

**U.S. GENERAL SERVICES
ADMINISTRATION**



**FY 2013
Federal Program Inventory**

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U.S. General Services Administration

FEDERAL PROGRAM INVENTORY

Fiscal Year 2013

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Introduction

The GPRA Modernization Act (GPRA Modernization Act) of 2010 requires a central inventory of all federal programs. The Federal Program Inventory has the potential to facilitate coordination across programs by making it easier to find programs that can contribute to a shared goal. It will also contribute to improved public understanding about what federal programs do and how programs link to budget, performance and other information.

This document presents the General Services Administration's (GSA) approach for defining the programs reported in this inventory, identifies the funding sources for these programs, and links programs to the GSA strategic goals and objectives they support. GSA identified 22 programs that cut across four GSA Services, 12 Staff Offices, and 14 funding sources. Each program supports at least one GSA Strategic Goal and Strategic Objective.

Approach

GSA designed its program inventory considering funding source, program activity lines in the President's Budget, and the GSA organizational structure. Programs are organized under three major categories: Real Property, Supply and Technology, and General Management. These categories are consistent with Bureau presentation in the President's Budget.

GSA operates under three types of funding sources: revolving fund, annual appropriation and permanent budget authority. The GSA funding sources and their relationship to GSA organizations are described in Appendix A. The program activity (PA) lines in the program and financing (P&F) tables of the President's Budget Appendix were generally maintained to develop a program inventory that resonates with our external partners and reflects internal agency operations.

GSA manages its programs through four services (the Public Buildings Service, the Federal Acquisition Service, the Office of Citizen Services and Innovative Technologies, and the Office of Government-wide Policy), two independent staff offices (the Office of the Inspector General and the Civilian Board of Contract Appeals), and ten staff offices. While most programs are managed by a single Service or Staff Office, some programs are managed across GSA organizations.

Through the planning and execution of GSA's programs, GSA fulfills its mission – *To deliver the best value real estate, acquisition and technology services to government and the American people* – and supports the GSA strategic goals and objectives described in Appendix B.

Contributions to Priority Goals

Please refer to www.Performance.gov for program contributions to our Agency Priority Goals and Cross-Agency Priority (CAP) Goals. The GSA currently contributes to the following CAP

Goals: Cybersecurity, Sustainability, Real Property, Improper Payments, Closing Skill Gaps, Strategic Sourcing and Data Center Consolidation.

Program Net Budget Authority

This section presents net budget authority by GSA Bureau and funding source, as reported in the FY 2014 Presidents Budget, and organizes the 22 GSA programs by Bureau. See the FY 2014 President's Budget for more information on the GSA funding sources, including the GSA reimbursable budget authority.

Real Property Net Budget Authority (Dollars in Millions)	FY 2012 Actual	FY 2013 C.R. Annualized	FY 2014 Request
Federal Buildings Fund	\$(1,041)	\$(1,617)**	\$0
Real Property Relocation Fund	0	0	0
Disposal of Surplus Real and Related Personal Property*	2	9	9

* Permanent mandatory appropriation

** Does not include the full repayment of principal balances to the Federal Financing Bank. Full repayment of principal balances is authorized by P.L. 101-136.

Real Property Programs. GSA has six Real Property programs. These programs are funded by the Federal Buildings Fund, the Real Property Relocation Fund, and the Disposal of Surplus Real and Related Personal Property Appropriation.

Program 1 - Construction and Acquisition of Facilities

Program 2 - Repairs and Alterations

Program 3 - Rental of Space

Program 4 - Building Operations

Program 5 - Real Property Relocation

Program 6 - Real Property Disposal

Supply and Technology Net Budget Authority (Dollars in Millions)	FY 2012 Actual	FY 2013 C.R. Annualized	FY 2014 Request
Acquisition Services Fund	\$0	\$0	\$0
Transportation Audit Contracts and Contract Administration*	13	13	12

* Permanent mandatory appropriation

Supply and Technology Programs. GSA has seven Supply and Technology programs. These programs are funded through the Acquisition Services Fund, and the Transportation Audit Contracts and Contract Administration Appropriation.

