with the specified 3D accuracies. The project coordinate system and vertical datum must be stated and all existing control used as the basis for the scanning control network must be listed and described, including who published them.

Past experience has shown that the more accurate the control network the less problematic the registration. The control network can also be used to check the accuracy of the deliverables (e.g., point cloud, 3D models). The distance between any two points in the control network would be considered as truth and would be compared to the distance between the same two points in, for example, the point cloud, 2D drawing, or 3D model. Acceptance or rejection would be based on a pre-defined criteria.

The control network can also be used as a field check of the 3D imaging system to determine if the instrument is functioning within the instrument's specifications.

3.2. Deliverables

As alluded to in earlier sections, in addition to the instrument error, the specified tolerance for acceptance or rejection of a deliverable should consider the frame of reference used (Section 2.3.1 - discussion of Area of Interest) and modeling error (Section 3.1.1.4). At this time, the uncertainty of a point in a point cloud and errors from registration and modeling cannot be quantified theoretically; thus, in the absence of standard methods, the determination of whether a deliverable meets the specification relies heavily on making physical measurements and comparing these measurements to "truth". This method may not capture all errors and may not be the most optimal.

"True" distances are distances obtained from the control network, independent measurements, and/or artifact dimensions. The control network and independent measurements can either be obtained by the service provider or a third party (e.g., licensed surveyor, another service provider).

"Calculated" distances are distances obtained from the deliverables, for example, point cloud, 2D models, plans, and 3D models. The difference between the calculated distance and the true distance is the distance error. Acceptance or rejection of a deliverable would depend on the error bounds specified in the solicitation or contract. One example for acceptance/rejection of a 3D model, if X % of the errors were less than or equal to Y mm, then the 3D model is acceptable. Where

- X ranges from 70 to 100 and is specified in the contract (e.g., X = 100 in critical regions)

- Y depends on the specified tolerance (different levels of Y may be set for different levels of detail) and is specified in the contract

It is important to remember that ALL measurements have errors. The reported measurement from the deliverables should be within the uncertainty of the secondary measurement system.

3.2.1. Point Cloud

Several methods may be used to evaluate the point cloud integrity:

- Control network: As described in Section 3.1.2, comparison of the distances between points on the control network and the same points in the point cloud.
- Independent measurements: Comparison of distances between distinguishable features in a point cloud to corresponding distances obtained using another method (e.g., laser tracker, total station, tape). This method requires fitting primitives such as planes, lines, spheres and independently obtained measurements.
- Point cloud overlap: In regions where two or more point clouds overlap, features within the overlap region can be compared.
- Use of an artifact: The artifact should be of known length (e.g., ball bar, see Figure 21) placed within an area of interest, and scanned with the same settings used to capture the scene. The length of the artifact as obtained using the 3D imaging system would be compared to the known length of the artifact. This comparison would give an indication of the accuracy of the measured values.



Figure 21: 3 m ball bar with 2 SMRs (Spherically Mounted Retroreflectors) on the ends of the bar. (Courtesy of NIST)

A disadvantage of using an artifact is that the artifact will generally not be the same scale as the other objects in the project. For practical purposes, the length of the artifact would generally be about 10 ft while the dimensions of the structures would generally be much larger.

The selection of the number of distances to check will be pre-determined by GSA. The distances to be checked should be selected at random (i.e., where measurements will be obtained) and should be representative of distances that are of interest (e.g., clear distance between columns, window widths, room dimensions). Note that research is underway to determine the type of measurements required based upon the building characteristics.

3.2.2. 2D Drawings, Plans

Evaluation of the accuracy of 2D drawings or plans would mainly rely on comparing the distances as reported in the 2D drawing or plans with the corresponding distances obtained through independent means using an instrument with higher or similar accuracy to the 3D imaging system.

As with evaluating point cloud integrity, the selection of the number of distances to check will be pre-determined by GSA. The distances to be checked should be selected at random and should be representative of distances that are of interest (e.g., room dimensions). It should be noted that some of the plans may be rectified (per the contract), for example, to make the walls straight and the corners square; the errors in these cases would be greater and checking these dimensions may not be helpful. When checking dimensions, the following should be considered:

- accuracy of the instrument/methods used to obtain the “true” dimensions, i.e., dimensions against which the deliverable is being compared
- repeatability of the measurements (e.g., where the measurement is made - bottom, middle, top of window, differences between operators)

Areas where there are missing data should be noted in the 2D drawings and plans. This could be done graphically or descriptively or both.

