

Breakout Sessions

Introduction to GSA

Learn about GSA's history, our role in federal procurement, services offered to clients, and improved agency performance by leveraging GSA resources.

Tenant Occupancy

What are the typical services tenants can expect after occupancy? Overtime utilities, maintenance, service calls, customer rights, alterations, lease administration, and other occupancy issues in both owned and leased properties will be covered.

Project Information Portal

Learn about GSA's Capital Program and tools available to our customers. The Customer Construction Guide provides guidelines for the project management and scheduling of large capital projects. The Project Information Portal (PIP) is a web-based portal available to authorized customers for access to PBS capital project information. The PIP is a customer friendly tool that offers project information on schedules, team members, photos, reports and more.

Secure Workplace

The DHS - Federal Protective Service will discuss the latest news in building security. Topics will include services for leased versus owned properties, Secure Work Authorizations and fee structures, security clearances, and Building Security Committees.

Work-Place Solutions

Learn about GSA's WorkPlace programs and products, new ways that GSA fits an organization to its workplace. Case study examples will be discussed from Region's 9 and 10. Attend this session to learn how GSA can save your staff time and resources by providing new WorkPlace solutions.

HSPD-12

HSPD-12 directs the implementation of a new standardized identity credential, which is designed to enhance security, reduce identity fraud and protect the personal privacy of those issued government identification. Under HSPD-12 Federal organizations are required to provide all employees and contractors with IDs compliant with the new standards. In this workshop you will be provided best practices in the implementation of HSPD-12, and will learn how GSA schedules and contracts can help your agency meet these requirements.

Furniture Solutions

The GSA Federal Supply Service not only provides office supplies to the federal community, but also a wide range of furniture and equipment. Learn about the many furniture procurement options available to you through Federal Supply Schedules, including comprehensive furniture management, office furniture, and hospitality equipment.

PBS Pricing & Rent Topics

Learn about the latest updates to GSA's pricing, how rent billing is tied to the Occupancy Agreement, appraisals and appeals, and the general philosophy on how GSA structures rent in Federal Buildings.

Realty Services- Leasing Process

This session will provide a step-by-step overview of how GSA acquires space for customers. Topics will include how the process starts, agency requirements development, the role of the Broker contract in the procurement, fees, changes to the government lease standards, and effective use of the Occupancy Agreement (OA).

Reimbursable Work Authorizations

RWA topics will include procurement authorities, scopes of work and government estimates, improved consistency across regions, typical types of reimbursable services (overtime utilities, etc.), and frequently asked questions on the process.

Booths

PIP

Project Information Portal Demonstration- Take a look at the wealth of information available on your agency's large construction projects.

FAS

The GSA Federal Acquisition Service (FAS) Exhibit Table will feature informational materials on GSA products and services. FAS staff will be available to meet with participants and answer questions on Tuesday, 4/17/2007 from 7:00 a.m. to 4:00 p.m.

ONE PBS

Vacant space listings, real property disposal, COOP, best practices, childcare, gsa.gov shortcuts...

If you need more information on these or anything else associated with the Public Building Service, this table is your One stop.



**AGENDA &
SESSION DESCRIPTIONS**

**April 16-18
SEATTLE, WASHINGTON**



Pike Place Market

Monday's Agenda

10:00 a.m. **Registration Opens**

GENERAL SESSIONS - CASCADE BALLROOM

1:00 p.m. **Workshop Opens**
 Todd Gillies and Patty Roberts
 Regional Customer Service Officers
 GSA Northwest/Arctic and Pacific Rim Regions

1:10 p.m. **National Anthem**

1:15 p.m. **Welcome to the 2007 Workshop**
 Jon Kvistad and Peter Stamison
 Regional Administrators
 GSA Northwest/Arctic and Pacific Rim Regions

1:30 p.m. **PBS Commissioner**
 David Winstead
 US General Services Administration

2:00 p.m. **Break**

2:30 p.m. **Census 2010**
 Mike Burns
 US Department of Commerce
 Bureau of Census

3:30 p.m. **Keynote Speaker "The Starbucks Experience - 5 Principles for Turning Ordinary into Extraordinary"**
 Dr. Joseph Michelli

GRAND LEVEL - FIFTH AVENUE ROOM

5:00 p.m. **Welcome Reception**

Tuesday's Agenda

CASCADE FOYER - CASCADE BALLROOM

7:00 a.m. **Continental Breakfast**

BREAKOUT SESSIONS

	Mezzanine Level	San Juan Level	Lobby Level
8:00 a.m.	ST. HELENS	VASHON	ELLIOT BAY
	Introduction to GSA	PIP & Capital Projects	Pricing and Rent Topics

9:30 a.m. **Break/Booths Open**

	ST. HELENS	VASHON	ELLIOT BAY
10:00 a.m.	Realty Services	Tenant Occupancy	Reimbursable Work Authorizations

11:30 a.m. **Lunch on Own/Booths Open**

	ST. HELENS	VASHON	ELLIOT BAY
1:00 p.m.	Secure Workplace	FAS - Furniture Center	Pricing and Rent Topics*

2:30 p.m. **Break/Booths Open**

	ST. HELENS	VASHON	ELLIOT BAY
3:00 p.m.	Realty Services*	Tenant Occupancy*	Reimbursable Work Authorizations*

4:30 p.m. **End Day/ Evening on Own**

* repeat of an earlier session

Wednesday's Agenda

CASCADE FOYER - CASCADE BALLROOM

7:00 a.m. **Continental Breakfast**

BREAKOUT SESSIONS

	ST. HELENS	CASCADE BALLROOM	ELLIOT BAY
8:00 a.m.	HSPD - 12	Reimbursable Work Authorizations*	WorkPlace Solutions

9:30 a.m. **Break**

GENERAL SESSION - CASCADE BALLROOM

10:00 a.m. **Customer Panel**

11:00 a.m. **ARA Round Table Discussion**
 Robin Graf Asst. Regional Administrator GSA Northwest/Arctic Region
 Jeff Neely Asst. Regional Administrator GSA Pacific Rim Region

12:00 noon **Closing Remarks / Workshop Concludes**

* repeat of an earlier session



Hammering Man Statue



Puget Sound and Mt. Rainier