



PBS National Customer Forum

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Tuesday, May 7th - Day 1

Executive Welcome



Victoria Morrell
Deputy Assistant Commissioner
GSA PBS Office of Portfolio Management and Customer Engagement

Victoria Morrell is Deputy Assistant Commissioner for Portfolio Management and Customer Engagement of the U.S. General Services Administration. In this new role, she oversees all enterprise-wide Customer Engagement programs and activities at the regional and national levels, as well as reinforces an integrated service delivery model which is a critical function as we optimize the portfolio and advance the future of work.

Prior to this appointment, Victoria served as the Director of Customer Programs within the Office of Portfolio Management and Customer Engagement as well as the Chief of Staff. With over thirty years experience within the Public Buildings Service starting in Region 3, Victoria has proven a thoughtful, effective, and dedicated leader in a variety of roles from Project Executive to Regional Service Delivery Officer.

Leadership Perspectives



Elliot Doomes
Commissioner
GSA PBS

Elliot Doomes serves as the Commissioner of the Public Buildings Service at the U.S. General Services Administration.

As PBS Commissioner, he manages the nationwide asset management, design, construction, leasing, building management and disposal of approximately 360 million square feet of government-owned and leased space across the United States and six territories.

Doomes joined GSA as Regional Administrator for the National Capital Region in January 2023 after nearly 20 years of experience in the House of Representatives. In Congress, Doomes was the key liaison on GSA matters for both our House Authorizing and Appropriations Committees where his principal responsibility was to advise Committee Members on GSA's real property activities.

Doomes began his career in the office of Congresswoman Eleanor Holmes Norton (D-DC). His signature staff work included passage of the Federal and District of Columbia Real Property Act of 2006, which executed a complicated land exchange between the District of Columbia, GSA, the National Park Service, and the Architect of the Capitol that has enabled hundreds of millions of dollars of economic development within the District of Columbia.

Doomes graduated from Morehouse College in Atlanta, GA, with a Bachelor of Science in Chemistry and earned a Juris Doctorate from the Georgetown University Law Center in Washington, D.C.



Dave Shive
Chief Information Officer
GSA

David Shive is the Chief Information Officer (CIO) for the U.S. General Services Administration where he delivers technology solutions to support agency and administration strategic objectives and priorities. As the CIO, he oversees a \$700 million IT budget for over 50,000 devices, 400 locations, and 15,000 people. David has led GSA in receiving three "A/A+" on the FITARA scorecard; obtaining a 4.2 out of 5 satisfaction score across IT services and tools; and increasing IT Service Desk scores to 90% satisfaction. David also serves as the Vice-Chair for the Federal CIO

Council where he defines government-wide strategies for digital transformation, cybersecurity, and customer experience.

Additionally, David is one of 7 voting board members on the The Technology Modernization Board. The board is helping transform technology across the government and evaluates project proposals submitted for funding in accordance with the Modernizing Government Technology (MGT) Act. David brings his technical expertise in information technology development to the board. David is also one of three Joint Authorization Board (JAB) Members for FedRAMP along with DOD and DHS. The JAB serves as the primary governance board and provides

provisional joint authorizations of FedRAMP packages submitted by Cloud Service Providers. He provides a critical voice for civilian agencies during the authorization process.

Before joining GSA, David served as the CIO for the District of Columbia government. He also worked in the private sector, consulting state and local, federal, and international government organizations on implementing large, customer-centric technology solutions. He is the recipient of numerous sector awards recognizing leadership in technology management and transformation. He holds an undergraduate degree in physics from California State University, Fresno; a master's degree in research meteorology from the University of Maryland College Park; and a post-graduate management certificate from the Carnegie Mellon Graduate School of Industrial Management.



Charles Hardy
Chief Architect / Chief Workplace Officer
GSA PBS

Charles G. Hardy serves as the Chief Workplace Officer of the General Services Administration. As the agency's lead executive in charge of workplace strategy leading GSA's Workplace program. Hardy heads efforts across the country with support in vital areas such as design and construction, real estate services, and procurement. He is responsible for research and development in the delivery of innovative workplace solutions throughout the federal government.

