**U.S. General Services Administration** 

# Administrator's Semiannual Management Report to the Congress



Report No. 48 October 1, 2012 through March 31, 2013

### U.S. General Services Administration

Dan Tangherlini Acting Administrator

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May 2013

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Semiannual Report to Congress

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### **Synopsis of Audit Activity**

This report covers the semiannual reporting period of October 1, 2012, through March 31, 2013. In accordance with the Inspector General Act of 1978, as amended (The Act), the Acting Administrator of the U.S. General Services Administration (GSA) submits this report to Congress on final actions regarding audit recommendations. The Act requires the Acting Administrator to report directly to the Congress on management decisions and final actions taken on audit recommendations.

This report provides a summary of all audits conducted during the reporting period for (1) implementation of the recommendations by GSA management contained in audit reports issued by the Office of Inspector General (OIG) and (2) report of cases where final action has not been taken on an audit one year after the date of the management decision.

At the commencement of this semiannual reporting period, there were 130 audit reports pending final action that contained financial recommendations totaling \$768,981,129. During the reporting period, the OIG issued a total of 33 audit reports on nationwide GSA programs and operations that required management decisions. Of these 33 audits, 10 of these audits found \$2,681,012 in pre-award contracts and internal program spending was incorrectly charged to the Government (known as disallowed costs). There were no post award audits issued during the reporting period. Of the 33 audits, 23 audits recommended that \$421,214,883 could be used more efficiently (known as funds to be put to better use) if management took action to implement and complete the OIG recommendations. This information is disclosed within Appendix A of this report.

During the six-month period, GSA was able to successfully take final action on a total of 15 audits. These audits represent the recovery of \$558,272 in Government funds and the identification of \$22,544,458 in potential future savings.

As of March 31, 2013, 146 audit reports remained open. There are several audits involving claims under appeal or litigation during this reporting period.

### **Organization of Audit Follow-up Program**

### **Agency Audit Follow-up Process**

GSA has effective systems in place for keeping track of audit recommendations. In addition, GSA senior management is committed to ensure that appropriate corrective action is taken. Agency managers have the responsibility to act upon the auditor's recommendations, with the audit resolution process being supervised by the agency audit follow-up official. The following provides a description of the responsibilities of GSA officials involved in the audit follow-up process:

### **Senior Agency Official**

The Deputy Administrator is the Senior Agency Official responsible for audit follow-up in the agency. As such, she has overall responsibility for ensuring the adequacy of the agency's follow-up system, monitoring the resolution of audit recommendations, and ensuring the prompt implementation of corrective actions. She also makes final decisions to resolve differences between agency management and the OIG.

### The Chief Administrative Services Officer

The Chief Administrative Services Officer provides administrative direction to the officials in the Office of Administrative Services (OAS) who manage the GSA's Audit Resolution and Follow-up System. Their responsibilities include:

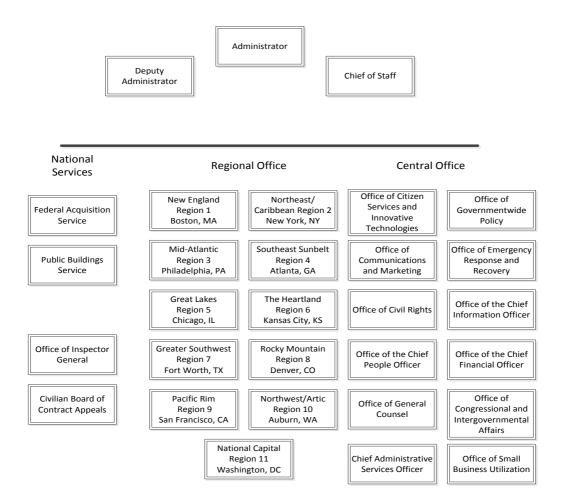
- Acting as the liaison with the Government Accountability Office (GAO) for the coordination of GAO audits in progress within GSA and for preparation of responses and reports for the signature of the Administrator on GAO recommendations as required by law;
- Ensuring timely resolution and implementation of internal and external audit recommendations made by the GAO as well as OIG;
- Overseeing the collection and proper accounting of amounts determined due to the Government as the result of audit-related claims;
- Analyzing GSA's programs upon request from the Administrator, particularly as related to past or present audit recommendations; and,
- Maintaining an automated report control system for both internal and external audits that provides an accurate means for tracking and documenting actions taken in implementing audit recommendations.

### Heads of Services and Staff Offices and Regional Administrators

Heads of Services and Staff Offices and Regional Administrators to whom audit recommendations pertain, have primary responsibility for resolving and implementing recommendations promptly. Their responsibilities include:

- Ensuring controls are implemented to provide timely, accurate, and complete responses to audit reports;
- Developing, advocating, and documenting agency positions on audit recommendations;
- Preparing responses to draft and final GAO reports in coordination with OAS;
- Providing comments on audit decision papers prepared by the OIG to ensure that management's position on unresolved audit recommendations is properly stated.