Program 1 - General Supplies and Services

Program 2 - Assisted Acquisition Services Program

Program 3 - Integrated Technology Services Program

- Program 4** - Travel, Motor Vehicle and Card Services
- Program 5** - Integrated Award Environment
- Program 6** - Federal Acquisition Service Integrators
- Program 7** - Transportation Audits

General Management Net Budget Authority (Dollars in Millions)	FY 2012 Actual	FY 2013 C.R. Annualized	FY 2014 Request
Working Capital Fund	\$0	\$0	\$0
Government-wide Policy	61	61	63
Operating Expense	65	70	64
Electronic Government	12	12	20
Acquisition Workforce Training Fund*	9	12	13
Federal Citizen Services Fund	34	34	35
Office of Inspector General	58	58	63
Allowances and Office Staff for Former Presidents	4	4	4
Presidential Transition	0	9**	0

* Permanent mandatory appropriation

** Funds are not made available in cases when the President-elect is the incumbent

General Management Programs. GSA has nine General Management programs:

- Program 1** - General Management and Support Services
- Program 2** - Government-wide Policy
- Program 3** - Operating Expense
- Program 4** - Electronic Government
- Program 5** - Acquisition Workforce Training
- Program 6** - Citizen Services and Innovative Technologies
- Program 7** - Inspector General
- Program 8** - Former Presidents
- Program 9** - Presidential Transition

These programs are funded through the Working Capital Fund, Government-wide Policy Appropriation, Operating Expense Appropriation, Electronic Government Appropriation, Acquisition Workforce Training Fund, Federal Citizen Services Fund, Office of Inspector General Appropriation, Allowances and Office Staff for Former Presidents Appropriation, and the Presidential Transition Appropriation.

Real Property Programs

Construction and Acquisition of Facilities Program

Program Description: This program provides for the construction or purchase of facilities and prospectus-level extensions to existing buildings. All costs directly attributable to site acquisition, construction, the full range of design and construction services, and management and inspection of construction projects are funded under this activity. This program is managed by the Public Buildings Service and funded through the Federal Buildings Fund.

Supported Strategic Goals: Savings and Efficiency

Supported Strategic Objectives:

- Objective 1.2** Optimize the GSA real property inventory and improve the federal use of space.
- Objective 1.3** Reduce water consumption and energy use of GSA-managed real property.
- Objective 1.4** Reduce travel, fleet, building, and operational greenhouse gas emissions.
- Objective 2.3** Improve real property asset quality and shorten disposal cycle times.

Repairs and Alterations Program

Program Description: This program provides for repairs and alterations of existing buildings as well as associated design and construction services. Protection of the Federal Government's investment, health and safety of building occupants, transfer of agencies from leased space to federally owned space, and cost effectiveness are the principal criteria used in establishing priorities. Repairs to prevent deterioration and damage to buildings, their support systems, and operating equipment are given priority. This program is managed by the Public Buildings Service and funded through the Federal Buildings Fund.

Supported Strategic Goals: Savings and Efficiency

Supported Strategic Objectives:

- Objective 1.1** Leverage the government's buying through government-wide contracting solutions to reduce costs.
- Objective 1.2** Optimize the GSA real property inventory and improve the federal use of space.
- Objective 1.3** Reduce water consumption and energy use of GSA-managed real property.
- Objective 1.4** Reduce travel, fleet, building, and operational greenhouse gas emissions.
- Objective 2.3** Improve real property asset quality and shorten disposal cycle times.

Rental of Space Program

Program Description: This program provides for the leasing of privately-owned buildings, including space occupied by federal agencies in U.S. Postal Service facilities. This program is managed by the Public Buildings Service and funded through the Federal Buildings Fund.

Supported Strategic Goals: Savings

Supported Strategic Objectives:

- Objective 1.2** Optimize the GSA real property inventory and improve the federal use of space.
- Objective 1.3** Reduce water consumption and energy use of GSA-managed real property.
- Objective 1.4** Reduce travel, fleet, building, and operational greenhouse gas emissions.

Building Operations Program

Program Description: This program provides services for government-owned and leased facilities, including cleaning, utilities and fuel, maintenance, miscellaneous services (such as moving, evaluation of new materials and equipment, and field supervision). This activity also provides general management and administration for all of real property related programs in the Public Buildings Service. This program is managed by the Public Buildings Service and funded through the Federal Buildings Fund.

