



March 2023

GAO-IG Act Reporting

Annual Report

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Report Overview

The Good Accounting Obligation in Government Act (GAO-IG Act), P.L. 115-41, requires that each agency's annual budget submission include a report on the status of public recommendations by the GAO and agency Offices of Inspector General. This report is to include a listing of GAO and OIG recommendations open for at least 1 year from the date of the annual budget submission that meet the statutory criteria. The GAO-IG Act also requires agencies to provide:

1. Timelines and explanations regarding implementation of each public recommendation that meets the statutory criteria.
2. Explanations and reconciliation of any discrepancies with the agency's Inspector General semiannual report and any GAO public reporting for recommendations designated as "open" or "closed, unimplemented."

This report contains the following sections, followed by an appendix.

1. GAO Recommendation status and timelines
2. GSA-OIG Recommendation status and timelines
3. GSA-OIG Audit Reconciliation status and timelines

GAO Recommendation Status and Timelines

GAO Report #	Report Title	Issue Date	GSA Office(s)	Rec #	Recommendation	Timeline Implementation Status
GAO-20-3	Technology Modernization Fund: OMB and GSA Need to Improve Fee Collection and Clarify Cost Estimating Guidance	12/12/2019	Office of the Deputy Administrator Office of the Chief Financial Officer	003	The Administrator of General Services should develop and implement a plan with OMB that outlines the actions needed to fully recover the TMF Program Management Office's operating expenses with administrative fee collection in a timely manner. There are five recommendations and 003 is issued to GSA.	GAO is monitoring GSA's progress for closure
GAO-20-3	Technology Modernization Fund: OMB and GSA Need to Improve Fee Collection and Clarify Cost Estimating Guidance	12/12/2019	Office of the Deputy Administrator Office of the Chief Financial Officer	005	The Administrator of General Services should develop detailed guidance for completing the Technology Modernization Fund project cost estimate template, including information on the data elements and the fields required to be completed, in order to help ensure the accuracy and completeness of the provided information. There are five recommendations and 005 is issued to GSA.	GAO is monitoring GSA's progress for closure
GAO-14-648	Federal Real Property: GSA and DHS Need to Strengthen the Management of DHS Headquarters Consolidation	9/19/2014	Office of the Commissioner, Public Buildings Service	001	In order to improve transparency and allow for more informed decision making by congressional leaders and DHS and GSA decision-makers, before requesting additional funding for the DHS headquarters consolidation project, the Secretary of Homeland Security and the Administrator of the General Services Administration should work jointly to conduct the following assessments and use the results to inform updated DHS headquarters consolidation	Partially Addressed: GAO will continue to monitor GSA's progress for closure

GAO Report #	Report Title	Issue Date	GSA Office(s)	Rec #	Recommendation	Timeline Implementation Status
					plans: (1) a comprehensive needs assessment and gap analysis of current and needed capabilities that take into consideration changing conditions, and (2) an alternatives analysis that identifies the costs and benefits of leasing and construction alternatives for the remainder of the project and prioritizes options to account for funding instability.	
GAO-14-648	Federal Real Property: GSA and DHS Need to Strengthen the Management of DHS Headquarters Consolidation	9/19/2014	Office of the Commissioner, Public Buildings Service	002	In order to improve transparency and allow for more informed decision making by congressional leaders and DHS and GSA decision-makers, before requesting additional funding for the DHS headquarters consolidation project, after revising the DHS headquarters consolidation plans, the Secretary of Homeland Security and the Administrator of the General Services Administration should work jointly to develop revised cost and schedule estimates for the remaining portions of the consolidation project that conform to GSA guidance and leading practices for cost and schedule estimation, including an independent evaluation of the estimates.	Partially Addressed: GAO will continue to monitor GSA's progress for closure

GAO Report #	Report Title	Issue Date	GSA Office(s)	Rec #	Recommendation	Timeline Implementation Status
GAO-20-126 (formerly GAO-19-383)	Cloud Computing Security: Agencies Increased Use of Federal Authorization Program, but Improved Oversight and Implementation Needed	12/12/2019	Office of the Commissioner, Federal Acquisition Service	003	The Administrator of the General Services Administration should update security plans for selected systems to include the description of security controls and reviews and approvals plan.	GAO is monitoring GSA's progress for closure
GAO-20-228	Federal Property: GSA Guidance Needed to Help Agencies Identify Unneeded Property in Warehouses	1/22/2020	Office of Government-wide Policy	001	The Administrator of GSA should direct the Office of Government-wide Policy (1) to incorporate into its guidance approaches or practices agencies could use to assess utilization of and the ongoing need for property--approaches such as recommendations for periodic justifications, data analytics, and utilization reviews--and (2) to develop a plan and timelines for communicating the guidance to agencies government wide.	GAO is monitoring GSA's progress for closure
GAO-20-135	Federal Real Property: GSA Should Improve Accuracy, Completeness, and Usefulness of Public Data	2/6/2020	Office of Government-wide Policy	001	The Administrator of GSA should coordinate with agencies to ensure that street address information in the public database is complete and correctly formatted.	Partially Addressed: GAO will continue to monitor GSA's progress for closure

GAO Report #	Report Title	Issue Date	GSA Office(s)	Rec #	Recommendation	Timeline Implementation Status
GAO-20-135	Federal Real Property: GSA Should Improve Accuracy, Completeness, and Usefulness of Public Data	2/6/2020	Office of Government-wide Policy	002	The Administrator of GSA should coordinate with agencies to review Validation & Verification (V&V) anomaly categories to better target incorrect data.	Partially Addressed: GAO will continue to monitor GSA's progress for closure
GAO-20-135	Federal Real Property: GSA Should Improve Accuracy, Completeness, and Usefulness of Public Data	2/6/2020	Office of Government-wide Policy	003	The Administrator of GSA should work in consultation with agencies to determine which, if any, data should be withheld from public release.	GAO is monitoring GSA's progress for closure
GAO-20-135	Federal Real Property: GSA Should Improve Accuracy, Completeness, and Usefulness of Public Data	2/6/2020	Office of Government-wide Policy	004	The Administrator of GSA should instruct each agency to apply a consistent, risk-based approach in determining which, if any, assets or asset-specific information should be withheld from public release.	GAO is monitoring GSA's progress for closure

