



PBS Customer Forum Tentative Agenda

June 6, 2019 - Registration Opens at 7:30 AM

GSA Headquarters Conference Center

1800 F Street, NW, Washington, DC

Registration & Event Information: www.gsa.gov/PBSForums

Morning Session			
7:30 AM	Exhibit Hall Open, Networking, and Registration		
8:30 AM	Welcome Remarks		
8:45 AM	Leadership Panel With PBS Assistant Commissioners		
9:45 AM	PBS Commissioner Dan Mathews		
10:00 AM	Networking Break in the Exhibit Hall		
10:15 AM	Breakout Sessions		
	<i>Tenant Satisfaction Survey and Action Planning</i>	<i>An Overview of Real Property Disposal Process and the FASTA Act</i>	<i>Reducing Rent Costs in a Competitive Market</i>
11:05 AM	Networking Break in the Exhibit Hall		
11:15 AM	Breakout Sessions		
	<i>Cost Estimating and Cost Management</i>	<i>Succeeding/Superseding Lease Stay in Place Tool</i>	<i>eRETA Overview and Conversion</i>

Lunch, Networking, Exhibit Hall (one hour)

Afternoon Session			
1:15 PM	Breakout Sessions		
	<i>Law Enforcement Agency Roundtable</i>	<i>Understanding PBS' Pricing Policy</i>	<i>PBS Customer Dashboard</i>
2:05 PM	Networking in the Exhibit Hall		
2:15 PM	<i>Balancing Workplace Efficiency With Effectiveness</i>		
3:05 PM	Closing Remarks		

*Note: Agenda subject to change. Final agenda will be available the week of the event.