About the Charter Sub App

Navigate to the Charter
Create a New Project Charter
Approval Process
Send and View Charter
Process into the Project Management Plan (PMP)

The Project Charter communicates the authorization and management approach to project participants and stakeholders. This Charter lays the groundwork for informed decisions and planning regarding project direction, outcomes, and delivery.

The Charter sub app is used to create the formal Charter and includes an approval process that allows the Sponsor(s) to review and approve in the app or through a Kahua Task. An approved Charter can be processed into the PMP (Project Management Plan) sub app.

Navigate to the Charter

1. Open the project using Project Finder on the left side bar.
2. Select Charter and PMP from the App launcher. This can be found under the Other column.
3. Select the Charter sub app.

Create a New Project Charter

This action is typically created by the following roles: GSA-PM/COR or Regional Manager (Sponsor).
1. Click **NEW** to open the new Charter record.

**Details Section**

2. The **Version Date** auto populates with the current date but can be edited.
3. Leave the **Approved Date** open. It will populate when the record is approved.
4. The **Project Name, Project Number, Customer, Building, Address, Sponsor**, and **Project Manager** will auto populate from the Project details.
5. The **Status** will start as Draft and will updated as the Charter is routed through the approval process.
6. Select the **Region**.
7. Enter the **Managing Organization**.

**Note**: The Project Name, Project Number, Customer, Building, Address, Sponsor and Project Manager are not editable from the Charter app, changes must be made in the Project details.

**Overview**

The **Overview** addresses who, what, when and where of the project, including the reason the project was created. This section should provide enough information so that someone reading only this part of the Charter would have a high-level understanding of the project.

8. Enter an **Overview** of the project.

**Objectives**

This section is used to describe what the project is intended to achieve and the target dates for completion. If known, include any major project deliverables that will be completed by the end of the project.

9. Click **Insert** to add 1 or more items.
10. Enter a **Description** for each item to outline objectives according to the SMART formula: Specific, Measurable, Achievable, Results-oriented, and Time-sensitive.

**Note**: The flyout icon will open the list so that the Description can be typed in the larger text field and the Previous/Next buttons allow for easily navigating through the list of items.
Scope

The **Scope** should indicate the boundaries, including what is to be done and what is not to be done.

11. Enter the **Scope** of the project.

Milestones, Risks, and Constraints

Include any **Milestones** or major activities that should occur in order for the project’s objectives to be satisfied.

12. Click **Add Milestones**.
13. Check the box on the left side of each Milestone to be included.
14. Click **Select**.

**Note:** The list of available Milestones is managed in the Milestones app.

Identify major **Risks**.

15. Click on **Add Risks**.
16. Check the box on the left side of each Risk item to be included.
17. Click **Select**.

**Note:** The list of available Risks is managed in the Risk Register app.

Briefly describe any **Constraints** that may limit the team’s options, such as a predefined budget, customer-imposed dates, contract limitations, or resource issues.

18. Click **Insert** to add 1 or more items.
19. Enter a **Description** for each Constraint.

**Note:** The flyout icon will open the list so that the Description can be typed in the larger text field and the Previous/Next buttons allow for easily navigating through the list of items.

Assumption

Summarize the **Assumptions** taken into consideration when developing the Charter. For example: “A major renovation is planned for a federal building. This assumes that funding for the renovation is or will be available.”

20. Click **Insert** to add 1 or more items.
21. Enter a **Description** for each Assumption.

**Note:** The flyout icon will open the list so that the Description can be typed in the larger text field and the Previous/Next buttons allow for easily navigating through the list of items.
Preliminary Budget

This section provides a summary of the estimated spending to meet the objectives of the project as described in this Charter. This summary is preliminary and reflects estimated costs for the entire project lifecycle.

22. Insert 1 or more items.
23. Enter a Description and Line Amount for each Budget Item. The Line Amounts for all items will be summed in the Total Amount when the record is saved.

Note: The flyout icon will open the list so that the Description can be typed in the larger text field and the Previous/Next buttons allow for easily navigating through the list of items.

Project Manager Responsibility & Authority

There are 13 questions in this section. Each answer defaults to “Yes” - this is the Project Managers responsibility.

24. Review each question and if an item is someone else’s responsibility, change it to “No.”

Sponsor Approvals

Add the list of Sponsors to approve the charter in sequential order. The charter can be routed for approval through Kahua tasks.

25. Click Insert to add 1 or more items.
26. Select a Contact and an Approval Due Date for each item.
27. Leave the other fields blank. They will auto populate as the Charter moves through the approval process.

Note: The flyout icon will open the list so that the Previous/Next buttons allow for easily navigating through the list of items.

Comments

28. Enter Comments, as needed.
References

29. Upload or Add Kahua Documents to be attached to the record, as needed.

Save the Record

30. Click the Save/Close button.

Approval Process

Submit for Sponsor Approval(s)

This action is typically completed by the following roles: GSA-PM/COR or Regional Manager.

1. Click the Submit button at the bottom of the record.

Note: Charter will route sequentially through the list in the Sponsor Approvals section.

Approve the Charter

This action is typically completed by the following roles: Regional Manager or other Sponsors.

The first Contact in the Sponsor Approvals section will receive a Kahua Task.

2. Review the Charter.
3. Click Approved at the bottom of the task.
4. The next person in the Sponsor Approvals list will receive a Kahua Task, and they will complete steps 2-3 until all Sponsors have approved the Charter.
5. The Charter will have an “Approved” Status and can no longer be edited by anyone.

Note: There is a Delegate option at the top of the task that allows the Sponsor to forward the task to another Kahua user.

Revise and Resubmit

6. If any of the Sponsor Approvers select Revise and Resubmit, they will be required to enter a comment with a Reason.
7. The Charter creator will receive an email notification that the Charter has not been approved.
8. Open the Charter.
9. Click New Version to copy the information from the previous version into a new version for revision.

Note: The previous version will still be in the list view with a Status of Superseded.
Send and View Charter

**Send** – Opens the Send Wizard.

**View** – Opens a preview of the GSA’s Charter form and then a PDF of the document can be opened by clicking on the Open PDF icon.

Process into the Project Management Plan (PMP)

Approved Charters can be processed into the PMP so that data that is relevant to both documents does not have to be entered twice.

1. With the approved record open, click **Process to PMP** or **Process to PMP (Condensed)**, whichever is applicable.
2. The new PMP record is opened in the PMP sub app with fields the data entered in the Charter already filled out.