GAO Report #	Report Title	Issue Date	GSA Office(s)	Rec #	Recommendation	Timeline Implementation Status
GAO-20-135	Federal Real Property: GSA Should Improve Accuracy, Completeness, and Usefulness of Public Data	2/6/2020	Office of Government-wide Policy	005	The Administrator of GSA should allow agencies to provide summary data for secure installations.	GAO is monitoring GSA's progress for closure
GAO-20-575	Federal Advisory Committees: Actions Needed to Enhance Decision-Making Transparency and Cost Data Accuracy	9/10/2020	Office of Government-wide Policy	008	The Administrator of GSA should require agencies to develop and implement written policies or procedures to identify, calculate, and fully document FACA committee costs, and ensure agency staff enter accurate and complete cost data into the FACA database.	12/29/2023 Implementing ¹
GAO-20-689	Federal Property: Formal Policies Could Enhance FDA's Property Management Efforts	9/23/2020	Office of the Administrator, Office of the Commissioner, Public Buildings Service Office of the Regional Commissioner	004	GAO recommends that the Administrator of GSA should take steps to ensure that the condition of all White Oak facilities that FDA occupies are assessed, including limited access areas and tenant improvements that are above the standard services and facilities that GSA provides.	GAO is evaluating supporting documentation for closure

¹Implementation action is currently in progress

GAO Report #	Report Title	Issue Date	GSA Office(s)	Rec #	Recommendation	Timeline Implementation Status
GAO-21-171	Information and Communications Technology: Federal Agencies Need to Take Urgent Action to Manage Supply Chain Risks	10/27/2020	Office of Government-wide Policy	100	Due to the sensitive nature of this information, the GAO report anonymized the names of agencies in relation to the recommendations. GSA has implemented or is implementing the outstanding GAO recommendations.	GAO is evaluating supporting documentation for closure
GAO-21-171	Information and Communications Technology: Federal Agencies Need to Take Urgent Action to Manage Supply Chain Risks	10/27/2020	Office of Government-wide Policy	102	Due to the sensitive nature of this information, the GAO report anonymized the names of agencies in relation to the recommendations. GSA has implemented or is implementing the outstanding GAO recommendations.	GAO is evaluating supporting documentation for closure
GAO-21-171	Information and Communications Technology: Federal Agencies Need to Take Urgent Action to Manage Supply Chain Risks	10/27/2020	Office of Government-wide Policy	103	Due to the sensitive nature of this information, the GAO report anonymized the names of agencies in relation to the recommendations. GSA has implemented or is implementing the outstanding GAO recommendations.	GAO is evaluating supporting documentation for closure

GAO Report #	Report Title	Issue Date	GSA Office(s)	Rec #	Recommendation	Timeline Implementation Status
GAO-21-171	Information and Communications Technology: Federal Agencies Need to Take Urgent Action to Manage Supply Chain Risks	10/27/2020	Office of Government-wide Policy	105	Due to the sensitive nature of this information, the GAO report anonymized the names of agencies in relation to the recommendations. GSA has implemented or is implementing the outstanding GAO recommendations.	GAO is evaluating supporting documentation for closure
GAO-22-104492	Information Technology: Digital Service Programs Need to Consistently Coordinate on Developing Guidance for Agencies	12/10/2021	Office of the Commissioner, Federal Acquisition Service Technology Transformation Service	002	GAO recommends that the Administrator of General Services should direct the Executive Director of 18F to work with the Administrator of USDS to establish and document an approach to coordinate on the IT guidance they provide to agencies.	GAO is evaluating supporting documentation for closure
GAO-22-104574	Open Data: Additional Action Required for Full Public Access	12/16/2021	Office of the Commissioner, Federal Acquisition Service Technology Transformation Service	010	GAO recommends that the Administrator of GSA should develop and implement procedures for determining user needs and conducting usability testing, to ensure Data.gov addresses user needs, consistent with OMB guidance in M-17-06.	Partially Addressed: GAO will continue to monitor GSA's progress for closure

GAO Report #	Report Title	Issue Date	GSA Office(s)	Rec #	Recommendation	Timeline Implementation Status
GAO-22-104639	Federal Real Property: GSA Should Fully Assess Its Prospectus Process and Communicate Results with Its Authorizing Committees	1/21/2022	Office of the Commissioner, Public Buildings Service	001	GAO recommends that the Commissioner of the Public Buildings Service should fully assess the prospectus process for leases and capital projects, including identifying, analyzing, and responding to risks associated with the process that may limit GSA's ability to manage its assets portfolio, and should implement potential improvements to the process identified through the assessment. As part of this assessment, the Commissioner should solicit input from GSA's authorizing committees about challenges and risks posed by the prospectus process.	GAO is monitoring GSA's progress for closure
GAO-22-104639	Federal Real Property: GSA Should Fully Assess Its Prospectus Process and Communicate Results with Its Authorizing Committees	1/21/2022	Office of the Commissioner, Public Buildings Service	002	GAO recommends that the Administrator of the General Services Administration should communicate to the agency's authorizing committees the results of its assessment, including any proposed changes to the process that may require legislative action to implement.	GAO is monitoring GSA's progress for closure.
GAO-22-104626	Federal Personal Property: Better Internal Guidance and More Action from GSA Are Needed to Help Agencies Maximize Use of Excess	6/28/2022	Office of Government-wide Policy Office of the Commissioner, Federal Acquisition Service	001	GAO recommends that the Administrator of the General Services Administration should assess its current efforts to promote the maximum use of excess personal property and take further actions that could increase the use of excess personal property; such actions could include promoting additional policies or methods that will help agencies implement guidance to provide assurance that excess property is considered before purchasing new.	6/30/2023 Implementing