### **Organization Chart**



As of 3/31/2013

## Audits with Disallowed Costs

| Final action for the six-month period<br>Ending March 31, 2013  | Number of Audit<br><u>Reports</u> | Disallowed<br><u>Costs</u> |
|---|-----------------------------------|----------------------------|
| A. Audit reports for which final action had<br>not been taken by the commencement of<br>the reporting period. | 50                                | \$58,730,031               |
| B. Audit reports on which management decisions were made during the reporting period.                         | 10                                | \$2,681,012                |
| C. Audit reports on which final action was taken during the reporting period.                                 | 8                                 | \$558,272                  |
| <ul> <li>(i) the dollar value of disallowed costs</li> <li>collections</li></ul>                              |                                   | \$559,920<br>\$45,631      |
| D. Audit reports for which no final action has been taken by the end of the reporting period.                 | 52                                | \$60,852,771               |

October 1, 2012 through March 31, 2013

### Audits with Better Use Funds

| October 1 | 2012 through | March 31, 2013 |
|-----------|--------------|----------------|
|           | 2012 unougn  | Maron 01, 2010 |

| 1   |                 |                        |        |
|---|-----------------|------------------------|--------|
| Final action for the six-month  | Number of Audit | No budget Impact       | Budget |
| Ending March 31, 2013   | <u>Reports</u>  | (Actual and Estimated) | Impact |
| A. Audit reports for which final action had not been taken by the commencement of the reporting.  | 80              | \$710,251,098          | \$0    |
| B. Audit reports on which management decisions were made during the reporting period.   | 23              | \$421,214,883          | \$0    |
| C. Audit reports on which final action was taken during the reporting period.   | 7               | \$22,544,458           | \$0    |
| (i) the actual dollar value of recommendations that were completed.   |                 | \$791,088              | \$0    |
| (ii) the actual dollar value of<br>recommendations that<br>management has subsequently<br>concluded should not or could not<br>be implemented or completed. |                 | \$0                    | \$0    |
| (iii) the actual dollar value of<br>recommendations that<br>management has subsequently<br>concluded should not or could not<br>be determined (calculated). |                 | \$250,000              | \$0    |
| (iv) the estimated dollar value of<br>"funds to be put to better use" as<br>agreed to by GSA management<br>and the OIG.                                     |                 | \$21,503,370           | \$0    |
| D. Audit reports for which no final action has been taken by the end of the reporting period.   | 96              | \$1,108,921,523        | \$0    |

### **Internal Audits**

### Audits with Management Decisions made prior to March 31, 2012, but with Final Action not taken as of March 31, 2013

|   | DATE OF    | MANAGEMENT DECISION<br>AMOUNTS |                     | AMOUNTS REASON FOR NO                      |            | AMOUNTS REASON FOR NO PROJECT |  |
|---|------------|--------------------------------|---------------------|--|------------|-------------------------------|--|
| TITLE OF REPORT   | REPORT     | Disallowed<br>Costs            | Better Use<br>Funds | FINAL ACTION                               | DATE       |                               |  |
| A110072Q6P11004<br>Review of the Federal<br>Acquisition Service's<br>National Customer<br>Service Center  | 03/31/2011 | \$0                            | \$0                 | Action plan in<br>implementation<br>stage. | 07/15/2013 |                               |  |
| A110171PRR11011<br>Limited Scope Review<br>of Southern Maryland<br>Courthouse Annex<br>Project  | 08/18/2011 | \$0                            | \$0                 | Action plan in<br>implementation<br>stage. | 05/15/2013 |                               |  |
| A100078BFF11002<br>Audit of the General<br>Services<br>Administration's Fiscal<br>Year 2010 Financial<br>Statement                                    | 12/23/2010 | \$0                            | \$0                 | Action plan in<br>implementation<br>stage. | 05/15/2013 |                               |  |
| A110095QFP11008<br>FY 2011 Office of<br>Inspector General<br>Information<br>Technology Security<br>Audit of the SmartPay<br>- Citibank System         | 09/30/2011 | \$0                            | \$0                 | Action plan in<br>implementation<br>stage. | 05/15/2013 |                               |  |
| A110096QFP11009<br>FY 2011 Office of<br>Inspector General<br>Information<br>Technology Security<br>Audit of the AT&T<br>Operational Support<br>System | 09/30/2011 | \$0                            | \$0                 | Action plan in the implementation stage.   | 06/15/2013 |                               |  |

### **Contract Audits**

### Audits with Management Decisions made prior to March 31, 2012, but with Final Action not taken as of March 31, 2013

| REPORT NUMBER   | DATE OF    | MANAGEMENT DECISION<br>AMOUNTS |                     | REASON FOR   |
|---|------------|--------------------------------|---------------------|--|
| CONTRACTOR  |            | Disallowed<br>Costs            | Better Use<br>Funds | FINAL ACTION   |
| A100195Q3X11013<br>Knight Protective Service,<br>Inc. | 11/22/2010 | \$16,032                       | \$4,777,562         | In Negotiation -<br>Negotiations are<br>proceeding<br>between<br>Contracting Officer<br>and contractor                             |
| A090192Q2X11015<br>SHI International<br>Corporation   | 11/24/2010 | \$0                            | \$0                 | In Negotiation -<br>Negotiations are<br>proceeding<br>between<br>Contracting Officer<br>and contractor                             |
| A080210Q6X09062<br>Immix Technology Inc.              | 04/27/2009 | \$711,525                      | \$0                 | In Negotiation -<br>Negotiations are<br>proceeding<br>between<br>Contracting Officer<br>and contractor                             |
| A100201Q4X11017<br>Government-Buys,<br>Incorporated   | 12/14/2010 | \$5,119                        | \$128,521           | Price/Settlement<br>Negotiated -<br>Negotiations have<br>been completed<br>between<br>Contracting Officer<br>and contractor        |
| A100172Q6X11020<br>New England Woodcraft,<br>Inc.     | 12/27/2010 | \$10,850                       | \$0                 | In the Process of<br>Collection - GSA is<br>in the process of<br>collecting funds<br>owed the<br>government from<br>the contractor |

