



1-877-262-7033

TELESERV

One-Stop Solutions for All Your Telecommunications Needs



WHAT IS TELESERV ?

This contract offers telecommunications equipment and labor in direct support to federal agencies within Region 7.

The contract allows the federal agencies the ability to place orders directly with the vendors or seek the assisted services offered by the GSA/FAS Region 7 staff.

This initiative will provide federal agencies the ability to procure comprehensive telecommunications equipment and services, that will streamline the ordering and management of projects and services, and ultimately lower the total cost of commercial products and services.

Service Types

- ❖ Telecommunications Equipment & Voice Mail Systems - Avaya / Nortel / NEC
- ❖ Customer Premise Telephone Equipment
- ❖ Telephone Instruments to Include ISDN Devices and Associated Labor
- ❖ Cabling / Fiber / Data Racks
- ❖ Labor Hour Rates for Repair or Programming/Reprogramming of Equipment
- ❖ PBX Switch Maintenance
- ❖ MAC – Moves / Adds / Changes

Contract Type

This contract is a fully competed Indefinite Delivery Indefinite Quantity (IDIQ) Firm Fixed Price (FFP) direct order, direct bill non-mandatory single award contract for a five year period, one base year and four option years. The contract value is set at \$49.5M. The minimum per order value is set at \$50.00 and maximum per order value is set at \$1.5M.

COVERS REGION 7 –
AR, LA, OK, NM, AND TX.

(Contract No: GS07T10BGD0003)

Ordering

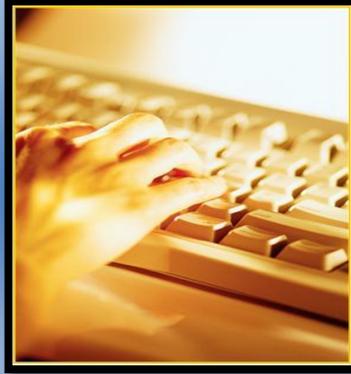
Customers can place orders directly with the TeleServ contractor or they can request GSA assistance for placing orders. With Direct Order/Direct Bill, the agency is responsible for all aspects of the acquisition and GSA only provides the contract vehicle. Under GSA Assisted Services, GSA may perform any or all of the following on behalf of an Agency:

- Assist and/or develop an SOW
- Ensuring contractual compliance with the Federal Acquisition Regulation
- Verification, obligation, and ensuring proper use of funds
- Evaluating proposals and awarding orders
- Maintaining all award documentation
- Processing order closeout

The GSA Assisted Service Fee is negotiated between GSA and the Ordering Agency.



One Country. One Mission. One Source.



Placing An Order

Placing a TELESERV order is quick and easy.

- ❖ Call Toll Free
1-877-262-7033
Order direct with AmeriCom
- ❖ www.americomonline.net
Order through AmeriCom's Website
- ❖ www.gsa.gov
Order through the GSA Website
for procurement assistance.

Contacts

GSA

Russ Peery – COTR
817-850-8423 – office
Russ.peery@gsa.gov – email

Dana Weaver – Contracting Officer
817-850-8338 – office
Dana.weaver@gsa.gov - email

AmeriCom

AmeriCom Automation Services, Inc.
GSA Ordering Facility
2100 N. Highway 360, Suite 1404
Grand Prairie, Texas 75050
1-888-473-9292 – order processing
(575) 373-9292 Corporate Office
(210) 599-0002 San Antonio Office
(817) 507-6226 Dallas/Ft. Worth Office

About AmeriCom

AmeriCom Automation Services, Inc., is an 8(a) and SDVOB, established in September 1997. We are a nationwide installation company specializing in structured cabling services, network infrastructure, telecommunications and audio visual systems. Our staff is particularly adept at developing innovative solutions to end users problems and construction issues. Our approach to your systems will follow industry standards, as we have developed a tradition of remaining on the leading edge of technology and code requirements. Our equipment is calibrated and certified to comply with its published specifications using laboratory standards that are traceable to the National Bureau of Standards.



AVAYA

NEC

NORTEL