3.2.3. 3D CAD Models

3.2.3.1. Geometric Integrity

Evaluation of the accuracy of 3D CAD models relies mainly on the comparison of the measurements obtained from the 3D CAD model with the corresponding measurements obtained through independent means using an instrument with higher or similar accuracy to the 3D imaging system. Some suggested measurements to check are:

- horizontal distances (e.g., wall width, column spacing)
- vertical distances (e.g., wall height, building height)
- diagonal distances (e.g., wall corner to wall corner)
- angle between two planes in the model (e.g., corner of a room)
- verticality (e.g., verticality/plumbness of a column or wall)

Other types of measurements that can be used for comparisons are column widths (circular columns, if available, would be preferable as most of the other measurements are of planar surfaces), door/window width, and pipe widths.

The number of distances to be checked will be pre-determined by GSA. The distances and locations to be checked would be selected at random and should be representative of distances that are of interest (e.g., clear distance between columns, room dimensions). See also the bullets for checking dimensions in Section 3.2.2.

Areas where there are missing data should be noted in the 3D models. This could be done graphically or descriptively or both.

3.2.3.2. Resolution

A method to check if the specified resolution is achieved is by manual/visual checking. If the specification requires identification of cracks of a specified minimum size, then checking the existence of actual cracks with the reported cracks would verify if the resolution was achieved or not.

Another method to determine if the specified resolution would be achievable based solely on the point cloud data is to measure the point spacing between the points in the area of interest. If the point spacing is larger than the required resolution, then achieving the specified resolution may be problematic unless other data or information are available from other sources. This method may not be possible if the point cloud is very dense thus making the determination of the point spacing very difficult.

Again as stated in Section 3.2 and reiterated here, resolution is not only dependent on point spacing; resolution is also dependent on beam width, object reflectivity, angle of incidence with the object, object material/texture, scan speed (for scanning systems), and horizontal/vertical orientation of the feature relative to the beam direction.

3.3. Data

If two or more 3D imaging systems are used in the project, any compatibility and integration issues between the exported data for the different systems should be identified. Integration of data from different scanners was an issue in a previous GSA pilot project and it contributed to increased post processing time leading to project delay. Any problems arising from the data incompatibility should be described and potential solutions should be proposed. For example, Instrument 1 obtains x,y,z and intensity data and Instrument 2 obtains x, y, z, intensity, and color data. If the software used to display the data is associated with Instrument 1, the color information from Instrument 2 may not be displayed. Other internal data specific to the instruments may also be lost in the export process.

If a third party software is used to process the data, the service provider should state if the software can import the native format of the instrument(s) used in the project.

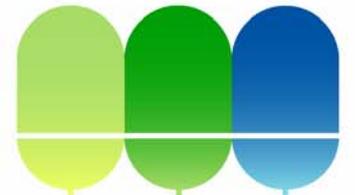
As mentioned in Section 1.1, the amount of data obtained by a 3D imaging system can be an issue as the number of points can easily exceed 100 million. The ability to manipulate large data files and display the point clouds was an issue in a previous GSA pilot project. Additionally, the ability to quickly upload/download large files over the internet is an issue.

3.4. Personnel and training

There are currently no requirements in terms of licensing of 3D imaging service providers. Therefore, the experience of the service provider is critical. Service provider experience can be assessed by:

- work on previous projects of similar magnitude - for large projects, past experience not only speaks to the service provider's ability to manage large projects but also the ability to handle large datasets
- accuracy achieved on previous projects
- training in the use of the hardware and software - familiarity with and understanding of the hardware and software are crucial for efficient work processes and in recognizing and resolving problems
- references from past projects
- an interview with the service provider - 3D imaging team and/or the post-processing team.