| REPORT NUMBER<br>NAME OF   | DATE OF<br>REPORT | MANAGEMENT DECISION<br>AMOUNTS |                     | REASON FOR   |
|--|-------------------|--------------------------------|---------------------|--|
| CONTRACTOR   |                   | Disallowed<br>Costs            | Better Use<br>Funds | FINAL ACTION   |
| A100178P2X11024<br>Bovis Lend Lease LMB, Inc.                      | 01/31/2011        | \$0                            | \$410,983           | In Negotiation -<br>Negotiations are<br>proceeding<br>between<br>Contracting Officer<br>and contractor |
| A100075Q7X11022<br>Cort Business Services<br>Corporation           | 01/27/2011        | \$0                            | \$1,575,000         | In Negotiation -<br>Negotiations are<br>proceeding<br>between<br>Contracting Officer<br>and contractor |
| A100003Q7X11030<br>McLane Advanced<br>Technologies, LLC            | 02/24/2011        | \$0                            | \$0                 | In Negotiation -<br>Negotiations are<br>proceeding<br>between<br>Contracting Officer<br>and contractor |
| A100062Q5X11032<br>Carahsoft Technology<br>Corporation [Carahsoft] | 03/10/2011        | \$0                            | \$15,700,000        | In Negotiation -<br>Negotiations are<br>proceeding<br>between<br>Contracting Officer<br>and contractor |
| A100168Q5X11034<br>Johnson Controls, Inc.                          | 03/16/2011        | \$0                            | \$9,700,000         | In Negotiation -<br>Negotiations are<br>proceeding<br>between<br>Contracting Officer<br>and contractor |
| A100114Q2X11036<br>Ahurs Scientific, Inc.                          | 03/29/2011        | \$123,252                      | \$0                 | In Negotiation -<br>Negotiations are<br>proceeding<br>between<br>Contracting Officer<br>and contractor |
| A100171P9X11025<br>Layton Construction<br>Company, Inc.            | 02/02/2011        | \$0                            | \$1,899,985         | In Negotiation -<br>Negotiations are<br>proceeding<br>between<br>Contracting Officer<br>and contractor |

| REPORT NUMBER<br>NAME OF                                      | DATE OF<br>REPORT | MANAGEMENT DECISION<br>AMOUNTS |                     | REASON FOR   |
|---|-------------------|--------------------------------|---------------------|--|
| CONTRACTOR  | KEI OKT           | Disallowed<br>Costs            | Better Use<br>Funds | FINAL ACTION   |
| A110073Q6X11049<br>PPS Infotech, LLC (PPS)                    | 05/10/2011        | \$0                            | \$0                 | In Negotiation -<br>Negotiations are<br>proceeding<br>between<br>Contracting Officer<br>and contractor |
| A110044Q7X11051<br>Vaisala, Inc.                              | 05/12/2011        | \$1,243                        | \$0                 | In Negotiation -<br>Negotiations are<br>proceeding<br>between<br>Contracting Officer<br>and contractor |
| A110063QAX11053<br>IntelliDyne, LLC                           | 05/16/2011        | \$3,948,160                    | \$0                 | In Negotiation -<br>Negotiations are<br>proceeding<br>between<br>Contracting Officer<br>and contractor |
| A110070P9X11058<br>Bergelectric Corporation                   | 06/01/2011        | \$0                            | \$2,828,737         | In Negotiation -<br>Negotiations are<br>proceeding<br>between<br>Contracting Officer<br>and contractor |
| A110087Q3X11057<br>National Interest Security<br>Company, LLC | 06/01/2011        | \$649,465                      | \$5,728,148         | In Negotiation -<br>Negotiations are<br>proceeding<br>between<br>Contracting Officer<br>and contractor |
| A110115Q7X11061<br>Pacific Star<br>Communications, Inc.       | 06/10/2011        | \$23,201                       | \$0                 | In Negotiation -<br>Negotiations are<br>proceeding<br>between<br>Contracting Officer<br>and contractor |
| A100193Q4X11014<br>The Stratix Corporation                    | 11/24/2010        | \$41,168                       | \$0                 | In Negotiation -<br>Negotiations are<br>proceeding<br>between<br>Contracting Officer<br>and contractor |