Supported Strategic Goals: Savings, Efficiency and Service

Supported Strategic Objectives:

- Objective 1.1** Leverage the government's buying through government-wide contracting solutions to reduce costs.
- Objective 1.2** Optimize the GSA real property inventory and improve the federal use of space.
- Objective 1.3** Reduce water consumption and energy use of GSA-managed real property.
- Objective 1.4** Reduce travel, fleet, building, and operational greenhouse gas emissions.
- Objective 2.1** Increase the efficiency of GSA operations.
- Objective 2.2** Improve data quality and reporting.
- Objective 2.3** Improve real property asset quality and shorten disposal cycle times.
- Objective 3.2** Enhance relationships with our suppliers.
- Objective 3.5** Create a high performing workforce.

Real Property Disposal Program

Program Description: This program provides for the efficient disposal of real property assets that are underutilized or no longer meet the needs of landholding federal agencies. This program transfers or sells unneeded property assets to benefit the Federal Government and surrounding communities. This program is managed by the Public Buildings Service, and funded by the Expenses, Disposal of Surplus, Real and Related Performance Property permanent appropriation.

Supported Strategic Goals: Savings, Efficiency

Supported Strategic Objectives:

- Objective 1.2** Optimize the GSA real property inventory and improve the federal use of space.
- Objective 2.3** Improve real property asset quality and shorten disposal cycle times.

Real Property Relocation Program

Program Description: This program provides for the efficient disposal of real property assets that are underutilized or no longer meet the needs of landholding federal agencies. Unneeded property assets are transferred or sold to benefit the Federal Government and surrounding communities. This program is managed by the Public Buildings Service, and funded by the appropriated corpus of the Real Property Relocation Fund. Expenditures from this fund are reimbursed from the proceeds of disposal actions from relocations.

Supported Strategic Goals: Savings, Efficiency

Supported Strategic Objectives:

- Objective 1.2** Optimize the GSA real property inventory and improve the federal use of space.
- Objective 2.3** Improve real property asset quality and shorten disposal cycle times.

Supply and Technology Programs

Assisted Acquisition Services Program

Program Description: This program focuses on service delivery and assisting customers in making informed procurement decisions and serving as a center of excellence for the federal community. AAS complements the programs of the Integrated Technology Services portfolio by providing acquisition, technical, and project management services that assist agencies in acquiring and deploying information technology and professional services solutions at the best value for taxpayer dollars. This program is managed by the Federal Acquisition Service and funded through the Acquisition Services Fund.

Supported Strategic Goals: Savings, Efficiency and Service

Supported Strategic Objectives:

- Objective 1.1** Leverage the government's buying through government-wide contracting solutions to reduce costs.
- Objective 2.1** Increase the efficiency of GSA operations.
- Objective 2.2** Improve data quality and reporting.
- Objective 3.1** Increase customer loyalty and trust.
- Objective 3.2** Enhance relationships with our suppliers.
- Objective 3.3** Increase the use of GSA contracts and solutions.
- Objective 3.4** Increase support for small and disadvantage business.
- Objective 3.5** Create a high performing workforce.

Integrated Technology Services Program

Program Description: This program provides customer agencies with information technology and telecommunications products and services. The Integrated Technology Services (ITS) program provides its services through multiple channels including its Network Services program, Regional telecommunications program, IT Schedule 70, and Government-wide Acquisition Contracts. ITS operations aggregate and leverage the Federal Government's buying power to obtain a wide range of information technology and telecommunications products and services at significant savings for customer agencies. This program is managed by the Federal Acquisition Service and is funded through the Acquisition Services Fund.

Supported Strategic Goals: Savings, Efficiency and Service

Supported Strategic Objectives:

- Objective 1.1** Leverage the government's buying through government-wide contracting solutions to reduce costs.
- Objective 2.2** Improve data quality and reporting.
- Objective 3.1** Increase customer loyalty and trust.
- Objective 3.2** Enhance relationships with our suppliers.
- Objective 3.3** Increase the use of GSA contracts and solutions.
- Objective 3.4** Increase support for small and disadvantage business.
- Objective 3.5** Create a high performing workforce.