Post-processing of 3D imaging data and the generation of 2D drawings and 3D models from these data are time intensive tasks and require specific expertise. Determining a service provider's experience in this area is as important as ascertaining his/her expertise in data collection. It should be kept in mind that security checks are not only required of the personnel collecting the data but also for the personnel post-processing the data. In a previous GSA project which required background checks of the service provider's personnel, the post-processing tasks could not be expedited because additional personnel could not be allocated because they did not have the required security checks performed.



section 04: project management

section 4: project management

A GSA project manager's role has changed somewhat for 3D imaging projects. The key to a successful contract, 3D imaging or any other, is proper specification of the deliverables as well as communication and coordination with the service provider, tenants, and tenant activities. Additional duties include early and thorough project design and planning, educating tenants (as stated in Section 2.1.1, this is important in alleviating the tenants' apprehension about workspace and workflow disruptions), ensuring security is in place when needed, and timely transfer of acceptable and readable models and drawings. Project managers should recognize the diverse group of tenants and officials being affected by 3D imaging services. He or she shall ensure all service provider access requirements are met and security is acceptable to all tenants. Project managers should review this guide to better understand 3D imaging services and what is required.

4.1. Coordination issues unique to GSA

GSA maintains and operates facilities with a wide range of tenants. The operational requirements of these tenants are paramount to facility maintenance or upgrades. The most detrimental obstacle to a 3D imaging service provider is having access denied once notice to proceed is given. Any restricted access and any cleared access areas should be clearly communicated to the service providers and tenants. Many tenants, such as the U.S. Courts, U.S. Marshals, Bureau of Prisons, FBI, Drug Enforcement Administration (DEA), and U.S. Attorneys offices in GSA facilities may require longer advance notice (e.g., required background checks of work crew) and approval for 3D imaging service providers to enter their premises.

In many cases, education and communications with the affected tenants should be pursued by the government to alleviate coordination and security issues. GSA project teams should take proactive roles in assisting the 3D imaging service provider to coordinate with the tenants. Notices of upcoming work should be given to tenant liaisons in sufficient advance so that the tenants can make any preparations if needed. Additional coordination in person with key tenants should be planned during scope development.

After-hours work is a viable option to avoid disruption of daily operations. For interior scans, after-hours is often necessary due to interference to the data collection. However, the added costs of security guards during this time and on weekends are typically chargeable to project funds. If after-hours work is anticipated during project planning, the costs of employing security guards, if necessary, should be taken into consideration. Project managers should allot time in the contract to help the service provider meet the required completion date. If at all possible, project managers shall identify requirements for after-hours work during project programming.

4.2. Project Schedule

Most 3D imaging project consists of three major phases: procurement, planning, and execution. A possible timeline for 3D imaging project is shown in Figure 22.