Hardy holds two degrees from the University of Minnesota: a Bachelor of Architecture and a Bachelor of Environmental Design; and Executive Program certificates from Harvard University and the University of Texas. Hardy speaks frequently on workplace transformation and moving the government to a 21st century workplace. He is a licensed architect and certified construction manager. He is published in AIA Architect Magazine, in two books on transformative practices and in numerous other publications.

Hardy is active in both the public and professional community having served as a board member of the Construction Managers Association of America and trustee for the Construction Users Roundtable; and currently on the Board of Directors for the Chicago ACE Mentor Program, and a member of the Associated General Contractors of America Public-Private Industry Advisory Council.

PBS OASIS Update



Christopher Giavis
Director, Pricing Policy and Tools Division
GSA PBS Office of Portfolio Management and Customer Engagement

Chris Giavis is the Director of PBS' Pricing Policy and Tools Division in the Office of Portfolio Management and Customer Engagement. His team is responsible for developing policies and procedures for PBS' Rent Bill Management, Space Pricing and Spatial Data Management programs as well as the IT tools that support these program areas in GSA's owned and leased inventory.



Deann Salazar
OASIS Project Manager / National Rent Billing Lead
Pricing Policy and Tools Division
GSA PBS Office of Portfolio Management and Customer Engagement

Deann Salazar works in the National Rent Billing Office on customer billing and GSA policy. Deann has been with GSA for 23 years, beginning in Region 6 (Kansas City) before moving to Central Office 18 years ago.

Workplace Reboots - Concepts in Action



Charles Hardy
Chief Architect / Chief Workplace Officer
GSA PBS

Charles G. Hardy serves as the Chief Workplace Officer of the General Services Administration. As the agency's lead executive in charge of workplace strategy leading GSA's Workplace program. Hardy heads efforts across the country with support in vital areas such as design and construction, real estate services, and procurement. He is responsible for research and development in the delivery of innovative workplace solutions throughout the federal government.

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Ryan Doerfler
Director, Center for Integrated Solutions
GSA PBS

Ryan assists federal agencies in identifying workplace arrangements that support employee work practices and achieve agency business goals. Past client agencies include the Federal Aviation Administration, the Department of Health & Human Services, and the Department of Homeland Security.

Ryan also teaches a workplace strategy class called *Leading Workplace Engagements*, develops tools and publications that GSA employees and other federal agencies can use to further federal workplace programs. His most recent tool is the Workplace Investment and Feasibility Modeling tool, aka "WIFM".



Jonna Larson
Director, Center for Coworking Services
GSA PBS

Jonna currently serves as the Director of the Center for Coworking Services with GSA. In 2023, she and her team launched 6 prototype federal co-working locations throughout the country. And so far the program has received valuable feedback and insights from customers that will help shape the growth and future of shared space within the federal government



Samantha Cioffi
Workplace Strategist | Office of Architecture and Engineering
Center for Integrated Solutions
GSA PBS

Samantha has been at GSA since 2008, first working as an interior designer in the regions (Philadelphia and New York) before moving into national workplace strategy. Her strategy career was first primarily focused on managing GSA's own work spaces, helping to transform our internal portfolio through change management-centric and workplace engagement projects. Her workplace focus now lends itself to shifts in occupancy strategies, including the federal coworking program. She enjoys working

with customers and learning more about their evolving workplace needs.

Samantha lives in northern New Jersey with her husband and two young children, a cat, and a dog. She enjoys hiking, skiing, spending time with her family, and cooking. She also enjoys taking on seemingly impossible home improvement projects and finishing them with generally acceptable results.

IRA Update and Impact



Darin Frost
Program Executive
Bi-Partisan Infrastructure Law (BIL) Land Port of Entry (LPOE)
Program Management Office (PMO)
GSA PBS

The \$3.4 billion Land Port of Entry program represents an incredible opportunity for GSA to improve over 60 land ports of entry on America's northern and southern borders for Federal inspection agencies. Darin has worked in PBS Central Office for 10 years leading a variety of Project Delivery programs, including Global Project Management, Project Measures, Dashboards, Workforce Analysis, and Project Systems. Prior to that

he spent 18 years in GSA's Northwest Arctic in a variety of leadership roles including Finance, Facilities, Design and Construction, Portfolio and Real Estate. He lives in the Puget Sound area in Washington State with his wife and two teenage sons.