General Supplies and Services Program

Program Description: This program provides customer agencies a wide range of general products such as furniture, office supplies, and hardware products. GSS centralizes acquisitions on behalf of the Federal Government to strategically procure requirements and reduce cost to the government, while ensuring regulatory compliance for customer procurements. This program is managed by the Federal Acquisition Service and funded through the Acquisition Services Fund.

Supported Strategic Goals: Savings, Efficiency and Service

Supported Strategic Objectives:

- Objective 1.1** Leverage the government's buying through government-wide contracting solutions to reduce costs.
- Objective 2.1** Increase the efficiency of GSA operations.
- Objective 2.2** Improve data quality and reporting.
- Objective 3.1** Increase customer loyalty and trust.
- Objective 3.2** Enhance relationships with our suppliers.
- Objective 3.3** Increase the use of GSA contracts and solutions.
- Objective 3.4** Increase support for small and disadvantage business.
- Objective 3.5** Create a high performing workforce.

Travel, Motor Vehicle and Card Services Program

Program Description: This program provides customer agencies with a broad scope of services that include travel and relocation services, freight management, motor vehicle acquisition, fleet management, and charge card services. TMVCS operations aggregate and leverage the Federal Government's buying power to obtain a wide range of products and services at significant savings for customer agencies. This program is managed by the Federal Acquisition Service and funded through the Acquisition Services Fund.

Supported Strategic Goals: Savings, Efficiency and Service

Supported Strategic Objectives:

- Objective 1.1** Leverage the government's buying through government-wide contracting solutions to reduce costs.
- Objective 1.4** Reduce travel, fleet, building, and operational greenhouse gas emissions.
- Objective 1.5** Enable government-wide operational excellence through analysis and policy-setting that drives efficiency, savings, and performance improvement.
- Objective 2.1** Increase the efficiency of GSA operations.
- Objective 2.2** Improve data quality and reporting.
- Objective 3.1** Increase customer loyalty and trust.
- Objective 3.2** Enhance relationships with our suppliers.
- Objective 3.3** Increase the use of GSA contracts and solutions.
- Objective 3.4** Increase support for small and disadvantage business.
- Objective 3.5** Create a high performing workforce.

Integrated Award Environment Program

Program Description: This program offers a portfolio of services and systems that support the collection, dissemination, and management of data supporting the federal acquisition and financial assistance processes. IAE services and systems are: the System for Award Management (SAM), the Consolidated Hosting Services (CHS), the Federal Service Desk

(FSD), and legacy services planned to be combined into SAM which are the electronic Subcontracting Reporting System (eSRS), FFATA Sub-award reporting System/FSRS, Federal Business Opportunities (FBO), the Federal Procurement Data System - Next Generation (FPDS-NG), past performance systems (Past Performance Information Retrieval System (PPIRS), Contractor Performance Assessment Reporting System (CPARS), and Federal Awardee Performance and Integrity Information System (FAPIIS)), and the Wage Determinations On-Line (WDOL). Together these services and systems provide central support to agencies' key aspects of the federal procurement process and data collection, dissemination, and management for both federal procurement and financial assistance awards. This program is managed by the Federal Acquisition Service and funded through the Acquisition Services Fund.

Supported Strategic Goals: Savings, Efficiency and Service

Supported Strategic Objectives:

- Objective 1.1** Leverage the government's buying through government-wide contracting solutions to reduce costs.
- Objective 1.5** Enable government-wide operational excellence through analysis and policy-setting that drives efficiency, savings, and performance improvement.
- Objective 2.1** Increase the efficiency of GSA operations.
- Objective 2.2** Improve data quality and reporting.
- Objective 3.1** Increase customer loyalty and trust.
- Objective 3.2** Enhance relationships with our suppliers.
- Objective 3.3** Increase the use of GSA contracts and solutions.
- Objective 3.4** Increase support for small and disadvantage business.

Federal Acquisition Service Integrators Program

Program Description: This program supports the business portfolios and provides solutions to organizational issues. Integrator office functions include maintaining FAS business processes, building strategic customer relationships, and supporting the FAS workforce. This program is managed by the Federal Acquisition Service and funded through the Acquisition Services Fund.

Supported Strategic Goals: Efficiency and Service

Supported Strategic Objectives:

- Objective 2.1** Increase the efficiency of GSA operations.
- Objective 2.2** Improve data quality and reporting.
- Objective 3.1** Increase customer loyalty and trust.
- Objective 3.2** Enhance relationships with our suppliers.
- Objective 3.5** Create a high performing workforce.