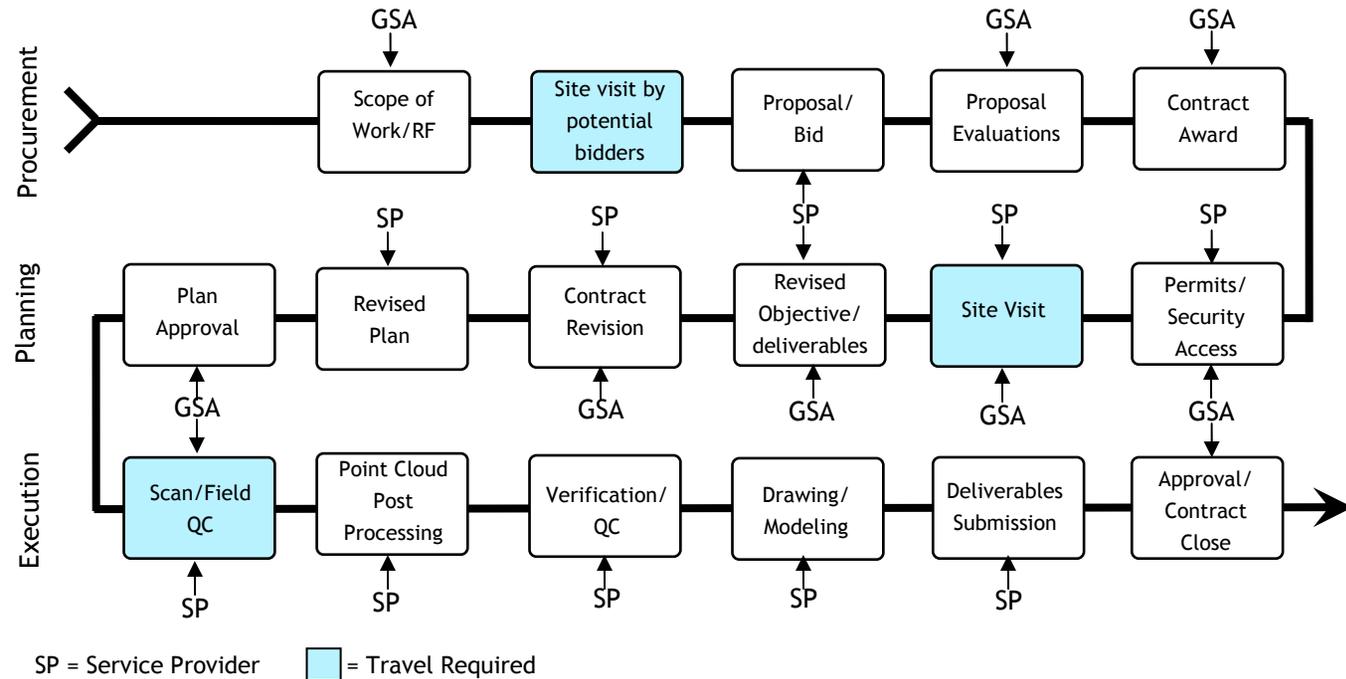


Figure 22: 3D Imaging Project Timeline.

4.2.1. Solicitation

The length of this phase is approximately 1 to 2 months. The solicitation phase begins with the generation of a request for proposal (RFP) which includes a statement of work (SOW) - see Section 3 for issues/considerations when preparing the SOW. A very critical part of the development of the SOW is defining the objectives and the deliverables of the project (Section 2). This is important as changes to the work effort and deliverables after the award of the contract may require another round of RFP. The determination of the deliverables should include not only the type and required tolerances but how the deliverables will be evaluated as being acceptable to GSA.

The generation and distribution of the RFP should be in accordance with GSA procurement requirements. Adequate time must be allocated for service providers to develop their bids as this requires development of scan, post processing, and quality control plans. For large projects, a site visit may be beneficial as this would allow potential service providers to generate a more detailed plan and thus a more accurate bid. Proposal evaluations are conducted per the criteria listed in the SOW.

4.2.2. Planning

This phase involves approximately 1 to 2 months of effort. If the scope or deliverables have changed since the award of the contract, then a revised SOW must be drafted (Caution: this may require another round of RFP be conducted based on the new SOW). Based on the revised SOW, revisions of the scan, model, and/or quality control plans may be necessary and these should be re-submitted by the service provider.

The planning phase should initiate with an on-site meeting. This meeting should include the GSA representatives (including the GSA project manager and building manager), contracted service providers (include personnel who will be gathering the 3D imaging data) and the team that will ultimately be using the 3D imaging data, such as the contracted architecture or engineering firm (If the A/E firm has not yet been contracted, then special provisions need to be implemented in their contract dictating the use of 3D imaging data). Objectives must be defined clearly in this meeting and be vetted by all parties so that the service provider can revise the plan, if needed, in order to furnish the deliverables in the most efficient manner. A site walkthrough must identify all potential obstacles (e.g., vegetation, structures, traffic, surface finish) that could occur during the field work. Permissions and site access should also be discussed at this time. After the site walkthrough, the contractor should submit the scan plan for GSA approval.

All required permissions and security clearances need to be obtained and coordination with local authorities, if necessary, should occur during this phase.

4.2.3. Execution

The execution phase entails about 2 to 6 months of effort. This phase includes field work which involves acquisition of data and often includes some registration of scans in the field to determine any missing data. The second part to execution is data post-processing (e.g., registration, editing, cleaning of data, fitting, modeling, exporting data into required formats) to obtain the required deliverables. In most cases, the post-processing tasks are more time intensive than the field work and has been proven in previous GSA pilot projects. In one case, the post-processing time consumed 70 % of the total project hours. Underestimations of the time required for post-processing resulted in project delays. This highlights the importance of determining a service provider's experience and checking a service provider's past references.