John "JD" Dennis
IRA Program Division
Climate & Infrastructure Program Management Office
GSA PBS

Prior to joining the Climate and Infrastructure Program Management Office in January 2023, JD worked over 30 years, including 22 years in leadership and management, across myriad operational divisions and programs within PBS in the Southeast Sunbelt Region.

JD holds a Bachelor of Science in history from Western Carolina University and an MBA from Millsaps College. He lives in Atlanta, GA with his wife, Lori.

National Portfolio Planning - a Disposition Focus



Robert Haughton
Senior Advisor, Facilities Management
USDA

Robert Haughton serves as the U.S. Department of Agriculture's Senior Advisor for Facilities Management. He plays a crucial role in developing USDA's real property strategy and provides oversight of USDA's vast real property portfolio encompassing 55 million square feet. At present, his primary focus lies in optimizing space utilization within USDA. He previously served as the Chief, USDA's Farm Production and Conservation (FPAC) Real Property Lease Acquisition and Administration Branch. In this position he was responsible for FPAC's real property portfolio consisting of over

2,500 delegated leases and GSA occupancy agreements.

Prior to his USDA tenure, Haughton served with the U.S. Marine Corps, retiring in 2008 after serving 26 years as an administrative officer, artillery officer and enlisted Marine. From August from 2004 to February 2005, he was deployed to Iraq in support of Operation Iraqi Freedom. Haughton received numerous awards including three Meritorious Service Medals, three U.S. Navy and U.S. Marine Corps commendation medals, and three achievement medals. Haughton, who grew up in Kingston, Jamaica and Northbrook, Illinois, now lives in Upper Marlboro, Maryland.



Rob Lacey
Strategic Analysis Division
GSA PBS Office of Portfolio Management and Customer Engagement

Rob Lacey is a Portfolio Analysis Specialist who assists with coordinating the National Portfolio Planning strategy for GSA. His primary role is the development and oversight of both the Regional and Local Portfolio Planning efforts. Prior to leading the National Portfolio Planning strategy, Rob held the role of National Program Manager for the Outleasing Program (2019-2022) and Tenant Satisfaction Survey (2016-2019). Rob began with the General Services Administration as a part of the Federal Career Internship Program in 2010 shortly after graduating from James Madison University in Harrisonburg, VA. He currently lives in Gainesville, Virginia.



Flavio Peres
Assistant Commissioner
GSA PBS Office of Real Property Utilization and Disposal

Flavio Peres leads the office of Real Property Utilization and Disposal at GSA, where he focuses on helping client agencies improve mission effectiveness through divesting of space no longer needed to fulfill mission needs. Since 2012, Mr. Peres has directed the transfer, conveyance or sale of over one thousand properties generating over \$500 million in proceeds for the Federal Government. His is an experienced real estate leader in divesting assets in multiple classes including; multi-tenanted buildings, both greenfield and brownfield developments, historic assets, residential and unique assets such as a Naval hospital in

Charleston, SC, a heating plant in Washington, DC, a former Army ammunition plant in Minnesota, and a historic hangar in California.

Before moving to Utilization and Disposal, Flavio led the Portfolio Management office, where he was responsible for managing a portfolio of over 360 million rsf in more than 9,000 locations across the United States. In this role, Flavio managed the development of capital investment and leasing plans, asset business strategies, created pricing policies and set performance goals for PBS's real estate portfolio.

Mr. Peres has more than 20 years of experience in real estate. In his role as the director of GSA Real Property Disposal Office he oversees over 500 active utilization and disposal projects per year. Mr. Peres has a Master of Business Administration from George Washington University and a Bachelor of Science degree from the University of Maryland. He is married to Patricia da Camara, and has three daughters named Eva, Mia and Bruna.



Anna Cafoncelli
Program Manager, Center for Lease Project Management
GSA PBS Office of Leasing

Anna Cafoncelli is a Program Manager within the National Office of Leasing's Center for Lease Project Management. She plays an instrumental role in providing Region's with upfront planning support for the strategic development of Lease Prospectus projects in addition to managing the Under Prospectus Lease Construction and Move Cost Programs. Prior to joining National Office, Anna was integral to the delivery of several notable complex lease projects such as the 465k SF U.S U.S Passport Headquarter Office, the State Department Consolidation into the American Red Cross, and GSA's

Central Office Modernization ARRA swing lease in Washington, DC. Anna has a Master's in Real Estate Development from Johns Hopkins University and an Undergraduate degree in International Business from American University.