Transportation Audits Program

Program Description: This program detects and recovers overpayments to carriers for government moves under rate and service agreements that are established by GSA or by other federal agency traffic managers. This program is managed by the Federal Acquisition Service and operates under the Transportation Audit Contracts and Contract Administration Appropriation: a permanent mandatory appropriation.

Supported Strategic Goals: Savings, Efficiency and Service

Supported Strategic Objectives:

- Objective 1.4** Reduce travel, fleet, building, and operational greenhouse gas emissions.
- Objective 1.5** Enable government-wide operational excellence through analysis and policy-setting that drives efficiency, savings, and performance improvement.
- Objective 2.1** Increase the efficiency of GSA operations.
- Objective 2.2** Improve data quality and reporting.
- Objective 3.3** Increase the use of GSA contracts and solutions.
- Objective 3.5** Create a high performing workforce.

General Management Programs

General Management and Support Services Program

Program Description: This program includes administrative, oversight, and support offices financed through the Working Capital Fund. GSA activities managed include the information and technology management, financial and budget management, human resource management, legal, Congressional and Intergovernmental Affairs, and Small Business Utilization. This program also provides support for over 1,400 home-state/district offices for the Congress. GSA support includes acquisition of office space, furniture and furnishings, property disposal, equipment and supplies, and storage and relocation services, and performs liaison activities with the U.S. Small Business Administration. GSA provides Congressional Services Representatives in each GSA region as the contact points for all matters pertaining to Congressional, State, and District offices. This program is funded by the Working Capital Fund.

Supported Strategic Goals: Savings, Efficiency and Service

Supported Strategic Objectives:

- Objective 1.1** Leverage the government's buying through government-wide contracting solutions to reduce costs.
- Objective 1.2** Optimize the GSA real property inventory and improve the federal use of space.

- Objective 1.4** Reduce travel, fleet, building, and operational greenhouse gas emissions.
- Objective 1.5** Enable government-wide operational excellence through analysis and policy-setting that drives efficiency, savings, and performance improvement.
- Objective 2.1** Increase the efficiency of GSA operations.
- Objective 2.2** Improve data quality and reporting.
- Objective 3.3** Increase the use of GSA contracts and solutions.
- Objective 3.4** Increase support for small and disadvantage business.
- Objective 3.5** Create a high performing workforce.

Government-wide Policy Program

Program Description: This program ensures the development of administrative policies for the Federal Government in multiple functional areas. Acquisition Management: develops acquisition policies and regulations. Asset and Transportation Management: develops government-wide policies and guidelines for the administrative management of real property, personal property, aircraft, motor vehicles, mail, relocation, travel and transportation, and disposal policies. Information, Integrity and Access Management: drives policy development for establishing a robust public-private governance effort to establish security, privacy, and interoperability policy standards. Federal High Performance Green Buildings Policy: provides leadership in sustainable acquisition, construction and management of federal facilities and structures by advancing federal sustainable building standards. Regulatory Information Management: disseminates a wide variety of federal regulations, including: the Federal Acquisition Regulations (FAR), Federal Travel Regulation (FTR), Federal Management Regulation (FMR), and the Federal Property Management Regulation (FPMR). Federal Acquisition Institute: fosters and promotes the development of a government-wide acquisition workforce. Office of Executive Councils: collaborates with Office of Management and Budget (OMB) and federal management councils to identify government-wide performance improvement initiatives to pursue across agencies, lead working groups to drive these initiatives, establish performance goals, and facilitate adoption of new processes by federal agencies. This program is managed by the Office of Government-wide Policy and is funded by the Government-wide Policy appropriation.

Supported Strategic Goals: Savings, Efficiency and Service

Supported Strategic Objectives:

- Objective 1.2** Optimize the GSA real property inventory and improve the federal use of space.
- Objective 1.4** Reduce travel, fleet, building, and operational greenhouse gas emissions.
- Objective 1.5** Enable government-wide operational excellence through analysis and policy-setting that drives efficiency, savings, and performance improvement.
- Objective 2.2** Improve data quality and reporting.

Objective 3.1 Increase customer loyalty and trust.