| REPORT NUMBER<br>NAME OF   | DATE OF<br>REPORT |                     | NT DECISION<br>UNTS | REASON FOR  |
|--|-------------------|---------------------|---------------------|---|
| CONTRACTOR   | KEP OK I          | Disallowed<br>Costs | Better Use<br>Funds | FINAL ACTION  |
| A100221Q6X11052<br>Mainline Information<br>Systems, Inc.                   | 05/12/2011        | \$208,889           | \$876,904           | In Negotiation -<br>Negotiations are<br>proceeding<br>between<br>Contracting Officer<br>and contractor                      |
| A110108Q4X11063<br>Protective Products<br>Enterprises                      | 06/13/2011        | \$0                 | \$553,510           | In Negotiation -<br>Negotiations are<br>proceeding<br>between<br>Contracting Officer<br>and contractor                      |
| A080177Q9X09015<br>Tecolote Research,<br>Incorporated                      | 12/12/2008        | \$0                 | \$658,765           | In Negotiation -<br>Negotiations are<br>proceeding<br>between<br>Contracting Officer<br>and contractor                      |
| A080136Q2X09028<br>Dynamic Decisions, Inc.                                 | 01/20/2009        | \$0                 | \$0                 | Price/Settlement<br>Negotiated -<br>Negotiations have<br>been completed<br>between<br>Contracting Officer<br>and contractor |
| A090045Q7X11066<br>C-Tech Industries Inc. /<br>Karcher North America, Inc. | 06/30/2011        | \$0                 | \$0                 | In Negotiation -<br>Negotiations are<br>proceeding<br>between<br>Contracting Officer<br>and contractor                      |
| A110098P5X11069<br>KenMor Electric Company,<br>L.P.                        | 07/06/2011        | \$0                 | \$1,045,954         | In Negotiation -<br>Negotiations are<br>proceeding<br>between<br>Contracting Officer<br>and contractor                      |
| A110132PRX11067<br>R.A. Heintges & Associates                              | 07/08/2011        | \$0                 | \$95,839            | In Negotiation -<br>Negotiations are<br>proceeding<br>between<br>Contracting Officer<br>and contractor                      |

| REPORT NUMBER<br>NAME OF  | DATE OF<br>REPORT | MANAGEMENT DECISION<br>AMOUNTS |                     | REASON FOR   |
|---|-------------------|--------------------------------|---------------------|--|
| CONTRACTOR  |                   | Disallowed<br>Costs            | Better Use<br>Funds | FINAL ACTION   |
| A110132PRX11068<br>Smith-Miller & Hawkinson<br>Architects, LLP  | 07/08/2011        | \$0                            | \$6,225,926         | In Negotiation -<br>Negotiations are<br>proceeding<br>between<br>Contracting Officer<br>and contractor |
| A110140PAX11071<br>Architect/Engineering<br>Proposal Lehman Smith<br>McLeish, PLLC,<br>Subcontractor to<br>Smith-Miller & Hawkinson<br>Architects LLP | 07/14/2011        | \$0                            | \$176,478           | In Negotiation -<br>Negotiations are<br>proceeding<br>between<br>Contracting Officer<br>and contractor |
| A100140Q5X11070<br>Veterans Imaging Products,<br>Inc.   | 07/07/2011        | \$3,893                        | \$496,000           | In Negotiation -<br>Negotiations are<br>proceeding<br>between<br>Contracting Officer<br>and contractor |
| A110088Q3X11079<br>Global Protection USA, Inc   | 07/28/2011        | \$29,337                       | \$0                 | In Negotiation -<br>Negotiations are<br>proceeding<br>between<br>Contracting Officer<br>and contractor |
| A110109Q41X11078<br>Security Consultants<br>Group, Incorporated   | 07/27/2011        | \$0                            | \$83,119,440        | In Negotiation -<br>Negotiations are<br>proceeding<br>between<br>Contracting Officer<br>and contractor |
| A100213P9X11023<br>Cobb Mechanical<br>Contractors, Colorado<br>Springs, CO  | 01/27/2011        | \$0                            | \$4,864,953         | In Negotiation -<br>Negotiations are<br>proceeding<br>between<br>Contracting Officer<br>and contractor |

| REPORT NUMBER<br>NAME OF  | DATE OF<br>REPORT | / 11/00/11/0        |                     | REASON FOR   |
|---|-------------------|---------------------|---------------------|--|
| CONTRACTOR  |                   | Disallowed<br>Costs | Better Use<br>Funds | FINAL ACTION   |
| A100170P9X11077<br>Caddell Construction<br>Company, Incorporated  | 07/27/2011        | \$0                 | \$5,948,364         | In Negotiation -<br>Negotiations are<br>proceeding<br>between<br>Contracting Officer<br>and contractor |
| A100174P2X11076<br>Leon<br>DDematteis-Construction<br>Corporation   | 07/25/2011        | \$0                 | \$1,401,452         | In Negotiation -<br>Negotiations are<br>proceeding<br>between<br>Contracting Officer<br>and contractor |
| A100182P2X11082<br>Security Construction<br>Services, Inc.  | 08/03/2011        | \$0                 | \$12,780            | In Negotiation -<br>Negotiations are<br>proceeding<br>between<br>Contracting Officer<br>and contractor |
| A100119Q6X11081<br>Noble Sales Co., Inc.  | 08/03/2011        | \$0                 | \$0                 | In Negotiation -<br>Negotiations are<br>proceeding<br>between<br>Contracting Officer<br>and contractor |
| A110133PAX11080<br>Architect Engineer Proposal<br>Arup USA, Inc.,<br>Subcontractor to<br>Smith-Miller & Hawkinson<br>Architects LLP | 08/04/2011        | \$0                 | \$134,505           | In Negotiation -<br>Negotiations are<br>proceeding<br>between<br>Contracting Officer<br>and contractor |
| A110102P5X11083<br>W.G. Yates & Sons<br>Construction Company  | 08/10/2011        | \$0                 | \$4,018,977         | In Negotiation -<br>Negotiations are<br>proceeding<br>between<br>Contracting Officer<br>and contractor |