GAO Report #	Report Title	Issue Date	GSA Office(s)	Rec #	Recommendation	Timeline Implementation Status
GAO-22-105105	Federal Real Property: GSA Could Further Support Agencies' Post Pandemic Planning for Office Space Use	9/7/2022	Office of the Commissioner, Public Buildings Service	001	GAO recommends that the GSA Administrator should develop a plan to broadly share with federal agencies, including those that do not use GSA services, information learned from GSA's pilots and other space utilization data collection efforts.	7/31/2023 Implementing
GAO-22-105065	Privacy: Dedicated Leadership Can Improve Programs and Address Challenges	9/22/2022	Office of the Chief Information Officer	046	GAO recommends that the GSA Administrator should establish a time frame for fully defining a process for ensuring that the senior agency official for privacy or other designated privacy official is involved in assessing and addressing the hiring, training, and professional development needs of the agency with respect to privacy, and document that process.	GAO is evaluating supporting documentation for closure
GAO-22-105065	Privacy: Dedicated Leadership Can Improve Programs and Address Challenges	9/22/2022	Office of the Chief Information Officer	047	GAO recommends that the GSA Administrator should fully define and document the role of the senior agency official for privacy or other designated privacy official in reviewing and approving system categorizations, overseeing privacy control assessments, and reviewing authorization packages.	3/31/2023 Implementing

GAO Report #	Report Title	Issue Date	GSA Office(s)	Rec #	Recommendation	Timeline Implementation Status
GAO-22-104393	Technology Business Management: OMB and GSA Need to Strengthen Efforts to Lead Federal Adoption	9/29/2022	Office of Government-wide Policy	007	GAO recommends that the GSA Administrator should direct the Office of Government-wide Policy Director of IT Data Transparency to ensure that the Technology Business Management (TBM) benchmarking functionality is developed and made available on the IT Dashboard.	3/31/2023 Implementing
GAO-23-104815	Federal Real Property: GSA Should Leverage Lessons Learned from New Sale and Transfer Process	10/7/2022	Office of the Commissioner, Public Buildings Service	001	GAO recommends the GSA Administrator, in consultation with relevant stakeholders, should develop a process to collect, share, and apply lessons learned from the implementation of Federal Assets Sale and Transfer Act (FASTA) to improve the final 2024 round and future disposal efforts, including reporting any lessons learned through this process to Congress.	Determining

GSA-OIG Recommendation Status and Timelines

OIG Report #	Report Title	Issue Date	GSA Office(s)	Rec #	Recommendation	Timeline Implementation Status
JE21-002	OIG Evaluation Report: Evaluation of the General Services Administration's Use of an Ad Hoc Appraisal Process for an Executive	9/14/2021	Office of General Counsel	001	OIG recommends that the Administrator should take appropriate action to remedy the harm caused by a tainted performance review process that resulted in an unsatisfactory rating and in removal from the position, as well as the loss of any opportunity for a FY 2017 performance period pay increase or bonus.	Litigation concluded on April 7, 2022, resolving outstanding issues
JE21-002	OIG Evaluation Report: Evaluation of the General Services Administration's Use of an Ad Hoc Appraisal Process for an Executive	9/14/2021	Office of General Counsel	002	OIG recommends that the GSA General Counsel and Chief Human Capital Officer should review current processes and procedures to ensure sufficient oversight of employee misconduct and disciplinary reviews, including timely referral to the OIG.	A review of current processes and procedures is being coordinated.
A19005 4P4R2 2001	Audit of a Hotline Complaint: PBS Greater Southwest Region's Operations and Maintenance Contracts	12/16/2021	Office of the Regional Commissioner, Region 7 Office of the Commissioner, Public Buildings Service	003C	OIG recommends that the Greater Southwest PBS Regional Commissioner review current Operations and Maintenance (O&M) contracts and develop and implement policies for current and future O&M contracts when administering O&M contracts, enforce staffing-level requirements in O&M contracts and ensure consistent interpretation of prescriptive and performance-based contract language.	02/28/2023 Implementing

OIG Report #	Report Title	Issue Date	GSA Office(s)	Rec #	Recommendation	Timeline Implementation Status
A21002 0P6R2 2003	PBS Has Not Identified All High-Risk Uses of Space, Resulting in Potential Safety Risks	3/24/2022	Office of the Commissioner, Public Buildings Service	001	OIG recommends that the PBS Commissioner revise and strengthen the space evaluation policy, including the permit referenced in "Appendix B. GSA Fire, Safety and Health (FSH) Program Potentially High-Risk Use Permit," by using plain language and better defining policy terms and conditions.	3/24/2023 Implementing
A21002 0P6R2 2003	PBS Has Not Identified All High-Risk Uses of Space, Resulting in Potential Safety Risks	3/24/2022	Office of the Commissioner, Public Buildings Service	004	OIG recommends that the PBS Commissioner provide formal, standardized training to the Office of Facilities Management, the Office of Portfolio Management and Customer Engagement, and the Office of Leasing regarding the space evaluation policy and the offices' respective roles and responsibilities.	3/24/2023 Implementing
A21002 0P6R2 2003	PBS Has Not Identified All High-Risk Uses of Space, Resulting in Potential Safety Risks	3/24/2022	Office of the Commissioner, Public Buildings Service	005	OIG recommends that the PBS Commissioner develop and implement appropriate internal controls to ensure program oversight of the space evaluation process.	03/24/2023 Implementing

OIG Report #	Report Title	Issue Date	GSA Office(s)	Rec #	Recommendation	Timeline Implementation Status
A21001 8PTR2 2004	Audit of the Security Controls for Building Automation Technologies in GSA Facilities	4/22/2022	GSA IT: Office of the Chief Information Officer Office of the Commissioner, Public Buildings Service	003	OIG recommends the PBS Commissioner, in coordination with the GSA Chief Information Officer, implement controls to ensure that procedures for deviation approvals are followed in accordance with GSA's IT Security Procedural Guide: Windows 10 Hardening, CIO-IT Security-16-74.	02/28/2023 Implementing
A21001 8PTR2 2004	Audit of the Security Controls for Building Automation Technologies in GSA Facilities	4/22/2022	GSA IT: Office of the Chief Information Officer Office of the Commissioner, Public Buildings Service	004	OIG recommends the PBS Commissioner, in coordination with the GSA Chief Information Officer, implement controls to ensure that conditions identified in the Acceptance of Risk letters are tracked and remediated within the time limits specified and in accordance with GSA's IT Security Procedural Guide: Managing Enterprise Cybersecurity Risk, CIO-IT Security-06-30.	03/30/2023 Implementing
A21001 8PTR2 2004	Audit of the Security Controls for Building Automation Technologies in GSA Facilities	4/22/2022	GSA IT: Office of the Chief Information Officer Office of the Commissioner, Public Buildings Service	005	OIG recommends the PBS Commissioner, in coordination with the GSA Chief Information Officer, implement controls to ensure that data currently maintained in the National Computerized Maintenance Management System inventory is accurate and complete.	03/30/2023 Implementing