Operating Expense Program

Program Description: This program supports a variety of operational activities which are not feasible or appropriate for a user fee arrangement. This program include personal property utilization and donation activities managed by the Federal Acquisition Service; real property utilization and disposal activities managed by the Public Buildings Service; the activities of the Civilian Board of Contract Appeals, which adjudicates contract claims between government contractors and most civilian federal agencies; management and administration activities, which includes top-level, agency-wide direction and support and government-wide emergency response and recovery; and, agency-wide communication activities managed by the GSA Office of Communications.

Supported Strategic Goals: Savings, Efficiency and Service

Supported Strategic Objectives:

- Objective 1.1** Leverage the government's buying through government-wide contracting solutions to reduce costs.
- Objective 1.5** Enable government-wide operational excellence through analysis and policy-setting that drives efficiency, savings, and performance improvement.
- Objective 2.2** Improve data quality and reporting.
- Objective 2.3** Improve real property asset quality and shorten disposal cycle times.
- Objective 3.1** Increase customer loyalty and trust.
- Objective 3.2** Enhance relationships with our suppliers.
- Objective 3.6** Increase citizen touch points through internet, phone, print, and social media.

Electronic Government Program

Program Description: This program provides for inter-agency electronic government initiatives and projects, which use the internet or other electronic methods to provide individuals, businesses, and other government agencies with simpler and timelier access to federal information, benefits, services, and business opportunities. The program also furthers the implementation of the Federal Financial Accountability and Transparency Act (FFATA), the Government Performance and Results and Modernization Act of 2010 (GPRA Modernization Act) and Government Paperwork Elimination Act (GPEA) of 1998, which calls upon agencies to provide the public with optional use and acceptance of electronic information, services, and signatures, when practicable. The E-Gov program is designed to establish an efficient set of service providers for civilian agencies to access key strategic information technology (IT) services, developing pilots and ultimately supporting the implementation of developed projects. This program is managed by the Office of Citizen Services and Innovative Technologies and is funded by the Electronic Government appropriation.

Supported Strategic Goals: Savings, Efficiency and Service

Supported Strategic Objectives:

- Objective 1.1** Leverage the government's buying through government-wide contracting solutions to reduce costs.
- Objective 2.2** Improve data quality and reporting.
- Objective 3.1** Increase customer loyalty and trust.
- Objective 3.6** Increase citizen touch points through internet, phone, print, and social media.

Acquisition Workforce Training Program

Program Description: This program provides training and career development resources to the federal civilian acquisition workforce to improve the collective competency of both current and future acquisition professionals. This program is managed by the Federal Acquisition Institute (FAI) within the Office of Government-wide Policy and is funded by the Acquisition Workforce Training Fund.

Supported Strategic Goal: Service

Supported Strategic Objectives:

- Objective 3.5** Create a high performing workforce.

Citizen Services and Innovative Technologies Program

Program Description: This program serves citizen needs for information, services, and engagement with their government through an array of direct services to the public via the Internet, phone, email, and print. This program develops information technology projects and electronic government initiatives that enable agencies to deliver the most effective and efficient services to citizens while advancing open government and increasing transparency in government. This program is managed by the Office of Citizen Services and Innovative Technologies and is funded by the Federal Citizen Services Fund.

Supported Strategic Goals: Savings, Efficiency and Service

Supported Strategic Objectives:

- Objective 1.1** Leverage the government's buying through government-wide contracting solutions to reduce costs.
- Objective 1.5** Enable government-wide operational excellence through analysis and policy-setting that drives efficiency, savings, and performance improvement.
- Objective 2.2** Improve data quality and reporting.
- Objective 3.6** Increase citizen touch points through internet, phone, print, and social media.

Inspector General Program

Program Description: This program executes the mandated duties and responsibilities as prescribed in the Inspector General Act to provide policy direction for and to conduct, supervise, and coordinate audits relating to the programs and operations of such establishment. This program is managed by the Office of Inspector General and is funded by the Office of Inspector General appropriation.

Supported Strategic Goal: Efficiency

Supported Strategic Objectives:

Objective 2.1 Increase the efficiency of GSA operations.

Objective 2.2 Improve data quality and reporting.

