IAE Stakeholder Forum

New Look for beta.SAM.gov

February 9, 2021
Agenda

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Introduction and Overview

Christy Hermansen
IAE Design Lead

Walkthrough of New beta.SAM.gov Design

Katherine Rollins
IAE Lead Program Manager

Preview of SAM Integration Updates
What is IAE?

The Integrated Award Environment (IAE) is a government-wide initiative administered by GSA’s Federal Acquisition Service (FAS) within the Office of Systems Management (OSM).

- **Reducing barriers** for doing business with the government
- Increasing **transparency** into federal spending
- Increasing **accountability** in the award process
- **Reducing reporting burden**
- Increasing data **quality** and **integrity**

We facilitate the federal awards process through multiple online systems that each play a role in the awards lifecycle.

Our systems are used for registering to do business with the federal government, performance reporting, publicizing contract opportunities, collecting contract data, and more.

IAE Delivers the Framework for Conducting Government Business
What are the IAE Systems*?

- beta.SAM.gov
- Contractor Performance Assessment Reporting System (CPARS)
- Electronic Subcontracting Reporting System (eSRS)
- Federal Awardee Performance and Integrity Information System (FAPIIS)
- Federal Funding Accountability and Transparency Act (FFATA) Subaward Reporting System (FSRS)
- Federal Procurement Data System (FPDS)
- System for Award Management (SAM)

*IAE also manages the Federal Service Desk

IAE Program Scale FY20

- $1.1+ trillion federal awards annually
- 68+ million monthly searches
- 1.8+ million monthly users
- 5+ million monthly transactions

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Integrated Award Environment | For People Who Make, Receive, and Manage Federal Awards
IAE Systems Modernization: Goals

By consolidating federal award systems, IAE can continually improve, update, and expand services based on user needs. We are implementing the latest secure technologies, positioning federal award systems to be streamlined and flexible for the long term.

We will achieve this by providing:

- **Search that Works**
- **Flexible Reporting**
- **Data you can Trust**
- **People-Focused Tools**
- **Agile Development**
The following legacy systems have been decommissioned and their functionalities successfully transitioned to beta.SAM.gov or another system:

- **Assistance Listings** (CFDA.gov)
- **Contract Opportunities** (FBO.gov)
- **Contract Data Reports** (FPDS.gov—Reports Only)
- **Wage Determinations** (WDOL.gov)
- **PPIRS.gov** → merged with CPARS
IAE Systems Modernization: Today

- Supports more than **300,000** registered users creating and searching for records
- Hosts **91,000+** active notices advertising contract opportunities to the public
- Hosts **2,270** active assistance listings representing the publicly available programs under which federal assistance is awarded
  - Posted Assistance Listing Annual Catalogue
    - [https://beta.sam.gov/help/assistance-listing](https://beta.sam.gov/help/assistance-listing)
- Offers **6,100+** wage determinations to help contracting officials find accurate wage rates
- Produces a **twice-weekly** report on government-wide COVID-19 procurement award data
  - [https://beta.sam.gov/reports/awards/static](https://beta.sam.gov/reports/awards/static)
New Design: Improvements for You

- Complies with the 21st Century Integrated Digital Experience Act and GSA Guidelines for Digital Presence

- Themes and extends the U.S. Web Design System (designsystem.digital.gov)

- Makes room for functionality from SAM.gov

- Incorporates feedback from our users
  - Focus groups, workshops, and interviews
  - Online feedback tool
  - Customer service desk issues
  - Digital Analytics
SAM.gov will integrate with beta.SAM.gov on **May 24, 2021**.

The resulting SAM.gov will be authoritative for:

- Entity Registrations
- Exclusions
- Service Contract Reporting
- BioPreferred Reporting
- Assistance Listings (formerly CFDA.gov)
- Wage Determinations (formerly WDOL.gov)
- Contract Opportunities (formerly FBO.gov)
- Contract Data Reports (formerly accessed via FPDS.gov)

New design to be launched to beta.SAM.gov on **April 26, 2021**.
Walkthrough of New beta.SAM.gov Design

Christy Hermansen
IAE Design Lead
What changes in beta.SAM.gov?

Images are screen captures or mock ups that may reflect earlier versions of features that are still being iteratively improved.
We’re giving you a head start on the new SAM.gov experience.