OIG Report #	Report Title	Issue Date	GSA Office(s)	Rec #	Recommendation	Timeline Implementation Status
A21001 8PTR2 2004	Audit of the Security Controls for Building Automation Technologies in GSA Facilities	4/22/2022	GSA IT: Office of the Chief Information Officer Office of the Commissioner, Public Buildings Service	007	OIG recommends the PBS Commissioner, in coordination with the GSA Chief Information Officer, implement controls to ensure that the National Computerized Maintenance Management System data is consistently monitored for accuracy and completeness and guidance for doing so is clearly defined across GSA policies, procedures, and guidance.	03/30/2023 Implementing
A21003 3P5R2 2006	Audit of Security Camera and Alarm Systems at GSA-Owned Buildings	6/22/2022	Office of Mission Assurance Office of the Commissioner, Public Buildings Service	001A	OIG recommends that the GSA Administrator, in conjunction with the U.S. Department of Homeland Security's Federal Protective Service (FPS), conduct a nationwide assessment of GSA-owned buildings to identify degraded, inoperable, and deficient security camera and alarm systems.	12/30/2022 Implemented
A21003 3P5R2 2006	Audit of Security Camera and Alarm Systems at GSA-Owned Buildings	6/22/2022	Office of Mission Assurance Office of the Commissioner, Public Buildings Service	001B	OIG recommends that the GSA Administrator, in conjunction with the U.S. Department of Homeland Security's Federal Protective Service (FPS), develop and implement a plan to repair, replace, and install the security camera and alarm systems identified through the nationwide assessment.	06/30/2023 Implementing

OIG Report #	Report Title	Issue Date	GSA Office(s)	Rec #	Recommendation	Timeline Implementation Status
A21003 3P5R2 2006	Audit of Security Camera and Alarm Systems at GSA-Owned Buildings	6/22/2022	Office of Mission Assurance Office of the Commissioner, Public Buildings Service	001C	OIG recommends that the GSA Administrator, in conjunction with the U.S. Department of Homeland Security's Federal Protective Service (FPS), revise GSA's Memorandum of Agreement (MOA) with FPS to clearly define responsibility for repairing and replacing security camera and alarm systems within an acceptable time frame.	3/31/2023 Implementing
A21003 3P5R2 2006	Audit of Security Camera and Alarm Systems at GSA-Owned Buildings	6/22/2022	Office of Mission Assurance Office of the Commissioner, Public Buildings Service	002	OIG recommends that the GSA Administrator, if, in conjunction with FPS, GSA is not able to secure funding to repair, replace, or install security camera and alarm systems, GSA should work with Congress to establish a consistent funding stream to address current and future security camera and alarm system deficiencies.	06/30/2023 Implementing
A20104 5Q3P2 2001	FAS's Use of the 4P Tool on Contract and Option Awards Often Results in Noncompliant Price Determinations	7/27/2022	Office of the Commissioner, Federal Acquisition Service	001	OIG recommends that the FAS Commissioner develop and implement oversight controls to ensure contracting personnel adhere to FAS Policy and Procedures 2020- 02 and 2021-05, and only use the 4P tool as part of a larger negotiation strategy that seeks the lowest overall cost alternative to meet the needs of the federal government, as required by the Competition in Contracting Act of 1984.	09/29/2023 Implementing

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A20104 5Q3P2 2001	FAS's Use of the 4P Tool on Contract and Option Awards Often Results in Noncompliant Price Determinations	7/27/2022	Office of the Commissioner, Federal Acquisition Service	003	OIG recommends that the FAS Commissioner provide training to contracting personnel regarding the use of the 4P tool, focusing on updated 4P Application User Guide requirements.	02/28/2023 Implementing
A20104 5Q3P2 2001	FAS's Use of the 4P Tool on Contract and Option Awards Often Results in Noncompliant Price Determinations	7/27/2022	Office of the Commissioner, Federal Acquisition Service	004	OIG recommends that the FAS Commissioner develop and implement oversight controls to ensure contracting personnel are following the updated 4P Application User Guide.	09/29/2023 Implementing
A20104 5Q3P2 2001	FAS's Use of the 4P Tool on Contract and Option Awards Often Results in Noncompliant Price Determinations	7/27/2022	Office of the Commissioner, Federal Acquisition Service	005	OIG recommends that the FAS Commissioner include commercial market pricing research on the 4P tool overview tab.	09/29/2023 Implementing
A20104 5Q3P2 2001	FAS's Use of the 4P Tool on Contract and Option Awards Often Results in Noncompliant Price Determinations	7/27/2022	Office of the Commissioner, Federal Acquisition Service	006	OIG recommends that the FAS Commissioner include "no competitive research found" flags and a competitive research rate in 4P reports, exclusive of self-hits.	09/29/2023 Implementing

OIG Report #	Report Title	Issue Date	GSA Office(s)	Rec #	Recommendation	Timeline Implementation Status
A20104 5Q3P2 2001	FAS's Use of the 4P Tool on Contract and Option Awards Often Results in Noncompliant Price Determinations	7/27/2022	Office of the Commissioner, Federal Acquisition Service	007	OIG recommends that the FAS Commissioner design and implement procedures to ensure only accurate, current pricing is included in 4P reports.	09/29/2023 Implementing
A21003 9PRR2 2007	Audit of the PBS NCR's Metropolitan Service Center Reimbursable Work Authorizations	9/23/2022	Office of the Commissioner, Public Buildings Service	001	OIG recommends that the PBS Commissioner direct the Reimbursable Services National Program to update all applicable policies and procedures to align with the current Reimbursable Work Authorizations (RWA) organizational structure and to clarify the roles and responsibilities of PBS project managers and OCFO budget analysts in updating the RWA Entry and Tracking Application (RETA) status for substantial completion.	03/31/2023 Implementing
A21003 9PRR2 2007	Audit of the PBS NCR's Metropolitan Service Center Reimbursable Work Authorizations	9/23/2022	Office of the Commissioner, Public Buildings Service	002A	OIG recommends that the Acting NCR Regional Commissioner should establish controls to ensure staff are trained on the PBS Reimbursable Work Authorizations National Policy Manual requirement to update RWA Entry and Tracking Application (RETA) with a milestone schedule or written justification.	02/28/2023 Implementing

