Subject - Prepare for Upcoming Changes to Wide Area Network (WAN)/Networx Billing Statement Formats

In mid-February 2016, Wide Area Network (WAN)/Networx Customers will be able to access electronic Summary billing statements through the Vendor and Customer Self Service (VCSS) website, and will also be able to access VCSS to view and run queries on summarized billing data, collections, and to dispute bills.

VCSS will replace BillView and paper billing statements, and will present Summary billing statements and billing data in new standardized formats. Billing statements produced before February 2016 will still be available in BillView. Customers will also continue to have access to E-MORRIS for Summary and Detailed billing information.

The following brochures will help you prepare to access GSA Summary billing statements and billing data in VCSS, and assist in understanding the new standardized formats. The links below will open the brochures in PDF format.

The About Your Wide Area Network (WAN)/Networx IPAC Statements Brochure is for customers who pay GSA bills through IPAC. This brochure explains the data that will appear in the new standardized IPAC statement formats for Summary billing statements in VCSS as of mid-February 2016.

The About Your Wide Area Network (WAN)/Networx non-IPAC Statements Brochure is for customers who pay GSA directly. This brochure explains the data that will appear in the new standardized non-IPAC statement format for Summary billing statements in VCSS as of mid-February 2016.

Please use these brochures as guides on how to access billing statements and information in VCSS when these changes take effect next month.

We will continue to communicate with you to facilitate your transition to VCSS. Please visit gsa.gov/baar for more information.

The GSA Billing and Accounts Receivable (BAAR) Team