Former Presidents Program

Program Description: This program provides pensions, office staffs, and related expenses for former Presidents Jimmy Carter, George H.W. Bush, William Clinton, and George W. Bush, and for postal franking privileges for the widow of former President Ronald Reagan. This program is funded by the Former Presidents appropriation.

Supported Strategic Goal: Service

Supported Strategic Objectives:

Objective 3.1 Increase customer loyalty and trust.

Presidential Transition Program

Program Description: This program supports the orderly transfer of Executive power in connection with the expiration of the term of office of the President and the inauguration of a new President. This program is funded by the Presidential Transition appropriation however funds are not made available in cases when the President-elect is the incumbent.

Supported Strategic Goal: Service

Supported Strategic Objectives:

Objective 3.1 Increase customer loyalty and trust.

Appendix A – GSA Funding Sources

GSA programs are funded through revolving funds, annual appropriations and permanent budget authority. This appendix describes the GSA funding sources by type of funding.

GSA Revolving Funds

Federal Buildings Fund. The Federal Buildings Fund (FBF) is an intra-governmental revolving fund that finances real property management and related activities of the GSA Public Buildings Service, a component of GSA. Principal activities include the operation, maintenance, and repair of GSA-owned and leased buildings, and the construction of federal buildings, courthouses, and land ports of entry.

The FBF is financed by income from rent charged to occupants of GSA-controlled space. The charges are required by law to approximate commercial rates for comparable space and services. In addition, Congress may appropriate monies from the general funds of the Treasury to the FBF, as it deems necessary. The FBF is subject to annual Congressional enactment of New Obligation Authority, a limitation on the use of revenue.

Real Property Relocation Fund. The Real Property Relocation Fund is an intra-governmental revolving fund used to support upfront relocation expenses that federal agencies incur when they relocate from under-utilized property to property more suitable to their needs. This Fund is managed by the Public Buildings Service and is reimbursed for relocation expenses when properties are sold.

Acquisition Services Fund. The Acquisition Services Fund (ASF) is a full cost recovery revolving fund that finances operations of the Federal Acquisition Service. The ASF provides for the acquisition of information technology solutions, telecommunications, motor vehicles, supplies, and a wide range of goods and services for federal agencies. This Fund recovers all costs through fees charged to federal agencies for services rendered and commodities provided.

Working Capital Fund. The Working Capital Fund (WCF) is a full cost recovery revolving fund that provides internal GSA customers with administrative shared services. All expenses of the WCF are recovered through reimbursable funding from internal GSA customers and from some external sources, including small agencies and commissions, for services provided. Reimbursable services include information technology management, financial management, payroll, legal advice and services, human resources, equal employment opportunity services, liaison with Congress and the Office of Management and Budget, oversight of GSA contracting activities, emergency planning and response, and oversight of facilities management. This account also funds liaison activities with the U.S. Small Business Administration to ensure that small and small, disadvantaged businesses receive a fair share of the agency's business.

Federal Citizen Services Fund. The Federal Citizen Services Fund appropriation provides for the salaries and expenses of the Office of Citizen Services and Innovative Technologies (OCSIT). OCSIT develops new ways for citizens, businesses, other governments, other agencies and the media, to easily obtain information and services from the government on the web, via e-mail, in print, and over the telephone. OCSIT leads several interagency groups to share best practices and develop strategies for improving the way the Federal Government provides services to the American public.

GSA Annual Appropriations

Government-wide Policy Appropriation. This appropriation provides for the activities of the Office of Government-wide Policy (OGP). OGP collaborates with federal agencies to develop and evaluate policies associated with acquisition policy, asset management and transportation, information management, high-performing green buildings, committee and regulatory management and management of federal spending data. OGP collaborates with partner agencies and other stakeholders to improve public access to policy information, support data collection, and improve transparency in government.

Operating Expense Appropriation. This appropriation supports a variety of operational activities which are not feasible or appropriate for a user fee arrangement. Major programs include the personal property utilization and donation activities of the Federal Acquisition Service; the real property utilization and disposal activities of the Public Buildings Service; the activities of the Civilian Board of Contract Appeals; and the Management and Administration activities, including support of government-wide emergency response and recovery activities, and top-level agency-wide management, administration, and communications activities.

