

Subject: Safety related recall.

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***Please see that all Field Service Representatives are informed of this news so that our customers may be notified.***

\*Ford has forwarded a notice to all owners of these vehicles in accordance with the National Traffic and Motor Vehicle Safety Act.

\*Model: 1998-2002 Explorer and Mountaineer vehicles.

\*Problem: A bolt that attaches the seat recliner mechanism to the driver seat back frame on the vehicle may fracture. It will make the seat loose, and in extreme cases, the seat may fall back (fully recline) until it makes contact with an object behind the seat or the second row seat cushion. This could lead to loss of control of the vehicle.

\*The fix: Dealer will replace the upper and lower bolts at no charge.

\*Time needed for repair: Less than one day.

\*If we have paid for repair, we are eligible for a refund.

\*Contact your local dealer to see if your VIN is one being recalled and for inspection/repair.