



www.gsa.gov/r4acquisition

AAS delivers value through acquisition, financial management and project management excellence.

REGION 4 FEDERAL ACQUISITION SERVICE CUSTOMER TESTIMONIALS

What our clients say...



DIRECT CLIENT SUPPORT DIVISION

GSA's Direct Client Support Division Provides Onsite Contracting Support to Air Force

Challenge: The Air Force Personnel Operations Activity (AFPOA) in San Antonio, TX experienced limited contracting support from the Air Force District of Washington (AFDW) due to the organization residing outside of the National Capital Region (NCR) and limited support from the local host base contracting entity for "mission type" requirements.

Action: GSA's Direct Client Support Division (DCSD) and Assisted Acquisition Services Division (AASD) collaborated with Air Force headquarters (A1X) and AFPOA to develop a solution. AFPOA entered into a long term agreement with GSA's Federal Acquisition Service (FAS) to provide a full-time DCSD employee to assist AFPOA and other A1 local entities located at Joint Base San Antonio (JBSA) Randolph with the acquisition process using GSA contracting vehicles via Assisted Acquisition Services (AAS) or other Air Force-mandated contracting vehicles such as NETCENTS II.

Solution: The DCSD employee arrived at AFPOA in December 2016 and immediately established relationships with the local host-base contracting organization, AASD, A1X, AFPOA and other A1 local entities at JBSA-Randolph. She guided the various mission partners and program managers, resource advisors and subject matter experts to create and update the necessary financial and acquisition requirement documents, ensuring AFPOA's mission support requirements were met in a timely and compliant manner.

Result: The first requirement was awarded in April 2017 after only ten weeks of DCSD presence at AFPOA. The DCSD employee's well-planned actions and smooth execution ensured continued support of human resource data systems to more than 495,000 total force airmen worldwide.

Reference:

Craig M. Ritza, Director
Air Force Personnel Operations Activity
210-565-4484
craig.ritza@us.af.mil

Reference:

Col Kjäll Gopaul, Deputy Director
Air Force Personnel Operations Activity
210-565-0258
kjall.gopaul@us.af.mil

Reference:

F. Lin Trepagnier, Director of Staff
Air Force Personnel Operations Activity
210-565-5065
fang.trepagnier@us.af.mil