Office of Inspector General Appropriation. This appropriation provides agency-wide audit and investigative functions to identify and correct management and administrative deficiencies within the GSA, which create conditions for existing or potential instances of fraud, waste and mismanagement. This audit function provides internal audit and contract audit services. Contract audits provide professional advice to GSA contracting officials on accounting and financial matters relative to the negotiation, award, administration, re-pricing, and settlement of contracts. Internal audits review and evaluate all facets of GSA operations and programs, test internal control systems, and develop information to improve operating efficiencies and enhance customer services. The investigative function provides for the detection and investigation of improper and illegal activities involving GSA programs, personnel, and operations.

Electronic Government Fund Appropriation. This appropriation provides for interagency electronic government, or E-Gov, initiatives and projects, which use the Internet or other electronic methods to provide individuals, businesses, and other government agencies with simpler and timelier access to federal information, benefits, services, and business opportunities. The program also furthers the Administration's implementation of the Government Paperwork Elimination Act of 1998, which calls upon agencies to provide the public with optional use and acceptance of electronic information, services, and signatures, when practicable.

Presidential Transition Appropriation. This appropriation provides for an orderly transfer of Executive power in accordance with the Presidential Transition Act of 1963, as amended.

Former Presidents Appropriation. This appropriation provides pensions, office staffs, and related expenses for former Presidents Jimmy Carter, George H.W. Bush, William Clinton, and George W. Bush, and for postal franking privileges for the widow of former President Ronald Reagan.

GSA Permanent Budget Authority

Transportation Audit Contracts and Contract Administration. This permanent, indefinite appropriation provides for the detection and recovery of overpayments to carriers for government moves under rate and service agreements that are established by GSA or by other federal agency traffic managers.

Acquisition Workforce Training Fund. The Acquisition Workforce Training Fund (AWTF) is a permanent, indefinite appropriation which provides a stable source of funds to train the federal civilian acquisition workforce. The AWTF is financed through a credit of 5 percent of the fees collected from non-DoD activities from civilian agencies that manage government-wide Acquisition Contracts (GWACs), Multiple Award Schedules (MAS) contracts, and other multi-agency contracts.

Expenses, Disposal of Surplus Real and Related Personal Property. This permanent mandatory appropriation provides for the efficient disposal of real property assets that are underutilized or no longer meet the needs of landholding federal agencies. Expenses incurred in the course of disposing of federal surplus real and related personal property are financed through receipts from sales of surplus property.

Appendix B – GSA Strategic Goals and Objectives

Savings – GSA will strengthen its capabilities to leverage the purchasing power of the government to offer the most cost-effective solutions. Two areas of focus will be improving the federal utilization of space and increasing the usage of government-wide contracting solutions. GSA will continue to promote cost savings through the sustainable usage of space, travel, fleet, technology and resources. GSA will also continue to test new technologies, workplaces, and other solutions, and shares the best practices with other agencies to generate savings.

- Objective 1.1** Leverage the government’s buying through government-wide contracting solutions to reduce costs.
- Objective 1.2** Optimize the GSA real property inventory and improve the federal use of space.
- Objective 1.3** Reduce water consumption and energy use of GSA-managed real property.
- Objective 1.4** Reduce travel, fleet, building, and operational greenhouse gas emissions.
- Objective 1.5** Enable government-wide operational excellence through analysis and policy-setting that drives efficiency, savings, and performance improvement.

Efficiency – GSA will improve internal operations by enhancing real property asset quality, and streamlining operations, processes, and technology delivery. GSA will improve data quality, transparency, and reporting.

- Objective 2.1** Increase the efficiency of GSA operations.
- Objective 2.2** Improve data quality and reporting.
- Objective 2.3** Improve real property asset quality and shorten disposal cycle times.

Service – GSA will deliver excellent customer service by making it easier to do business with GSA. GSA will strengthen communications, processes, and offerings. GSA will generate new ideas through collaboration with customers and industry. This goal will be achieved through a commitment to service, teamwork, problem-solving, and continual improvement.

- Objective 3.1** Increase customer loyalty and trust.
- Objective 3.2** Enhance relationships with our suppliers.
- Objective 3.3** Increase the use of GSA contracts and solutions.
- Objective 3.4** Increase support for small and disadvantage business.
- Objective 3.5** Create a high performing workforce.
- Objective 3.6** Increase citizen touch points through internet, phone, print, and social media.