4.2.4. Factors Affecting Project Schedule

The time estimates in Section 4.2 are based on previous projects involving several multi-story buildings. There are many factors which affect the length and cost of a project, for example:

- size of the project (e.g., single building vs. 25 buildings) affects all phases

- specified tolerances and resolution
 - tighter tolerances and higher resolutions increase time and cost
 - affects field work and post-processing
- complexity of object (e.g., building) or region scanned - affects field work and post-processing
- security/site access
 - limited access, restricted work times, accompaniment of work crew by security personnel will increase time and cost
 - affects field work
- required deliverables
 - any modeling will increase the time and cost
 - affects post-processing
- skill of the service provider - mainly affects field work and post-processing
- change in scope of work - affects field work and/or post-processing
- weather - affects field work

4.3. Information Management and Delivery

Information management in 3D imaging contracts is critical, especially when large facilities with multiple floors are involved. Large data files are typical, especially for projects involving groups of buildings and/or high definition scans. Service providers also develop intricate labeling and documentation procedures during the scanning process. They should explain these procedures and labeling upon submittal of the electronic deliverables. Project managers should negotiate the best medium of data transfer during the contract negotiation phase. Project managers should also consider taking partial delivery of information (e.g., by floors or sections of facilities) during the contract if they feel this is beneficial to the contract.

4.4. 3D Imaging Targets

Targets are commonly used in 3D imaging projects to register scans and to tie in to the control network. These targets vary in types (planar or 3D), size, and material. Magnetized targets are commonly used as they can easily be positioned on ferrous surfaces. Planar stick-on targets are also used. At a minimum, targets need to be left in place for the duration of the scan and in some situations, targets need to be left in place overnight or for several days. It is important to inform security and other facility personnel that targets are not to be disturbed and should remain in place unless removed by the service provider. Moving or removing the targets can invalidate data and require rework. Conversely, service providers should make every attempt to minimize the time targets need to be left in place and remove targets when they are no longer necessary. If the spaces are occupied during the operation, project managers should inform tenants not to remove or block the targets.

4.5. Environmental Conditions

As described in Section 3.1.1.2, environmental conditions can affect the measurements. These effects are not unique to 3D imaging systems as the environmental conditions will have similar effects on traditional survey instruments or other metrology instruments. However, since the scan time can be on the order of tens of minutes compared to less than a second for survey instruments (single point measurement), the data will be noisier. For example, windy conditions can cause the instrument as well as objects in the scene to move, and the chances of stray objects (e.g., leaf, bird, trash) appearing in the scene causing outliers are greater.

As mentioned in Section 3.1.1.2, thermal expansion of objects could cause errors in registration and fitting. An example of such an occurrence would be two sides of a building measured on a hot sunny afternoon and the remaining two sides of the building measured at night or on another day when it was cooler. This situation may be unavoidable as the field work often spans several days if not weeks. The project manager should be cognizant of these sources of errors.



appendix a: terminology and references

appendix a: terminology and references

A.1. Terminology

accuracy of measurement, n--closeness of the agreement between the result of a measurement and a true value of the measurand. (VIM² 3.5)

Discussion:

1. “Accuracy” is a qualitative concept.
2. The term “precision” should not be used for “accuracy.”

bias, n--systematic error and is the difference between the average or expected value of a distribution and the true value. (adapted from the NIST/SEMATECH e-Handbook)

Discussion:

1. In metrology, the difference between precision and accuracy is that measures of precision are not affected by bias, whereas accuracy measures degrade as bias increases.

control points³, n-- an identifiable point which is a member of a control network.

Discussion:

1. *An identifiable point is a point that can be uniquely identified throughout the useful life of the control network.*
2. *A control point may be derived from an object that is permanent (e.g., benchmark) or temporary (e.g., target such as a sphere specifically placed in a scene).*
3. *Traditionally, control points in surveying are measured to a higher accuracy than a survey point and are permanent (typically).*

control network⁴, n -- a collection of identifiable points (visible or inferable), with stated coordinate uncertainties, in a single coordinate system.