OIG Report #	Report Title	Issue Date	GSA Office(s)	Rec #	Recommendation	Timeline Implementation Status
A21003 9PRR2 2007	Audit of the PBS NCR's Metropolitan Service Center Reimbursable Work Authorizations	9/23/2022	Office of the Commissioner, Public Buildings Service	002B	OIG recommends that the Acting NCR Regional Commissioner should develop a program to train staff in their role in the revised guidance regarding updating the RWA Entry and Tracking Application (RETA) status for substantial completion.	02/28/2023 Implementing
A21003 9PRR2 2007	Audit of the PBS NCR's Metropolitan Service Center Reimbursable Work Authorizations	9/23/2022	Office of the Commissioner, Public Buildings Service	002C	OIG recommends that the Acting NCR Regional Commissioner should coordinate with the OCFO to ensure national RWA policies and goals are met for substantial completion dates to be entered into RWA Entry and Tracking Application (RETA).	03/31/2023 Implementing

OIG Report #	Report Title	Issue Date	GSA Office(s)	Rec #	Recommendation	Timeline Implementation Status
A20097 5Q3P2 2002	FAS Cannot Provide Assurance that MAS Contract Pricing Results in Orders Achieving the Lowest Overall Cost Alternative	9/30/2022	Office of the Commissioner, Federal Acquisition Service	001	OIG recommends that the FAS Commissioner cancel the Transactional Data Reporting (TDR) pilot in accordance with FAS Policy and Procedures 2016-11, Transactional Data Reporting - Federal Supply Schedule Program Implementation, Paragraph 8(G), Pilot Cancellation. OIG recognize that FAS rejected recommendations made in Report Number A140143/Q/6/P21002, including that FAS develop and implement an exit strategy for the TDR pilot and transition participating contractors out of the TDR pilot. However, OIG continues to conclude that the TDR pilot should be canceled. After 6 years, the TDR pilot still has not resulted in a viable pricing methodology that ensures compliance with the Competition in Contracting Act of 1984 (CICA) requirement for orders to result in the lowest overall cost alternative to meet the government's needs.	Not implementing - TDR eliminates the complex and burdensome tracking and disclosure requirements of the CSP and the Price Reductions Clause (PRC), increasing opportunities for small businesses. TDR empowers the Federal Government to: Make better buying strategy decisions through Category Management; Comply with policy directives; Reduce price variation and lower costs; and implement dynamic pricing models not based on a single company.

OIG Report #	Report Title	Issue Date	GSA Office(s)	Rec #	Recommendation	Timeline Implementation Status
A20097 5Q3P2 2002	FAS Cannot Provide Assurance that MAS Contract Pricing Results in Orders Achieving the Lowest Overall Cost Alternative	9/30/2022	Office of the Commissioner, Federal Acquisition Service	002	OIG recommends that the FAS Commissioner inform customer agencies that they should perform separate and independent price determinations because relying on MAS contract pricing and following the ordering procedures in Federal Acquisition Regulation (FAR) 8.405, Ordering procedures for Federal Supply Schedules, may not ensure compliance with the Competition in Contracting Act of 1984 (CICA) requirement that orders, and contracts result in the lowest overall cost alternative. This should continue until the requirements and controls outlined in Recommendation 3 are set in place to ensure compliance with CICA.	Not implementing - MAS pricing is fair and reasonable, as well as more than competitive in comparison to commercial and Federal marketplaces. MAS follows the competitive procedures necessary to establish fair and reasonable contract pricing, and orders placed against MAS contracts using FAR 8.405 are best value and result in the lowest overall cost alternative. FAS has provided analysis that demonstrates that on the aggregate TDR provides better contract and order level pricing.

OIG Report #	Report Title	Issue Date	GSA Office(s)	Rec #	Recommendation	Timeline Implementation Status
A20097 5Q3P2 2002	FAS Cannot Provide Assurance that MAS Contract Pricing Results in Orders Achieving the Lowest Overall Cost Alternative	9/30/2022	Office of the Commissioner, Federal Acquisition Service	003A	OIG recommends that the FAS Commissioner establish requirements and controls to ensure that FAS contracting personnel adequately analyze CSP information: (1) to negotiate pricing consistent with CICA, FAR, and GSA Acquisition Regulation 538.270-1, Evaluation of offers without access to transactional data; and (2) to clearly identify and support the determination of most favored customer pricing. FAS should ensure that offerors provide its contracting personnel with detailed information about the sales volumes, terms and conditions of pricing agreements, and any additional transactional discounts or pricing terms offered to individual commercial customers that receive the best pricing for the products and services proposed for the MAS contract.	Not implementing - TDR eliminates the complex and burdensome tracking and disclosure requirements of the CSP and the Price Reductions Clause (PRC), increasing opportunities for small businesses. TDR empowers the Federal Government to: Make better buying strategy decisions through Category Management; Comply with policy directives; Reduce price variation and lower costs; and implement dynamic pricing models not based on a single company.

OIG Report #	Report Title	Issue Date	GSA Office(s)	Rec #	Recommendation	Timeline Implementation Status
A20097 5Q3P2 2002	FAS Cannot Provide Assurance that MAS Contract Pricing Results in Orders Achieving the Lowest Overall Cost Alternative	9/30/2022	Office of the Commissioner, Federal Acquisition Service	003B	OIG recommends that the FAS Commissioner establish requirements and controls to ensure that FAS contracting personnel adequately analyze CSP information: (1) to negotiate pricing consistent with CICA, FAR, and GSA Acquisition Regulation 538.270-1, Evaluation of offers without access to transactional data; and (2) to clearly identify and support the determination of most favored customer pricing. FAS should establish protocols that require offerors to submit other than certified cost or pricing data to support proposed pricing when offerors do not have comparable sales to customers outside of its MAS contract.	Not implementing - FAS maintains current policy addressing the evaluation, negotiation, and award of pricing subject to the CSP requirement is consistent with CICA, FAR, and GSAR requirements. This includes pricing in new offers and the exercise of options.