| REPORT NUMBER<br>NAME OF   | DATE OF<br>REPORT | MANAGEMENT DECISION<br>AMOUNTS |                     | REASON FOR   |
|--|-------------------|--------------------------------|---------------------|--|
| CONTRACTOR   |                   | Disallowed<br>Costs            | Better Use<br>Funds | FINAL ACTION   |
| A110180P9X11084<br>RTKL Associates, Inc.                             | 08/15/2011        | \$0                            | \$412,057           | In Negotiation -<br>Negotiations are<br>proceeding<br>between<br>Contracting Officer<br>and contractor |
| A110111Q7X11086<br>Thermo Electron North<br>America , LLC            | 08/19/2011        | \$0                            | \$249,000           | In Negotiation -<br>Negotiations are<br>proceeding<br>between<br>Contracting Officer<br>and contractor |
| A090196P2X11087<br>Bovis Lend Lease LMB, Inc.                        | 08/22/2011        | \$0                            | \$33,438            | In Negotiation -<br>Negotiations are<br>proceeding<br>between<br>Contracting Officer<br>and contractor |
| A110136Q3X11088<br>Konica Minolta Business<br>Solutions U.S.A., Inc. | 08/25/2011        | \$11,599                       | \$35,625,685        | In Negotiation -<br>Negotiations are<br>proceeding<br>between<br>Contracting Officer<br>and contractor |
| A110182P4X11090<br>Hensel Phelps Construction<br>Company             | 09/01/2011        | \$0                            | \$1,396,219         | In Negotiation -<br>Negotiations are<br>proceeding<br>between<br>Contracting Officer<br>and contractor |
| A110021P9X11093<br>Myrex Industries                                  | 09/08/2011        | \$0                            | \$5,773,586         | In Negotiation -<br>Negotiations are<br>proceeding<br>between<br>Contracting Officer<br>and contractor |
| A110067Q2X11092<br>Clifton Gunderson, LLP                            | 09/09/2011        | \$1,374                        | \$1,196,561         | In Negotiation -<br>Negotiations are<br>proceeding<br>between<br>Contracting Officer<br>and contractor |

| REPORT NUMBER<br>NAME OF                                 |            |                     | NT DECISION<br>UNTS | REASON FOR   |
|--|------------|---------------------|---------------------|--|
| CONTRACTOR   |            | Disallowed<br>Costs | Better Use<br>Funds | FINAL ACTION   |
| A110174Q4X11097<br>Protective Products<br>Enterprises    | 09/15/2011 | \$63,992            | \$0                 | In Negotiation -<br>Negotiations are<br>proceeding<br>between<br>Contracting Officer<br>and contractor                             |
| A110122Q9X11096<br>Agilent Technologies,<br>Incorporated | 09/14/2011 | \$110,662           | \$307,400           | In the Process of<br>Collection - GSA is<br>in the process of<br>collecting funds<br>owed the<br>government from<br>the contractor |
| A110146P9X11095<br>White Construction<br>Company         | 09/12/2011 | \$0                 | \$829,494           | In Negotiation -<br>Negotiations are<br>proceeding<br>between<br>Contracting Officer<br>and contractor                             |
| A100108P2X11098<br>Bovis Lend Lease LMB, Inc.            | 09/28/2011 | \$0                 | \$291,658           | In Negotiation -<br>Negotiations are<br>proceeding<br>between<br>Contracting Officer<br>and contractor                             |
| A100210Q5X12001<br>Labat-Anderson, Inc.                  | 10/13/2011 | \$0                 | \$3,200,000         | In Negotiation -<br>Negotiations are<br>proceeding<br>between<br>Contracting Officer<br>and contractor                             |
| A100215P2X12002<br>Bovis Lend Lease LMB, Inc.            | 10/18/2011 | \$0                 | \$51,369            | In Negotiation -<br>Negotiations are<br>proceeding<br>between<br>Contracting Officer<br>and contractor                             |
| A100217Q5X12005<br>CliniComp International,<br>Inc.      | 11/17/2011 | \$0                 | \$5,060,000         | In Negotiation -<br>Negotiations are<br>proceeding<br>between<br>Contracting Officer<br>and contractor                             |

