## **PBS Customer Forum Agenda**

June 25, 2018 - Registration Opens at 8:30 AM GSA Headquarters Conference Center 1800 F Street, NW Washington, DC

Registration & Event Information: <a href="https://www.gsa.gov/PBSForums">www.gsa.gov/PBSForums</a>

Morning Session - GSA Conference Center, Rooms 1459-1461				
9:00 AM	Opening Remarks			
9:30 AM	Keynote Address:Emily Murphy, GSA Administrator			
9:45 AM	PBS Assistant Commissioner Roundtable			
10:45 AM	Networking Break in the Exhibit Hall			
11:00 AM	PBS Customer Dashboard Demonstration			

## **Lunch Break and Networking (one hour)**

Afternoon Breakout Sessions							
	Rooms 1459-1461	Room 1425	Room 1151	Room 1408			
1:00 PM	UR Calculations and Workplace Engagements	Reimbursable Work Authorizations Policy and Process Update	Lease Delegations	Pricing Policy Basic Training			
2:00 PM	Networking Break in the Exhibit Hall						
2:15 PM	Service Expectations in GSA Buildings (Federal and Leased)	The Federal Buildings Fund and Capital Investment Program Budget Process	The Basics of Lease Procurement	BIC/SUM Cost Savings Storyboard (FAS)			
3:15 PM	Networking Break in the Exhibit Hall						
3:30 PM	Cost Estimating/Cost Management	The Benefits of Longer Firm Term Leases					

Afternoon Breakout Sessions							
4:30 PM	Closing Remarks						

Note: Schedule subject to change.