OIG Report #	Report Title	Issue Date	GSA Office(s)	Rec #	Recommendation	Timeline Implementation Status
A20097 5Q3P2 2002	FAS Cannot Provide Assurance that MAS Contract Pricing Results in Orders Achieving the Lowest Overall Cost Alternative	9/30/2022	Office of the Commissioner, Federal Acquisition Service	003C	OIG recommends that the FAS Commissioner establish requirements and controls to ensure that FAS contracting personnel adequately analyze CSP information: (1) to negotiate pricing consistent with CICA, FAR, and GSA Acquisition Regulation 538.270-1, Evaluation of offers without access to transactional data; and (2) to clearly identify and support the determination of most favored customer pricing. FAS should cancel FAS Policy and Procedures 2017-02, Updated Procedures for Exercising the Option to Extend the Term of a Federal Supply Schedule Contract, and develop and implement policy and procedures directing FAS's contracting personnel to perform price analyses of CSP disclosures provided by the offeror for MAS contract option extensions.	Not implementing - FAS maintains current policy addressing the evaluation, negotiation, and award of pricing subject to the CSP requirement is consistent with CICA, FAR, and GSAR requirements. This includes pricing in new offers and the exercise of options.
A20097 5Q3P2 2002	FAS Cannot Provide Assurance that MAS Contract Pricing Results in Orders Achieving the Lowest Overall Cost Alternative	9/30/2022	Office of the Commissioner, Federal Acquisition Service	004	OIG recommends that the FAS Commissioner explore new pricing methodologies that can ensure that its contracting personnel are able to leverage aggregate government buying power to negotiate and award MAS contracts that result in orders that reflect the lowest overall cost alternative to meet the needs of the government.	12/31/2023 Implementing

OIG Report #	Report Title	Issue Date	GSA Office(s)	Rec #	Recommendation	Timeline Implementation Status
A20101 8P4R2 2008	COVID-19: PBS Faces Challenges in its Efforts to Improve Air Filtration in GSA-Controlled Facilities	9/30/2022	Office of the Commissioner, Public Buildings Service	001A	OIG recommends that the PBS Commissioner, for GSA-owned facilities, conduct an accurate and complete assessment of HVAC systems to identify deficiencies in air filtration. Based upon the assessment, PBS should maximize central air filtration in existing HVAC systems without significantly reducing design airflow.	10/31/2023 Implementing
A20101 8P4R2 2008	COVID-19: PBS Faces Challenges in its Efforts to Improve Air Filtration in GSA-Controlled Facilities	9/30/2022	Office of the Commissioner, Public Buildings Service	001B	OIG recommends that the PBS Commissioner for GSA-owned facilities review and update current and future operations and maintenance (O&M) contracts to ensure that they clearly identify the required Minimum Efficiency Reporting Value (MERV) air filters and preventive maintenance schedules.	5/31/2023 Implementing
A20101 8P4R2 2008	COVID-19: PBS Faces Challenges in its Efforts to Improve Air Filtration in GSA-Controlled Facilities	9/30/2022	Office of the Commissioner, Public Buildings Service	001C	OIG recommends that the PBS Commissioner, for GSA-owned facilities, establish controls to ensure that PBS obtains and maintains complete preventive maintenance records.	5/31/2023 Implementing

OIG Report #	Report Title	Issue Date	GSA Office(s)	Rec #	Recommendation	Timeline Implementation Status
A20101 8P4R2 2008	COVID-19: PBS Faces Challenges in its Efforts to Improve Air Filtration in GSA-Controlled Facilities	9/30/2022	Office of the Commissioner, Public Buildings Service	001D	OIG recommends that the PBS Commissioner, for GSA-owned facilities, ensure contracting officer representatives conduct inspections of mechanical rooms and preventive maintenance records to ensure that air filters meet Minimum Efficiency Reporting Value (MERV) requirements.	10/31/2023 Implementing
A20101 8P4R2 2008	COVID-19: PBS Faces Challenges in its Efforts to Improve Air Filtration in GSA-Controlled Facilities	9/30/2022	Office of the Commissioner, Public Buildings Service	002A	OIG recommends that the PBS Commissioner, for GSA-leased space, review and update current and future lease agreements to ensure that they clearly identify the required Minimum Efficiency Reporting Value (MERV) air filters and preventive maintenance schedules.	10/31/2023 Implementing
A20101 8P4R2 2008	COVID-19: PBS Faces Challenges in its Efforts to Improve Air Filtration in GSA-Controlled Facilities	9/30/2022	Office of the Commissioner, Public Buildings Service	002B	OIG recommends that the PBS Commissioner, for GSA-leased space, ensure that lessors maintain and provide required preventive maintenance records and provide timely access to mechanical rooms.	10/31/2023 Implementing
A20101 8P4R2 2008	COVID-19: PBS Faces Challenges in its Efforts to Improve Air Filtration in GSA-Controlled Facilities	9/30/2022	Office of the Commissioner, Public Buildings Service	002C	OIG recommends that the PBS Commissioner, for GSA-leased space, ensure that PBS representatives inspect mechanical rooms and preventive maintenance records to ensure that air filters meet Minimum Efficiency Reporting Value (MERV) requirements.	10/31/2023 Implementing

OIG Report #	Report Title	Issue Date	GSA Office(s)	Rec #	Recommendation	Timeline Implementation Status
A22003 7ATF2 3001	GSA Is Not Fully Complying with the Geospatial Data Act of 2018	10/5/2022	GSA IT: Office of the Chief Information Officer	001A	OIG recommends that the GSA Administrator ensures that the collection, maintenance, dissemination, and preservation of GSA's geospatial data complies with the Geospatial Data Act of 2018 (GDA) Agency-wide by incorporating the Federal Real Property Profile Management System (FRPP MS) dataset into the Agency's GDA compliance efforts.	Determining ²
A22003 7ATF2 3001	GSA Is Not Fully Complying with the Geospatial Data Act of 2018	10/5/2022	GSA IT: Office of the Chief Information Officer	001B	OIG recommends that the GSA Administrator ensures that the collection, maintenance, dissemination, and preservation of GSA's geospatial data complies with the Geospatial Data Act of 2018 Agency-wide by conducting an Agency-wide assessment to identify and inventory all geospatial data, including, but not limited to, contracts purchasing geospatial data.	Determining
A22003 7ATF2 3001	GSA Is Not Fully Complying with the Geospatial Data Act of 2018	10/5/2022	GSA IT: Office of the Chief Information Officer	001C	OIG recommends that the GSA Administrator ensures that the collection, maintenance, dissemination, and preservation of GSA's geospatial data complies with the Geospatial Data Act of 2018 Agency-wide by incorporating all geospatial data into GSA's Geospatial Data Strategy and	Determining