| REPORT NUMBER<br>NAME OF  |            |                     | NT DECISION<br>UNTS | REASON FOR   |
|---|------------|---------------------|---------------------|--|
| CONTRACTOR  |            | Disallowed<br>Costs | Better Use<br>Funds | FINAL ACTION   |
| A110197Q3X12003<br>KDH Defense Systems, Inc.  | 11/15/2011 | \$1,331             | \$16,781,668        | In Negotiation -<br>Negotiations are<br>proceeding<br>between<br>Contracting Officer<br>and contractor                             |
| A110177P5X12006<br>Way Engineering Ltd  | 01/31/2012 | \$0                 | \$412,921           | In Negotiation -<br>Negotiations are<br>proceeding<br>between<br>Contracting Officer<br>and contractor                             |
| A110176Q4X12010<br>Fontaine Trailer Company,<br>Incorporated  | 12/07/2011 | \$0                 | \$4,648,519         | In Negotiation -<br>Negotiations are<br>proceeding<br>between<br>Contracting Officer<br>and contractor                             |
| A090106Q3X09084<br>Perot Systems Government<br>Services, Inc.                                       | 08/19/2009 | \$34,758            | \$33,743,210        | In the Process of<br>Collection - GSA is<br>in the process of<br>collecting funds<br>owed the<br>government from<br>the contractor |
| A090090Q2X09086<br>Ezenia!, Inc.  | 08/21/2009 | \$0                 | \$0                 | In Negotiation -<br>Negotiations are<br>proceeding<br>between<br>Contracting Officer<br>and contractor                             |
| A110153P5X12012<br>Letsos Company,<br>Subcontractor to W.G.<br>Yates & Sons Construction<br>Company | 12/19/2011 | \$0                 | \$1,143,212         | In Negotiation -<br>Negotiations are<br>proceeding<br>between<br>Contracting Officer<br>and contractor                             |
| A090112Q6X11060<br>ITS Services, Inc.   | 06/07/2011 | \$21,927,177        | \$0                 | The contractor has<br>appealed the<br>Contracting<br>Officer's decision<br>to the U.S. Court of<br>Federal Claims                  |

| REPORT NUMBER<br>NAME OF  | DATE OF<br>REPORT | MANAGEMENT DECISION<br>AMOUNTS |                     | REASON FOR   |
|---|-------------------|--------------------------------|---------------------|--|
| CONTRACTOR  | KEPOKI            | Disallowed<br>Costs            | Better Use<br>Funds | FINAL ACTION   |
| A110178Q3X12014<br>Sharp Electronics<br>Corporation                   | 12/22/2011        | \$49,653                       | \$6,752,403         | In Negotiation -<br>Negotiations are<br>proceeding<br>between<br>Contracting Officer<br>and contractor |
| A110191QAX12016<br>Paradigm Technologies,<br>Inc.                     | 12/27/2011        | \$0                            | \$2,557,773         | In Negotiation -<br>Negotiations are<br>proceeding<br>between<br>Contracting Officer<br>and contractor |
| A110198Q4X12015<br>Scott Technologies<br>Incorporated                 | 12/27/2011        | \$24,137                       | \$5,727,277         | In Negotiation -<br>Negotiations are<br>proceeding<br>between<br>Contracting Officer<br>and contractor |
| A110186Q7X12018<br>BRSI, L.P.   | 01/23/2012        | \$0                            | \$7,425,000         | In Negotiation -<br>Negotiations are<br>proceeding<br>between<br>Contracting Officer<br>and contractor |
| A110152Q9X12017<br>Technology Associates<br>International Corporation | 01/19/2012        | \$0                            | \$0                 | In Negotiation -<br>Negotiations are<br>proceeding<br>between<br>Contracting Officer<br>and contractor |
| A120065P9X12019<br>Bergelectric Corporation                           | 02/03/2012        | \$0                            | \$322,910           | In Negotiation -<br>Negotiations are<br>proceeding<br>between<br>Contracting Officer<br>and contractor |
| A110200Q5X12025<br>Deco, Inc.   | 03/07/2012        | \$24,690                       | \$0                 | In Negotiation -<br>Negotiations are<br>proceeding<br>between<br>Contracting Officer<br>and contractor |

| REPORT NUMBER<br>NAME OF  | DATE OF<br>REPORT | MANAGEMENT DECISION<br>AMOUNTS |                     | REASON FOR   |
|---|-------------------|--------------------------------|---------------------|--|
| CONTRACTOR  | KEPOKI            | Disallowed<br>Costs            | Better Use<br>Funds | FINAL ACTION   |
| A080030Q3X09087<br>Hewlett-Packard Company                                | 08/21/2009        | \$59,353                       | \$81,038,538        | In Negotiation -<br>Negotiations are<br>proceeding<br>between<br>Contracting Officer<br>and contractor                             |
| A090254PCX09097<br>Greenhorne & O'Mara, Inc.                              | 09/04/2009        | \$0                            | \$118,000           | Price/Settlement<br>Negotiated -<br>Negotiations have<br>been completed<br>between<br>Contracting Officer<br>and contractor        |
| A090074Q7X09099<br>TechFlow, Inc.   | 09/04/2009        | \$0                            | \$4,373,215         | In Negotiation -<br>Negotiations are<br>proceeding<br>between<br>Contracting Officer<br>and contractor                             |
| A090089Q4X09095<br>Mohawk Carpet<br>Corporation: Lees Carpets<br>Division | 09/03/2009        | \$124,119                      | \$3,394,643         | In the Process of<br>Collection - GSA is<br>in the process of<br>collecting funds<br>owed the<br>government from<br>the contractor |
| A090232PCX09101<br>Haley & Aldrich, Inc.                                  | 09/09/2009        | \$0                            | \$11,762            | Price/Settlement<br>Negotiated -<br>Negotiations have<br>been completed<br>between<br>Contracting Officer<br>and contractor        |
| A090234PCX09102<br>HDR Architecture, Inc.                                 | 09/10/2009        | \$0                            | \$809,387           | Price/Settlement<br>Negotiated -<br>Negotiations have<br>been completed<br>between<br>Contracting Officer<br>and contractor        |