Discussion:

1. *An identifiable point is a point that can be uniquely identified throughout the useful life of the control network.*

² VIM is an acronym for the International Vocabulary of Basic and General Terms in Metrology standard. [7]

³ The proposed definition is being considered by ASTM E57.01, Terminology Subcommittee and has not been approved yet.

⁴ See footnote 3.

2. *An example of an inferable point is the center of a sphere, while not visible, can be obtained by processing suitable data.*
3. *The purpose of a control network may include:*
 - a. *monitoring/controlling data quality (e.g., controlling scale error, removing systematic error) registration*
 - b. *defining the extent of a measuring environment*
 - c. *verifying the position of an instrument (drift)*
4. *A control network should be established by an accepted best practice.*

error (of measurement), *n--*result of a measurement minus a true value of the measurand. (VIM 3.10)

field of view (FOV), *n--* the angular extent within which objects are measurable by a device such as an optical instrument without user intervention. [1]

Discussion:

1. For a scanner that is based on a spherical coordinate system, the FOV can typically be given by two angles: horizontal (azimuth) angle and vertical (elevation) angle.

point cloud, *n--*a collection of data points in 3D space (frequently in the hundreds of thousands), for example as obtained using a 3D imaging system. [1]

Discussion:

1. The distance between points is generally non-uniform and hence all three coordinates (Cartesian or spherical) for each point must be specifically encoded.

precision, *n--*the variability of a measurement process around its average value. (NIST/SEMATECH e-Handbook) [8]

registration, *n--*the process of determining and applying to two or more datasets the transformations that locate each dataset in a common coordinate system so that the datasets are aligned relative to each other. [1]

Discussion:

1. A 3D imaging system generally collects measurements in its local coordinate system. When the same scene or object is measured from more than one position, it is necessary to transform the data so that the datasets from each position have a common coordinate system.
2. Sometimes the registration process is performed on two or more datasets which do not have regions in common. For example, when several buildings are measured independently, each dataset may be registered to a global coordinate system instead of to each other.

3. In the context of this definition, a dataset may be a mathematical representation of surfaces or may consist of a set of coordinates, for example, a point cloud, a 3D image, control points, survey points, or reference points from a CAD model. Additionally, one of the datasets in a registration may be a global coordinate system (as in the previous discussion item).
4. The process of determining the transformations often involves the minimization of an error function, such as the sum of the squared distances between features (e.g., points, lines, curves, surfaces) in two datasets.
5. In most cases, the transformations determined from a registration process are rigid body transformations. This means that the distances between points within a dataset do not change after applying the transformations, i.e., rotations and translations.
6. In some cases, the transformations determined from a registration process are non-rigid body transformations. This means that the transformation includes a deformation of the dataset. One purpose of this type of registration is to attempt to compensate for movement of the measured object or deformation of its shape during the measurement.
7. Registration between two point clouds is sometimes referred to as cloud-to-cloud registration; between two sets of control or survey points as target-to-target; between a point cloud and a surface as cloud-to-surface; and between two surfaces as surface-to-surface.
8. The word alignment is sometimes used as a synonymous term for registration. However, in the context of this definition, an alignment is the result of the registration process.

resolution, n -- the minimum object size that can be distinguished.

tolerance, n -- maximum allowable difference between an actual value and a reference value.

3D imaging system, n -- a non-contact measurement instrument used to produce a 3D representation (e.g., point cloud) of an object or a site. [1]

Discussion:

1. Examples of a 3D imaging system are laser scanners (also known as LADARs or LIDARs or laser radars), optical range cameras (also known as flash LADARs or 3D range cameras), triangulation-based systems such as those using pattern projectors or lasers, and other systems based on interferometry.
2. In general, the information gathered by a 3D imaging system is a collection of n-tuples, where in addition to spherical or Cartesian coordinates, each n-tuple can also include return pulse intensity, color, time stamp, identifier, polarization, etc.