² Developed action plan awaiting auditor's approval

OIG Report #	Report Title	Issue Date	GSA Office(s)	Rec #	Recommendation	Timeline Implementation Status
					Covered Agency Annual Report and Self-Assessment.	
A22003 7ATF2 3001	GSA Is Not Fully Complying with the Geospatial Data Act of 2018	10/5/2022	GSA IT: Office of the Chief Information Officer	002A	OIG recommends that the GSA Administrator ensures that GSA adheres to the appropriate geospatial data standards by developing a process for reviewing and updating the Inventory of Owned and Leased Properties (IOLP) and Federal Real Property Profile Management System (FRPP MS) MS datasets to ensure they comply with the appropriate data standards.	Determining
A22003 7ATF2 3001	GSA Is Not Fully Complying with the Geospatial Data Act of 2018	10/5/2022	GSA IT: Office of the Chief Information Officer	002B	OIG recommends that the GSA Administrator ensures that GSA adheres to the appropriate geospatial data standards by working with submitting agencies to obtain any incomplete data during the next Federal Real Property Profile Management System (FRPP MS) dataset reporting cycle.	Determining

OIG Report #	Report Title	Issue Date	GSA Office(s)	Rec #	Recommendation	Timeline Implementation Status
A22003 7ATF2 3001	GSA Is Not Fully Complying with the Geospatial Data Act of 2018	10/5/2022	GSA IT: Office of the Chief Information Officer	002C	OIG recommends that the GSA Administrator ensures that GSA adheres to the appropriate geospatial data standards by reviewing and revising the FRPP MS data verification process to ensure the Federal Real Property Profile Management System (FRPP MS) dataset contains complete and valid data.	Determining
A22003 7ATF2 3001	GSA Is Not Fully Complying with the Geospatial Data Act of 2018	10/5/2022	GSA IT: Office of the Chief Information Officer	002D	OIG recommends that the GSA Administrator ensures that GSA adheres to the appropriate geospatial data standards by including the Real Property Asset Type, Real Property Asset Name, and Installation Name data elements in the Inventory of Owned and Leased Properties (IOLP) dataset and update the IOLP metadata accordingly.	Determining
A22003 7ATF2 3001	GSA Is Not Fully Complying with the Geospatial Data Act of 2018	10/5/2022	GSA IT: Office of the Chief Information Officer	003A	OIG recommends that the GSA Administrator ensures that GSA adheres to the appropriate geospatial metadata standards by adhering to one of the Federal Geographic Data Committee (FGDC)-endorsed metadata standards for the IOLP and FRPP MS datasets--either FGDC's Content Standard for Digital Geospatial Metadata or the International Standards Organization's (ISO) geospatial metadata standards.	Determining

OIG Report #	Report Title	Issue Date	GSA Office(s)	Rec #	Recommendation	Timeline Implementation Status
A22003 7ATF2 3001	GSA Is Not Fully Complying with the Geospatial Data Act of 2018	10/5/2022	GSA IT: Office of the Chief Information Officer	003B	OIG recommends that the GSA Administrator ensures that GSA adheres to the appropriate geospatial metadata standards by reviewing and updating the IOLP metadata for consistency with the information in the IOLP dataset.	Determining
A22003 7ATF2 3001	GSA Is Not Fully Complying with the Geospatial Data Act of 2018	10/5/2022	GSA IT: Office of the Chief Information Officer	003C	OIG recommends that the GSA Administrator ensures that GSA adheres to the appropriate geospatial metadata standards by developing a routine review process to ensure geospatial metadata is accurate and complete.	Determining
A22003 7ATF2 3001	GSA Is Not Fully Complying with the Geospatial Data Act of 2018	10/5/2022	GSA IT: Office of the Chief Information Officer	003D	OIG recommends that the GSA Administrator ensures that GSA adheres to the appropriate geospatial metadata standards by publishing the FRPP MS dataset's metadata to the GeoPlatform.	Determining
A22003 7ATF2 3001	GSA Is Not Fully Complying with the Geospatial Data Act of 2018	10/5/2022	GSA IT: Office of the Chief Information Officer	004A	OIG recommends that the GSA Administrator implements a comprehensive, formalized oversight structure that ensures GSA's Agency-wide compliance with the Geospatial Data Act of 2018 (GDA), including, but not limited to delineation, documentation, and dissemination of GDA-related roles and responsibilities across GSA.	Determining

OIG Report #	Report Title	Issue Date	GSA Office(s)	Rec #	Recommendation	Timeline Implementation Status
A22003 7ATF2 3001	GSA Is Not Fully Complying with the Geospatial Data Act of 2018	10/5/2022	GSA IT: Office of the Chief Information Officer	004B	OIG recommends that the GSA Administrator implements a comprehensive, formalized oversight structure that ensures GSA's Agency-wide compliance with the Geospatial Data Act of 2018 (GDA), including, but not limited to implementation of mechanisms to ensure those responsible for GDA compliance are fully aware of geospatial-related activities Agency-wide.	Determining
A22003 7ATF2 3001	GSA Is Not Fully Complying with the Geospatial Data Act of 2018	10/5/2022	GSA IT: Office of the Chief Information Officer	004C	OIG recommends that the GSA Administrator implements a comprehensive, formalized oversight structure that ensures GSA's Agency-wide compliance with the Geospatial Data Act of 2018 (GDA), including, but not limited to development of oversight mechanisms that ensure the completeness, accessibility, and usability of GSA geospatial data uploaded to Data.gov and the GeoPlatform.	Determining
A22003 7ATF2 3001	GSA Is Not Fully Complying with the Geospatial Data Act of 2018	10/5/2022	GSA IT: Office of the Chief Information Officer	004D	OIG recommends that the GSA Administrator implements a comprehensive, formalized oversight structure that ensures GSA's Agency-wide compliance with the Geospatial Data Act of 2018 (GDA), including, but not limited to development of oversight mechanisms to identify and exclude CUI from the IOLP dataset.	Determining

