

PBS Client Enrichment Series – Q & A



Topic: Future of Federal Work Insights / Workplace 2030

Presenters: Jane Schuster and Brian Gilligan

Dates of Presentation: April 13, 2021

Link to Client Enrichment Series Information: www.gsa.gov/ces

Additional Workplace 2030 Information:

- [National Customer Engagement Contacts](#)
- [GSA COVID-19 website](#) for Emergency Response Activities
- [GSA's Safer Federal Workplace](#) Portal - procedures and guidance for GSA Owned and Leased Buildings, Projects and Workplaces

While we may desire significant changes to our workspace, we lack the funding to implement them. What funding options are available to federal agencies for these types of solutions/services ?

Answer - One option for those seeking funding support for Furniture and IT is [GSA's FIT program](#). Your Regional Workplace POCs are well-versed in funding vehicles/options that may be right for you. For additional information on how GSA can assist with funding issues, refer to the Feb 18, 2021 [CES Session](#), "Occupancy Planning and Solutions."

Can you provide some examples of how "Space Monitors" can be used? Would they be able to ensure spaces stay below maximum occupancy?

Answer - Smart monitors can be used to capture and track data on the status of occupancy/utilization, energy usage, temperature controls, air quality, and lighting levels, to name a few. From an occupancy tracking perspective, space monitors can be set up to provide occupancy controls for the number of people allowed within specific spaces, or for a full building occupancy.

How much does the service for GSA workplace strategies cost customers?

Answer - This really depends on the deliverables and the specific strategies that you're looking for. Reach out to workplace@gsa.gov to connect with our team of Workplace Strategy experts, directly to jane.schuster@gsa.gov, or to the



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[Regional Workplace Executive](#) in your servicing Region to discuss your needs, and costs.

Will you be able to work with Agency Requirements for Technology?

Answer - Federal agencies can procure a wide range of technology and other products and services through GSA. Visit the [GSA Technology](#) webpage for additional resources.

Can you help me better understand the steps GSA is taking to help prepare and maintain my Federal workplace so we can safely resume work in our federally owned and leased locations?

Answer - You can find detailed information about our activities on our "[Safer Federal Workplace](#)" website available at <https://www.gsa.gov/governmentwide-initiatives/emergency-response/safer-federal-workplace>

How should we integrate our current experiences under maximum telework into our new facilities designs, and how should we integrate new solutions into ongoing projects?

Answer - Please submit a work request in eRETA to start working with us to explore how you can reimagine your existing space and maximize your return on investment for realty space solutions. No funding is required to start the process. Your work request can easily be stopped if your agency doesn't pursue the options developed. For occupant agencies in the early stage of the requirement development process and have a new directive to change the workplace as a result of COVID-19 pandemic, please contact your [Regional Planning Manager](#) or [Regional Workplace Executive](#) to discuss new options for your workplaces.

What will the role of OSHA be in the home office? How will issues regarding lead paint, asbestos, poor air quality be monitored or corrected? Dispersed work also means dispersed security, both physical and cyber.

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Answer - OSHA Act does not apply to an employee's house, and per the [OSHA website](#), OSHA will not hold employers liable for employees' home offices and does not expect employers to inspect the home offices of their employees.

What impacts will programs like "Home Office in a Box" have on property management and disposal?

Answer - We are in the early exploratory stages of the Home Office in a Box offering, and are still exploring the impacts that this would have on property management and disposal.

Is there any consideration to provide virtual visits to the Showcase for those who cannot travel to 1800 F Street?

Answer - We plan to offer virtual options to share the function, benefits and workspaces available in the showcase space at 1800 F Street. At this point, we are not sure exactly what this will consist of, but we do want to ensure that agencies who are unable to travel or are outside of the DC Metro can see the features of our innovative workspaces. This space is anticipated to be open and available for use and tours in Fall 2021, dependent upon COVID restrictions and re-occupancy by GSA.

Would GSA be able to fast track space reductions or increases as a result of telework initiatives?

Answer - GSA continues to remain flexible when it comes to meeting customer needs. GSA has tools and programs that allow us to respond quickly to any request. The solution that is implemented is determined on a case by case basis.

Do you have any sort of "one-sheet" overviews for your services that I can bring back to my upper management?

Answer - We have developed a Workplace 2030 one-page overview sheet to provide a high-level overview of the project. It is linked along with this Q&A document, our session slides and recording on our www.gsa.gov/ces website.



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Additionally, once the emerging services are further defined and available, we will share more information with our agency partners.