Loaela Hammons
Program Manager, Consolidation Fund
GSA PBS Office of Portfolio Management and Customer Engagement

Loaela Hammons has 20+ years of federal government service and prior to that worked in the private sector as a contractor to the federal government. In her current role, Loaela is the Consolidation Fund Program Manager at GSA PBS's Office of Portfolio Management and Customer Engagement and provides direct management and oversight of the development, implementation, and execution of PBS's national Consolidation Fund Program. Under her leadership the program generated outcomes that resulted in the appropriation of \$330 million in authorized congressional funding of which 95% was obligated to over 89 projects across 25+

different customer agencies. When completed, the projects are projected to achieve \$168M in lease cost avoidance savings, more than a 2 million usable square foot space reduction and reduce agency rental payments to GSA by \$83 million annually. Loaela also currently heads her office's Diversity, Equity, Inclusion, Accessibility (DEIA) Advisory Board. Loaela earned Bachelor of Arts Degree in Leadership and Organization Studies, and obtained her DEIA certification from eCornell University.



Matthew Gerke
Workplace Strategist
GSA PBS Center for Workplace Strategy

Matthew Gerke serves as a Workplace Strategist in PBS's Office of Architecture and Engineering in the Center for Integrated Solutions. Matthew began his career with GSA in 2009 as a Presidential Management Fellow. In 2010, he joined the Office of Workspace Delivery in PBS Central Office as a Program Analyst. Over the past decade his duties have included leading workplace engagements and he currently serves as co-project manager for the Workplace Innovation Lab and FIT program manager.

Forum Closing - Day 1



Seyi Gbadegesin
National Director of Customer Planning
GSA PBS Office of Portfolio Management and Customer Engagement

Seyi Gbadegesin is the Director for the PBS Customer Planning Division within the Office of Portfolio Management and Customer Engagement at GSA. In his role, he oversees PBS' team of National Customer Leads who are the single point of accountability for all PBS customers. At the national level, Seyi's team is responsible for customer planning, intelligence, outreach, communications and the coordination of regional customer engagement teams.

Prior to leading the Customer Planning Division, Seyi worked as the PBS National Customer Lead for Health and Human Services, the Department of Interior, the Department of Labor, and the Department of Education. Before joining the National Office Customer Account team in 2015, Seyi served as a Leasing Contracting Officer in NCR for 7 years negotiating and executing deals for some of its largest and most influential customers.

Wednesday, May 8th - Day 2

Executive Welcome



Victoria Morrell
PBS Deputy Assistant Commissioner
GSA PBS Office of Portfolio Management and Customer Engagement

Victoria Morrell is Deputy Assistant Commissioner for Portfolio Management and Customer Engagement of the U.S. General Services Administration. In this new role, she oversees all enterprise-wide Customer Engagement programs and activities at the regional and national levels, as well as reinforces an integrated service delivery model which is a critical function as we optimize the portfolio and advance the future of work.

Prior to this appointment, Victoria served as the Director of Customer Programs within the Office of Portfolio Management and Customer Engagement as well as the Chief of Staff. With over thirty years experience within the Public Buildings Service starting in Region 3, Victoria has proven a thoughtful, effective, and dedicated leader in a variety of roles from Project Executive to Regional Service Delivery Officer.

Safe and Healthy Spaces



Courtney Springer
Assistant Commissioner
GSA PBS Office of Facilities Management

Courtney Springer's career started at GSA as a Contract Specialist Trainee in the Heartland Region (R6) under the Outstanding Scholar Program. After obtaining experience in the minor construction field, Courtney moved to Property Development where he gained experience in large construction projects. Courtney held a variety of leadership roles in the Region, including Branch Chief of Service Contracts, Deputy Director of Facilities, Director of Service Centers and Director of Acquisition.

In 2018 Courtney was requested to act as the Assistant Commissioner of Acquisition for PBS. In that role Courtney led the effort to streamline contract document storage utilizing the electronic document storage system. Courtney returned to R6 as the Deputy Regional Commissioner where he led the Cedar Rapids Derecho and COVID-19 response teams. Courtney returned to the national office as the Deputy Assistant Commissioner of Acquisition in 2020.