OIG Report #	Report Title	Issue Date	GSA Office(s)	Rec #	Recommendation	Timeline Implementation Status
JEF23-001 (Formerly JEF22-002-000)	Ventilation Issues Persist in Unrenovated Wings of GSA Headquarters Building	11/28/2022	Office of the Commissioner, Public Buildings Service	001	OIG recommends that the Public Buildings Service Commissioner should continue to monitor IAQ in Wings 0 and 3 of the Headquarters Building, in accordance with the PBS Desk Guide.	04/28/2023 Implementing
JEF23-001 (Formerly JEF22-002-000)	Ventilation Issues Persist in Unrenovated Wings of GSA Headquarters Building	11/28/2022	Office of the Commissioner, Public Buildings Service	002	OIG recommends that the Public Buildings Service Commissioner should expeditiously notify Headquarters Building occupants of any IAQ results that do not meet ASHRAE standards.	10/31/2023 Implementing

Reconciliation of Discrepancies

OIG Report #	Report Title	Issue Date	GSA Office(s)	Rec #	Recommendation	Timeline Reconciliation Note
A150009P 4R17006	PBS National Capital Region's \$1.2 Billion Energy Savings Performance Contract for White Oak was Not Awarded or Modified in Accordance with Regulations and Policy	8/24/2017	Office of the PBS Regional Commissioner (National Capital Region)	001	Take immediate action to expedite the procurement of a new O&M contract that adheres to competition requirements specified in the Competition in Contracting Act of 1984 and the Federal Acquisition Regulations.	4/30/2019 Implemented management decision. OIG disagreed regarding Competition in Contracting Act requirements. Final action.
A150132P 4R17001	GSA's Decisions to Vacate and Renovate the Leased Federal Courthouse in Pensacola Are Based on Faulty Premises	10/25/2016	Office of the Commissioner, Public Buildings Service	001	Reanalyze options for housing the tenants of the 1 North Palafox Street courthouse. As part of this analysis, PBS should: ensure a comparison of equivalent options are reflected; ensure the design and renovations, new, and leased construction options meet current building standards; ensure the designs for the new and leased courthouse appraiser; ensure lease-buyout and other potential settlement costs are incorporated; and develop and incorporate project schedules into the financial analysis that are based on historical performance of projects with similar scope or scale.	12/7/17 Implemented management decision. GSA disagreed with the recommendation. Given the reported health concerns and the importance of the work of the Court, GSA determined that relocation was the most appropriate option to pursue. Final action.

OIG Report #	Report Title	Issue Date	GSA Office(s)	Rec #	Recommendation	Timeline Reconciliation Note
JE18-002	Evaluation of GSA Non-Disclosure Policy	3/8/2018	Office of Congressional and Intergovernmental Affairs	001	GSA's leadership should clarify GSA's policy on communications with Members of Congress in GSA's order on congressional and Intergovernmental Inquiries and relations.	8/30/2018 Implemented management decision. GSA disagreed, as the directive establishes policy for the office's role as a focal point for Congressional relations and communications, but is not Intended as an operational or procedural order. Final action
JE19-002	Evaluation of GSA's Management and Administration of the Old Post Office Building Lease	1/16/2019	Office of the Commissioner, Public Buildings Service	001	Before continuing to use the language [in Section 37.19 of the Old Post Office (CPO) out lease] GSA determine the purpose of the interested Parties provision, conduct a formal legal review by OGC that includes consideration of the Foreign and Presidential Emoluments Clauses, and revise the language to avoid ambiguity.	9/3/2020 Implemented management decision. GSA revised the leasing program guide, training, forms, and website to address recommendation. Final action

OIG Report #	Report Title	Issue Date	GSA Office(s)	Rec #	Recommendation	Timeline Reconciliation Note
A140143Q 6P21002	GSA's Transactional Data Reporting Pilot is Not Used to Affect Pricing Decisions	6/24/2021	Office of the Commissioner, Federal Acquisition Service	001	FAS Commissioner take immediate action to mitigate the risks associated with the TDR pilot by: restricting additional contractors from opting into the TDR pilot; and restricting access to, and use of, the TDR pilot data.	12/6/2021 Implemented management decision. GSA disagreed with the recommendation. Final action.
A140143Q 6P21002	GSA's Transactional Data Reporting Pilot is Not Used to Affect Pricing Decisions	6/24/2021	Office of the Commissioner, Federal Acquisition Service	002	FAS Commissioner develop and implement an exit strategy for the TDR pilot and transition participating contractors out of the TDR pilot	12/6/2021 Implemented management decision. GSA disagreed with the recommendation. Final action.

Appendix 1: Acronyms

API	Application Programming Interface
CICA	Competition in Contracting Act of 1984
CSP	Commercial Sales Practices
DHS	Department of Homeland Security
FAR	Federal Acquisition Regulation
FAS	Federal Acquisition Service
FASTA	Federal Assets Sale and Transfer Act
FDA	U.S. Food and Drug Administration
FPS	Federal Protective Services
FRPP	Federal Real Property Profile
FSH	Fire, Safety and Health
GAO	Government Accountability Office
GDA	Geospatial Data Act of 2018
GSA	General Services Administration
GSA IT	Office of General Services Administration's Information Technology
IOLP	Inventory of Owned and Leased Properties
ISO	International Standards Organization
IT	Information Technology
MERV	Minimum Efficiency Reporting Value
NCR	National Capital Region
OCFO	Office of the Chief Financial Officer
OIG	Office of Inspector General
OMB	Office of Management and Budget
O&M	Operations and Maintenance
PBS	Public Buildings Service
RETA	RWA Entry and Tracking Application
RWA	Reimbursable Work Authorizations
TBM	Technology Business Management
TDR	Transactional Data Reporting
TMF	Technology Modernization Fund
USDS	United States Digital

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