| REPORT NUMBER<br>NAME OF                            | DATE OF<br>REPORT | MANAGEMENT DECISION<br>AMOUNTS |                     | REASON FOR  |
|---|-------------------|--------------------------------|---------------------|---|
| CONTRACTOR  |                   | Disallowed<br>Costs            | Better Use<br>Funds | FINAL ACTION  |
| A090202Q6X10016<br>Computech, Inc.                  | 11/09/2009        | \$0                            | \$19,043,879        | In Negotiation -<br>Negotiations are<br>proceeding<br>between<br>Contracting Officer<br>and contractor                      |
| A080144Q7X10019<br>BMC Software, Inc.               | 11/17/2009        | \$0                            | \$3,246,860         | Price/Settlement<br>Negotiated -<br>Negotiations have<br>been completed<br>between<br>Contracting Officer<br>and contractor |
| A090159Q5X10022<br>RCF Information Systems,<br>Inc. | 12/10/2009        | \$4,459                        | \$522,882           | In Negotiation -<br>Negotiations are<br>proceeding<br>between<br>Contracting Officer<br>and contractor                      |
| A090145Q5X09082<br>BTAS, Inc. Beavercreek,<br>OH    | 08/06/2009        | \$0                            | \$0                 | In Negotiation -<br>Negotiations are<br>proceeding<br>between<br>Contracting Officer<br>and contractor                      |
| A090222QWX10058<br>Force 3, Inc.                    | 06/23/2010        | \$0                            | \$0                 | Price/Settlement<br>Negotiated -<br>Negotiations have<br>been completed<br>between<br>Contracting Officer<br>and contractor |
| A080070QWX10063<br>Accenture, LLP                   | 07/06/2010        | \$0                            | \$0                 | In Negotiation -<br>Negotiations are<br>proceeding<br>between<br>Contracting Officer<br>and contractor                      |

| REPORT NUMBER<br>NAME OF  | DATE OF<br>REPORT |                     |                     | REASON FOR   |
|---|-------------------|---------------------|---------------------|--|
| CONTRACTOR  |                   | Disallowed<br>Costs | Better Use<br>Funds | FINAL ACTION   |
| A090140Q6X10081<br>Systems Research and<br>Applications Corporation | 08/24/2010        | \$392,685           | \$0                 | In Negotiation -<br>Negotiations are<br>proceeding<br>between<br>Contracting Officer<br>and contractor |
| A080124Q7X10086<br>ASAP SOFTWARE<br>EXPRESS, Inc.                   | 09/15/2010        | \$739,985           | \$0                 | In Negotiation -<br>Negotiations are<br>proceeding<br>between<br>Contracting Officer<br>and contractor |
| A100148P9X10087<br>Alutiiq International<br>Solutions, LLC          | 09/16/2010        | \$0                 | \$4,096,596         | In Negotiation -<br>Negotiations are<br>proceeding<br>between<br>Contracting Officer<br>and contractor |
| A100117QWX11001<br>Dun & Bradstreet, Inc.                           | 10/07/2010        | \$0                 | \$0                 | In Negotiation -<br>Negotiations are<br>proceeding<br>between<br>Contracting Officer<br>and contractor |
| A100167Q6X11007<br>Affordable Interior Systems,<br>Inc.             | 11/02/2010        | \$95,428            | \$1,756,120         | In Negotiation -<br>Negotiations are<br>proceeding<br>between<br>Contracting Officer<br>and contractor |
| A110195PRX11085<br>J.E. DUNN<br>Construction Co.                    | 08/17/2011        | \$0                 | \$0                 | Case was settled<br>and dismissed.<br>Payment still<br>pending   |
| A100183P9X11054<br>Moshe Safdie and<br>Associates, Inc.             | 05/17/2011        | \$0                 | \$2,735,713         | In litigation and<br>awaiting a decision<br>after the hearing  |

| REPORT NUMBER<br>NAME OF<br>CONTRACTOR              | DATE OF<br>REPORT | MANAGEMENT DECISION<br>AMOUNTS |                     | REASON FOR   |
|---|-------------------|--------------------------------|---------------------|--|
|   |                   | Disallowed<br>Costs            | Better Use<br>Funds | FINAL ACTION   |
| A090133Q7X11005<br>SeaArk Marine, Inc.              | 10/27/2010        | \$1,130,227                    | \$0                 | In the Process of<br>Collection - GSA is<br>in the process of<br>collecting funds<br>owed the<br>government from<br>the contractor |
| A090108Q5X10059<br>Integrated Data Services<br>Inc. | 06/24/2010        | \$0                            | \$0                 | In Negotiation -<br>Negotiations are<br>proceeding<br>between<br>Contracting Officer<br>and contractor                             |
| A090130Q7X10076<br>Cort Business Furniture          | 08/16/2010        | \$83,696                       | \$0                 | In Negotiation -<br>Negotiations are<br>proceeding<br>between<br>Contracting Officer<br>and contractor                             |

### **Glossary of Terms**

The following definitions, based on the Inspector General Act Amendment of 1988, GSA order 2030.2D, and discussions with the GSA OIG, apply to terms used in this Semiannual Management Report.

