

May 11, 2021

## Dear Agency Transition Sponsor:

The Enterprise Infrastructure Solutions (EIS), the U.S General Services Administration's (GSA's) 15-year, \$50 billion contract vehicle, was designed to help meet agency mission needs by providing customer agencies with secure, resilient, cost-effective, innovative, and high-quality telecommunications solutions. The Federal Government is currently in the middle of the transition from the expiring Networx, Washington Interagency Telecommunications System (WITS) 3, and Regional local service contracts to the EIS contracts. This letter provides EIS Agency Transition Sponsors with an update on GSA's actions to help ensure a timely and effective transition.

The expiring Networx, WITS 3, and Regional local service contracts were originally extended to 2020. Delays in transition to the EIS contracts and requests from agencies in October 2018, GSA decided to extend the expiring contracts to May 2023 to allow time for agencies to complete transition and modernize. GSA's decision to extend the expiring contracts to May 2023 and utilization of such contracts under the extended expiration dates was, and is, predicated upon agencies making progress toward the transition to EIS (or an alternative acquisition framework).

On March 23, 2020, GSA published the *PROJECT PLAN FOR CLOSEOUT OF TRANSITION TO EIS*, VERSION 1.0, detailing GSA's approach to enforcing the conditions for using the extended contracts. The original plan outlined seven phases, key progress indicators, and a timeline for limiting users and contract modifications. As of this date, Phases 1 through 3 of the "Closeout Project" have been completed. Recent agency progress requires enhanced attention and accelerated efforts, therefore GSA has updated our Project Plan and it is attached and summarized below.

## Limiting Use of Extended Contracts

As noted above, GSA's Networx, WITS 3 and Regional local service contracts expire on May 31, 2023, and with that expiration date in mind, GSA set a milestone for agencies to complete 100% of their transition activities by September 30, 2022. Effective March 31, 2020, GSA began to limit the use of its extended contracts for agencies that are not making progress towards transition. A key factor denoting progress is agencies completing EIS task order awards; GSA's deadline for agencies to award EIS task orders was September 30, 2019. Given that many agencies have not yet completed their task order awards, this remains a major factor in whether the agency may continue to use the extended contracts.

GSA is using a phased approach to limit agency users based on their reported progress by removing the agency from the Networks Authorized User List (NAUL) of the extended contracts

and directing the contractors to disconnect the agency's services. GSA will now identify agencies for Phases 4 and 5 based on the indicators of progress below.

- Phase 4A: Agencies disconnecting services and not transitioning them to EIS and agencies for whom GSA has provided a report for a price-only fair opportunity decision, but the agency has yet to award the task order. Services will be disconnected by June 30, 2021.
- Phase 4B: Agencies that have not awarded *any* EIS task orders for their solicitations. Services will be disconnected by August 31, 2021.
- Phase 5: Agencies that have not awarded EIS task orders for *all* their solicitations. Services will be disconnected by September 30, 2021.

Freezing Modifications on Extended Contracts

Effective October 1, 2020, GSA implemented a freeze on growth of services on its extended Networx, WITS 3, and Regional local service contracts and tariffs. Specifically, on the Networx and WITS 3 contracts, GSA ceased processing contract modifications for new requirements. For GSA's Regional local service contracts and tariffs, GSA no longer fulfills any requests for additional services. All new services required should be acquired under the EIS contracts.

GSA understands that an agency may have a mission critical operational need that requires GSA to modify the extended contracts, and GSA has been allowing exceptions in such cases. However, the deadline for 100% disconnect from the expiring contracts is now only 16 months away. Effective October 1, 2021, GSA will no longer accept or process any exception requests for contract modifications on the Networx and WITS 3 contracts or new service orders on the Regional local service contracts and tariffs. On January 27, 2021 the Deputy Assistant Commissioner of Information Technology Category sent an email to all agencies informing them of this new restriction.

GSA will continue to monitor individual agency and government-wide agency progress toward EIS transition, and adjust programmatic and customer support strategies as needed. For all agency customers, GSA's technical assistance tools can be found at Enterprise Infrastructure Solutions website. If you have any questions or concerns, please contact Amy Haseltine, Acting Executive Director, Office of Enterprise Technology Solutions at amy.haseltine@gsa.gov.

Sincerely,

DocuSigned by:

Laura Starton

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Laura J. Stanton

**Assistant Commissioner** 

Information Technology Category, Federal Acquisition Service

cc: Lead Transition Manager and Transition Ordering Contracting Officer

Attachment: Project Plan for the Closeout of Transition to EIS