Introducing the design before SAM.gov is integrated allows you to get familiar with the new look before new functionalities are available.
Main Menu

- **Search.** Search records across any of our domains
- **Databank.** Run reports using our business analytics tool
- **Data Services.** Download file extracts (was Data Access)
- **Help.** Search the Federal Service Desk knowledge base for information on how to use our system
Sign In to see the Secondary Menu

- **Workspace.** Role-based landing page for signed in users
- **Notifications.** Updates about upcoming dates, records that have changed, and other important information
- **Requests.** Tasks that another person in the system has asked you to perform
New Design: What will change? (4 of 13)
New Design: What will change? (5 of 13)
New Design: What will change? (6 of 13)
New Design: What will change? (7 of 13)
New Design: What will change? (9 of 13)
New Design: What will change? (10 of 13)
New Design: What will change? (12 of 13)

Saved Searches Workspace
Non-federal Workspace
Responsive Design

Federal standards now require all modernized websites to support responsive design so that the site will scale properly on many types of devices.

Target for all of SAM.gov to be responsive is December, 2024.
Providing Feedback

We welcome all of your comments and suggestions about our system

- What feature is a must have that you wouldn’t want to lose?
- What is confusing or hard to find?

This tool is typically one-way communication, but you are free to provide contact information if we are invited to follow up with you.

For customer service, continue to use the Federal Service Desk at FSD.gov
SAM.gov will integrate with beta.SAM.gov on **May 24, 2021**.

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Preview of SAM Integration Updates

Katherine Rollins
IAE Lead Program Manager
SAM.gov Integration: Phases

Phase 1: New design deployed on April 26, 2021 on beta.SAM.gov.

What will change:

- New integrated homepage for all current services and domains
- New domain landing pages with related help and user orientation to related tasks
- Improved usability and layout for search results and data

Phase 2: SAM.gov functionality integrated with beta.SAM.gov on May 24, 2021.

What will change:

- Single URL and login for all functions currently in beta.SAM.gov AND SAM.gov
- Single user workspace personalized based on roles and on entities you manage
- Searching entity registration data to require user authentication
- Identity verification for entity administrators
- Landing pages with help specific to entity registrations, exclusions, and compliance

Save the date April 20, 2021 for a webinar on searching contract opportunities. Follow the IAE on Interact.GSA.gov to be notified about the event!

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Sam.gov Integration: Preview of Changes Coming in May

Summary of Changes

- New Design (April launch)
- Non-federal roles, non-federal role invitations, and non-federal role requests
- Non-federal role data entry role can request a System Account
- Entity Registration Portal
- Workspace
- SCR and BioPreferred Reporting

Help us alpha test! Contact newSAMtesting@gsa.gov to become an alpha-tester.
SAM.gov Integration: Preview of Changes Coming in May

- Data entry screens and processes for entity registrations, exclusions, service contract reporting, and BioPreferred reporting are staying the same
- User roles assigned in SAM at time of integration will be migrated
- Sign in through login.gov; users with same email in SAM.gov and beta.SAM.gov can seamlessly log in
- The following information will migrate with no action needed from entities or users:
  - Entity Registration data
  - Exclusions data
  - Service Contract Reporting data
  - BioPreferred Reporting data
- Remember: No actions to take now. Join us in May for our next Stakeholder Forum that will cover the SAM.gov integration in depth!
Questions?

Thank you!

Save the date April 20, 2021 for a webinar on searching contract opportunities.

Next Stakeholder Forum will be in early May. We will have an in-depth review of changes coming with the SAM.gov integration.

Follow the IAE on Interact.GSA.gov to be notified about the event!
The IAE and Our Community

Engaging with our user community is the core to our approach to development. Even after transitions are complete, that doesn’t mean we’re done improving the tools and processes. Because we use the agile process for development, we are able to adapt to our users’ needs.

- Send your feedback to IAE using the feedback tool located on most pages at beta.SAM.gov
- Contact the Federal Service Desk at FSD.gov for free, live technical support.
- Follow the IAE community on Interact.GSA.gov to be notified about the latest updates.
The Integrated Award Environment

GSA Federal Acquisition Service
1800 F Street, Washington, DC
Email: IAEOutreach@gsa.gov

Join us on Interact for the latest updates:
https://interact.gsa.gov/group/integrated-award-environment-iae-industry-community