

**Identity Protection Services (IPS)
IPS Pricing Document 2
in Support of SIN 541990IPS
October 2019**

SECTION I - PRICING:

NOTE: Ordering agencies have the flexibility to order some or all of the services as defined in SIN 541990IPS, however, a System Security Plan must be provided for any or all services offered.

In order to be considered for award of SIN 541990IPS, the Contractor is required to provide pricing for a total solution covering ALL the services described in Section I of IPS Requirements Document 1A in support of SIN 541990IPS.

Prices offered must be provided two ways. (Note: This includes all services cited in Section I of the IPS Requirements Document 1A):

1. **Total Solution - Price Per Year, Per Impacted Individual** *(Note: This includes the following services as outlined in Section I of the IPS Requirements Document 1A):*

- SECURITY AND SECURITY RELATED REPORTING
- POST AWARD DATA INCIDENT REPORTING
- DATA BREACH RESPONSE AND IDENTITY THEFT SERVICES
- CALL CENTER SERVICES
- NOTIFICATION
- CREDIT MONITORING SERVICES
- IDENTITY MONITORING
- IDENTITY THEFT INSURANCE
- IDENTITY RESTORATION SERVICES
- REQUIRED REPORTS
- DATA SAFEGUARDS AND DISPOSAL
- TASK ORDER AWARD REPORTING

Ordering Agency pays the quoted price for each Impacted Individual, regardless of enrollment status.

This total solution may be used by the ordering agency when the enrollment rate of the breach is unknown.

Number of Impacted Individuals	Firm Fixed Price Per Year/Per Impacted Individual
1-100	
Over 100 to 1K	
Over 1K to 5K	
Over 5K to 25K	
Over 25K to 50K	

Over 50K to 250K	
Over 250K to 1M	
Over 1M to 10M	
Over 10M to 20M	
Over 20M to 30M	
Over 30M to 50M	
Over 50M	

**Firms are not required to identify pricing for every quantity break shown above.

2. Total Solution - Price Per Year, Per Enrollee (Note: This includes the following services as outlined in Section I of the IPS Requirements Document 1A but is applicable to ONLY those individuals who enroll for Identity Protection Services):

- SECURITY AND SECURITY RELATED REPORTING
- POST AWARD DATA INCIDENT REPORTING
- DATA BREACH RESPONSE AND IDENTITY THEFT SERVICES
- CALL CENTER SERVICES
- NOTIFICATION
- CREDIT MONITORING SERVICES
- IDENTITY MONITORING
- IDENTITY THEFT INSURANCE
- IDENTITY RESTORATION SERVICES
- REQUIRED REPORTS
- DATA SAFEGUARDS AND DISPOSAL
- TASK ORDER AWARD REPORTING

This total solution may be used by the ordering agency when the number of enrollees affected by a breach who require these services is known.

Number of Enrollees	Firm Fixed Price Per Year/Per Enrollee
1-100	
Over 100 to 1K	
Over 1K to 5K	
Over 5K to 25K	

Over 25K to 50K	
Over 50K to 250K	
Over 250K to 1M	
Over 1M to 10M	
Over 10M to 20M	
Over 20M to 30M	
Over 30M to 50M	
Over 50M	

**Firms are not required to identify pricing for every quantity break shown above.

3. Line Item Pricing - Price Per Year, Per Impacted Individual OR Per Enrollee: In order to accommodate a requirement for a portion of the services identified in Section I, contractors offering SIN 541990IPS are encouraged to provide individual line item pricing or pricing for a combination of services below. Pricing may be proposed on either or both a “Per Impacted Individual” or “Per Enrollee” basis. Line item pricing must be proposed using the table provided below. For example, a contractor could propose pricing to satisfy a requirement for 1) credit monitoring services only; 2) services that don’t include specific categories of monitoring, such as the sex offender registry; 3) dedicated, branded website not required; 4) dedicated U.S. toll free number not required; 5) 24/7 call center hours not required; 6) only \$1M insurance is required; etc.

Pricing identified here must include type of service offered; note whether price is for “Impacted Individual” or “Enrollee”.

Service(s) Offered (contractor to identify and define) (i.e credit monitoring only)		
Contractor to identify if price is for Impacted Individual or Enrollee (I or E)	Number of Impacted Individuals or Enrollees	Firm Fixed Price Per Year/Per Impacted Individual or Per Enrollee
	1-100	
	Over 100 to 1K	

	Over 1K to 5K	
	Over 5K to 25K	
	Over 25K to 50K	
	Over 50K to 250K	
	Over 250K to 1M	
	Over 1M to 10M	
	Over 10M to 20M	
	Over 20M to 30M	
	Over 30M to 50M	
	Over 50M	

**Firms are not required to identify pricing for every quantity break shown above.

Note: All pricing above may be further discounted at the Task Order level.

SECTION II - PRICING FOR ADDITIONAL SERVICES:

Additional services are customized solutions needed that can only be ordered in addition to IPS Requirements Document 1A Section I Firm Fixed Price services ordered. These additional services may utilize the services found under SINS 561450, Business Information Services, 541990IPS, Identity Protection Services and 541990RISK, Risk Assessment and Mitigation Services. Section II additional services shall not be ordered as a stand-alone service for Task Orders under SIN 541990IPS. Examples of services offered include 1) data breach analysis/forensic services, 2) subsequent credit reports, and 3) offline mail services in addition to online services for those individuals who indicate that they need a different means to access information associated with credit monitoring, identity monitoring, and identity protection. Pricing for these additional services shall utilize the labor categories/rates and/or items/prices from SINS 561450, 541990RISK and/or 541990IPS of the Schedule contract alongside Section I services as agreed to at the Task Order level accordingly.