In 2023, Courtney became Acting Assistant Commissioner of Facilities. In this role Courtney has oversight of the over 8,600 federally owned and leased facilities in the GSA portfolio. Courtney completed his MBA through the University of Missouri, Kansas City. Outside GSA, Courtney volunteers as treasurer and facilities director for local non profits.



Vince Eckert
Division, Physical Security Division
GSA Office of Mission Assurance

Vince Eckert is the Division Director of Physical Security, in the Office of Mission Assurance for the General Services Administration. Vince and his team are responsible for the Physical Security of approximately 9,000 GSA owned and leased facilities. This mission is accomplished through partnerships with the United States Marshals Service and the Federal Protective Service.

Vince is a recognized expert in the practical application of countermeasures systems, such as x-ray and magnetometer, for checkpoint screening applications and Physical Access Control Systems.



Sandy Shadchehr
Director, Buildings and Technology Services Division
GSA Office of the Chief Information Officer

Sandy Shadchehr serves as the Director of the Buildings Technology Services Division within the Office of the Chief Information Officer (CIO). Her division provides IT project management and technical support for integration activities related to Internet of Things (IoT) technologies for PBS, while fostering strong partnerships with key stakeholders within PBS facility management, Office of Design and Construction (ODC), Office of Mission Assurance (OMA), GSA IT, and the industry at large. Her program is dedicated to assessing and managing risks posed by building systems components.

In recent years, Sandy has shifted her focus towards cybersecurity, spearheading initiatives aimed at protecting critical systems and sensitive information from cyber attacks. She is currently participating in an executive cyber strategy working group, addressing cybersecurity risks posed by IoT systems at GSA. Her priorities encompass various innovation activities, including: the Workplace Innovation Lab (WIL), Electric Vehicle Supply Equipment (EVSE), the Zero Trust Framework, employee engagement, and ensuring the delivery of IT products, services and processes are aligned with GSA and federal standards.



David Sousa
Director, Countermeasures Operations Division
DHS Federal Protective Service (FPS)

Mr. David Sousa is the Division Director for the Federal Protective Service (FPS), Countermeasure Operations Division where he serves as the senior management official responsible for the leadership of the national technical countermeasure and counter unmanned aerial systems programs for the fulfillment of FPS physical and technical security responsibilities in accordance with 40 U.S. Code § 1315. In his current role, Mr. Sousa develops and implements mission essential national program goals and objectives for security countermeasures used to protect over 9,000 federal

facilities throughout the nation. Additionally, Mr. Sousa is the Chairperson of the Interagency Security Committee, Countermeasures Subcommittee where he is responsible for establishing physical, technical, and operational security requirements at all non-military federal facilities.



Joseph Misher
Associate Director, Cyber Integration
DHS Federal Protective Service (FPS)

Joseph “Tony” Misher serves as the Federal Protective Service’s (FPS) Associate Director for Cyber Integration. Over the last seven years, he has focused on building and leading a team of cyber professionals to enhance protection capabilities and law enforcement activities with an emphasis on cybersecurity of operational technologies supporting the protection of government facilities. Tony has served in multiple capacities in law enforcement, intelligence, and investigations throughout his combined 20-year career with the United States Air Force and Department of Homeland Security (DHS). Of all his experiences, his favorite position in DHS was with his canine partner as an explosive detection canine team. Tony holds a B.A. in jurisprudence from the University

of Baltimore, where he graduated Summa Cum Laude and a Juris Doctorate from the University of Baltimore, School of Law, Cum Laude. In his free time, he practices law in D.C. with a focus on cyber incidents and investigations.



Anna Agnes
Federal Partnerships | Joint Cyber Defense Collaborative (JCDC)
DHS Cybersecurity and Infrastructure Security Agency (CISA)

Anna Agnes is a Federal Operational Engagement Liaison with the Cybersecurity and Infrastructure Security (CISA)’s Joint Cyber Defense Collaborative (JCDC) Partnerships Team. In this role, Anna serves as an Agency Portfolio Manager for the Infrastructure and Government Administration Portfolio, primarily working with federal agencies. Amongst other duties, Anna also coordinates and hosts the weekly security operations center (SOC) call to foster information sharing and operational collaboration

with over 500+ analysts from across the federal government. Prior to working at CISA, Anna worked in the cyber policy space at a boutique consulting firm. She received her MA from the George Washington University’s Elliott School of International Affairs and her MPA and BA from the University at Albany, SUNY’s Rockefeller College.

