Questions & Answers

How do you protect information from being exposed outside of the user's domain? Can this operate securely within an organization's firewall? How do you secure this in the cloud?

One of the best routes to protect information in the cloud is Cloud Service Providers (CSP) offer native capabilities which can be leveraged for information protection purposes. For example, protecting files and emails across multiple devices, including phones, tablets, and PCs by using encryption, identity, and authorization policies.Based on your organization and need, we recommend researching to see which CSP meets the information protection need.

What is the Federal Acquisition Supply Chain Security Act?

The Federal Acquisition Supply Chain Security Act (FASCSA) of 2018 (part of the SECURE Technology Act of 2018) requires all agencies to assess, avoid, mitigate, accept, or transfer supply chain risks (41 USC 1326(a)(1)). https://www.congress.gov/bill/115th-congress/house-bill/7327/text

How does the current trends of centralizing data, computer and storage run counter to the quantum threat? What are the parameters and protocols of monitoring systems and devices during migration while maintaining Cloud operations exclusive for govt access free from third party updates or management?

Mission and objectives of the individual agencies along with directives set forth by authorities, such as OMB and CISA, drive how agencies implement their cloud and security strategies. GSA works to ensure the availability of products and services to support those strategies.

Does Market Research as a Service (MRAS) provide assistance to GSA vendors too?

Yes we assist vendors in replying to MRAS RFIs. I would recommend that you attend one of our Industry training sessions to learn more about how we assist vendors. We can assist vendors with tips and tricks on replying to our MRAS RFIs. You can register here: https://gsa.zoomgov.com/webinar/register/WN_l5qHmmgESnunpqB6L_NKIQ

How much does the MRAS cost agencies?

MRAS is a free service we offer to federal, state and local agencies.

Are GSA telecom services available for overseas US customers?

The Multiple Award Schedule [SIN 517312] Wireless Mobility Solutions program provides International wireless services for users / customers [stationed] outside the U.S. All of the carriers on the Wireless program can provide a roaming or short term solution not to exceed 3-6 months (depends on the carrier). Please reach out to our wireless team at wireless@gsa.gov and they would be glad to work with you to answer any additional specific questions.

I'd like to ask GSA to include overseas locations when contracting for telecom/cellular phone services. For example, Bahrain, Germany, Kuwait, UK, Italy, Spain...to ensure compliance with NDAA.
The Multiple Award Schedule [SIN 517312] Wireless Mobility Solutions program provides International wireless services for users/customers [stationed] outside the U.S. International service can definitely be tricky. There are thousands of world wide carriers and very few have GSA contracts. Roaming isn't a problem, however, if employees will be located in a foreign country for more than 6 months -- they will need to contract with a local/ in-country carrier, as you noted in your question. Often in that situation, agencies will buy devices in the U.S. but get service in the local country. Even this can sometimes be challenging due to compliance with NDAA.