3D object model, n -- a 3D model can contain attributes such as object geometry, geometric primitives (e.g., edges, surfaces, points), related semantic interpretation of those geometric primitives (e.g., material). Semantic interpretations of geometric primitives include the interpretation the part-of information (a primitive belongs to a structure component), geometric attributes information (from a set of primitives to geometric attributes such as length, height need some semantic interpretation, such as what is height of a column), topological relationship information (topological relationships between component or parts of components, such as contained in, neighboring, between, touching), and semantic relationship between structure components (aggregation of components into building stories, etc.).



One of the attributes of a 3D object would be its geometry. Other attributes might be materials, function, maintenance information, etc.

A.2. References

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GSA Consultants

- Alan Lytle
Leader, Construction Metrology and Automation Group
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- Geraldine Cheok
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Stanford University, Center for Integrated Facility Engineering (CIFE), Stanford, CA

3D-4D Building Information Modeling

In 2003 the General Services Administration (GSA), through its Public Buildings Service (PBS) Office of Chief Architect (OCA), established the National 3D-4D-BIM Program. OCA has led over 30 projects in its capital program, and is assessing and supporting three dimensional (3D), four-dimensional (4D), and Building Information Modeling (BIM) applications in over 35 ongoing projects across the nation. The power of visualization, coordination, simulation, and optimization from 3D, 4D, and BIM computer technologies allow GSA to more effectively meet customer, design, construction, and program requirements. GSA is committed to a strategic and incremental adoption of 3D, 4D, and BIM technologies.

There is a progression from 2D to 3D, 4D, and BIM. While 3D models make valuable contributions to communications, not all 3D models qualify as BIM models since a 3D geometric representation is only part of the BIM concept.

Critical to successful integration of computer models into project coordination, simulation, and optimization is the inclusion of information—the “I” in BIM—to generate feedback. As a shared knowledge resource, BIM can serve as a reliable basis for decision making and reduce the need for re-gathering or re-formatting information. GSA is currently exploring the use of BIM technology throughout a project’s lifecycle in the following areas: spatial program validation, 4D phasing, laser scanning, energy and sustainability, circulation and security validation, and building elements.

For all major projects (prospectus-level) receiving design funding in Fiscal Year 2007 and beyond, GSA requires spatial program BIMs be the minimum requirements for submission to OCA for Final Concept approvals by the PBS Commissioner and the Chief Architect. At the same time, all GSA projects are encouraged to deploy mature 3D, 4D, and BIM technologies—spatial program validation and beyond—at strategic project phases in support of specific project challenges.

The following are highlights of the GSA National 3D-4D-BIM Program:

- Establishing policy to phase in 3D, 4D, and BIM adoption for all major projects
- Leading 3D-4D-BIM pilot application on current capital projects
- Providing expert support and assessment for ongoing capital projects to incorporate 3D, 4D, and BIM technologies
- Assessing industry readiness and technology maturity
- Creating GSA-specific incentives for 3D-4D-BIM

CONTACTS

Charles Matta
(202) 219-2355
charles.matta@gsa.gov
[View Contact Details](#)

National 3D-4D-BIM Program
bim@gsa.gov
[View Contact Details](#)

GOVERNMENT LINKS

- [GSA Achievement Award for Real Property Innovation in Asset Management](#)

NONGOVERNMENT LINKS

- [GSA Earns CoreNet Global Innovator Award](#)
- [GSA National BIM Program receives the “Juror’s Choice” award from the AIA Technology in Architectural](#)
- [FATECH’s CETI Awards Celebration of Engineering and Technology Innovation, Large Scale Implementation](#)
- [GSA’s BIM Pilot Program Makes Strides](#)
- [Digital Modeling, Early Adopters Find the Best Models are Digital Virtuoso: Sawyer, Tom, Engineerin](#)
- [3D Laser Scanning in GSA’s 3D 4D BIM Program - Jenkins, B, Spear Point Research LLC, SpearView Vol. 4](#)
- [GSA mandates Building](#)

For further information about this *GSA BIM Guide Series 03 - BIM Guide For 3D Imaging* or to submit comments or questions, please visit the National 3D-4D-BIM webpage at <http://www.gsa.gov/bim> or contact:

The National 3D-4D-BIM Program
Office of the Chief Architect
Public Buildings Service
U.S. General Services Administration
1800 F Street NW Suite 3341
Washington, DC 20405