**Internal Audit.** This is an appraisal of GSA activities performed by the Office of Inspector General (OIG) to ensure that activities are administered efficiently and achieve the desired results.

**Questioned Costs**. Costs questioned by the OIG as a result of:

- an alleged violation of a provision of a law, regulation, contract, grant, cooperative agreement, or other agreement or document governing the expenditure of funds
- a finding that, at the time of an audit, such cost is not supported by adequate documentation;
- a finding that the expenditure of funds for the intended purpose is unnecessary or unreasonable.

**Disallowed Cost**. Questioned costs that GSA management in a management decision sustained or agreed should not be charged to the Government.

**Recommendation that Funds be Put to Better Use**. A recommendation by the OIG that funds could be used more efficiently if management took action to implement and complete the recommendations, including:

- reductions in outlays;
- de-obligation of funds from programs or operations;
- withdrawal of interest subsidy costs on loans or loan guarantees, insurance or bonds;
- costs not incurred by implementing recommended improvements related to the operations of the establishment, a contractor or grantee;
- avoidance of unnecessary expenditures noted in pre-award reviews of contract or grant agreements;
- any other savings that are identified specifically.

<u>Management Decision</u>. The evaluation by management of the findings and recommendations included in an audit report and the issuance of a final decision by management concerning its response to such findings and recommendations, including planned corrective actions to remedy weaknesses identified in the report.

**Final Action**. The completions of all actions that GSA management concluded in its management decision were necessary with respect to the findings and recommendations included in the audit report. In the event that GSA management concluded no action was necessary, final action occurred when the management decision was made.

<u>Management Actions - Questioned Costs</u>. The following is a list of the different management actions used by GSA management to resolve questioned costs in an audit report.

- Audit reports on which management decisions were made during the period: Data pertaining to the number of audit reports on which management decisions were made during the period and the associated amount of disallowed costs was furnished by the OIG.
- Write-offs: For the purposes of this report, write-offs are interpreted to represent the difference between the disallowed cost and the amount successfully recovered.

<u>Management Actions - Better Use Funds</u>. The following is a list of the different management actions used by GSA management to resolve the "better use" of funds in an audit report.

- Better Use Funds: The figure represents amounts cited as "cost avoidance" and "funds to be put to better use," as agreed to by GSA management and the OIG. Prior to April 1990, no funds were identified by the OIG specifically as "funds to be put to better use," and no management decisions were issued based on the consideration of "better use" of funds.
- **Budget Impact Funds:** Funds identified as "budget impact" involve the obligation process. Audit-related savings of these funds, depending on the particular fund involved, may be available for reprogramming.
- **No Budget Impact Funds:** Funds identified as "no budget impact" are composed of estimated and actual amounts, and do not involve obligated monies, and, therefore, cannot be construed as having a material effect on GSA''s appropriated funds.

- Audit reports on which management decisions were made during the period: Data pertaining to the number of audit reports on which management decisions were made during the period and the associated dollar amounts agreed to by management were furnished by the OIG.
- Value of recommendations that management concluded should not or could not be calculable: Management was unable to determine the award amounts and "better use funds" implemented since the amount is included in the overall award to the prime contractor and savings could not be determined.

### **Appendix A**



U.S. GENERAL SERVICES ADMINISTRATION Office of Inspector General

April 9, 2013

#### MEMORANDUM FOR RALPH BOLDT DIRECTOR GAO/IG AUDIT RESPONSE DIVISION (H1C)

FROM:

REAL BLANCHARD DIRECTOR AUDIT PLANNING, POLICY, AND OPERATIONS STAFF (JAO)

SUBJECT:

Semiannual Report to Congress on the Number of Management Decisions

This memo is intended to relate the total management decisions for the period October 1, 2012 through March 31, 2013. The totals are based on H1C/JA Data Match Report, dated April 5, 2013 and JA's AIS database. The OIG's management decision statistics are, as follows:

|           |           | Amount of      | Amount of    |
|-----------|-----------|----------------|--------------|
| Type of   | Number of | Better Use     | Disallowed   |
| Audit     | Audits    | Funds          | Cost         |
| Preaward  | 26        | \$ 421,214,883 | \$ 2,419,076 |
| Postaward | 0         | \$ 0           | \$ 0         |
| Internal  |           | \$0            | \$ 261,936   |
| Totals    | 33        | \$ 421,214,883 | \$ 2,681,012 |

Please acknowledge your agreement of the statistics by signing below and returning to JAO as soon as possible.

REETOR Title

4/9/2013 Date

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**U.S. General Services Administration** 1800 F Street, NW Washington, DC 20405

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