How to Find and Access the Dashboard

Internal GSA Access Protocol

Step 1 - Register your gsa.gov email address with MAX.gov.
- If you're already registered with MAX.gov, no action needed (proceed to Step 2).
- If you're not yet registered, visit https://login.max.gov.
  Click the green Register Now button in the top-right corner.
  Follow the instructions to register with MAX.gov and register your PIV card to enable MAX.gov PIV login.

Step 2 - Log into the D2D Portal using your MAX.gov credentials.
- Go to: https://d2d.gsa.gov/ and click Login at the top right.
- Option A: Login with PIV/CAC (you may need to enter your PIN).
- Option B: Login with MAX Secure+ SMS Two-Factor with User ID and Password.

Step 3 - Search the D2D Portal for “PBS Customer Dashboard” or use the direct link: https://D2D.gsa.gov/report/pbs-customer-dashboard. Click on the dashboard title or the Report icon to enter the dashboard landing page.

If you encounter issues with this process, contact pbs.dashboard@gsa.gov.