Health in Buildings + Workplace



**Patrick M. Conboy, BOMI-HP, Fitwel Amb
Workplace Strategist
GSA PBS Center for Workplace Strategy**

Patrick is a Workplace Strategist with GSA's Center for Workplace Strategy. As a strategist, he is responsible for implementing strategic workplace solutions, conducting workplace research and recommendations, and guiding customers in change management efforts. He has worked hand-in-hand with numerous agencies to educate them on industry trends and research, and deliver space solutions that best fit their needs. He has worked with numerous agencies, including VA, NRC, DoD, and many others. Patrick is a veteran of the US Army's 82nd Airborne Division. He holds a

Bachelor of Fine Arts (concentration in woodworking/furniture design) and a Master of Interior Architecture



**Liz York
Sustainable Design Program Expert
GSA PBS Office of Federal High-Performance Green Buildings**

Liz joined GSA's Office of Federal High-Performance Green Buildings in 2023, after 24 years at the Centers for Disease Control and Prevention. Blending expertise in the fields of design and public health, Liz focuses on Healthy Buildings, Sustainable Laboratories, and the Future of Work. She strengthens policy and understanding around the health impacts of the physical environment, gender issues in design, access to healthy food, and the design effects on health equity.

Liz is a registered architect and holds a Bachelor of Science and a Master of Architecture, both from the Georgia Institute of Technology. Previously, Liz served as Senior Advisor for Facilities Policy and Innovation and Chief Sustainability Officer for CDC, Chair for AIA's Committee for Climate Action and Design Excellence, and Chair for the GT College of Design Advisory Board.



**Jonathan McIntyre
Director
Center for Workplace Strategy
GSA PBS**

Jonathan serves as the Director for the PBS Center for Workplace Strategy in the Office of the Chief Architect. Jonathan is a registered architect, a certified planner and is LEED-AP certified. Jonathan has experience leading a wide range of customized workplace engagements with numerous federal agencies ...from the Defense Logistics Agency to Peace Corp.

Neurodiversity and Accessibility in Design



Ryan Doerfler
Director
Center for Workplace Strategy
GSA PBS

Ryan is a Senior Workplace Strategist with GSA's Total Workplace Program Management Office. As a workplace strategist, Ryan assists federal agencies in identifying workplace arrangements that support employee work practices and achieve agency business goals. Past client agencies include the Federal Aviation Administration, the Department of Health & Human Services, and the Department of Homeland Security.

Ryan also teaches a workplace strategy class called *Leading Workplace Engagements*, develops tools and publications that GSA employees and other federal agencies can use to further federal workplace programs. His most recent tool is the Workplace Investment and Feasibility Modeling tool, also known as "WIFM".



Kelsey Sullivan
Senior Project Interior Designer
RSP Architects

Kelsey Sullivan TX RID, MN CID, NCIDQ, WELL AP, IIDA is a Senior Project Interior Designer at RSP Architects in Fort Worth, TX with more than a decade of experience in workplace design and strategy. Her ongoing work involves collaborating with a large, international client focused on designing modern, high-performing workplaces. Her credentials as a WELL AP certified professional give her a holistic view of the future of the workplace.



Kay Sargent
Senior Principal | Director of Thought Leadership, Interiors
HOK

Kay is a director of HOK's global WorkPlace practice. With a passion for using design to transform how and where people work, she spends her days (and many nights) working with clients on workplace strategy and design. Based in Washington, D.C., Kay leads project teams that solve clients' business and organizational challenges related to real estate business process, strategic planning, workplace strategy and change management. She collaborates with organizations ranging from tech startups to Fortune 500 companies to optimize their real estate portfolios and create the most innovative

work experiences.



Michael J. Foegelle, RA
National Accessibility Program Director
GSA PBS

Mr. Foegelle serves as the GSA National Accessibility Officer and Physical Accessibility Director for the GSA Physical Accessibility Program.

As Physical Accessibility Director and subject matter expert in accessibility, Mr. Foegelle provides outreach to the Regional Accessibility Officers on matters of code compliance. Foegelle also provides a subject matter expert review service in accessibility for new and renovated Federal Facilities. He also helps set policy for physical accessibility in GSA owned and leased facilities. In addition, Mr. Foegelle acts as liaison and expert consultant to the US Access Board.

Foegelle entered Federal service in Virginia as a Senior Project Architect for the US Army Corps of Engineers. Foegelle returned to the Bay Area to be closer to his family by transferring to the US Coast Guard -Civil Engineering Unit Oakland- in 2013 where he was a Senior Architect/Project Manager. After six years of service with the Coast Guard, Foegelle started with GSA in 2019 Region 9 as a project manager and accessibility subject matter expert. In 2021 Foegelle transferred to the Office of Architecture and Engineering, Center of Architecture in the Central Office. Foegelle graduated with a Bachelor of Architecture from California Polytechnic State University, San Luis Obispo.



Michelle Steele, PMP
Climate & Infrastructure
Program Management Office
LPOE Program Coordinator (R1,2,5,8 & 10)
GSA PBS

Michelle is the Northern Border Program Coordinator for the Land Port of Entry and Bipartisan Infrastructure Law program, situated in GSA's Climate and Infrastructure Program Management Office. Prior to this, she was a Federal Construction Project Manager in the National Capital Region and New York City. Past client agencies include

Customs and Border Protection, Department of Veterans Affairs, United States Agency for International Development, Commodity Futures Trading Commission, and Court of International Trade. She is an active participant in the diversity and inclusion communities in GSA.

The Road to a Net Zero Portfolio



Walter Tersch, LEED AP
Sustainability Program Manager
GSA PBS Office of Architecture and Engineering

Walter Tersch is a Sustainability Program Manager in GSA's Office of Architecture and Engineering. He helps lead GSA's efforts to reduce the embodied carbon impacts of purchased materials, including through new Buy Clean standards for Inflation Reduction Act projects.

Walter is a LEED AP, with degrees in Computer Science and Environmental Law. In addition to 14 happy years at GSA, Walter has worked for law firms, the U.S. Department of Energy, and the City of Chicago. Outside of work, he enjoys cycling, sailing, travel, and parenthood.



Tyler Harris
Energy Management Officer | Director, Energy Division
GSA PBS Office of Facilities Management

Tyler Harris is the Energy Management Officer and Director of Energy for GSA. Throughout his career, Tyler has led GSA in some of its most innovative programs and projects including helping to organize GSA's Inflation Reduction Act (IRA) approach which will include over \$1.4B in performance contracts, installation of microgrid and grid-interactive efficient building technologies, and leading a push to purchase 100% renewable energy in over 100 federal buildings in Texas. Tyler oversees GSA's Energy Service Contracting Division, and has nearly \$2B of ESPCs in performance and another \$2B in development.

In his previous role as Deputy Director for GSA's Center for Emerging Building Technologies, Tyler managed the Green Proving Ground, a program designed to leverage GSA's real estate portfolio to evaluate innovative emerging technologies. Tyler led evaluations that include carbon capture, state of the art heat pumps and renewable energy advancements.

Forum Closing



Paige Warren
Assistant Commissioner
Office of Portfolio Management and Customer Engagement
GSA PBS

Paige Warren has been selected as the Assistant Commissioner for the Office of Portfolio Management and Customer Engagement (PT/CE). Her first day will be November 6. Paige joins us with over 30 years of commercial real estate investment, strategy, and leadership experience. She has most recently been serving as a senior editor of Harvard University's Social Impact Review, and as a senior fellow at Harvard's Advanced Leadership Initiative. She also serves as the Vice Chair at The Washington Center, a non-profit focused on providing experiential learning and internships in the

Washington, D.C. area.

Prior to her time at Harvard, Paige spent 17 years at PGIM, the investment management arm of Prudential Financial, in various executive roles within PGIM's commercial real estate debt platform, including Global COO and Head of Strategy, and President and Portfolio Manager. Before Prudential, Paige served in the federal government at the Department of Housing and Urban Development, where she built and led an organization focused on the debt restructuring of its nationwide Section 8, FHA-insured multifamily portfolio. Paige has also worked in various other private-sector commercial real estate roles, including that of developer, investor, and consultant.

Paige holds a Bachelor of Arts from Vassar College and a Master of Science from Massachusetts Institute of Technology.